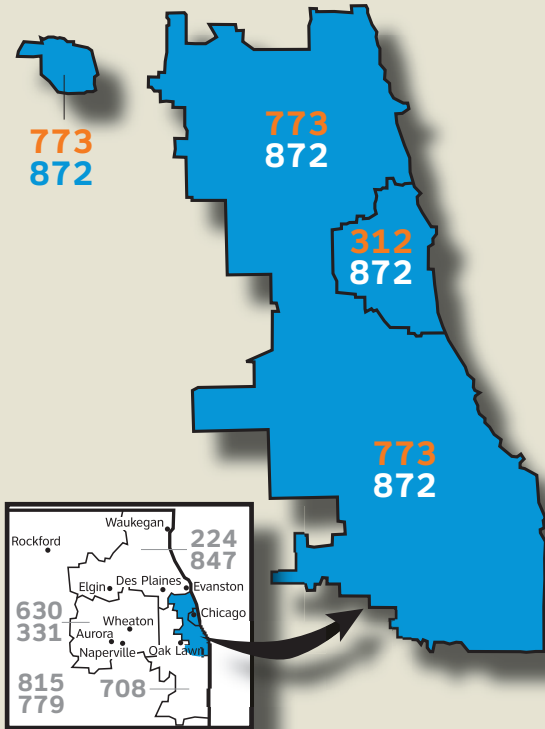


Introducing Chicago's New Area Code 872



at&t

Your world. Delivered.

New area code 872 will overlay the 773 and 312 area codes bringing 11-digit dialing to the region.

You won't have to change telephone numbers. The new 872 area code will be assigned only for new telephone numbers within the city of Chicago. Therefore, you will not have to change your present number, but the way you dial in Chicago will change.

Effective **November 7, 2009**, 11-digit dialing – one plus the appropriate area code and the seven-digit telephone number – will be necessary for local, local toll, and long distance calls to be completed. Local calling areas and rates will not be affected by this change. Long distance rates will not be affected by this change. Special services that use three-digit numbers, such as 911 and 411 will remain unchanged. If other three-digit numbers are currently available in your community or from your provider, such as 211, 311, 511, 611, 711 or 811, these will remain unchanged.

Effective immediately, you may dial using either seven or 11 digits to complete your calls. Start early using 11-digit dialing so it will be second nature by the time it is required on November 7, 2009.

What you should do to get ready for 11-digit dialing.

- Make sure your Web sites, stationery, advertising materials and checks include your area code. Since your area code remains the same, there is no need to reprint if these items already contain your area code.
- Update all stored local telephone numbers to include the area code for services such as call forwarding, call blocking and voicemail, and for equipment, such as wireless phones.
- You may need to reprogram or upgrade equipment such as fax machines, dial-up modems, Internet connections, multi-line key or PBX systems, or any equipment with automatic dialing features.
- Customers who have security systems need to contact their vendor to determine reprogramming needs for 11-digit dialing.

If you have questions about Illinois' new area code, visit our Web site at **att.com/areacode**. For assistance by phone residential customers should call **1.800.378.2222** and business customers should call the toll-free number shown on their invoice. If you are hearing or speech-impaired and use a text telephone, please call **1.800.924.1973**.