Face Value

Telepresence and the Value of Face-to-Face Meetings

Building relationships and being likable in relationships is critical to business success.

Three elements are involved in communicating feelings and attitudes¹

55% NONVERBAL LANGUAGE

In a global survey of 2,211 Harvard Business Review subscribers.

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of respondents viewed in-person meetings as a key to success in building long-term relationships.

The average enterprise spends
1.1% of their annual sales revenue on face-to-face communications.

Best practice
companies take 2.5% of that
amount and put it toward video
collaboration technologies like
telepresence that allow you to see
facial expressions.

Telepresence
deployments
allow firms
to enhance
communication

...and increase productivity

...in addition to reducing travel expenses.

A firm implementing four telepresence rooms could

- achieve a financial return on its investment (ROI) in as little as 15 months;
- save nearly 900 business trips in the first year of using telepresence;
- reduce emissions by 2,271 metric tons over five years
 the greenhouse gas equivalent of removing
 434 passenger vehicles from the road for one year.²

Financial Return

in as little as



Contact AT&T to see how you can benefit from telepresence www.att.com/telepresence

Sources

¹Albert Mehrabian, UCLA Professor of Psychology known for his published studies on the importance of verbal and nonverbal messages.

² Carbon Disclosure Project Study 2010, The Telepresence Revolution, http://www.business.att.com/content/whitepaper/CDP_Telepresence_Report_Final.pdf.
Return on investment depends on individual circumstances of deployment.