



# We're Here to Help Keep the Joplin Community Connected!

## Computer & Charging Center

For those who no longer have access to a computer or DSL service to assist them as they work to rebuild their lives, AT&T opened a free “computer and charging” center with computers, with Internet service and printers.

- Location: Robert Young Gymnasium on Missouri Southern University’s campus, co-located with the American Red Cross shelter
- Hours: Open daily from 8 a.m. to 8 p.m.

## Deploying Charging Stations & Stores on Wheels

AT&T has opened several mobile charging stations and stores-on-wheels in Joplin to provide a convenient place for the public to charge their phones and conduct any business they need with AT&T, from getting a new battery and replacing a damaged device to getting technical or service support.

- 4001 S. Richard Joseph Blvd. (near Range Line Rd. and 44 next to the AT&T call center)
- 725 S. Highview Ave. (near 7th Street and Range Line Rd., in the parking lot of Forest Park Baptist Church)
- OPENING THIS WEEKEND: Missouri Southern State University (in the circle drive of the Robert Young Gymnasium)
- Hours: Open daily 9 a.m. - 6 p.m.

## Authorized Retailer Locations In Service

Our store at 1702 Range Line Road was demolished in the storm, but has been relocated to 4001 S Richard Joseph Blvd. near South Rangeline and 44 next to our call center. We are also assisting the public through three additional AT&T authorized retailer locations:

- Cellular World, 729 S. Rangeline, Joplin, MO 64801
- Communications Connection, 101 N. Rangeline (inside Northpark Mall), Joplin, MO 64801
- Cellular World, 6015 N. Main Street, Webb City, MO 64870

## Taking Care of Our Customers

AT&T offers our customers affected by the storm a way to stay in touch with family and friends by:

- **Automatically adding 200 bonus minutes for voice calls** for the next three billing cycles to current AT&T wireless customers who live in Joplin.
- Through May 31, AT&T customers whose device may have been lost or damaged in the storm will **be eligible for early upgrade discounted pricing**, whether or not they are eligible to upgrade to a replacement device. Standard activation and upgrade fees will also be waived. *Offer valid at the three AT&T mobile locations and the authorized retailer locations listed above.*
- **Phone accessories such as extra batteries and phone chargers will be available for half the regular price.** *Offer valid at the three AT&T mobile locations mentioned above.*



## **Service restoration and community support**

AT&T employees and contractors have come from all over the country to help expedite the restoration of communications services for the Joplin community. We have brought in portable generators and deployed three cell sites on wheels (COWs) to help handle increased wireless traffic and augment damaged cell sites. The COWs serve areas near St. John's Regional Medical Center, Business Route 71 and 20th street and near the Red Cross shelter at Missouri Southern University. In addition, our AT&T Foundation has announced a \$50,000 grant to the Greater Ozarks Regional Chapter of the American Red Cross to support relief efforts.

**We are part of this community, and you can count on us throughout this difficult time. We are here to help! [www.att.com/vitalconnections](http://www.att.com/vitalconnections)**