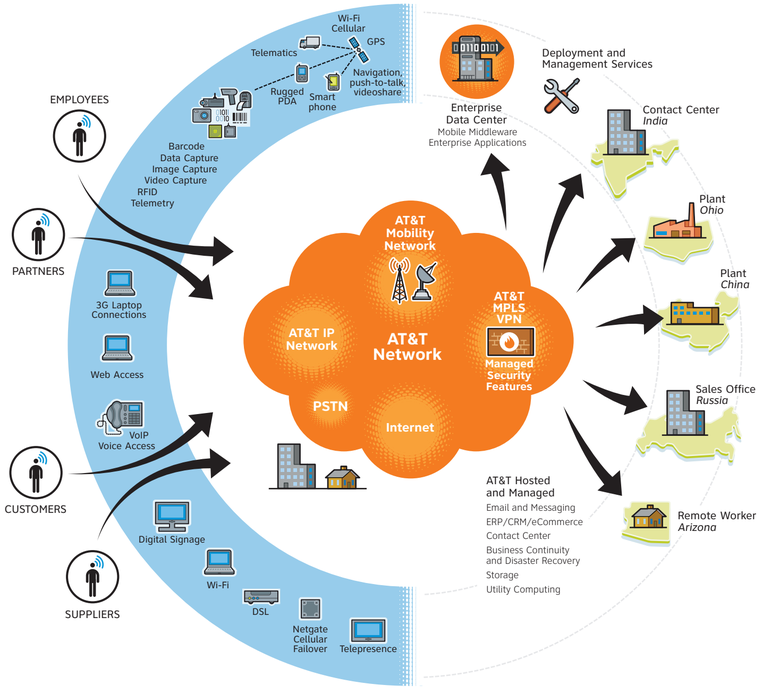
Extend your business reach

Access applications on demand, at the point of need for mobility, data, video and voice.
Deliver mission-critical communications and computing infrastructure.



Connectivity and Management Solutions

MPLS VPN
Enable virtually any-to-any connectivity and the flexibility to support voice, video and data applications on a single network — wireless and wireline, including voice over IP and video, with easy-to-use tools that monitor network performance and application status.

Remote Access Services
Provide fundamental connectivity so that mobile users become an end-point of the corporate network.

Hosting and Application Management
Provide consistent access to enterprise data through Managed Enterprise and eCommerce applications, Application Acceleration, Security, Storage and Content Distribution.

Managed Utility Computing
Make computing resources and infrastructure management available to customers when needed, helping to match their IT investment with business demands.

Managed Security Services
Assess vulnerabilities, help secure your infrastructure, detect attacks, respond to suspicious activities, and provide for continuous operations.

Business Continuity Management
Create and execute a robust BC/DR plan to help provide a successful failover and continuous business operation.

Mobile IT Service Management (ITSM)
Extend ITSM applications wirelessly to accel approvals, IT break-fix and IT asset manage processes, to help reduce IT cost and comp with internal SLAs.

Mobility Deployment and Management
Provide an array of tools for procurement management, asset and cost management, configuration & security management, deployment, support and training.

Device Protection and Control
Manage diverse device types and operating systems, help protect confidential corporat and improve trouble shooting diagnostics a over-the-air application management.

Increase business velocity with industry-specific application solutions.
Your World. Delivered.

To learn more about AT&T solutions for business, go to att.com/builtforbusiness

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Your world. Delivered.

THE MANUFACTURING ECOSYSTEM
at your fingertips

AT&T understands the unique challenges faced by leaders in today's competitive manufacturing industry. The demands to improve productivity and increase business velocity have never been greater. AT&T delivers a comprehensive suite of business solutions designed to meet the needs of diverse manufacturing organizations in Aerospace and Defense, Automotive, Durable Goods, High-tech, Industrial and Petrochemical Manufacturing.

Turn the page to learn how we can enable your entire ecosystem with real-time information to increase business velocity.

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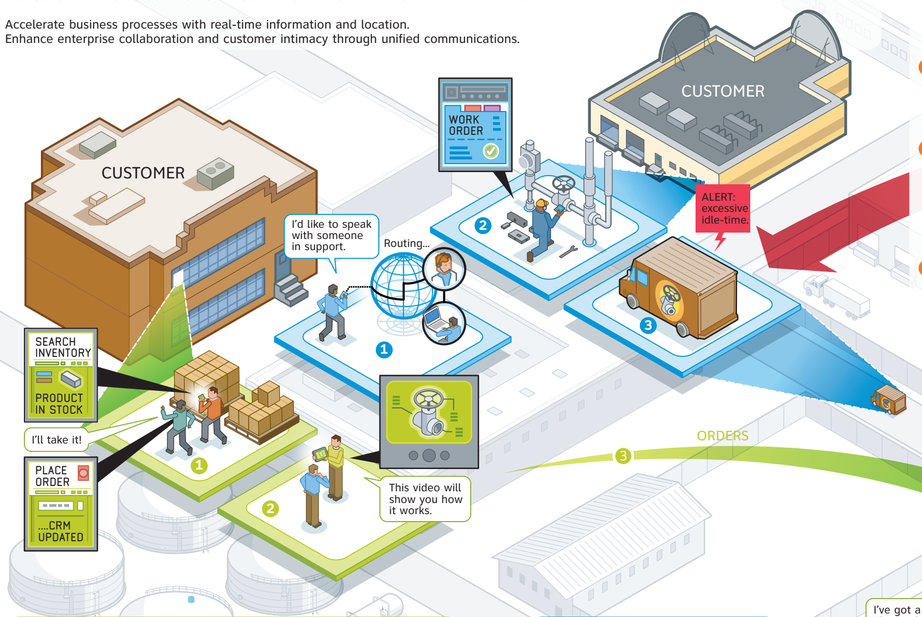
Your world. Delivered.

Increase business velocity with manufacturing business solutions from AT&T

Accelerate business processes with real-time information and location.
Enhance enterprise collaboration and customer intimacy through unified communications.



SALES AND MARKETING

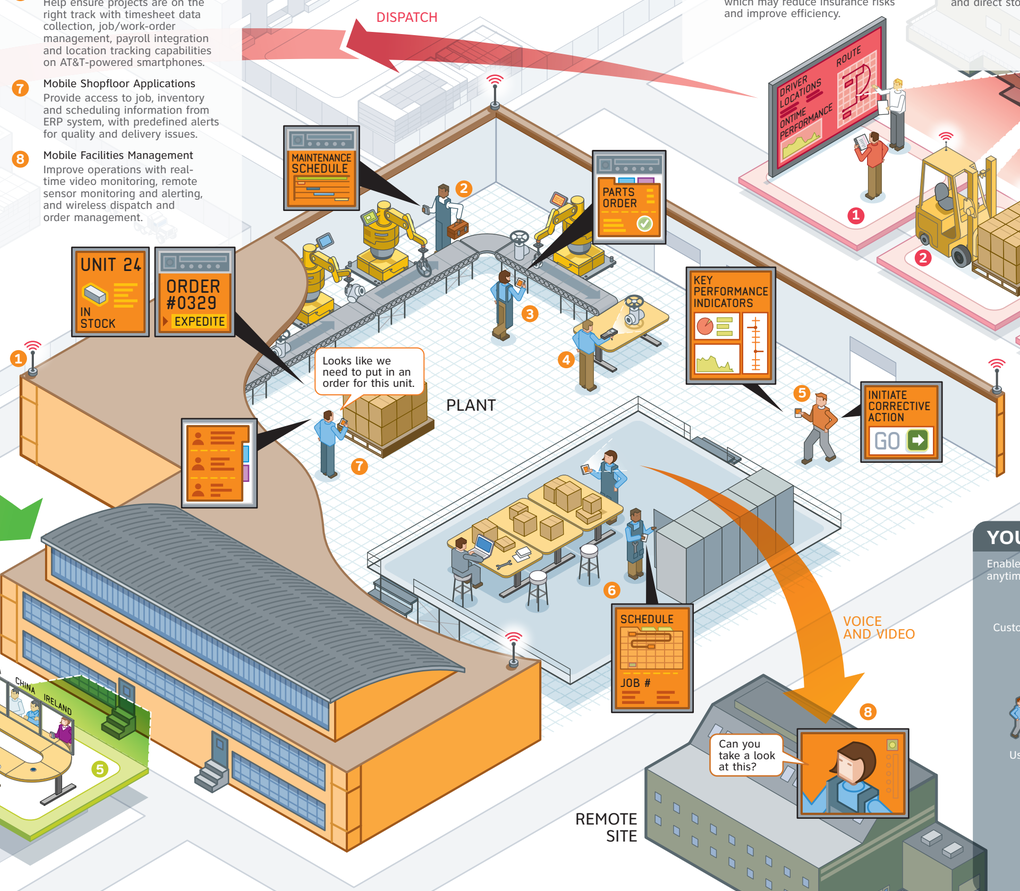
1. **Mobile Access to CRM**
   Give sales teams the information they need to sell when they're on the road – contacts, leads, opportunities, orders and inventory, by integrating mobile computers and devices with back-end CRM systems.
2. **AT&T Intelligent Content Distribution℠**
   Efficiently distribute web page content, large files for download, live video, and video-on-demand to customers by replicating information across the Internet.
3. **B2B Selling and Fulfillment**
   Adapt and execute complex, multi-channel order management processes faster, more reliably, and profitably with integrated suite of applications from Sterling Commerce, an AT&T Company.
4. **Unified Communications**
   Connect distributed sales, marketing, product development and operations teams faster and more efficiently than ever before through audio, web, and video collaboration tools.
5. **AT&T Telepresence**
   Conduct "in person" meetings, using the AT&T global MPLS IP-based network, the first global end-to-end managed, inter-company (B2B) immersive, highly secure video-conferencing solution.

SERVICE AND SUPPORT

1. **Contact Center Solutions**
   Automate and streamline multi-channel customer contacts by integrating traditional call center environments with best-of-breed IP technologies.
2. **Field Service Automation**
   Schedule and dispatch workforce via mobile devices; enable technicians to receive and update work orders, parts, knowledge base, warranty and billing info in the field.
3. **Mobile Fleet Management**
   Track and manage service vehicles and assets through automatic vehicle location and telemetry, utilizing GPS and mobile network.

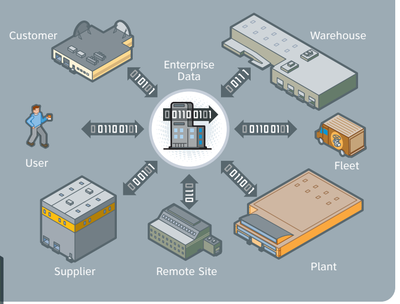
PRODUCTION AND CORPORATE OPERATIONS

1. **In-Building Service Solutions**
   Enhance wireless cellular 3G coverage and provide a comprehensive, managed WLAN solution for in-building voice communications and data applications.
2. **Mobile Enterprise Asset Management and Maintenance**
   Facilitate timely schedule and dispatch of technicians, incident resolution and preventive maintenance.
3. **Mobile Access to MRO/ Inventory Management**
   Keep production on track with real-time access to inventory of maintenance, repair and operations supplies; and reorder them automatically by triggering reorders from a wireless device or telemetry sensor.
4. **Mobile Inspections**
   Automate quality assurance process to eliminate paperwork and produce real time KPIs through fully integrating wireless capturing of data throughout the Manufacturing Execution System.
5. **Mobile Reporting and Dashboards**
   Extend Business Intelligence (BI) to the mobile device to provide real-time key performance indicators on every facet of the business for better decision making.
6. **Mobile Workforce Management**
   Help ensure projects are on the right track with timesheet data collection, job/work-order management, payroll integration and location tracking capabilities on AT&T-powered smartphones.
7. **Mobile Shopfloor Applications**
   Provide access to job, inventory and scheduling information from ERP system, with predefined alerts for quality and delivery issues.
8. **Mobile Facilities Management**
   Improve operations with real-time video monitoring, remote sensor monitoring and alerting, and wireless dispatch and order management.



SUPPLY CHAIN MANAGEMENT/LOGISTICS

1. **Mobile Workforce and Fleet Management**
   Provide cost-effective way to help ensure that fleets are being utilized efficiently by providing dispatchers with real-time location and shipment status information. Track vehicle speed and location, which may reduce insurance risks and improve efficiency.
2. **Mobile Inventory/RFID Solutions**
   Increase supply chain visibility by deploying wireless devices with barcode scanning and RFID for material handling in distribution warehouses, high-value asset tracking, moving inventory, cycle counting, shipping and receiving, and direct store delivery programs.
3. **Transportation Management System**
   Tap into the world's largest on-demand transportation management solution, TMS from Sterling Commerce, an AT&T Company. TMS provides transportation planning, shipment execution, financial settlement and tracking visibility on-demand, through its collaborative logistics network of more than 7,000 carriers.

YOUR WORLD. DELIVERED.

Enable communication and collaboration in virtually any location, anytime, anywhere to corporate resources and applications.