



Kevin R. Peters

Executive Vice President, Global Customer Service
AT&T Business Solutions

Kevin Peters is responsible for AT&T Business Solutions' global customer service, including the delivery, maintenance and billing of all wireline and wireless services.



Before assuming his current position, Mr. Peters was AT&T Business Solutions' Chief Marketing Officer, responsible for developing, launching, and promoting leading-edge network, information technology, and collaboration solutions to AT&T's business customers.

He received his B.S. from Fairfield University, M.S. in Information and Technology Management from Stevens Institute of Technology, M.B.A. from Columbia University, and completed the Advanced Management Program at Harvard University.

Mr. Peters spearheaded breakthrough initiatives such as "One AT&T" and operational mergers, implementing strategic changes toward improving speed, flexibility and innovation. Concurrently, he served as Executive Vice President of Global Network Operations, and ensured world-class health and maintenance of AT&T's worldwide network.

Mr. Peters served as Senior Vice President of Enterprise Systems and Software Engineering, where he was responsible for managing the convergence of network and business systems and their related IT infrastructure. He also served as Vice President and Chief Engineer, where he was responsible for the transformation to a single global IP/MPLS network.

Mr. Peters began his career at AT&T Corp. in 1986 in Information Technology, and has held numerous positions in technology, sales, strategy, and network operations and engineering.