



TOP 10 MOST COMMON BUSINESS PC PROBLEMS AND TIPS TO SECURE A BUSINESS COMPUTER

According to the computer technicians at AT&T Tech Support 360SM, an online IT helpdesk and optimization support for small businesses, these are the most common technical issues they encounter with small business computers, and the best tips to prevent business computer problems.

Most Common Business Technical Problems

1. Can't access email while traveling
2. Need help with MS Office applications such as Excel, PowerPoint and Word
3. Can't connect to hotel or airport wireless/WiFi networks while traveling
4. Trouble upgrading operating system to Microsoft Vista
5. Can't get technical support outside of regular business hours
6. Can't get wireless network and security configured
7. Need to remove spyware and viruses
8. Need computer optimized and tuned-up
9. Need to set up new technology device
10. Need update of hardware drivers and other peripheral synch issues, including printers, PDAs, wireless phones, cameras)

Top Tips For Securing Your Business Computer

1. Install a security suite to protect against virus, spyware, Trojan horses, etc.
2. Install a firewall
3. Make sure you backup company data regularly
4. Have your computer cleaned and optimized at least annually
5. Restrict the use of computers to people you trust at work
6. Never allow family members, especially children/teens to download anything on a business computer
7. Never download anything from a site that is not a "Trusted & Established Source"
8. Never submit information to an email requesting personal or business data (first go to the official web site and submit, or phone the company first)