

1. NATIONAL DIRECTORY ASSISTANCE CALL SERVICE

A. Description

1. National Directory Assistance Call Service provides the telephone number of residential, business and government accounts located outside the requesting customer's LATA and Area Code and within the 50 states. Information Call Completion is not offered with National Directory Assistance Call Service.
2. Telephone calls by customers for telephone number listings will be answered and numbers given by an Audio Response Unit (ARU) or an operator.
3. Customers desiring more than one listing per call should inform the operator at the beginning of the call.
4. The prices in Paragraph B. following apply for all calls to National Directory Assistance transported solely by the Company to a National Directory Assistance operator.
5. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and reasonable attorneys' fees) that may arise from the use of such information.

1. NATIONAL DIRECTORY ASSISTANCE CALL SERVICE (cont'd)

B. Prices

1. Service Elements

Description /Billing Code/	Direct Dialed Calls	Alternate Billed Calls
For each National Directory Assistance listing request	\$1.99	\$1.99

2. Other Applicable Charges and Payments

Where a customer requests operator assistance to place a call to National Directory Assistance, the surcharge as shown in Part 11, Section 1 of this Guidebook is applicable in addition to the price specified in Service Elements above. (T)

National Directory Assistance is not provided on WATS service, Feature Group A service, Alternate Billed Collect-Inmate (Operator Assisted Calls from a correctional institution), or to customers that have Toll Restriction.

2. LOCAL

A. General

The Telephone Company furnishes a service whereby customers may obtain assistance in determining telephone numbers by calling the Directory Assistance number subject to the regulations and charges shown herein.

Local DA consists of providing subscriber listing information (address, and published telephone number or an indication of "non-published" status) for residential, business and government accounts located within the requesting customer's Area Code and LATA.

Charges for providing Directory Assistance Service for telephone numbers located outside the requesting customer's Area Code and LATA and within the 50 states are found in Part 9, Section 1 of this Guidebook.

(T)

B. Regulations

Customers desiring more than one listing per call should inform the operator at the beginning of the call.

C. Exemptions

Charges for Directory Assistance Service are not applicable to calls placed from:

- Hospitals; or by
- Customers who certify that they are unable to use a directory because of a visual or physical handicap. /NCA/

AT&T INDIANA GUIDEBOOK

PART 11 - Operator Services
SECTION 2 - Directory Assistance (DA) Service

2nd Revised Sheet 4
Cancels 1st Revised Sheet 4

2. LOCAL (cont'd)

D. Prices

Description	Rate
For each local Directory Assistance listing request	\$1.50
For each local Directory Assistance listing request placed through the "O" Operator, provided the "O" Operator is not the only route for local Directory Assistance	1.40

3. LONG DISTANCE

A. General

The Telephone Company furnishes a service whereby customers may obtain assistance in determining telephone numbers by calling the Directory Assistance number subject to the regulations and charges shown herein.

Charges for Directory Assistance Service apply when customers of the Telephone Company request assistance in determining telephone numbers which are located outside the local calling area but within the same Subscriber Area Code.

B. Regulations

Customers desiring more than one listing per call should inform the operator at the beginning of the call.

C. Exemptions

Charges for Subscriber Area Code Directory Assistance Service are not applicable to calls placed from

- Hospitals; or by
- Customers who certify that they are unable to use a directory because of a visual or physical handicap.

No charge applies when the Subscriber Area Code number is obtained by an Operator for a customer in placing an Operator-Assisted Station-to-Station or Person-to-Person call.

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SECTION 2 - Directory Assistance (DA) Service

2nd Revised Sheet 6
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3. LONG DISTANCE (cont'd)

D. Prices

<u>Description</u>	<u>Rate</u>	<u>(N)</u>
For each Subscriber Area Code Directory Assistance listing request	\$1.25	
For each Subscriber Area Code Directory Assistance listing request placed through the "O" Operator, provided the "O" Operator is not the only route for Subscriber Area Code Directory Assistance	1.40	

4. BUSINESS CATEGORY SEARCH

A. Description

1. Business Category Search will provide customers with the ability to request telephone number listings for a specified category of businesses, when they do not know the name of the business they are seeking. Requested telephone number listings can be searched for geographically, including the requesting customer's local calling area, LATA and Area Code within the 50 states. Information Call Completion is offered with Business Category Search for telephone number listings within the customer's home numbering plan area. The service is available where facilities permit.
2. Telephone calls by customers for telephone number listings will be answered and numbers given by an Audio Response Unit (ARU) or an operator.
3. Customers desiring more than one listing per call should inform the operator at the beginning of the call.
4. The PRICES in Paragraph B. following apply for all calls for Business Category Search.
5. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and reasonable attorneys' fees) that may arise from the use of such information.
6. No exemptions apply for Business Category Search.

4. BUSINESS CATEGORY SEARCH (cont'd)

B. Prices

Description	Rates	
	Direct Dialed Calls	Alternate Billed Calls
1. Business Category Search, per listing request	\$1.99	\$1.99
2. Where a customer requests operator assistance to place a call for Business Category Search, the surcharge as shown in Part 11, Section 1, of this Guidebook is applicable in addition to the price specified in Paragraph B.1. above.		(T)
3. Business Category Search is not provided on WATS service, Feature Group A service, Alternate Billed Collect-Inmate (Operator Assisted Calls from a correctional institution), or to customers that have Toll Restriction.		