

900/976 CALL BLOCKING

The Telephone Company shall offer free 900 or 976 blocking on all initial 900 or 976 service disputes and inquiries. In addition, the Telephone Company shall offer 900 and 976 blocking service to newly connected and transferred customers.

TOLL RESTRICTION - RESIDENCE

Description of Service

Toll Restriction is an optional central office service that restricts access to the network as defined herein. Restricted calls are directed to a central office announcement.

Limitations

Toll restriction will be offered to residence one-party customers only.

Toll restriction will be provided, where facilities permit, subject to the following:

- Toll Restriction will not allow 1+, 0+, 0-, 101XXXX, 900 or 976 calls to be completed.
- Toll Restriction does not restrict local calls, calls to intraNPA Directory Assistance, Telephone Repair Service, Emergency Services such as 9-1-1, or calls to 800 numbers.
- Toll Restriction will not be offered in areas where 9-1-1 is not available.
- Toll billing exception may apply to prevent collect calls and calls billed to a third party.
- Toll Restriction does not relieve customers of responsibility for calls charged to their telephone number(s).
- The Company shall not be liable to the customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator or any non toll free number for any purposes.

TOLL RESTRICTION - RESIDENCE (cont'd)

Prices

The following prices are for the Toll Restriction feature only, and are in addition to the established charge treatment for the service with which it is used.

| | Nonrecurring Price | Monthly Price |
|--------------------------|-----------------------------------|------------------|
| Toll Restriction /RTVX5/ | Service Request Charge applies | \$5.95 |

SELECTIVE CLASS OF CALL SCREENING SERVICE

General

Selective Class of Call Screening Service permits the customer, by means of Telephone Company operator identification, to restrict outgoing calls to those which are charged to the called telephone, a third number or a Telephone Company Calling Card number.

This service is available only where facilities permit.

SELECTIVE CLASS OF CALL SCREENING SERVICE (cont'd)

Prices

| | Nonrecurring Price | Monthly Price |
|--|-----------------------|------------------|
| | <hr/> | |
| Establishment of service per Exchange Access Line | \$31.00 | - |
| Per Exchange Access Line equipped /SRG/ | - | \$14.00 |

CALL CONTROL

General

Call Control is an optional service that provides a residence or business customer the capability to screen outgoing calls placed from their network access line, then block or allow calls initiated to dialed telephone numbers. Call Control allows the subscriber to activate or deactivate the feature. It also allows the subscriber to modify (control) the screening parameters through the use of a Touch-Tone telephone. In addition, Call Control allows the subscriber to dial a "personal identification number" during the interactive announcement to override any call restriction.

Screening of outgoing calls can be divided into two subsets:

- Dialed number to be allowed - the "exception" list; and
- Dialed numbers to be restricted - the "blocking" list.

In each of the subsets, the subscriber can change the numbers that are screened.

Upon the network's determination that a call is to be rejected, the calling party will receive an interactive announcement. The subscriber (or authorized user) can override this rejection through the use of a personal identification number which is customer changeable through a Touch-Tone telephone.

The screening list can be set up to restrict all outgoing calls except to certain specified numbers, area codes or local exchange prefixes, or it can be set up to allow all outgoing calls except to certain specified numbers, area codes or local exchange prefixes. Entries on the screening list can reflect any single number or combination of numbers representing long distance (including international) and local calls (single entries only, not ranges).

The standard menu blocking choices include:

- Block all long distance calls;
- Block all Operator Assisted calls;
- Block specific telephone numbers, prefix and/or area code
- maximum of 10 individualized entries;
- Block all outgoing calls;
- Allow the following exceptions to blocked calls
- maximum of 10 individualized entries.

CALL CONTROL (cont'd)

General (cont'd)

Calls to the Emergency Service code 9-1-1 will not be restricted.

The subscriber may access Call Control from the telephone line equipped with Call Control, or remotely, through the use of a Touch-Tone telephone.

Regulations

Call Control may be provided subject to the availability of suitable central office facilities and capacity. Specifically, Call Control is offered only where the customer's location is served by a digital switch equipped with Advanced Intelligent Network (AIN) and Common Channel Signaling/Signaling System 7 (CCS/SS7) architecture and software.

Call Control is available for use with Residence or Business Exchange Network Access lines, and when available, Residence or Business Exchange Network Access lines equipped with Integrated Services Digital Network (ISDN). It is not available with PBX Trunks, Semi-Public Telephone Service, Centrex Service, Customer Owned Coin Operated Telephone (COCOT) Service, Wide Area Telecommunication Service (WATS) lines, Off-Premises Extensions, party line exchange service, or Automatic Call Distribution systems equipped with DID Trunks.

Call Control does not relieve the customer of responsibility for calls charged to their telephone number(s).

Call Control will not be offered in areas where 9-1-1 is not available.

The Company shall not be liable to the customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator or any non toll free number for any purpose.

CALL CONTROL (cont'd)

Prices

Regardless of the subscriber's local calling area, calls placed from a Call Control equipped exchange access line, via a predetermined access code, to the Call Control Point (located in Elgin, Illinois) to modify the service functionality, will be assessed the appropriate local usage charges as specified elsewhere in this Service Guide. Access to the Call Control Point to modify service functionality placed from an exchange access line not equipped with Call Control will be provided via a toll free number.

The following prices are for Call Control only and are in addition to rates and charges for other service(s) required to furnish a communications system.

| Description | Monthly Rate |
|-----------------------------------|--------------|
| Call Control | |
| Per Exchange Access Line Equipped | |
| Residence ^{/1/} | \$ 7.95 |
| Business ^{/1/} | 13.52 |

/1/ Where available, Call Control may be provided on a Residence or Business Exchange Access line equipped with ISDN. A Call Control price is applicable for each telephone number on a "B" channel.