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SECTION 8 - Other Miscellaneous Services

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**ROTARY DISABLING EQUIPMENT**

Local Central Office equipment to permit customer control of the rotary feature on listed number groups /BRR/.

(Requires a Type 1011 or 1012 Private Line Channel as specified in Part 15, Section 2 between customer location and the serving central office).

**ARTIFICIAL BUSY**

Local Central Office equipment to "make busy" 1 to 10 Central Office Lines, excluding the last line, in a rotary group /P89/.

Each additional group of 10 lines arranged for simultaneous "make busy".

(Requires a Type 1011 or 1012 Private Line Channel as specified in Part 15, Section 2 between customer location and the serving central office)

This arrangement is not provided in conjunction with Rotary Disabling Equipment.

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	Nonrecurring Price	Monthly Price
Rotary Disabling Equipment /BRR/	\$25.00	\$7.70
Artificial Busy		
- 1-10 Central Office Lines /P89/	50.00	7.70
- Each Additional Group of 10 Lines	-	5.40

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**PREPAID CALLING CARD**

**A. Description**

- A. The PrePaid Calling Card (PCC) allows customers to prepay for their intraLATA calling usage carried by the Company.
- B. PCC allows customers to place calls from any North American Numbering Plan Touch-Tone telephone to any other telephone in the Dialing Plan and to many international numbers.
- C. Customers may activate and refresh the PCC by utilizing a major credit card.
- D. The total usage charge is deducted from the card at the completion of the call.
- E. The customer is informed of the amount remaining on the card at the beginning of each call.
- F. Customers are advised when the time remaining on the card falls below one minute, giving them sufficient time to end the conversation.

**B. Definitions**

PrePaid Calling Card (PCC) - A card available to end users in varying dollar denominations. It can be used to place prepaid sent-paid calls from any touch-tone telephone.

Refresh - adding value to an existing prepaid calling card account via cash or credit card.

**C. Terms and Conditions**

- A. No refunds will be given for lost, stolen cards, or for unused prepaid usage.
- B. Calls are billed in one minute increments. Fractional minutes are rounded-up to the next full minute.
- C. PCC is not for the use with 800, 900, 950, 976, or 555 numbers.
- D. Operator surcharges do not apply with this service.

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**PREPAID CALLING CARD (cont'd)**

**D. Prices**

Other Applicable Charges and Payments

Per Minute of Use \$0.40

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**“A+” PREPAID CALLING CARD**

**A. Description**

The “A+” PrePaid Calling Card allows card users to prepay for their outbound intraLATA calling usage carried by the Company.

“A+” PrePaid Calling Card can be used to place calls from any North American Dialing Plan touch-tone telephone to any other telephone in the Dialing Plan and to many international numbers.

Calls may only be charged against an “A+” PrePaid Calling Card that has a sufficient available balance. The total usage charge is deducted from the card at the completion of the call.

“A+” PrePaid Calling Card balances will be reduced and depleted based upon usage. Card users are informed of the amount remaining on the card at the beginning of the call.

Card users are advised when the time remaining on the card falls below one minute, giving them sufficient time to end the conversation. When the balance of available time is depleted, the call will be terminated.

**B. Definitions**

“A+” PrePaid Calling Card

A card available to end users in unit denominations. It can be used to place prepaid sent-paid calls from any touch-tone telephone.

Customer

Entity in whose name the original qualifying purchase was made. Related entities, such as affiliates and subsidiaries, spouses, and relatives, shall not be treated as the customer.

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**“A+” PREPAID CALLING CARD (cont’d)**

**C. Terms and Conditions**

1. Calls are billed in one minute increments. Fractional minutes are rounded up to the next full minute.
2. No refunds will be given for lost, stolen cards, or for unused prepaid usage.
3. Calls to 555, 700, 800, 888, 900, 950, or 976 numbers as well as for Directory Assistance, operator service, busy line verification and interrupt services will not be completed using the “A+” PrePaid Calling Card.
4. Operator surcharges do not apply with this service.
5. Except as may be specifically referenced therein, calls utilizing “A+” PrePaid Calling Card service are not included in any Optional Calling Plans or promotions.

**D. Features**

1. Standard Features

Recharging

Additional units may be added to unexpired cards by acceptable payments to the Company (e.g., credit card). Such additional units will be charged at the recharging rate shown in Paragraph E. following. There is no additional charge for this feature to the end-user.

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**“A+” PREPAID CALLING CARD (cont’d)**

**E. Prices**

1. Other Applicable Charges and Payments

“A+” PrePaid Calling Card may be obtained from the Company in the following unit denominations and per unit rates. One unit equals one minute (or fraction thereof) of use.

<u>Card Denominations</u>	<u>Rate Per Unit</u>	<u>Recharge Rate Per Unit</u>
30 Unit	\$.33333	\$.27500
60 Unit	.30000	.27500
67 Unit	.29850	.27500
100 Unit	.28500	.27500
143 Unit	.27970	.27500
200 Unit	.27500	.27500

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## **HIGH VOLTAGE PROTECTION SERVICE**

### **A. Description**

This service provides special, high voltage protection equipment for customers who purchase Company exchange and private line services to be located at or near electric power generating stations, co-generating stations, substations, distributing power stations, and other similar locations. This equipment isolates or neutralizes the hazardous voltages that could appear at telephone network terminating equipment due to Ground Potential Rise (GPR) and/or induction resulting from faults in the electric power system.

### **B. Terms and Conditions**

1. In addition to the rates and charges set forth in Section D, rates and charges for the underlying exchange or private line service will apply.
2. The Company shall determine from data furnished by the customer the proper level and method of protection to isolate or neutralize electrical hazards at each location, and will provide the facilities to meet that level of protection.

If extra ordinary costs are incurred in providing facilities, Special Construction charges may apply. Terms and conditions for these charges may be found in Part 2, Section 5 of this Service Guide.

3. The high voltage protection equipment will be located at the Network Interface (NI) or demarcations point at customers locations requiring high voltage protection which is either the output termination of the high voltage protection equipment or the output termination of the channel's terminating equipment if present. The Company will be responsible up to this point for provisioning channels and/or services. Additional high voltage protection equipment may also be required on the serving telephone facilities at the Company's Central Office and/or on the right of way at remote locations.



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**HIGH VOLTAGE PROTECTION SERVICE (cont'd)**

**B. Terms and Conditions (cont'd)**

4. Customer may request to have high voltage equipment moved within the same premises or to a different premise within the area covered by this Service Guide. All costs incurred due to rearrangement of circuits or equipment associated with special protection will be billed to the customer. Applicable monthly rates will continue for the duration of the move.
5. As a condition to receiving service, those customers described in A. preceding shall provide the Company, in writing, the technical data necessary to determine the high voltage requirements, at the time of initial application for the initial service, additions to, or changes in the existing service.

In addition, the customer shall notify the Company, in writing, prior to making any changes in the electric supply, which will increase the GPR at the location.

6. The customer will provide the Protection Service Type and the Service Performance Objective (SPO), as described in C. 1. and C. 2. following, along with a forecast of the type and quantity of each telecommunications service required at a given location.
7. The technical data for the High Voltage Protection Location shall include, but not be limited to the following:
  - Ground grid area in square feet
  - Ground grid impedance in ohms
  - X/R ratio at worst case fault location
  - Maximum fault current in amperes RMS
8. Minimum protection standards as specified by the Company will be established in accordance with the Service Performance Objectives stated in C. 2. following. The customer may select a higher degree of protection depending on the need for minimum service interruptions.

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**HIGH VOLTAGE PROTECTION SERVICE (cont'd)**

**B. Terms and Conditions (cont'd)**

9. All special protection equipment must be provided entirely by the Company. Special High Voltage equipment furnished by a High Voltage Protection Customer prior to August 12, 2002 may continue to be utilized at its present location on the power utilities premises.
10. If at any time during the specified period following installation of high voltage protection equipment, such equipment is permanently disconnected as a result of a request by the customer or disconnection of the customer's telephone service in accordance with the Company's applicable Service Guide, the customer shall pay to the Company, upon demand, the Basic Termination Charge for said equipment, less a credit for each full month between installation and disconnect.
11. The customer releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment and services associated therewith.
12. The minimum service period is twelve (12) months.
13. Basic termination charge will apply if customer does not keep special protection arrangement in place as provisioned for the minimum service period. Basic termination charge will be reduced by 1/12 for each month of service.

**HIGH VOLTAGE PROTECTION SERVICE (cont'd)**

**C. Features**

1. Protection Service Types

Type 1 – Services requiring either dc transmission or ac and dc transmission used for Basic Exchange Telephone Service and/or Special Access Service.

Type 2 – Services requiring either dc transmission or ac and dc transmission used for pilot wire protective relaying or dc tripping.

Type 3 – Services requiring ac transmission only, used for telemetering, supervisory control, and data.

Type 4 – Services requiring ac transmission only, used for audio tone protective relaying.

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**HIGH VOLTAGE PROTECTION SERVICE (cont'd)**

**C. Features (cont'd)**

**2. Service Performance Objective Classifications**

Interruptions or outages of telecommunications circuits serving high voltage protection locations may occur for physical reasons such as cable damage due to extraordinarily heavy storm loading, a vehicle striking and breaking a utility pole, a direct lightning strike, or acts of God. Circuit failures caused by such events cannot be prevented and the Company expressly states that provision of the equipment provided in this Service Guide cannot prevent such service outages as may normally occur due to the preceding circumstances. It is the responsibility of the customer to provide sufficient protection to prevent damage caused by such events.

Interruptions or outages due to the effects of faults at the customer's location or in the customer's power generating, transmission, and/or distribution systems are minimized through the installation and maintenance of high voltage protection service which is designed to operate in an electrical environment experiencing a fault condition.

Because of the customer's need for service continuity during power system faults on some types of telecommunication service provided to high voltage protection locations, the following system of Service Performance Objective Classifications has been established for the purpose of permitting the customer to specify the performance objectives for these types of telecommunication services provided to power stations.

**Class A -** Non-interruptible service performance (must function before, during, and after a fault condition).

**Class B -** Self-restoring interruptible service (must function before and after the power fault condition). Class B service can tolerate a service interruption for the duration of a power system fault but service continuity must be restored immediately after the fault without requiring any repair personnel to restore service.

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**HIGH VOLTAGE PROTECTION SERVICE (cont'd)**

**D. Prices**

1. Service Elements

Description /Billing Code/	Monthly Charge	Nonrecurring Charge	Basic Termination Charge
Common Equipment			
(3) Three Card Shelf servicing a maximum of three service channels:			
- Analog, Digital 2.4 to 56 Kbps, or 1.544 Mbps channels /P1QP0/	\$90.00	-	\$2,400.00
(8) Eight Card Shelf servicing a maximum of eight service channels:			
- Analog, Digital 2.4 to 56 Kbps, or 1.544 Mbps channels /P1QPA/	135.00	-	2,400.00
15 KV Lightning Arrestor Assembly /P1QP1/	7.00	-	-
Power Supply Module /P1QP+/	55.00	-	-
Power Supply Card /P1QP+/	17.00	-	-
Outdoor Cabinet Assembly /P1QP7/	250.00	-	-

**HIGH VOLTAGE PROTECTION SERVICE (cont'd)**

**D. Prices (cont'd)**

1. Service Elements (cont'd)

Description /Billing Code/	Monthly Charge	Nonrecurring Charge	Basic Termination Charge
<b>Channel Equipment</b>			
Mutual Drainage Reactor Installed at Central Office or on the right-of-way at remote locations (REQUIRED FOR CLASS A PROTECTION) /AS3HC/	\$80.00	-	-
- 2 Wire Analog Card		\$232.00	
- 4 Wire Analog Card		237.00	
- DS1 Card		204.00	
- ISDN BRI Card		230.00	
2 Wire Analog Data TTY Card /P1QPC/	16.00	-	-
4 Wire Analog Data TTY Card /P1QPD/	22.00	-	-
OPX/Coin Card /P1Q+/	42.00	-	-
Pilot Wire Relay Card /P1QP+/	40.00	-	-
Expandable Telephone Card /P1QQB/	18.00	-	-
BRI ISDN Card /P1QQC/	28.00	-	-
DS1 Card /P1Q+/	20.00	-	-
Advanced Telephone Card /P1QPX/	25.00	-	-
Holding Coil /P1QPZ/	8.00	-	-

**HIGH VOLTAGE PROTECTION SERVICE (cont'd)**

**D. Prices (cont'd)**

2. Other Applicable Charges and Payments

In addition to the rates and charges set forth in this section, rates and charges for the underlying exchange or private line service will apply.

## **CUSTOM NUMBER SERVICE**

### **General**

Custom Number Service allows business and residence customers to select a specific telephone number, or request one that is easy to remember because of repeating digits or another numerical pattern preference. The Company will verify the availability of the requested number and, when feasible, assign the number. When the initial number requested is not available, customers may request, in order of preference, other specific telephone numbers.

Custom Number Service is applicable to telephone numbers associated with all Exchange Services and Centrex systems.

### **Regulations**

Custom Number Service is furnished subject to the availability of facilities and the requirements of local exchange service as defined by the Company.

Number selection will be permitted on the last 4-5 digits of the telephone number from the customer's serving central office. When Custom Number Service is furnished with Foreign Central Office Service and Foreign Exchange Service, the appropriate channel charges also apply.

The Company reserves all rights to the Custom Number Service telephone number which is assigned to the customer, in accordance with General Regulations specified in Part 2 of this Service Guide.

The Company records, including directory services, will be maintained in numeric format only, in accordance with directory listings provisions specified in this Service Guide.

The Company will not be responsible for the manner in which Custom Numbers are used for marketing, advertising and other purposes by the customer.

Charges for Custom Number Service are in addition to any charges applicable to the service with which it is associated.

Charges apply when a Custom Number Service telephone number is assigned. Charges are not applicable when the customer's number assignment preference cannot be met and an assignment from the Company's normal assignment process is made.



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**CUSTOM NUMBER SERVICE (cont'd)**

Description /Billing Code/	Nonrecurring Charge	Monthly Rate
Business, per number assigned /RNCSP/	\$40.00	-
Residence, per number assigned /RNCSP/	40.00	-
976 Information Provider, per number assigned /RNCSP/	150.00	-

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## **CHARTER NUMBER SERVICE**

### **A. Description**

Charter Number is a service that allows a customer to retain and port their current telephone number to another wire center within the same Rate Center when the customer is faced with either changing locations and/or changing types of service. Charter Number will allow customers to maintain their existing telephone number while reducing the confusion and expense associated with changing telephone numbers. As indicated above, this service will only provide for the porting of telephone numbers within the same Rate Center.

### **B. Regulations**

1. Charter Number Service will be available to POTS, DID/PBX, Centrex, ISDN BRI and ISDN PRIME service customers.
2. Charter Number Service will only provide porting of a working in service telephone number within the same Rate Center.
3. InterLATA porting will not be allowed with this service. All numbers ported must be within the same area code (NPA) geographical boundaries. Porting between 9-1-1 service boundaries is also not allowed.
4. No porting is allowed outside of Local Number Portability MSA's as defined in FCC Tariff No. 2.
5. Once a telephone number is ported using Charter Number Service, subsequent telephone numbers (i.e. Additional Line) will be issued from the switch in which the main telephone number resides not from the original switch.
6. Charter Number Service is available where facilities and operating conditions permit.
7. The ported number will only function from one location.

**CHARTER NUMBER SERVICE (cont'd)**

**C. Rates and Charges**

1. Charter Number Service

<u>Description /Billing Code/</u>	<u>Nonrecurring Charge</u>
a. Residence	
Per access line /PTLCN/	\$20.00
b. Business	
Per access line /PTLCN/	20.00