

10.1 OUTWARD WATS AND 800 SERVICE

10.1.1 OUTWARD WATS AND 800 SERVICE

As of January 1, 1997, Outward WATS service is grandfathered. No new Outward WATS service or additional lines on existing accounts will be offered. **Effective August 1, 2007, 800 Service is grandfathered. No new 800 Service installations will be offered. Existing subscribers may keep their service and features in place, but may not add or make changes to their existing service arrangements.**

A. APPLICABILITY

Applicable to Intrastate IntraLATA wide area telephone communication service (WATS) furnished or made available over facilities wholly within or partly without the State of Nevada by the Company or by any other telephone company which elects to offer such service on the basis hereinafter set forth.

B. TERRITORY

1. Throughout the territory served.

2. SERVICE AREAS

- a. Each WATS access line is arranged for one subscription area, as requested by the customer. Contemplated is service to or from Nevada telephone exchanges and Toll Stations located within the same subscription area.
- b. As of January 1, 1984, in order to provide intrastate outward WATS service the access line and the intraLATA package of usage must be purchased from an interexchange carrier. Outward WATS may be acquired for both inter LATA and intraLATA, intraLATA only or interLATA only service. For interLATA usage schedules, refer to the interexchange carrier tariffs.

C. DESCRIPTION

1. GENERAL

- a. Wide Area Telecommunication Service (WATS), by use of a WATS access line and the public switched network, provides for directly dialed telephone communications between a WATS termination and other locations within the same subscription area in Nevada as that in which the access line terminates.

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10.1 OUTWARD WATS AND 800 SERVICE10.1.1 OUTWARD WATS AND 800 SERVICE (Cont'd)<sup>1</sup>

## C. DESCRIPTION (Cont'd)

- b. Generally a WATS access line is a path between the WATS first Utility-provided standard network interface on the WATS customer premises and the Utility central office. (The term "Standard Network Interface" ((SNI)) denotes that point inside the customer's premises where all premises telephone services are connected to the telecommunications network. The SNI is a standard registration jack or the equivalent.)
- c. WATS is provided as either Outward WATS or 800 Service.

## 2. OUTWARD WATS

The Outward WATS customer is furnished a WATS access line arranged for inward calling only. Outward WATS provides for directly dialed telephone calling from a WATS termination by way of the WATS access line and the public switched network to other locations in the same subscription area in Nevada as that in which the access line terminates.

## 3. 800 SERVICE

The 800 Service customer is furnished a WATS access line arranged for inward calling only. 800 Service provides for directly dialed telephone calling to a WATS termination by way of the WATS access line and the public switched network from other locations in the same subscription area in Nevada As that in which the access line terminates.

## D. REGULATIONS

1. Dial type telephone communications as specified in C.1. above, are calls dialed from or to a WATS access line or, if facilities are not available for dial completion, a call placed with an operator from or to a WATS access line. The call may also be placed with an operator in the same manner if for any reason a called station cannot be reached.
2. A WATS access line is a central office facility provided fro the purpose of completion WATS calls. Each such line will be arranged at the customer's option, for either outward or inward service (800 Service), but not for both, subject to the provision of Regulations subsection 6., below.

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10.1 OUTWARD WATS AND 800 SERVICE

10.1.1 OUTWARD WATS AND 800 SERVICE (Cont'd)<sup>1</sup>

D. REGULATIONS (Cont'd)

3. Minimum Average Time Requirement (MATR)

- a. All messages billed in each rate period in a service group must average at least one minute duration.
- b. If the average duration of all such messages is less than one minute, the total use for the service group equals the number of messages in each rate period multiplied by the one minute.

4. Availability of Service

The furnishing of WATS will require certain physical arrangements of the facilities of the Company and is therefore subject to the availability of such facilities.

5. Limitation of Service

- a. WATS does not include person, collect, conference, or other such calls requiring operator handling except as provided in D.1 above.
- b. WATS contemplates the provision of satisfactory transmission only between the access line and the called or calling station. The service is not represented as adopted for interconnecting with other services to extend a two-point connection beyond the access line and called or calling station locations.

6. Minimum Service Period

The minimum contact period of service is one month. Contracts are for a specific type (outward or 800) of service.

7. Continuity of Service

- a. In case of connection or restoration of a WATS access line for a customer at a location where any type of WATS service has been disconnected or suspended by him less than two weeks previous, charges for the service so establish the will commence one day following the disconnect or suspend date of the prior service.

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## 10.1 OUTWARD WATS AND 800 SERVICE

10.1.1 OUTWARD WATS AND 800 SERVICE (Cont'd)<sup>1</sup>

## D. REGULATIONS (Cont'd)

- b. After the minimum contract period, service through a WATS access line, or any extension associated therewith, may be suspended for a period of not less than two weeks and not more than two months.
- c. Service will be suspended at the rates set forth in Charges and Rates in subsection E.4 following. The suspension rate will not apply for a subsequent suspension until the service has been restored to the full rate for one month.

## 8. Rates for Fractional Periods

For the purpose of administering this condition with respect to the determination of charges for a fractional part of a month, every month is considered to have thirty days.

If the period of service exceeds one month, fractional parts of a month are charged for at a rate proportionate to the actual number of days of service.

## 9. Extension Station Lines

Extension station lines of individual access lines are provided only for the same customer within the same service area as that for which the access line rate applies.

## 10. Payment for Service

The customer is required to pay all charges for service in accordance with the Company's regular billing and collection practices. All charges for service are payable only in lawful money of the United States. All charges from time to time in force and effect are payable monthly in advance, except usage charges, which are payable upon rendition of a bill by the Company.

## 11. Advance Payments

Applicants for service may be required to make an advance payment at the time of application, equal to the installation charges, if applicable, and at least one month's charge for the service desired.

The amount of the advance payment is credited to the customer's account as applying to any indebtedness for the service furnished.

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## 10.1 OUTWARD WATS AND 800 SERVICE

10.1.1 OUTWARD WATS AND 800 SERVICE (Cont'd)<sup>1</sup>

## D. REGULATIONS (Cont'd)

## 12. Deposits

The Company may, in order to safeguard its interests, require an applicant or a customer to make a suitable deposit to be held by the Company as a guarantee of the payment of charges. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation. At such time as the service is terminated, the amount of the deposit is credited to the customer's account and any credit balance which may remain is refunded. At the option of the Company, such a deposit may be refunded or credited to the customer at any time prior to termination of the service.

The Company will pay interest on deposits at the rate computed, as set forth in this Guidebook from the date of deposit until the date of settlement or withdrawal of deposit. Where such deposit remains for a period of one year or more and the person making the deposit continues to be a consumer, the interest on the deposit at the end of the year shall be either paid in cash to the depositor or applied to the depositor's account, as the depositor may desire.

## 13. Cancellation of Application for service

Where an application for service is canceled by the applicant prior to the start of installation of facilities, no charge applies.

Where installation of facilities has been started prior to the cancellation, installation charges apply.

## 14. Denial and Restoration of Service

- a. In the event of abandonment of the service, the non-payment of any sum due, the use of foul or profane language, the impersonation of another with fraudulent intent, or of any other violation of the regulations of the Company, the Company may, without incurring any liability, discontinue the furnishing of said service.
- b. When the service of a customer has been discontinued for failure to pay a bill for service, the customer will be required to pay all charges due, and may be required to make a deposit before the service will be reestablished.

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## 10.1 OUTWARD WATS AND 800 SERVICE

10.1.1. OUTWARD WATS AND 800 SERVICE (Cont'd)<sup>1</sup>

## D. REGULATIONS (Cont'd)

## 15. Undertaking of the Company

The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers to establish connection between calling and called stations.

## 16. Provision of Facilities

All facilities necessary for the provision of service are furnished by the Company, and, except as expressly provided in this tariff, facilities not furnished by the Company shall not be connected with, attached to or used in connection with the facilities that are furnished by the Company. The agents and employees of the Company shall have the right to enter the premises of a customer at any reasonable hour for the purpose of installing, inspecting or repairing the facilities of the Company or upon termination of the service, for the purpose of removing such facilities.

## 17. Use of the Service by the Customer

- a. WATS is provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this tariff.
- b. Orders, including those which involve the rearrangement, release or discontinuance of service, will be accepted by the Company only from the customer.

## 18. Use of Service for Unlawful Purposes

The Company shall refuse to establish service for any applicant and it shall discontinue and disconnect service to a customer, whenever it has reasonable cause to believe that the use made or to be made of the service, or the furnishing of service to the premises of the applicant or customer, is prohibited under any law, ordinance, regulation, or other legal requirement, or is being or is to be used as an instrument, directly or indirectly, to violate or to aid and abet the violation of the law. A written notice to the Company from any official, charged with the enforcement of the law stating that such service is being used or will be used as an instrument to violate or to aid and abet the violation of the law is sufficient to constitute such reasonable cause.

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10.1 OUTWARD WATS AND 800 SERVICE

10.1.1. OUTWARD WATS AND 800 SERVICE (Cont'd)<sup>1</sup>  
D. REGULATIONS (Cont'd)

19. Attachments or Connections

Customer-provided terminal equipment may be used with facilities of the Company as set forth in Part 2, Section 9 of this Guidebook.

Customer-provided communications systems may be connected with facilities furnished by the Company as set forth in Part 2, Section 9 of this Guidebook.

20. Service Used for Dataphone Transmission

Wide Area Telephone Service is available for use with data transmitting and receiving equipment (including telewriter equipment) and teletypewriter equipment for the transmission and reception of data signals.

21. Power Supply

When company facilities installed on the premises of a customer requires power for its operation, the customer is required to provide such power.

22. Maintenance and Repairs

All ordinary expense of maintenance and repair of facilities provided by the Company is borne by the Company. In case of damage to or destruction of facilities of the Company, due to the negligence of the customer, and not to ordinary wear and tear, or in the case of theft of such facilities, the customer is responsible for the cost of replacing the facilities destroyed or stolen or for the cost of restoring the facility to its original condition. Customers may not rearrange, disconnect, remove or attempt to repair any facilities installed by the Company, or permit others to do so, except upon the written consent of the Company.

23. Defacement of Premises

The Company is not liable for any defacement of or damage to the premises of a customer resulting from the existence of Company's facilities on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Company.

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## 10.1 OUTWARD WATS AND 800 SERVICE

10.1.1. OUTWARD WATS AND 800 SERVICE (Cont'd)<sup>1</sup>

## D. REGULATIONS (Cont'd)

## 24. Liability of Company

The liability, if any, of the Company arising out of or in any way connected with any defect, error, omission, delay, mistake, interruption, suspension or other failure in connection with the services or facilities furnished hereunder, shall in no event exceed the credit allowances set forth below:

- a. When an Outward WATS or 800 Service access line is interrupted for a period of less than 2 hours, no credit applies.
- b. When an Outward WATS access line is interrupted for a period of 2 to 24 hours, and for each additional 24 hour period, a credit of one day, per 24 hour period as covered in Part 10, Section 1.1.D.8 of this Guidebook applies. This credit is applied to the computations determined in Part 10, Section 1.1.B.3 of this Guidebook.
- c. When an 800 Service access line is interrupted for a period of 2 to 24 hours, and for each additional 24 hour period, a credit of one day, per interrupted period as covered in Part 10, Section 1.1.D.8 of this Guidebook applies.
- d. The credit in b. and c. above includes all credit to be applied for an interruption.
- e. No credit allowances will be made for:
  - non-completion of WATS messages due to busy network conditions.
  - interruption of service due to customer-provided equipment or systems.
  - interruption of service due to the negligence of the customer.
  - interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated.
  - interruption of serving, during any period when the customer has released the WATS access line to the Company for maintenance purposes, or implementation of a customer order for a change in service arrangement.

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## 10.1 OUTWARD WATS AND 800 SERVICE

10.1.1. OUTWARD WATS AND 800 SERVICE (Cont'd)<sup>1</sup>

## D. REGULATIONS (Cont'd)

- f. Message toll telephone service furnished at a customer's request when his WATS is interrupted is charged at the message toll telephone service prices.
- g. The Company shall be indemnified and saved harmless by the customer against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the services and facilities provided by the Company.
- h. When the lines of other telephone companies are used in establishing connections to points not reached by the Company's lines, the Company is not liable for any act or omission of the other telephone companies.

## 25. AREA OF SERVICE

- a. All WATS access lines and additional terminations must be located in the same LATA in Nevada for which the WATS access line is arranged
- b. An 800 Service message must originate and terminate in the WATS subscription area in Nevada for which the WATS access line is arranged.
- c. An Outward WATS message must originate and terminate in the WATS subscription area in Nevada for which the WATS access line is arranged.
- d. WATS rates for the Company apply in the Company's Reno LATA Northern service area only. WATS rates charged to Company customers in the Pahrump LATA Southern service area will be those of the designated carrier for the Southern Nevada area.

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10.1 OUTWARD WATS AND 800 SERVICE

10.1.1. OUTWARD WATS AND 800 SERVICE (Cont'd)<sup>3</sup>

E. CHARGES AND RATES

1. Installation Charge  
An access line will be furnished at the service connection charges or multi-element service charges equivalent to that of a business individual access line as show in Part 3, Section 1 of this Guidebook.
  
2. Extension Station Lines  
Extension station lines are charges for at the rates specified in Part 15, Section 2 of this Guidebook.
  
3. Move and Change Charge
 

	<u>Charge</u>	<u>USOC</u>
Move or change on outward statewide access line	\$36.00	WAX+
		+
Move or change an outward intraLATA access line	36.00	WLT++
Move or change an 800 access line	36.00	W4A++
  
4. Suspension of Service Charge<sup>1</sup>

	<u>Charge</u>	<u>USOC</u>
- Per outward Statewide access line, per period of suspension	\$36.00	WAX+
		+
- Per outward InterLATA access line, per period of suspension	36.00	WLT++
- Per 800 access line, per period of suspension	36.00	W4A++
- Extension <sup>2</sup>	RR	NA

NOTE 1: See item Part 10, Section 1.1.D.

NOTE 2: 1/2 of the regular monthly charge, except that no charge applies for interexchange mileage suspended.

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10.1 OUTWARD WATS AND 800 SERVICE

10.1.1 OUTWARD WATS AND 800 SERVICE (Cont'd)<sup>1</sup>

10.1.1.1 OUTWARD WATS

A. DEFINITIONS

1. Service Group

The term "Service Group", as used in connection with outwards WATS, denotes one or more access lines appearing in the same multiline terminating system at the same customer premises.

2 Type of Service

The Outward WATS customer is furnished a WATS access line arranged for outward calling only. Outward WATS provides for directly dialed telephone calling from a WATS termination by way of the WATS access line and the public switched network to other locations in the State of Nevada as specified in this Guidebook.

B. RATES AND CHARGES

1. Rate Structure

a. Monthly usage charges for a service group are computed on an average usage per line basis according to a tapered schedule. There is no minimum monthly usage requirement. Hourly rates for each additional hour of use decrease at defined levels of use called tapered points. The Outward WATS schedule reflects 4 taper points. The Minimum Average Time Requirement (MATR) is applied as described in Part 10, Section 1.1.1.B 3 below.

b. This schedule requires a separate monthly charge for each access line independent of usage.

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10.1 OUTWARD WATS AND 800 SERVICE

10.1.1. OUTWARD WATS AND 800 SERVICE (Cont'd)<sup>2</sup>

10.1.1.1 OUTWARD WATS (Cont'd)

B. RATES AND CHARGES (Cont'd)

2. Access Rates

	<u>Charge</u>	<u>USOC</u>
Statewide (Band 8)		
- Access line, each <sup>1</sup>	\$27.65	WAX+
		+
IntraLATA only (Band 9), within the customer's serving LATA		
- Access line, each	27.65	WLT++
InterLATA only (Band 11), outside the customer's serving LATA		
- Access line, each <sup>1</sup>	27.65	WFS++

- a. The first suffix to be used with an appropriate USOC will identify the service area origin.

Service Areas are: - Northern LATA  
- Southern LATA

NOTE 1: Any access line used in conjunction with an interLATA usage schedule will be billed a surcharge as defined in PUCN tariff C.7.4.2 - Access Service Tariff.

NOTE 2: As of January 1, 1997, Outward WATS service is grandfathered. No new Outward WATS service or additional lines on existing accounts will be offered. **Effective August 1, 2007, 800 Service is grandfathered. No new 800 Service installations will be offered. Existing subscribers may keep their service and features in place, but may not add or make changes to their existing service arrangements.**

## 10.1 OUTWARD WATS AND 800 SERVICE

10.1.1 OUTWARD WATS AND 800 SERVICE (Cont'd)<sup>1</sup>10.1.1.1 OUTWARD WATS (Cont'd)  
B. RATES AND CHARGES (Cont'd)

## 3. Monthly Usage Rates

The hourly rates apply to the average use of the access lines within a service group rounded to the nearest tenth of an hour (See "Service Group" definition in Part 10, Section 1.1.1.A.I. preceding).

Average Hours of Use per Line - Outward WATS

Monthly Usage Rates	<u>0-15</u>	<u>15.1-40</u>	<u>40.1-80</u>	<u>Over 80</u>
	\$6.00	\$6.00	\$6.00	\$6.00

## 4. Method of Determining Usage Charges

- a. Note the total number of messages for the service group.
- b. Determine the equivalent hours to be billed by applying the Minimum Average Time Requirement (MATR) of the minute (1 message = 1 minute).
- c. Note the total actual hours to be billed for the service group.
- d. Determine the chargeable hours, the greater of b. or c. preceding, rounded to the nearest tenth (one decimal place).
- e. Determine the number of access lines in the service group in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth (two decimal places).
- f. Determine the average hours of use per line in the service group by dividing the chargeable hours in d. preceding, by the number of access lines in e. preceding.
- g. Determine the usage charge per line by multiplying the hourly rate for the appropriate taper(s) by the number of chargeable hours used in each taper and then totaling these charges.
- h. Determine the total usage charge for the service group by multiplying the usage charge per access line in g. preceding by the number of access lines in e. preceding.

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## 10.1 OUTWARD WATS AND 800 SERVICE

10.1.1 OUTWARD WATS AND 800 SERVICE (Cont'd)<sup>1</sup>

## 10.1.1.2 800 SERVICE

## A. DEFINITIONS

## 1. Service Group

The term "Service Group" as used in connection with 800 Service, denotes the access lines arranged in central office equipment furnished by the Company as part of a given hunting arrangement. (The term "hunting arrangement" denotes a grouping of 800 Service access lines arranged for the completion of a given call or arranged for overflow to or from another access line or group of access lines.)

## 2. Type of Service

The 800 Service customer is furnished a WATS access line arranged for inward calling only. 800 Service provides for directly dialed telephone calling to a WATS termination by way of the WATS access line and the public switched network from other locations in the State of Nevada as specified in this Guidebook.

## B. REGULATIONS

1. 800 Service is furnished upon condition that the customer obtain adequate service to permit the use of this service without injurious effect upon it or any other service rendered by the Company. The Company may terminate or refuse to furnish 800 Service to any customer, without incurring any liability, if the use of the service would interfere with or impair WATS or any other service rendered by the Company.

## 2. Directory Listings

Directory listings may be provided in connection with 800 Service at rates applicable to additional business listings as set forth in Part 12, Section 1.

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10.1 OUTWARD WATS AND 800 SERVICE

10.1.1 OUTWARD WATS AND 800 SERVICE (Cont'd)<sup>2</sup>

10.1.1.2 800 SERVICE (Cont'd)

C. RATES AND CHARGES

1. Rate Structure

- a. The usage rate structure for 800 Service is on a fixed per hour basis with a reduced rate for off-peak hours.
- b. Monthly usage charges for a service group are computed on a total usage basis according to a fixed schedule. There is no minimum monthly usage requirement. The Minimum Average Time Requirement (MATR) is applied as described in Part 10, Section 1.1.2.B.3.
- c. This schedule requires a separate monthly charge for each access line in a service group independent of usage.

2. Access Rates - Statewide

	<u>Monthly Rate</u>	<u>USOC</u>
- Access Line, each <sup>1</sup>	\$39.75	W4A++

3. Monthly Usage Rates - Statewide

The hourly rate applies to the average use of the access lines within a service group rounded to the nearest tenth of an hour. (See "Service Group" Definition A.1. preceding.)

Messages placed on any of the holidays listed in Part 4, Section 2 are rated under the off-peak schedule shown below.

NOTE 1: Any access line used in conjunction with an interLATA usage schedule will be billed a surcharge as defined in PUCN tariff C.7.4.2 - Access Service Tariff.

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10.1 OUTWARD WATS AND 800 SERVICE

10.1.1. OUTWARD WATS AND 800 SERVICE (Cont'd)<sup>3</sup>

10.1.1.2 800 SERVICE (Cont'd)

C. RATES AND CHARGES (Cont'd)

Hours of Usage <sup>1</sup>	Rate Per <u>Hours of Use</u>
- Business Day Monday thru Friday 9 a.m. to 9 p.m. <sup>2</sup>	\$12.00
- Off Peak, All Other Hours	9.60

4. Method of Determining Usage Charges

- a. Note the total number of messages to be billed for each rate period for each service group. (See Part 10, Section 1.1.2.C.3 preceding.)
- b. Determine the equivalent hours to be billed by applying the Minimum Average Time Requirement (MATR) of one minute (1 message = 1 minute), for each rate period for each service group.
- c. Determine the total actual hours to be billed for each rate period for each service group. (See Part 10, Section 1.1.2.C.3 preceding.)
- d. Determine the chargeable hours, the greater of b. or c. preceding, rounded to the nearest tenth (one decimal place).
- e. Determine the total usage charge per line by multiplying the hourly rate for the appropriate rate period (Business Day and/or Off-Peak) by the number of chargeable hours used in each rate period and then totaling these charges.

NOTE 1: Charges for messages beginning on one time period and completing in the other time period, are determined by applying the appropriate hourly rate for the portion of the message occurring in each period.

NOTE 2: To, but not including.

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OUTWARD WATS AND 800 SERVICE

10.1.1 OUTWARD WATS AND 800 SERVICE (Cont'd)<sup>1</sup>

10.1.1.2 800 SERVICE (Cont'd)

C. RATES AND CHARGES (Cont'd)

5. Remote Call Forwarding Service

Remote Call Forwarding Service, as shown in Part 7, Section 1, may be arranged to forward calls to an 800 Service as follows:

- a. The charge for 800 Service usage is at the appropriate rate as specified in Part 10, Section 1.1.2.C.1 of this Guidebook, Rate Structure, preceding. This charge applies for the portion of the call from the call forwarding location to the 800 Service station. It applies to all calls forwarded.
- b. The monthly rate and nonrecurring charge for Remote Call Forwarding is as set forth in Part 7, Section 1 of this Guidebook.

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