

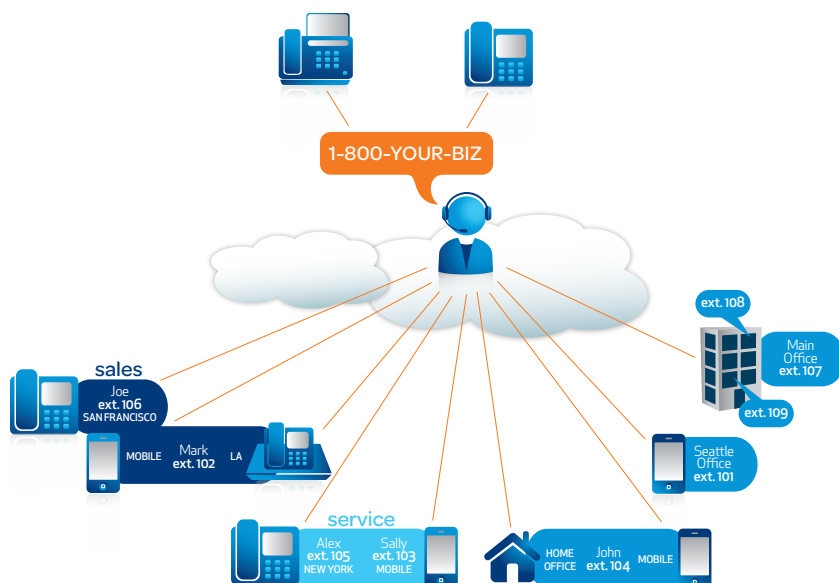
# AT&T Office@Hand<sup>SM</sup>

## Your mobile business – unified

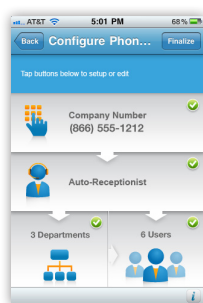
Get a big business phone system for your small business.

### Power your mobile workforce with cloud-based communications.

Now your business can have a professional phone presence and unify all of your employees with one mobile business phone system. With AT&T Office@Hand powered by RingCentral, Inc.,\* you'll have business-class telecom service capabilities for your employees in the office and out in the field. Office@Hand works with both fixed-line phones and wireless devices, with mobile applications available for select iPhone® and BlackBerry® devices. The service offers useful features such as auto receptionist, multiple extensions, multiple voicemail boxes, call routing, faxing, on-hold music and more.



- Enhance Company Image: Unify all employees on a single mobile business phone system
- Improve Customer Satisfaction: Make it easy for customers to connect with an employee in your business
- Achieve Significant Cost Savings: Use with existing mobile and fixed line phones and service providers
- Easy Setup: No hardware, complex installations or technical skills required. Low fixed monthly fee



**Simple setup.** Activate, set up and manage a complete mobile business phone system right from your device or online, in minutes. Even better, service is activated immediately without needing the IT department.

**Affordable and flexible.** Office@Hand is available for \$16 per month per user (discounts may apply depending on number of users). Plus, with no hardware to purchase, software to maintain or setup fees, there's no need to make a large investment to get started. Office@Hand works with your existing phones, both mobile and fixed line. And the service is conveniently billed on your monthly wireless bill.

**Get the big-business phone system designed for your small business.** Choose up to three numbers for your business: a toll-free main number, a local main number and a local number for faxes. When customers call, they can listen to your customized greeting and choose the department or employee extension they want to reach – or even use dial-by-name search to find who they need. Employees pick up the call on the phone of their choice: mobile phone, office phone or home phone.

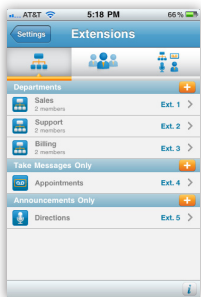
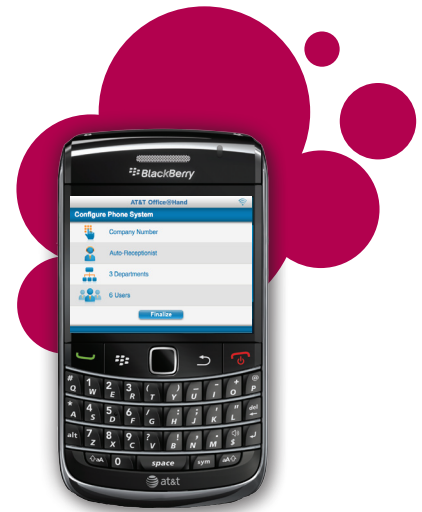
\* RingCentral Inc. is a leader in cloud computing based business phone systems designed for today's mobile and distributed business world. By combining a hosted, multi-extension business phone system with advanced voice and fax functionality, RingCentral simplifies business communication for modern, flexible business environments.

## Stay mobile and accessible

Make your small business more productive with advanced features.

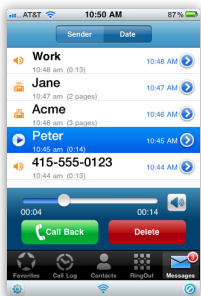
Your mobile business phone system functions are accessible from select iPhone and BlackBerry smartphones. Employees simply download the free app.

- Set up and manage personal call handling preferences, directing calls to any phone, mobile, office or home. Administrators can even remotely manage how customer calls should be handled – by individual employees, shared within a department or queued to the next available individual
- Pick up business voicemail as visual voicemail and store in a separate business message area on your phone
- View and forward faxes
- Display your Office@Hand business phone number as your Caller ID when making calls. Your business name will not be displayed
- Transfer live calls between mobile and desk phones



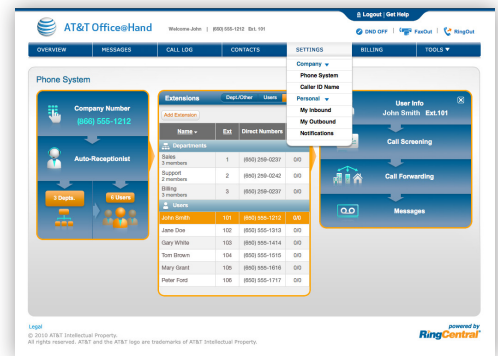
**Unique extension and direct-dial numbers.** Create unique extensions for each employee and even add a direct-dial number if you like. You can also create department extensions and assign employees to one or more of these department extensions so customers can reach the right contacts. Employees can also create their own customizable rules for call handling based on business hours or other variables.

**Internet Fax.** Never miss a fax again. Faxes are delivered to your new AT&T Office@Hand business number and are available for you to view on your smartphone, in email or online. You can also forward faxes from your mobile phone or via the online interface to any email address or fax number.



**Enhanced Voicemail.** Office@Hand includes voicemail for all extensions. Listen to business voicemail from your smartphone, in email or online. And get instant notification when you receive a message.

Use the online service interface (or your smartphone) to manage your settings.



AT&T Office@Hand is an easy-to-use mobile business phone system designed for small businesses that increases your customers' satisfaction by enhancing accessibility in an affordable and flexible way. AT&T Office@Hand is a complete mobile phone solution that offers big business features for a small business price.

For more information, please

- contact an **AT&T sales representative**
- visit **att.com/officeathand** or
- call **866-9ATT-B2B (866-928-8222)**

Rethink Possible 

**IMPORTANT INFORMATION:** You, your company, or an employee of your company must be an AT&T Mobility subscriber and receive a bill from AT&T Mobility to subscribe to Office@Hand. BlackBerry® and iPhone® users can download the Office@Hand application to their phone and manage the Office@Hand functions from their phone. Minimal data synchronization charges may apply when using the application to place calls from iPhone and BlackBerry phones. Other device owners, both wireline and wireless, must access and manage the Office@Hand functions online through a web browser. Price does not include wireless airtime minutes or data usage or other charges that a wireless or wireline carrier may impose for airtime, data, or other charges when using Office@Hand. Wireless airtime minutes and data usage will decrement from your or your company's AT&T voice and data plans, depending on whose is responsible for such charges, when using Office@Hand with your wireless phone, if you are an AT&T wireless subscriber. If your Company does not subscribe to AT&T wireless service, wireless airtime and data will be deducted from your plan. If you obtain your wireless service from a provider other than AT&T, you must subscribe (either individually or through your company) to another service provider's wireless voice and data services to use the Office@Hand mobile features. You or your company is responsible for determining if subscribing to another service provider besides AT&T incurs airtime, data, or other charges with that service provider when using Office@Hand. Office@Hand calling plans are primarily for live dialogue between two people. Connections which do not consist of primarily uninterrupted live dialog between two individuals are generally not permitted. To use all the features, existing AT&T wireless customers must subscribe to AT&T wireless voice and data services. Customers of other wireless carriers need to check with their carrier to determine what wireless services they need to use the features of Office@Hand. For complete terms and conditions, see att.com/officeathandpolicy. © 2010 AT&T Intellectual Property. All rights reserved. AT&T and the AT&T logo are trademarks of AT&T Intellectual Property.