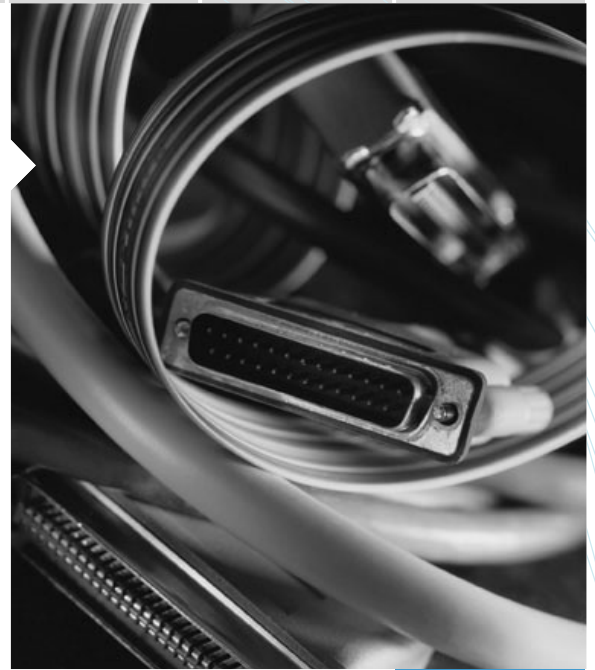


## SBC Internet Services Provides eGistics With Network Reliability, Data Center Services



“The SBC Internet Data Centers provide the ultimate in disaster recovery and data protection,” said Robert Lund, chairman/CEO of eGistics.

### Challenges

- Upgrade network security and reliability.
- Provide network redundancy, disaster recovery and additional security for online services.
- Provide state-of-the-art facilities that adapt to company's growth.

### Solution

- SBC PremierSERV<sup>SM</sup> Data Center Hosting — an equipment housing service that offers on-site technical support in a fault-tolerant, secure environment.

### Result

By utilizing the professional and managed services available through SBC Internet Services, eGistics securely backs up its network information on a daily basis, so the information will always be available to its customers, even if a disaster occurs.



eGistics, Inc. is one of the nation's premier online image and data archive service providers. Established in 1994, eGistics serves clients within a variety of industries, including corporate business, healthcare and financial.

eGistics' services enable its clients to securely access a document image or data over the Internet using an Internet-connected computer anywhere, at anytime. The eGistics image/data archives accept and convert files from virtually any existing system and makes those files available via the Internet, without any specialized hardware or software.

In an effort to help its clientele comply with federal regulations such as HIPAA, The U.S. Patriot Act, and the Sarbanes/Oxley Act as well as SEC standards for archiving e-mail and instant messaging data, eGistics needed to upgrade its current network and enhance existing security capabilities.

### Helping Customers Meet Needs

To meet its needs, eGistics chose SBC PremierSERV<sup>SM</sup> Data Center Hosting — an equipment housing service that offers on-site technical support in a fault-tolerant, secure environment. This service allows eGistics to host its Internet services at SBC Internet Data Centers.

"SBC Internet Data Centers employ the latest in electronic surveillance, fire protection, redundant power and back-up systems, said Robert Lund, chairman/CEO of eGistics. "Our objective is to provide uninterrupted service at all times. The SBC facilities are staffed by professional, certified engineers 24/7 to ensure systems are operating correctly. We firmly believe that SBC Internet Services offers the most secure data storage facilities on the market today."

eGistics chose PremierSERV Data Center Hosting because it needed data center facilities that would meet and/or exceed the stringent physical and electronic security requirements of the nation's largest financial organizations. These facilities had to be located in geographically disparate locations for security purposes, preferably in cities that were convenient and cost-effective for eGistics and its customers. The SBC Internet Data Centers met these needs.

Additionally, to ensure access and availability, eGistics operates two fully redundant, fully load balanced data archives.

### Securing Data While Reducing Costs

Choosing PremierSERV Data Center Hosting saved eGistics on costs associated with constructing or leasing data facilities. Additionally, the SBC Internet Data Centers provide the most current applications in both physical and electronic security while allowing eGistics to purchase only the storage space it needs. As eGistics grows, it can purchase additional space.

"The SBC team worked with us to develop a total solution that met all of our criteria," said Lund.

"Our clients can rest assured that they are viewing confidential images and data over a secure network, and we can rely on SBC Internet Services to keep our network up and running."