



## AT&T Home Monitor Background

The AT&T home monitoring service is an innovative, IP-based offering that will help customers to stay more connected to their homes and families while they are away. The service enables customers to use personal computers and Cingular wireless devices to access high-quality, streaming digital video and other real-time information from their homes – virtually any time and anywhere.

The AT&T home monitoring service combines live and recorded video (non-audio) capabilities with a range of environmental sensor options to provide customers with a powerful, flexible toolkit to help them stay connected to the people and things they value most. The service allows users to remotely control lighting in their homes, and can provide a range of alerts and reports on home conditions, such as motion, door and window activity, water leakage, and temperature changes. Users can easily customize alerts and actions based on their specific needs. For example, a user can program the service to send a text message alert to a cell phone when motion is detected in an area of the home, while at the same time automatically turning on lighting and recording video of the same area.

The new service is an example of the ongoing AT&T strategy to deliver a new generation of converged, IP-based services that enable customers to access critical applications and information virtually anytime, anywhere, and using any device.

## Service Feature Overview

The AT&T home monitoring service enables customers to receive live or recorded video (non-audio) over virtually any Cingular wireless device that is capable of Internet connection. Customers can also access live or recorded video over any broadband-enabled PC, and receive customized alerts from a variety of optional sensors and other equipment.

The high-quality video camera included in the AT&T home monitor service package allows users to control features remotely from nearly any broadband-enabled PC. Users can pan and tilt the camera, and capture still photos remotely.

The service comes with a starter package of equipment for \$199, which includes:

- A pan-and-tilt IP camera
- Two power modules that enable device connectivity via home power outlets
- A wireless door/window sensor
- A wireless gateway for connecting equipment to a home network
- All needed software and instructions

Thereafter, service is provided for \$9.95 per month.



## Optional Home Monitoring Sensors and Equipment

The AT&T home monitoring system includes a range of optional sensors and equipment that enables customers to fully customize a monitoring solution to meet a wide range of specific needs, from keeping an eye on children or babysitters to monitoring a vacation home. Sensor and equipment options include:

- **Additional Cameras:** The monitoring platform will support up to four cameras. Multiple options are available, including additional pan-and-tilt cameras as well as low-light cameras.
- **Wireless Water Sensors:** These sensors can detect the presence or absence of water in an area of the home.
- **Wireless Temperature Sensors:** Alerts users when the temperature goes above or below user-established thresholds.
- **Wireless Door or Window Sensors:** Alerts users when a specific door or window is opened or closed.
- **Wireless Motion Detector:** Alerts users to activity in a specific room.
- **Wireless Power Control:** Enables users to remotely control lighting or appliances.

## Customized, Programmable Service Alerts and Options

The full power of the AT&T home monitoring service is realized with fully programmable service functions, which can be easily established and updated via any broadband-enabled PC. The service can be set to deliver a wide range of alerts to a user's cell phone, based on specific parameters set by the user.

Additionally, the service enables users to combine their cameras and sensors to deliver specific reports and actions under a variety of circumstances. For example:

- If motion is detected in a specific room, a user can program the service to automatically turn on a lamp and begin recording video of the room, while also sending an alert to the user's cell phone.
- If a user wants to be notified when children arrive home from school, the service can send an alert, allowing the user to pull up a live video feed.

## Service Availability

The AT&T home monitoring service is available today exclusively via AT&T online orders and a special customer service number. Customers can receive additional information or order the AT&T home monitoring service by calling 800.237.4588 or by visiting [www.att.com/remotemonitor](http://www.att.com/remotemonitor).