## My Service

| Wireless Number: | 123-555-0000 |
| :--- | ---: |
| Rate Plan: $\$ 9.99$ FAMTALK NATION | 700 ROLL UNL M2M |
|  | UNL N\&W |
| Rate Plan Charge:* | $\$ 60.00$ |
| Term of Service: | NONE |
| Anytime/Daytime Minutes: | 700 |
| Night/Weekend Minutes: | Unlimited |
| Mobile to Mobile Minutes: | Unlimited |
| Activation Fee: | $\$ 36.00$ |

*Additional charges apply. See page 2 for details.

## My Plan Details

## ROLLOVER MINUTES

Included

- Unused, accumulated Anytime Minutes that carry over from month to month.
- Start accumulating after your first full billing period; expire after 12 rolling bill periods.
- Oldest Rollover Minutes are used first. Not transferable or redeemable for cash or credit.
- If you change rate plans, any accumulated Rollover Minutes in excess of the new plan's number of monthly anytime minutes will expire upon such change.
MOBILE TO MOBILE MINUTES Included
- Calls made to and from other AT\&T customers in your mobile to mobile calling area do not count against Anytime Minutes
- Minutes do not rollover (exceptions may apply)

NIGHTS AND WEEKEND MINUTES
Included

- For use in your calling plan area only
- Mon. - Fri. 9 pm to 6 am
- Sat. and Sun. 24 hours a day through 6am Mon.
- Minutes do not count against Anytime Minutes

OTHER FEATURES

- To review additional features on your plan please visit att.com/wireless for details


## Using My Phone

Phone Model:
Motorola IZAR V3xx
To learn more about using your phone, go to: att.com/DeviceSupport.

## Using My Voicemail

Set Up Mailbox/Check Messages
PRESS and HOLD 1 to dial your voicemail and follow the prompts.
Check Messages From Another Phone

1. Dial your 10-digit wireless phone number.
2. When the greeting begins, PRESS
3. Enter your password and follow the prompts.

Forgot Your Password?
Dial 611 and follow the prompts to reset.

To learn more about using your voicemail, go to: att.com/WirelessVoicemail.

## Services

Check usage or balance via a FREE text message.


Check data usage via a FREE text message.
DIAL: * D A T A \# SEND (*3282\#)
FREE instant access to our automated bill pay system.
DIAL: * P A Y SEND (*729)
See att.com/StarServices for:
-TXT-2-PAY: A monthly text message reminder of your bill - and you can pay just by replying.

- Limits regarding *MIN\#.

| 두 Contact Us |  |
| :--- | :---: |
| Web: | att.com/wireless |
| Wireless Phone: | 611 |
| Landline: | $1-800-331-0500$ |
| Store Phone: | $123-456-7890$ |
| Store Manager: | JANE DOE |

## Generated on: 06/04/2008

Manage your account online! View your current balance, detail billing records, pay your bill and access this document by registering for online account management at: att.com/Mywireless.
\$ Understanding My First Bill
Your first bill may be higher than expected! The bill may include:

- Activation fee.
- One month's service billed in advance.
- Prorated charges and fees for the month when you signed up.

The sample bill is not part of your contract.
Start Of Billing Cycle: 5th of the month


Standard Charges

| Additional Minutes: | 45¢/min. |
| :---: | :---: |
| 411: | \$1.79/call + Airtime |
| Text Messages:* $20 ¢$ | 20¢ ( $25 ¢ / 50 ¢$ Intl.)/msg. |
| Multimedia Messages:* | es:* 30¢ permsg |
| MEdia Net: | $1 ¢$ |

*Charged for messages sent and received.
Airtime Minutes Apply To:

- Toll-free numbers ( 800,866 , etc.)
- Incoming, outgoing and long distance calls - Voicemail


## Mobile to Mobile Minutes

Apply when dialing from your calling area.
Roaming Charges
If your rate plan does not include roaming, you will be billed $89 \mathrm{c} / \mathrm{min}$. for calls made or received outside of the plan's coverage area.

## Our Policies

30-Day Equipment Return Policy

- AT\&T Stores: returns/exchanges must be like new, with all original packaging, accessories, manuals and proof of purchase. A restocking fee may be charged. See your receipt and/or att.com/ReturnPolicy for details.
- Other Locations: See the specific location's return policy.


## 30-Day Service Cancellation Policy

- Payment required for services used.
- Activation/Upgrade fee not refundable after 3 days of purchase (excluding national holidays).
- See our complete policy at: att.com/ReturnPolicy.
Manufacturer's Warranty
Manufacturers offer a One-year warranty on NEW equipment and a 90 -day warranty on refurbished equipment. For repairs or replacement of your wireless phone with original proof of purchase, call 1-800-801-1101 or go to att.com/wireless.
*AT\&T imposes a Regulatory Cost Recovery Charge of up to a $\$ 1.25$ to help defray costs incurred in complying with State and Federal telecom regulation; State and Federal Universal Service charges and surcharges for government assessments on AT\&T. These are not taxes or government required charges. ${ }^{* *}$ The estimates above are based on the highest tax/fee/surcharge rates assessed in your state; actual charges may vary. For actual state percentages, visit att.com/AdditionalCharges. To prevent unauthorized charges, notify AT\&T immediately if your phone is lost or stolen. Your rate plan brochure/contract controls if inconsistent with this document. ©2008 AT\&T Intellectual Property. All rights reserved. AT\&T, AT\&T logo and all other marks contained herein are trademarks of AT\&T Intellectual Property and/or AT\&T affiliated companies.

| Wireless Number: | $123-555-0000$ |
| :--- | ---: |
| Account Number: | 555555555 |

The Wireless Service Agreement consists of:

1. This Customer Service Summary.
2. The Terms of Service.
3. The rate plan and applicable feature terms.

Early Termination Fee
If I terminate this Agreement before expiration of my Service Commitment, I will pay AT\&T an Early Termination
Fee of $\$ 175$, reducing by $\$ 5.00$ for each full month completed toward the commitment term for each wireless telephone number associated with the service.

## Guaranty

If I am signing on behalf of an entity, I represent that I am authorized to sign on its behalf, and I agree to be jointly responsible with the entity for payment of any sums that become due under, and to be bound by, this Agreement. I agree you can collect directly from me without first proceeding against the entity.
Contract Provisions
This Agreement incorporates and includes by reference AT\&T's current services Terms and Conditions Booklet \#FMSTCT06080118E including its binding arbitration clause. This Agreement also incorporates and includes by reference the versions of the following AT\&T brochures that are effective as of the date of this Agreement: i . AT\&T's Rate Plan Brochure describing the services listed above under "Monthly Plan;" and, ii. AT\&T's Features Brochure(s) describing the service feature(s) listed above under "Other Services." I acknowledge that the Terms and Conditions Booklet, the Rate Plan Brochure and the Features Brochure(s) were separately provided to me at the time I signed this Agreement.
Service/Coverage Limitations
Service is not available at all times in all places.
Coverage maps are available at att.com/wireless and are subject to the additional limitations described there. There are gaps in coverage within the service areas shown on coverage maps, which, by their nature, are only approximations of actual coverage. I accept AT\&T's service with these limitations.
iPhone Customers
AT\&T is Apple's exclusive carrier partner for iPhone in the United States. An eligible data plan for iPhone is required. This data plan covers data usage in the United States and does not cover international data usage and charges. If it is determined that you are using an iPhone on your account without an eligible data plan, AT\&T reserves the right to add an eligible data plan to your account and bill you the appropriate monthly fee.

## A My Service Details

Agreement Start Date:
06/04/08
Deposit Amount:
Dealer/Sales Code:
00000
IMEI:
55555555555555555
SIM:

30-Day Cancellation Policy
I may terminate this Agreement within thirty (30) days after activating service without paying an Early Termination Fee. I will pay for service fees and charges incurred through the termination date, but AT\&T will refund my activation fee, if any, if I terminate within three (3) days of activating the service. Also, I may have to return any handsets and accessories purchased with this Agreement. If I terminate after the 30th day but before expiration of the Agreement's Service Commitment, I will pay AT\&T an Early Termination Fee for each wireless telephone number associated with the service.

## Mobile Content

I understand that wireless devices can be used to purchase goods, content, and services (including subscription plans) like ring tones, graphics, games, and news alerts from AT\&T or other companies. I understand that I am responsible for all authorized charges associated with such purchases from any device assigned to my account, that these charges will appear on my bill (including charges on behalf of other companies), and that such purchases can be restricted by using parental controls available from your AT\&T salesperson, at att.com/wireless, or by calling AT\&T.

## Optional Wireless Phone Insurance Is Available

If not already enrolled, ask about optional Wireless Phone Insurance. If eligible, you have 30 days from the date of activation or upgrade to add it. Provided by Asurion Protection Services, underwritten by CNA. See brochure for complete terms and conditions. Key terms include:

- Premium: \$4.99/month
- Non-refundable Deductible: from $\$ 50-\$ 125 /$ per claim
- Limits: Two claims per 12 months; maximum replacement value of $\$ 1500 /$ per claim.
- Replacements may be refurbished or different model.
- Cancel at any time for a prorated refund of the monthly charge.

I HAVE READ, UNDERSTAND, AND AGREE TO BE BOUND BY THIS AGREEMENT WITH ITS SEPARATE TERMS OF SERVICE, RATE PLAN BROCHURE AND FEATURES BROCHURE(S) (including but not limited to, their Changes to Terms and Rates, Limitation of Liability and Arbitration provisions).

## - $\sqrt{\text { Signing My Agreement }}$

You will sign this agreement electronically.

1. If you do not sign using a signature capture device, dial *862 from your phone or 1-866-895-1092.
2. Listen and follow the prompts.
3. Upon completion, your phone will be activated.

If electronic signature is not available, please sign below:
Signature

