

iPhone Activation

The iPhone offers a whole new way to activate your service by using iTunes right on your computer. All you need is a PC or Mac, a credit card, access to the Internet and an email address.

The credit approval for your AT&T service also happens on your computer. It's part of activating through iTunes. Customers who prefer to seek credit pre-approval before leaving the store should ask an AT&T store representative to help with that.

You will also select an available service plan during activation, and if you are currently a subscriber to a consumer wireless service plan – AT&T or another wireless provider – you will have an opportunity to port your existing wireless number to your new iPhone.

An iPhone activation tutorial is available at: www.apple.com

Activation Tips:

Credit approval

- Credit approval for AT&T service for the iPhone is available on the iTunes site. To ensure a quick transaction while activating, customers may seek credit pre-approval before leaving the AT&T store.
- Customers who fail to secure credit approval from AT&T while activating on the iTunes site will have the opportunity to select a PrePaid AT&T plan, offering a monthly bucket of voice minutes and data use. PrePaid plans can be purchased monthly or automatically debited to a bank account or credit card.

Local Number Portability

- iPhone subscribers with an existing wireless service will be prompted to port their existing wireless number to their iPhones. It is not mandatory, but it is an option for those who wish to keep the same wireless number they currently use.
- Local Number Porting is a relatively quick process and typically happens automatically. In some cases, there may be minimal delays while awaiting a carrier to release a number.

Converting a Business Account to a Consumer iPhone Account

- AT&T wireless customers who currently have business accounts, in some cases billed to their companies, can select a business voice and data plan for the iPhone beginning on Jan. 21, 2008.

Available iPhone Plans

- To use iPhone, you'll need to sign up for a 2-year service agreement or a renewed 2-year service agreement if you're an existing AT&T wireless customer.
- The plans start at \$59.99 and include Visual Voicemail and Unlimited Data with both email and web plus texting. You can browse the Internet and send emails as often as you like without being charged extra.
- You'll choose your plan during the activation process.

Existing Customer Plans

- If you're an existing AT&T wireless customer and you want to keep your current voice plan, you just need to add a data plan for iPhone. (This may replace your current data plan.) Data plans for iPhone give you Visual Voicemail, SMS Text Messaging bundles, and Unlimited Data, which includes both email and web, all for as little as \$20.
- You'll add a data plan for iPhone during the activation process.

International Travel and Plans

- Customers who plan international travel should consider an international data plan for their iPhone. Plans start at \$24.99 for 20MB of international data.
- We encourage customers to call us or visit att.com to review options for international voice and data packages. In addition, for iPhone users, the following tips are helpful
 - Utilize WiFi, available in many international hotels, airports, and restaurants to browse the web or check email.
 - Turn Data Roaming "OFF": Download the Version 1.1.1 upgrade to your iPhone. This software update will give you the ability to turn on/off data roaming when traveling outside the U.S. By default, this setting will be in the "OFF" position. To access this setting, go to Settings > General > Network > Data Roaming.
 - Turn off your phone's "auto check" function, and check e-mail manually when needed.
 - Reset the usage tracker to zero when you arrive overseas and monitor your data usage.