

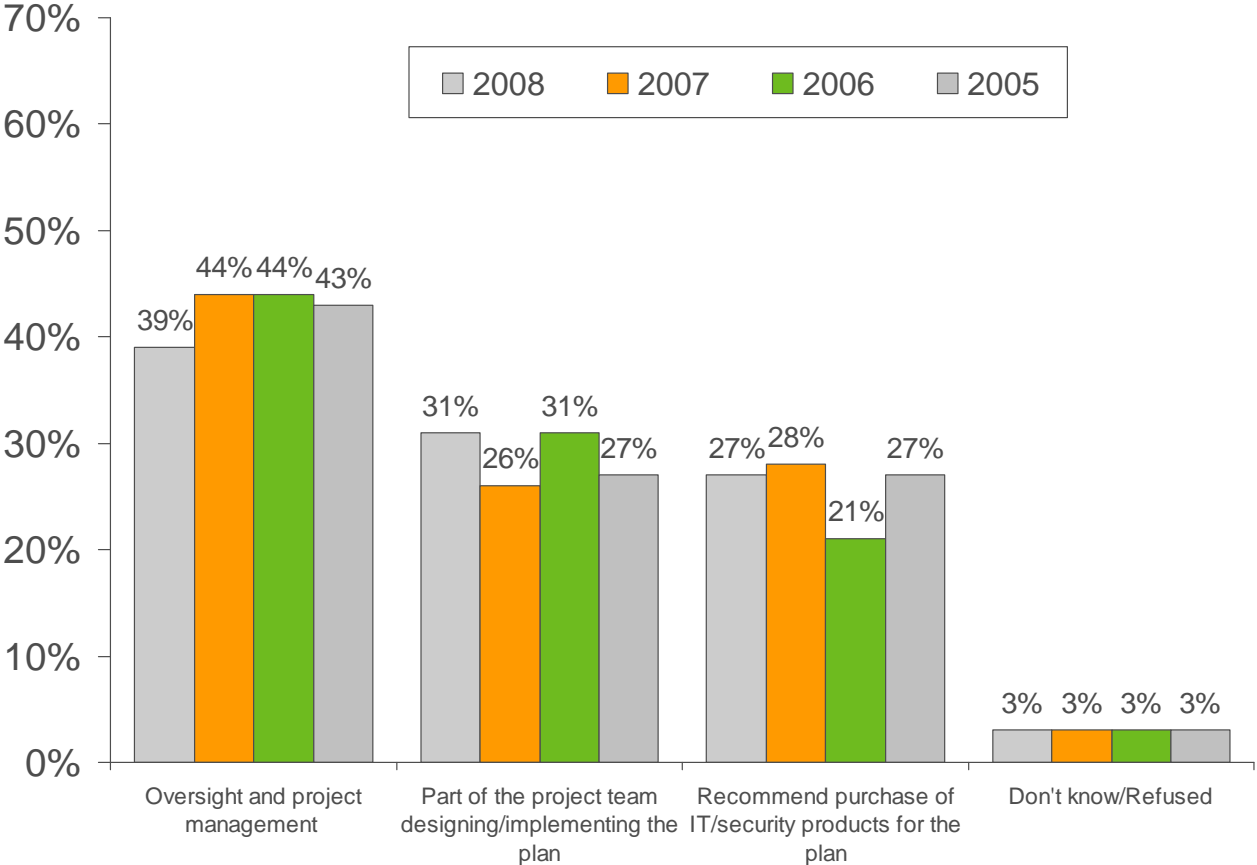
AT&T Business Continuity Study Results

June 2008

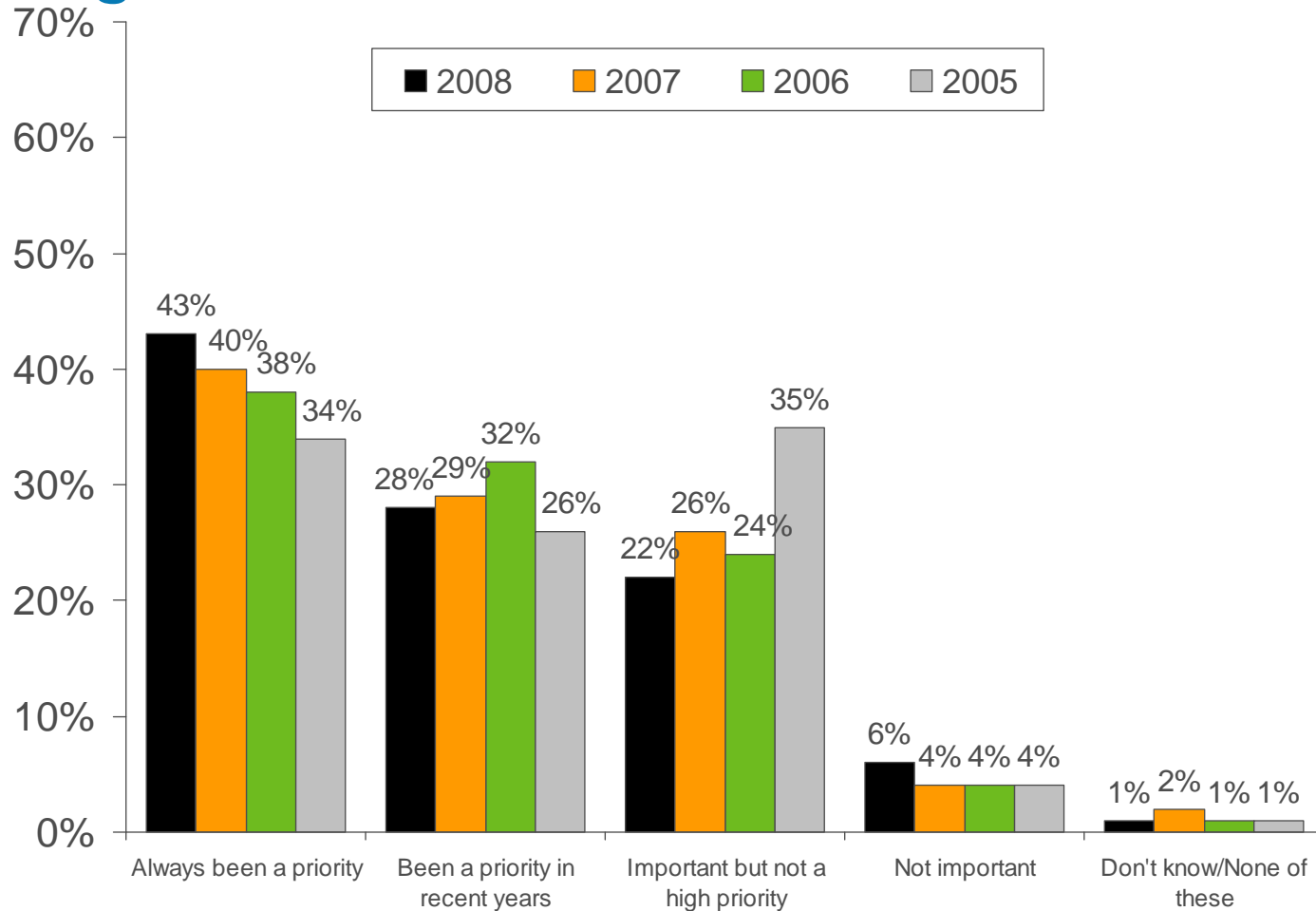
Methodology

- The 2008 results are based on 500 interviews among Information Technology (IT) executives with complete or partial managerial authority within the IT function at companies with over \$25 million in annual revenue.
 - Results for the previous three years (2005, 2006, and 2007) are based on 1,000 interviews among Information Technology (IT) executives with complete or partial managerial authority within the IT function at companies with over \$10 million in annual revenue.
- The sample for 2008 consists of 100 telephone interviews each in five selected market areas: New York, Chicago, North Carolina (Charlotte/Raleigh/Greensboro), Seattle/Portland, and South-Central Texas (San Antonio, Austin, Houston).
- The telephone interviews in 2008 were conducted between April 2 and April 17, 2008, and the interviews averaged 10 minutes in length.

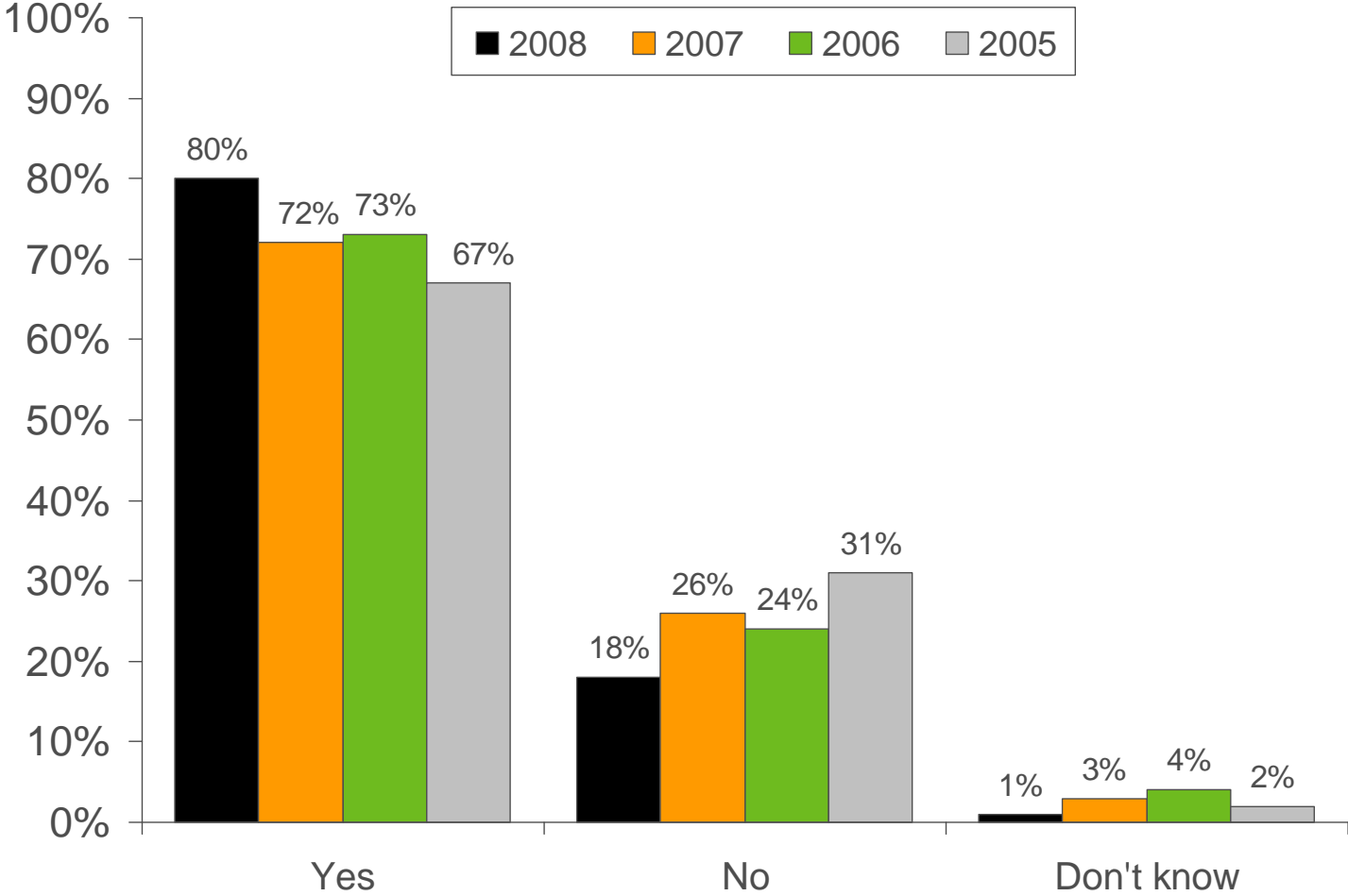
Which of the following best describes your current involvement with your company regarding business continuity plans?



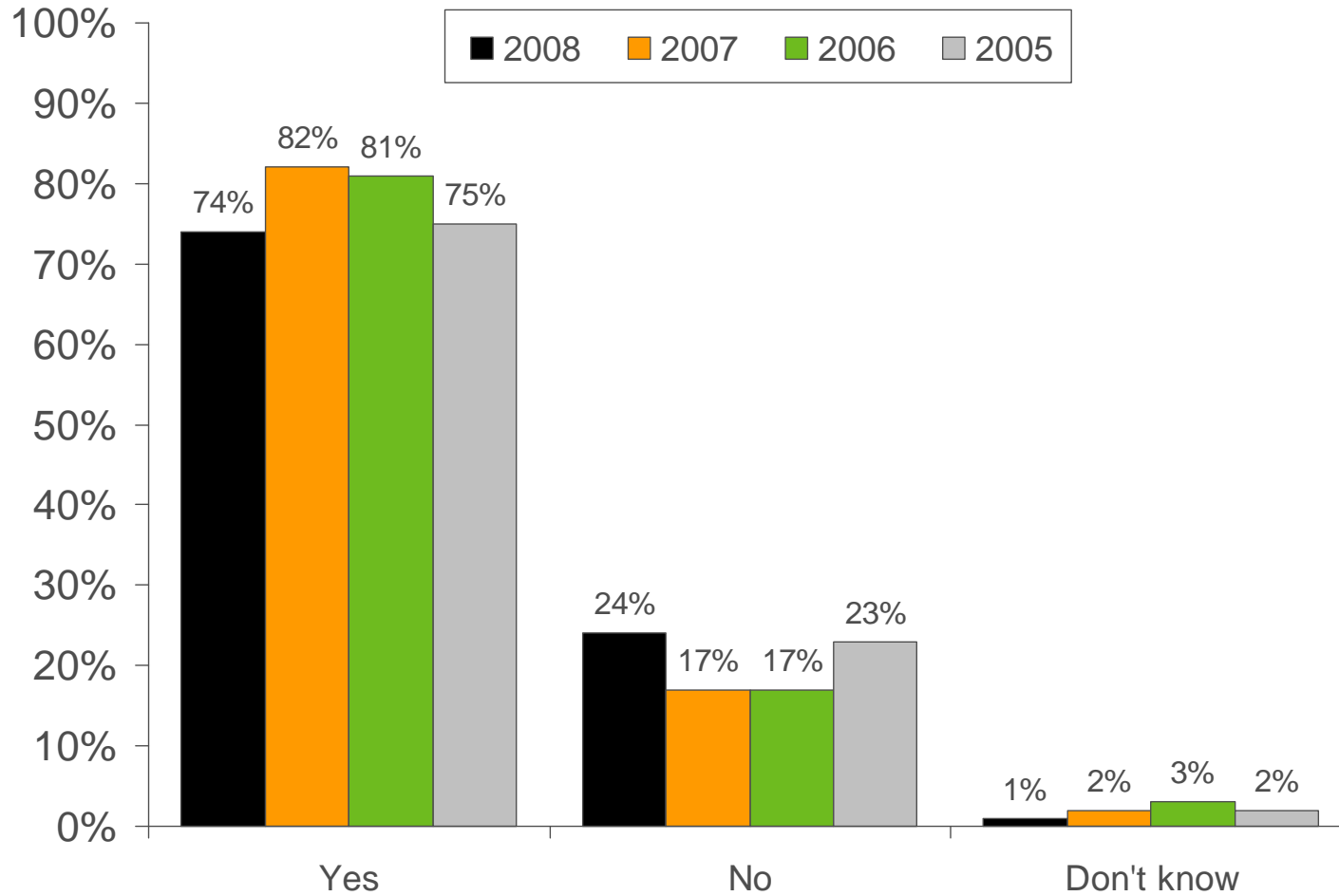
Which of the following best describes your business's approach to business continuity planning?



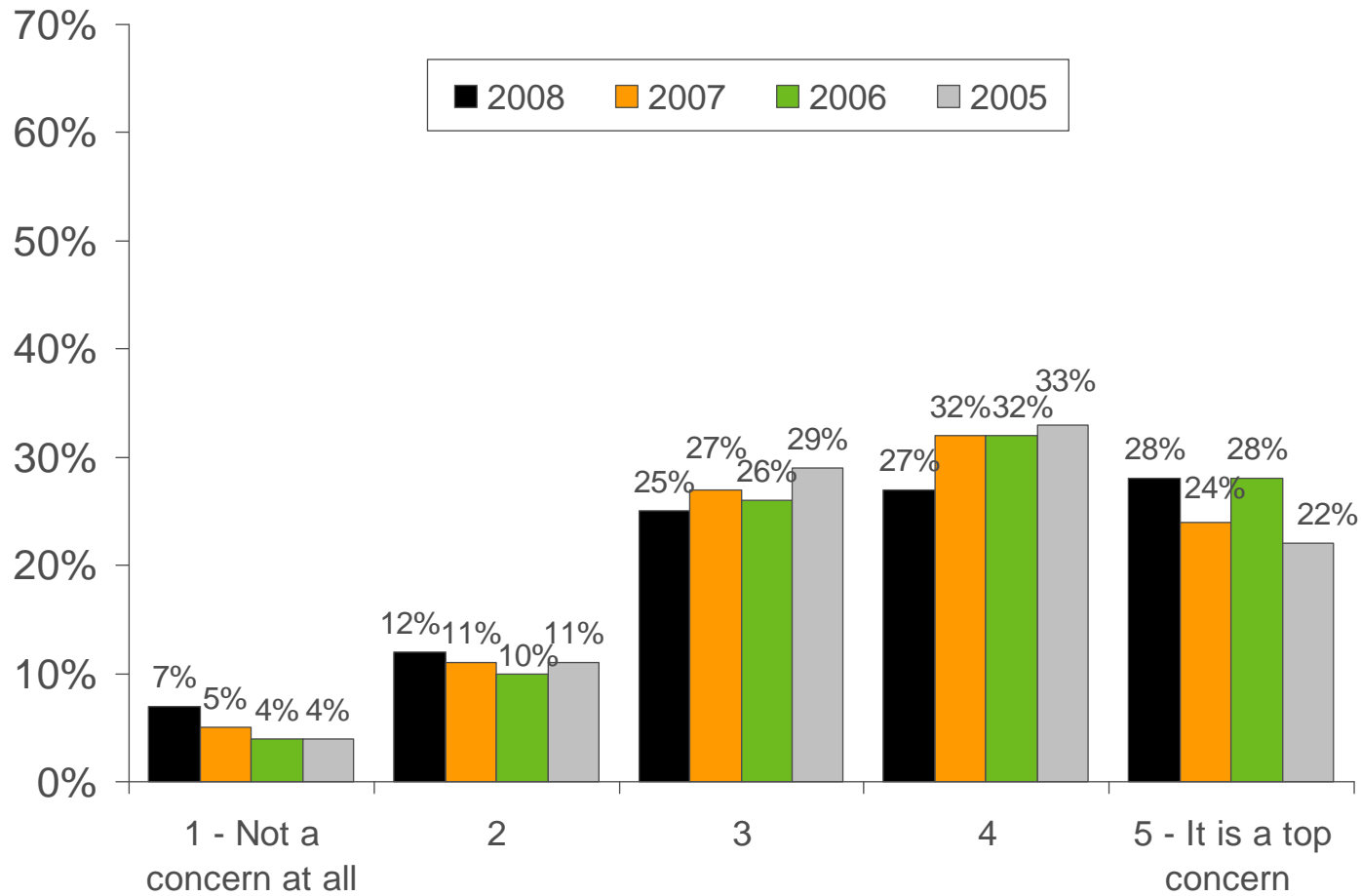
Does your organization have a business continuity plan?



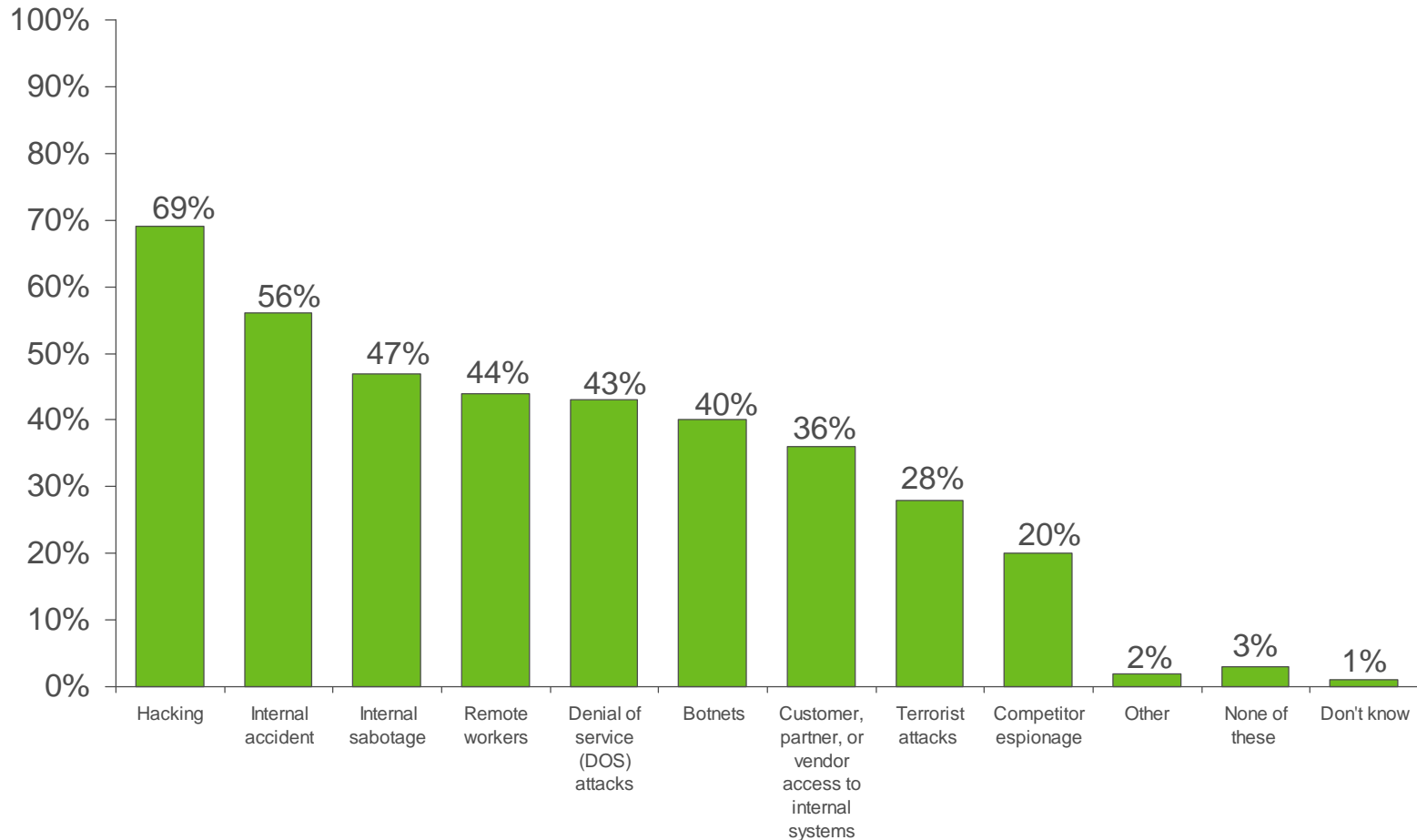
Is cyber-security part of your overall business continuity plan?



Where would you place cyber-security as a concern for your company?

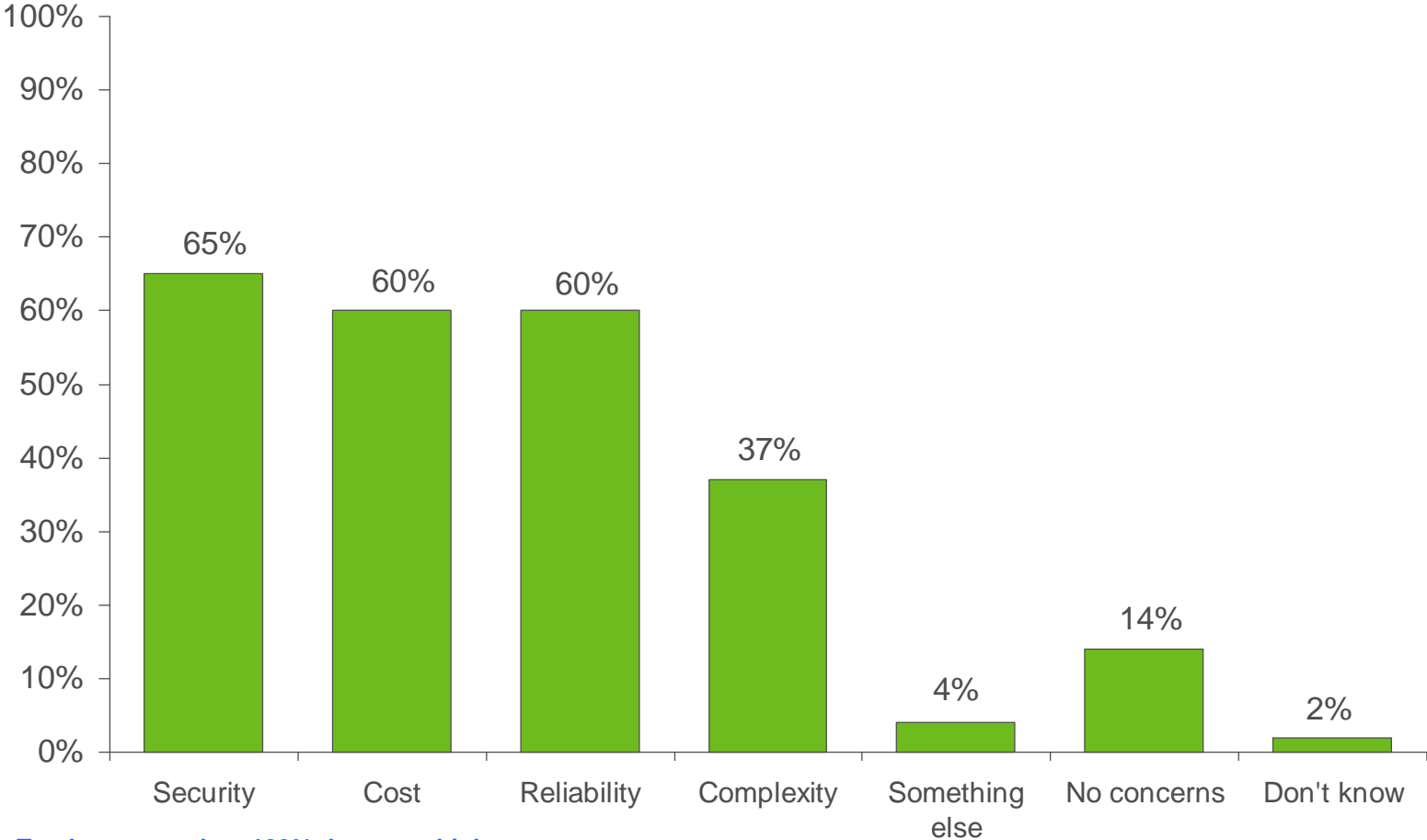


Thinking five years down the road, what do you think will emerge as the most significant threats to cyber- security?



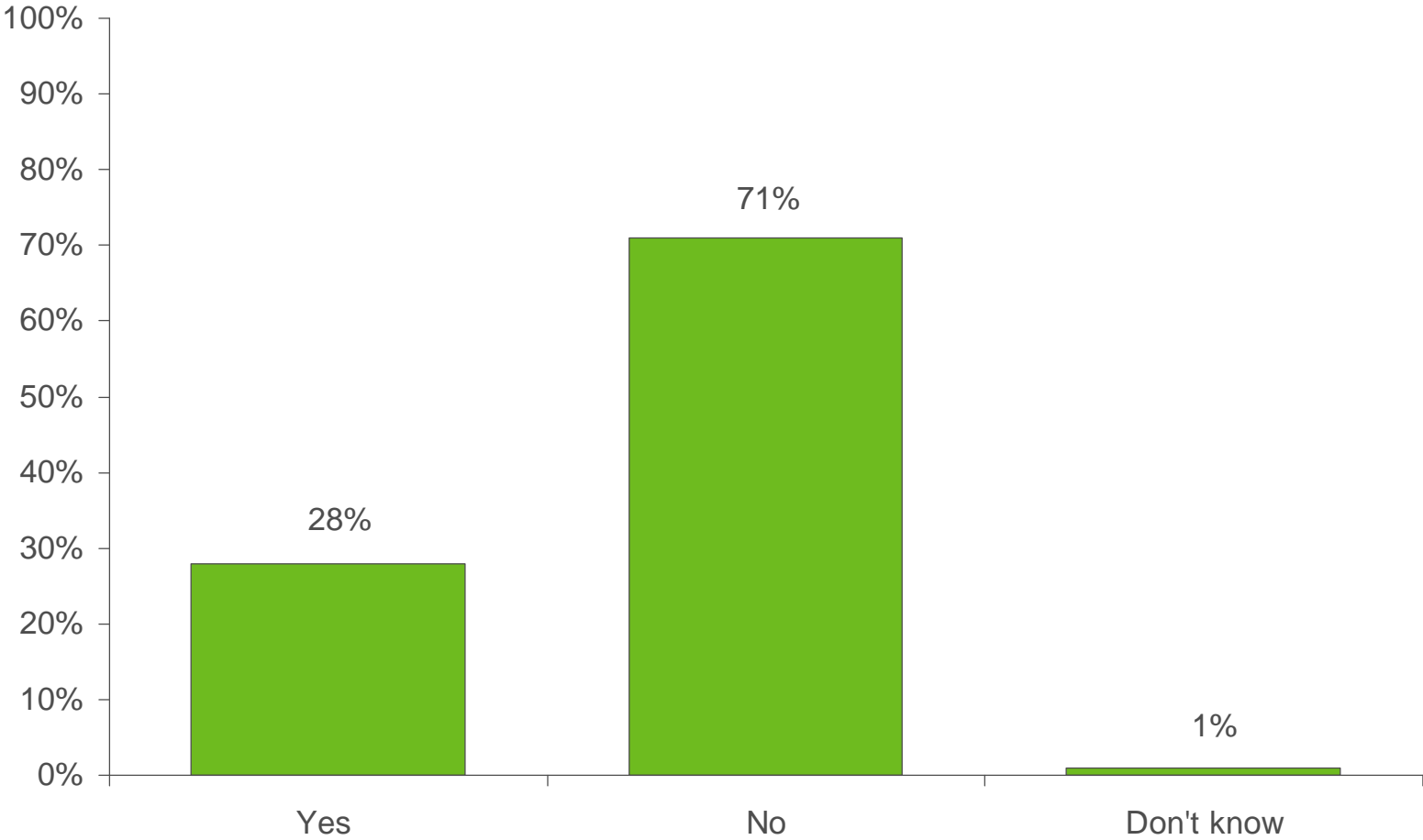
NOTE: Totals to more than 100% due to multiple responses.

What are your concerns about using a hosted environment for your company?

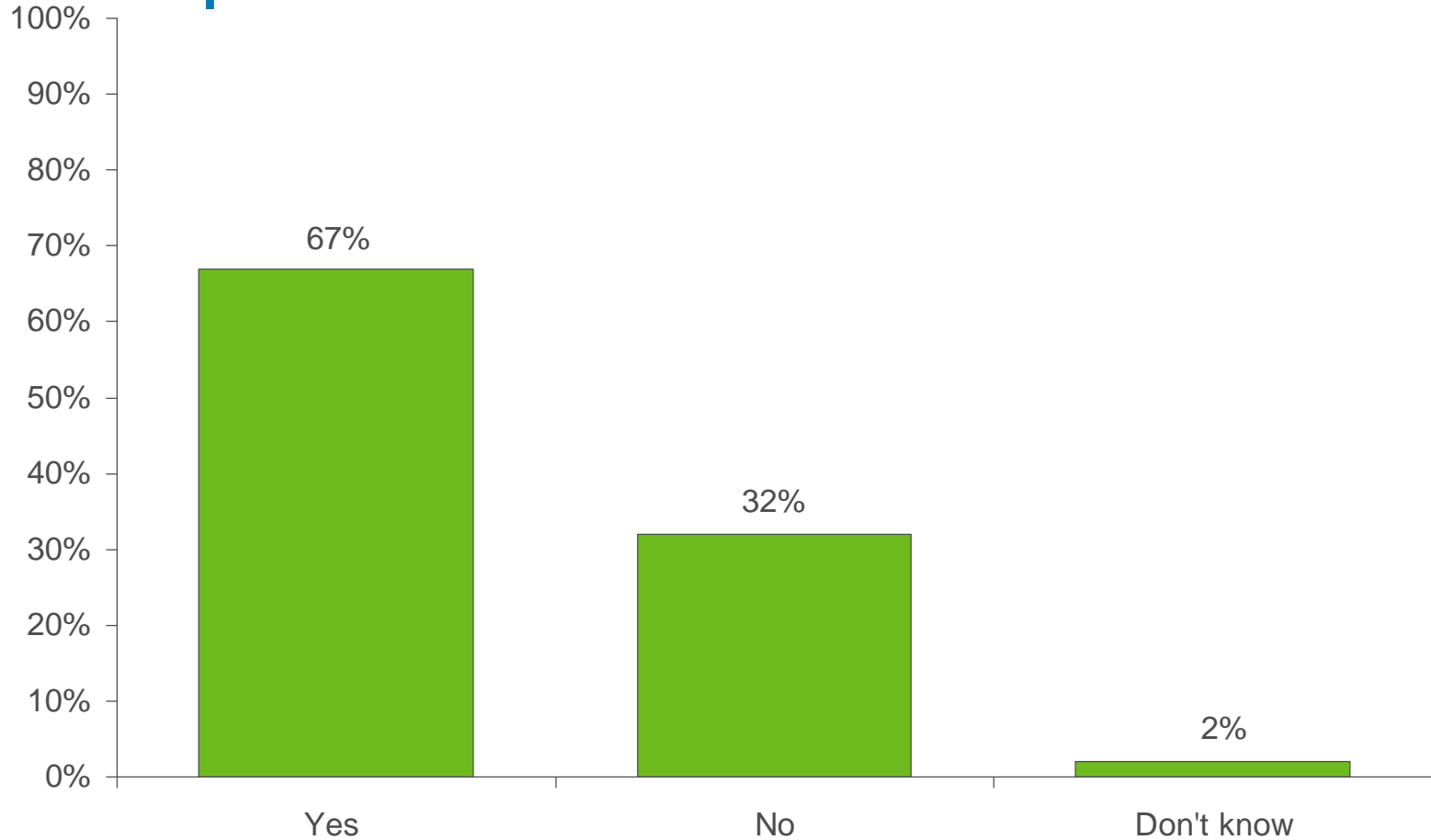


NOTE: Totals to more than 100% due to multiple responses.

In the past year, have you experienced problems with insufficient storage space on your computers or servers for virtual records?



Has your company prioritized and set target recovery times for each of your key business processes?



In the event of a natural disaster:

