

Traveling the world with your iPhone

Tips for keeping your bill predictable when you travel abroad

AT&T knows that the mobile internet on iPhone is indispensable to users, and with access to email, Visual Voicemail, Web browsing and other applications that can use a significant amount of data, users might find themselves using more data than they thought. International data usage is not covered under U.S. data plans, but customers can save money on international data usage by signing up for one of AT&T's Data Global plans and following the tips below.

Here are some easy ways to help minimize international data charges when traveling overseas:

- Keep Data Roaming "OFF:" Download and install the latest iPhone software (version 2.0) from iTunes. By default, the setting for international data roaming will be "OFF." To turn data roaming "ON/OFF" tap on: Settings>General>Network>Data Roaming
- Utilize Wi-Fi instead of GPRS/EDGE/3G: Wi-Fi is available in many international airports, hotels and restaurants to browse the web or check email.
- **Turn off your phone's "auto-check" function for email**, as data usage from email can accrue quickly. Check email manually using Wi-Fi instead of having email downloaded automatically. This way you can control the flow of data coming to your phone. *To turn off the auto-check functionality tap on: Settings>Mail>Auto-Check and select Manual*
- **Consider purchasing an international data package**, which can significantly reduce the cost of using data abroad. AT&T offers Data Global plans with low rates in 67 countries.*
 - \$24.99 a month 20 MB package
 - o \$59.99 a month 50 MB package
 - Opening an email with a 5 megapixel picture in it or downloading a three-minute video on YouTube each takes about 2 MB of data. The cost would be nearly \$40 based on pay-per-use international data rates of \$.0195/KB.
- Reset the usage tracker to zero: When you arrive overseas, access the usage tracker in the settings menu and select reset statistics. This will enable you to track your estimated data usage.
- See att.com/dataconnectglobal for a list of countries and international roaming rates.

Why does iPhone use more data than other devices?

- Full HTML email: All data associated with emails are downloaded to iPhone, including full attachments and associated graphics.
- Automatic check for email: Customers who set their device to automatically check for email in 15, 30, or 60 minute intervals are incurring international data charges, even if no email is downloaded.
- Enhanced Internet experience: The Safari browser supports full HTML browsing for a more enhanced experience, which uses more data than a WAP browser on a standard handset or PDA.
- Feature-rich applications: Applications like Google Maps, YouTube, and others, depending on frequency of usage, can use a large amount of data.

*Countries include: Anguilla, Antigua and Barbuda, Aruba, Australia, Austria, Barbados, The Bahamas, Belgium, Bermuda, British Virgin Islands, Canada, Cayman Islands, Chile, China, Colombia, Czech Republic, Denmark, Dominica, Egypt, El Salvador, France, French Guiana, Germany, Greece, Grenada, Guadeloupe, Guam, Guatemala, Haiti, Hong Kong, Hungary, India, Ireland, Israel, Italy, Jamaica, Japan, Korea, Liechtenstein, Luxembourg, Martinique, Mexico, Monaco, Montserrat, The Netherlands, Netherland Antilles, New Zealand, Norway, Poland, Portugal, Romania, San Marino, Singapore, Slovak Republic, South Korea, Spain, St. Kitts and Nevis, St. Lucia, St. Martin, St. Vincent and the Grenadines, Sweden, Switzerland, Taiwan, Trinidad and Tobago, Turks and Caiccos, United Kingdom and Vatican City