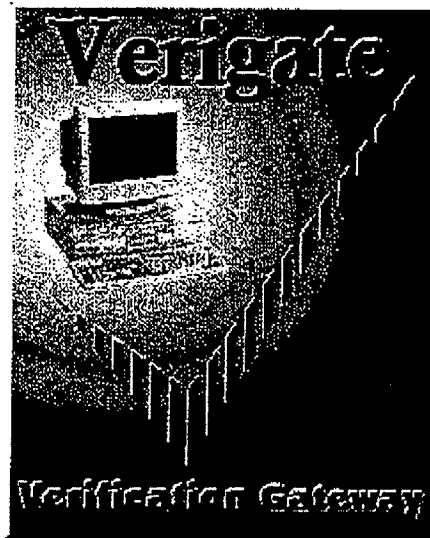


Flynn/Lawson/Noland Reply Affidavit – Attachment A



Verigate

Southwestern Bell/Pacific Bell/Nevada Bell Verification Gateway

CLEC User Guide

Effective Date: October 20, 2001

Proprietary Information

Not for use or disclosure outside SBC Family of Companies except by prior agreement. Customers of Southwestern Bell, Pacific Bell and/or Nevada Bell Telephone Company (SWB/PB/NB) may use, reproduce, copy and distribute the information solely for use in training employees to interact with SWB/PB/NB using the proprietary applications outlined in the following material. Additional or external use is strictly prohibited.

© Copyright 1998, 2000. Southwestern Bell Telephone Company. ALL RIGHTS RESERVED.

RESERVE TELEPHONE NUMBER

Southwestern Bell

- Click on "RESERVE TN" button from the Address Verification window.

The following window will appear:

Reserve Telephone Number

Address: 605 LELAND Apt./Unit/Room/Suite/Lo./Slp.: 208

City: UNIVERSITY CITY Floor:

State: MO Zip/SAG: 63130 Building/Wing/Pier:

Calling Scope:

Local

Extended Area Service

Coin Coinless

Number of TNs needed for this request (MAX 10):

Optional:

NPA: NXX: LINE:

Retrieve TN(s)

Close

- **Calling Scope Section:** The Calling Scope Section defaults to "Local"; but alternatively "Extended Area Service" may be selected along with COIN and COINLESS for users that are Coin providers.
- **Optional Section:** An optional "NPA" and "NXX" may be entered if served by the same local serving office. If a verified address is located in an area that has multiple NPAs, the NPA field has a drop down list to select alternative NPAs.
- **Number of TNs needed for this request (MAX 10):** Enter the number of TNs needed on request up to a Maximum of 10 TNs.
- **Click on the Retrieve TN (s) Button**

Note: A verified address must be obtained prior to requesting TN reservations.

Proprietary Information

Not for use or disclosure outside SBC Family of Companies except by prior agreement. Customers of Southwestern Bell, Pacific Bell and/or Nevada Bell Telephone Company (SWB/PB/NB) may use, reproduce, copy and distribute the information solely for use in training employees to interact with SWB/PB/NB using the proprietary applications outlined in the following material. Additional or external use is strictly prohibited.

© Copyright 1998, 2000. Southwestern Bell Telephone Company. ALL RIGHTS RESERVED.

RESERVE TELEPHONE NUMBER

Southwestern Bell

This window is displayed after clicking the 'Retrieve TN(s)' button. It displays a list of available TNs that may be reserved for the verified address.

Reserve Telephone Number

Address: 805 LELAND Apt/Unit/Floor/Suite/Loft/5th: 200
City: UNIVERSITY CITY Floor:
State: MO ZIP/SAF: 63130 Building/Wing/Floor:

Calling Scope:
 Local
 Extended Area Service
 Long Distance

Number of TNs needed for the request (MAX 100): 1

Optional:
NPA: [] NXX: [] LINE: []

Available TNs: (314) 721-2812

Reserved TNs:

Service Availability:

WARNING! Telephone Numbers must only be reserved for use for a specific customer request. Numbers should only be reserved for use to deliver service to a customer if there is a contract with the customer and it meets the requirements of the contract.

Total: 11 Numbers

To Reserve One or more TNs:

- Highlight one or more TNs in the Available TNs column, by single clicking on the Telephone Number.
- Click the RESERVE => button.
 - TNs are reserved for a 30-day period. If not used within the 30-day period, they are returned to the pool of available telephone numbers.

Proprietary Information

Not for use or disclosure outside SBC Family of Companies except by prior agreement. Customers of Southwestern Bell, Pacific Bell and/or Nevada Bell Telephone Company (SWB/PB/NB) may use, reproduce, copy and distribute the information solely for use in training employees to interact with SWB/PB/NB using the proprietary applications outlined in the following material. Additional or external use is strictly prohibited.

© Copyright 1998, 2000. Southwestern Bell Telephone Company. ALL RIGHTS RESERVED.

RESERVE TELEPHONE NUMBER

Southwestern Bell

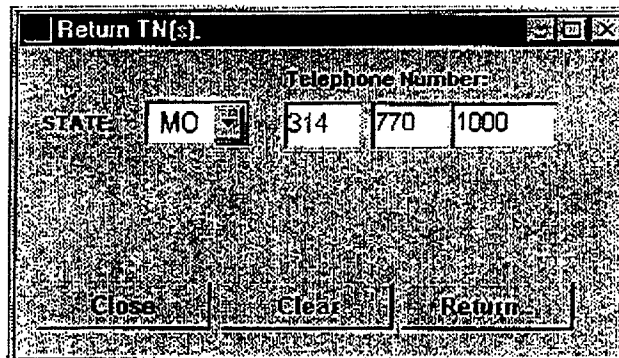
To Exchange the set of Available TNs:

- If the user wants to select a Telephone Number different from what is being shown. Click the EXCHANGE TN (S) Button at the bottom of the Available TNs column.

To Return (previously reserved) Telephone Numbers:

A previously reserved telephone number can be returned to the pool of available numbers if it will not be used to place an order. The number will be automatically returned to the pool of available numbers prior to the 30-day prompt by the system to return the number from lack of use.

To Return a TN to the pool, the user must return to the ADDRESS VERIFICATION screen. The address for the Reserved TN must be reentered and verified. After the Address has been verified, then the user must click on the Return TN button at the bottom of the screen. Upon clicking on this button, the following window will appear :



The screenshot shows a dialog box titled "Return TN(s)". It has a "STATE" dropdown menu currently set to "MO". To the right is a "Telephone Number" field divided into three input boxes containing the digits "314", "770", and "1000". At the bottom of the dialog, there are three buttons: "Close", "Clear", and "Return".

The field for the STATE will be pre-populated. Input the telephone number to be returned and click the 'Return.' button on the window. If the telephone number has already been used on an order, or the 30-day reservation time limit has expired, a message will appear indicating that Verigate was unable to return the telephone number. Otherwise, Verigate will display a message indicating a successful return. Multiple Numbers must be returned one at a time.

Proprietary Information

Not for use or disclosure outside SBC Family of Companies except by prior agreement. Customers of Southwestern Bell, Pacific Bell and/or Nevada Bell Telephone Company (SWB/PB/NB) may use, reproduce, copy and distribute the information solely for use in training employees to interact with SWB/PB/NB using the proprietary applications outlined in the following material. Additional or external use is strictly prohibited.

© Copyright 1998, 2000. Southwestern Bell Telephone Company. ALL RIGHTS RESERVED.

RESERVE TELEPHONE NUMBER

Southwestern Bell

Vanity Numbers i.e. (ONE-CALL) can not be requested. Vanity Numbers must be requested through the Local Service Center (LSC).

Accessing other Pre-Order functions from Reserve TN Window:

Once a number has been made available or has been reserved, it is possible to perform the following functions to continue the pre-order procedures.

- Obtain Service Availability
- Obtain Dispatch
- Obtain available Due Date
- Obtain PIC/LPIC List
- Obtain CLLI/Rate Group/Number Pooling.

To obtain other pre-order data:

- **Select the particular TN in either the 'Available TNs' list or the 'Reserved TNs' list**
 - If a TN is not selected from either list, the first TN in the Reserved TNs list will be used in other pre-order information look-up.
 - If there are NO TNs in the 'Reserved TNs list, then the first TN in the 'Available TNs list is used in other pre-order information look-up.
- **Click the button for the function desired. (Service Availability, Dispatch, Due Date, PIC/LPIC List or Retrieve CLLI/Rate Group/Number Pooling)**

Proprietary Information

Not for use or disclosure outside SBC Family of Companies except by prior agreement. Customers of Southwestern Bell, Pacific Bell and/or Nevada Bell Telephone Company (SWB/PB/NB) may use, reproduce, copy and distribute the information solely for use in training employees to interact with SWB/PB/NB using the proprietary applications outlined in the following material. Additional or external use is strictly prohibited.

© Copyright: 1998, 2000. Southwestern Bell Telephone Company. ALL RIGHTS RESERVED.