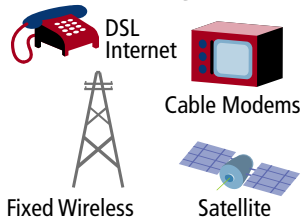


The ABCs of Broadband

BECOMING AN INFORMED BROADBAND SHOPPER IS EASY AS ABC!

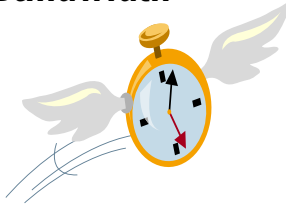
Availability



What types of broadband are available in my neighborhood?

Try your local telephone or cable provider or look in the Yellow Pages under "Internet Access." Also check out Web sites like www.getspeed.com and www.askjeeves.com that tell you if you're eligible for broadband.

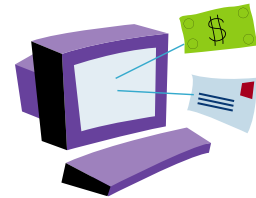
Bandwidth



How fast will my connection speeds be?

Also ask how consistent your speeds will be. Will you be sharing a connection with other users in your neighborhood? Or if you're looking into satellite or wireless, can the service be interrupted by weather or line-of-sight disruptions?

Choice and Cost



Can I use my existing Internet provider and keep my e-mail address?

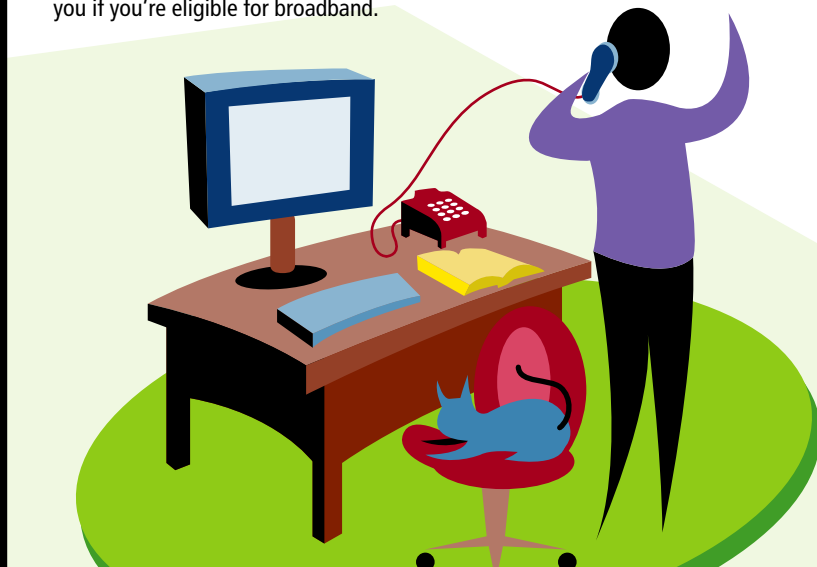
Some broadband providers give you a choice of providers for your Internet service, so you'll most likely be able to keep your existing e-mail address.

How much will broadband service cost?

You can expect to pay anywhere from \$40 to \$80 a month for service, but watch for special promotions.

What additional hardware or software will I need?

DSL internet and cable modem services require a special modem, but many providers offer a self-installation kit. Wireless and satellite broadband providers often require you to purchase a dish or transceiver for the side of your house.



Source: Southwestern Bell