Quick Start

AT&T Wireless Home Phone Base
Getting To Know Your Device

- **Power**: Green: On, No Color: Off
- **Voicemail**: Green: New message waiting, Blinking: New message waiting, No Color: No new message waiting
- **Battery Charge**: Green: High, Yellow: Medium, Red: Low
- **Signal Strength**: Green: Strong, Yellow: Moderate, Red: No Service
- **Back-up Battery Cover**

For more detailed information on Light Indicators, please refer to the User Guide.

*Reserved for AT&T technical support.

Before You Begin

Wireless Home Phone Base uses the AT&T cellular network and DOES NOT use your home phone wall jacks.

Your device should be located:

- Where you have a strong signal from a cell tower, typically near a window or outside wall. Signal strength may vary in different parts of your home.
- Near an electrical wall outlet.

Transferring a Phone Number from a Prior Provider?

It may take up to 5 days to transfer your number to the AT&T Wireless Home Phone Base. During that time, you can make calls immediately on your Wireless Home Phone Base. However, you must keep a phone plugged into your wall jack to receive calls on your old service until your transfer completes. Check transfer status at att.com/port.
1. **Install the Back-up Battery**
   - Remove the lid from the battery compartment.
   - Insert the battery connection cable into the battery port.
   - Place the back-up battery in the battery slot and replace the battery cover.

2. **Turn on Your Device**
   - Plug the power cord into an electrical wall outlet that is not controlled by a wall switch.
   - Insert the small end of the power cord into the Power Input port on the back of your Wireless Home Phone Base.
   - Press and hold the On/Off button for 5 full seconds until the signal strength light comes on.

3. **Check the Wireless Signal**
   - Raise antenna to an upright position.
   - Confirm signal strength light is green for optimal performance. Yellow indicates a moderate signal and may be sufficient.

4. **Connect the Device to a Phone**
   - **1)** Unplug your phone from your home phone wall jack.
   - **2)** Plug your phone into the “Phone 1” port on the Wireless Home Phone Base, using your existing phone cable or included phone cable.
   - **IMPORTANT:** DO NOT plug the Wireless Home Phone Base into your home phone wall jack.

5. **Place a Test Call**
   - Place a test call from your connected home phone. Make sure to use 10-digit dialing, even for local phone calls.
   - For best results, place the cordless phone base at least 12 inches from the Wireless Home Phone Base.
   - **NOTE:** Keep your cordless phone plugged into a power outlet.

6. **Set up Voicemail and Additional Phones**
   - Voicemail is included with your service. Dial “1” to set up and access. If using an answering machine, set it to fewer than 5 rings and connect it to the “Phone 2” port. The Phone 1 and 2 ports use the same phone number.
   - To place phones throughout your home, use a cordless phone system with multiple handsets. Wall jacks are not used with the Wireless Home Phone Base.
For More Information

• For help on setting up your AT&T voicemail, go to att.com/voicemailsetup.

• Visit att.com/whpsupport to view videos on how to set up, use and troubleshoot your Wireless Home Phone Base.

• Refer to your User Guide for detailed information about using your Wireless Home Phone Base, including advanced troubleshooting and frequently asked questions.

• Call AT&T Customer Care at 1-800-331-0500 for assistance with your AT&T service.

Wireless Home Phone (“WHP”) is a mobile device designed to provide service consistent with other AT&T wireless devices. 911 calls are routed based on the wireless network’s automatic location technology. For emergency calls, you may have to provide your location address to the 911 operator. WHP device has a backup battery in the event of a power outage. However, a landline phone requiring separate electric power to operate (e.g., cordless phones) connected to a WHP device will not place or receive calls (including 911 calls) during a power outage. Corded/cordless landline home phone equipment is not included. WHP device provides voice service only. Not compatible with data or messaging services, and other services including but not limited to home security systems, fax service, medical alert systems, medical monitoring systems, credit card machines, IP/PBX Phone systems, or dial-up Internet service. May not be compatible with your DVR/Satellite systems, please check with your provider. DSL customers should contact their provider before transferring a phone number to ensure uninterrupted DSL Internet service. This device is sold for use on the AT&T wireless network and is not compatible with other wireless networks, except when used for roaming.