



### Connecticut Bill Separation:

#### Will my services be affected?

- No. The services you receive from us won't be affected by the separation of your bill. AT&T will continue to be your wireless service provider.

#### How will this affect my bill?

- Starting as early as July 2014, you will begin receiving a separate bill for your AT&T Wireless service. Discounts you receive may be split between the two separate bills (wireless and landline &/or internet), but the total discount won't change.

#### Can I view both of my bills online?

- Yes. Bills for your current landline bill (non-wireless) will be available through your existing online account.
- Beginning with your first separate wireless bill, you may have a new wireless account number. Your phone number will not change. You will need to register for online access to your wireless account on att.com using the account number printed on that wireless bill.

#### What happens if I use [AutoPay](#)?

- If you use [AutoPay](#) for your combined bill today, it will continue for your landline, U-verse<sup>®</sup> and internet services.
- To use [AutoPay](#) for your new wireless account bill, you can register at att.com or contact Customer Care by dialing 611 from your mobile device or 800.331.0500.

#### What happens if I use my bank's electronic bill-pay?

- If you want to pay your new wireless account bill using your bank's electronic bill-pay, please ensure that you use your wireless account number, which will be printed on your first separate wireless bill.
- For your current landline, U-verse<sup>®</sup> and internet services, the account number will remain the same and no changes are required.

#### Will my bill look the same?

- The appearance of your bill may change, however your plan and rates will not change.

#### Will my billing due date change?

- Yes, you will likely receive your wireless bill earlier than the bill for your other services. Please check your new payment due date to avoid late charges.

#### How will I know my new account number?

- Your first wireless bill will be mailed to you. This will contain your account number and should be used to set up your online account, electronic bill payment and/or AutoPay. If you have moved since your services were combined, please call 611 to update your address in our system.