

AT&T U-verse® High Speed Internet Quick Start Guide



Welcome to U-verse High Speed Internet

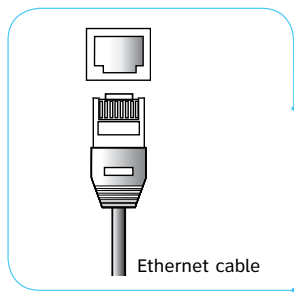
Now that your U-verse High Speed Internet is installed, every networked computer in your home can share the same connection on a Wi-Fi network.

Connect more computers to your Wi-Fi home network

Connect an Ethernet cable from any available Ethernet port on the residential/Wi-Fi Gateway to your computer's Ethernet port **or**

Connect wirelessly with a wireless enabled notebook or a computer with an 802.11b/g wireless network adapter installed.

- 1 Go to your computer's Wireless Network Settings and refresh the network list.
- 2 Select your Wi-Fi Network Name (SSID) from the list.
- 3 Enter the Wi-Fi password in the password field to connect to your network.

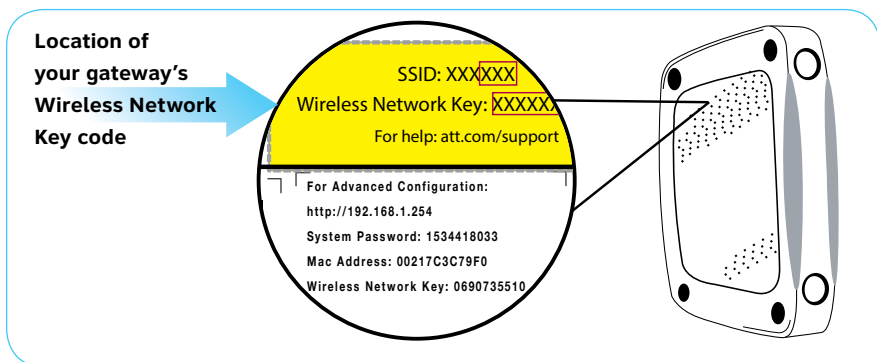


If your PC doesn't have built-in wireless capability, install and configure your wireless adapter according to the manufacturer's instructions.

Need to set up Internet-connectable devices, such as a surveillance camera, game console, or other remote-access tool? If yes, then go to **att.com/portforwarding** for easy set-up instructions.

Find your Wi-Fi network name and password

The Wi-Fi Network Name (SSID) and Wi-Fi password (Wireless Network Key) needed to connect your devices to your home network are located on the side of the gateway. The Wi-Fi Network Name begins with "ATT" or "2WIRE" followed by several characters.



Email

For email support, visit att.com/esupport/email.jsp

To access email from your desktop or mobile device:

- 1 Go to **att.net**
- 2 In the upper-right side of the screen, select the **Mail** icon.
- 3 Enter your full **Email Address** (including the portion after the @ symbol) and **Password**.

Note: Your email address and password are usually the same as your primary member ID and password.

- 4 Select **Sign in**. To stay signed in, select **keep me signed in**.

What is your Internet connection speed?

Our **speed test** is available to help you gauge the performance of your online experience. Visit att.com/speedtest to determine the speed at which data is sent to or from your computer.

Maximize your speed

Visit att.com/tips to learn how to maximize the speed of your U-verse High Speed Internet service.

Access the entire national AT&T Wi-Fi Hot Spot Network*

Type att.com/go into your browser to find AT&T Wi-Fi Hot Spot locations.

*Access includes AT&T Wi-Fi Basic. Wi-Fi-enabled device required. Other restrictions apply. See att.com/go for details and locations.

For support, including live chat, visit att.com/uvresupport

For Wi-Fi support, visit att.com/wifisupport

To view and pay your bill, troubleshoot, and more, download the free **myAT&T** app on your mobile device. Search your app store or go to att.com/myattapp from your mobile device.

¿Habla español? Por favor visite att.com/uverseguias para ver la información en español. También pueden ver la siguiente guía: ATT72300517-12 (Quick Start Guide HSA) para más detalles.

Accessibility support: Alternate guide formats may be available in Large Print and Braille. Call 800.288.2020 and request your guide number (ATT72300517-12).

Additional accessibility support:

- Special Needs Equipment: Phone: 877.902.6350 TTY: 800.772.2889
- Repair Center: Phone: 800.246.8464 TTY: 800.397.3172
- Accessible Tagged PDF: Visit att.com/userguides
- Device Compatibility Feature: Compatible with any TTY/TTD devices with standard phone line

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