



AT&T U-verse® TV
Standard Remote Control
User Guide



Quick Setup Guide

1. How to activate the batteries (two AA Alkaline batteries have been pre-installed)

STEP 1. Pull the Tab on the back of the Remote Control straight out with one smooth motion.

STEP 2. Press the AT&T key. The AT&T key will light up if the batteries are working properly. If the AT&T key does not light up, please refer to the Questions & Answer (Q&A) of this Guide.



2. Setting up your Remote to control other devices (TV/DVD/etc)

You may also use the setup tool on the TV (Recommended)
Go to Menu-Help - System Set-up - Program your U-verse Remote

To control other devices, your Remote Control needs to be programmed. The Remote contains the IR codes to control them.

Start with Section 2A (Search for Device Codes) to find the code for your device.
If Section 2A is unsuccessful, please refer to Section 2B (Manually Program the Device Codes).

2A. Search for Device Codes

The Search method will scan through all of the IR codes to find one that works with your TV or other device.

STEP 1. Power on the device to be programmed.

STEP 2. Point the remote control at the selected device.

STEP 3. Press and hold the mode key that matches the device you want to program (TV, DVD, or AUX) along with the ENTER key. Hold both keys for one second, then release. The four mode keys on the Remote Control flash twice to indicate you are in search mode.



STEP 4.

Search by pressing the SCAN → FF key repeatedly until the device turns OFF (the selected mode key will flash once for each press of the SCAN → FF key). Pause briefly between each key press to allow your device enough time to respond.

STEP 5. Press the POWER button on the Remote to turn the device back on.

NOTE: If the device does not turn off and you have searched all available codes, the selected mode key will flash 8 times. If this happens, please start over at Step 2 or proceed to 2B (Manually Program the Device Codes).

STEP 6. Power on the device to be programmed.

STEP 7. Press and hold the mode key that matches the device you want to program (TV, DVD, or AUX) along with the OK key. Hold both keys for one second, then release. The four mode keys on the Remote Control flash twice to indicate you are in the programming mode.

TV _____
DVD _____
VCR _____
OTHER _____

The mode keys can only be programmed with codes starting with the number assigned to that device. TV codes must start with "1"; DVD codes "2"; AUX codes "3", "4", "5", or "6".

STEP 8. Press the mode key that matches the device you want to program (TV, DVD, or AUX) along with the POWER button. Hold both keys for one second, then release. The four mode keys on the Remote Control flash twice to indicate you are in the programming mode.

STEP 9. Enter the 4-digit Device Code from Step 1 for the desired device using the keypad on the remote.

STEP 10. Press the mode key that matches the device you want to program (TV, DVD, or AUX) along with the OK key. Hold both keys for one second, then release. All the mode keys on the Remote Control will flash twice to indicate successful programming.

STEP 11. Press the mode key that matches the device you want to program (TV, DVD, or AUX) along with the POWER button. Hold both keys for one second, then release. All the mode keys on the Remote Control will flash twice to indicate successful programming.

STEP 12. Press the mode key that matches the device you want to program (TV, DVD, or AUX) along with the OK key. Hold both keys for one second, then release. All the mode keys on the Remote Control will flash twice to indicate successful programming.

STEP 13. Press the mode key that matches the device you want to program (TV, DVD, or AUX) along with the POWER button. Hold both keys for one second, then release. All the mode keys on the Remote Control will flash twice to indicate successful programming.

STEP 14. Press the mode key that matches the device you want to program (TV, DVD, or AUX) along with the OK key. Hold both keys for one second, then release. All the mode keys on the Remote Control will flash twice to indicate successful programming.

STEP 15. Press the mode key that matches the device you want to program (TV, DVD, or AUX) along with the POWER button. Hold both keys for one second, then release. All the mode keys on the Remote Control will flash twice to indicate successful programming.

STEP 16. Press the mode key that matches the device you want to program (TV, DVD, or AUX) along with the OK key. Hold both keys for one second, then release. All the mode keys on the Remote Control will flash twice to indicate successful programming.

STEP 17. Press the mode key that matches the device you want to program (TV, DVD, or AUX) along with the POWER button. Hold both keys for one second, then release. All the mode keys on the Remote Control will flash twice to indicate successful programming.

STEP 18. Press the mode key that matches the device you want to program (TV, DVD, or AUX) along with the OK key. Hold both keys for one second, then release. All the mode keys on the Remote Control will flash twice to indicate successful programming.

STEP 19. Press the mode key that matches the device you want to program (TV, DVD, or AUX) along with the POWER button. Hold both keys for one second, then release. All the mode keys on the Remote Control will flash twice to indicate successful programming.

STEP 20. Press the mode key that matches the device you want to program (TV, DVD, or AUX) along with the OK key. Hold both keys for one second, then release. All the mode keys on the Remote Control will flash twice to indicate successful programming.

STEP 21. Press the mode key that matches the device you want to program (TV, DVD, or AUX) along with the POWER button. Hold both keys for one second, then release. All the mode keys on the Remote Control will flash twice to indicate successful programming.

STEP 22. Press the mode key that matches the device you want to program (TV, DVD, or AUX) along with the OK key. Hold both keys for one second, then release. All the mode keys on the Remote Control will flash twice to indicate successful programming.

STEP 23. Press the mode key that matches the device you want to program (TV, DVD, or AUX) along with the POWER button. Hold both keys for one second, then release. All the mode keys on the Remote Control will flash twice to indicate successful programming.

STEP 24. Press the mode key that matches the device you want to program (TV, DVD, or AUX) along with the OK key. Hold both keys for one second, then release. All the mode keys on the Remote Control will flash twice to indicate successful programming.

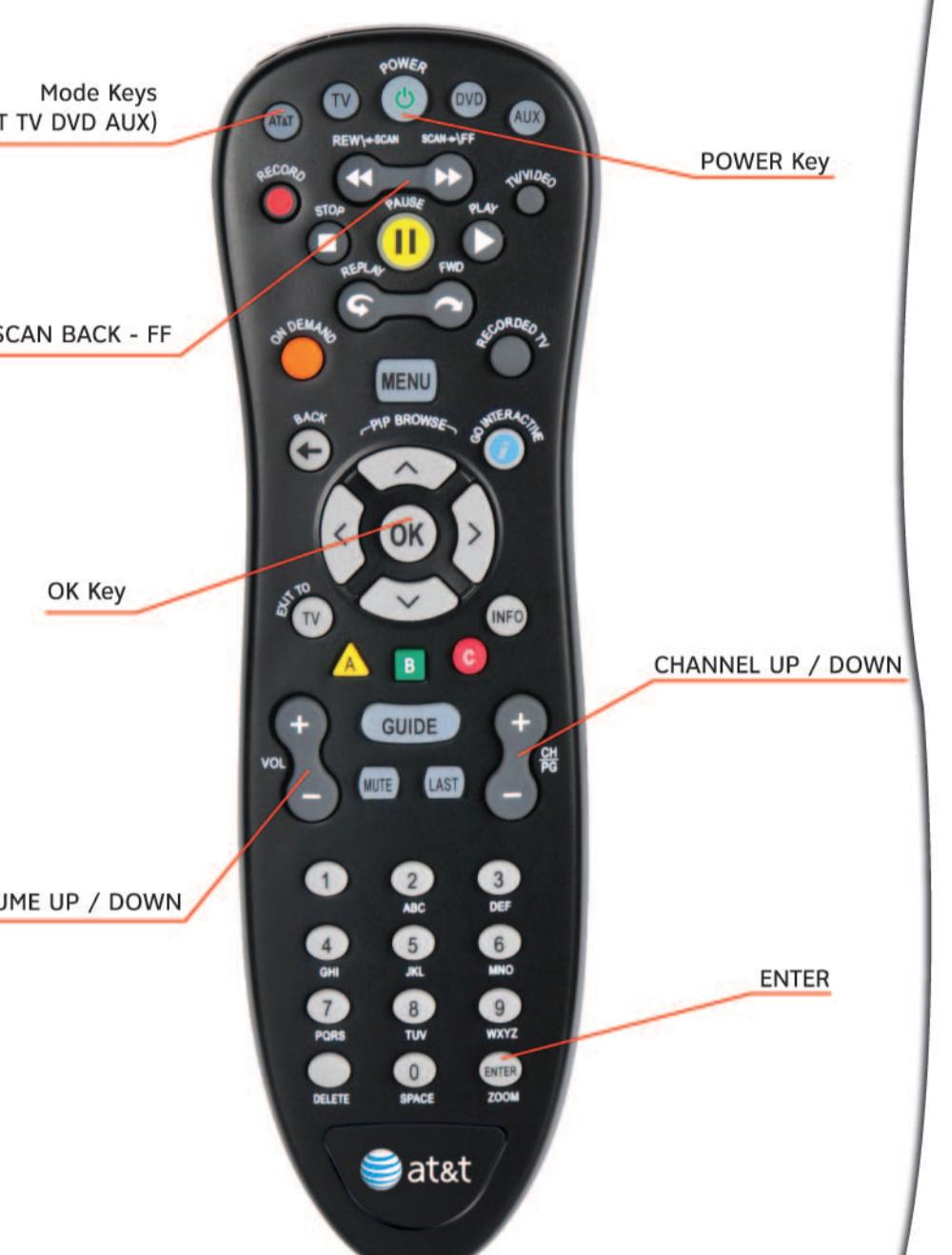
STEP 25. Press the mode key that matches the device you want to program (TV, DVD, or AUX) along with the POWER button. Hold both keys for one second, then release. All the mode keys on the Remote Control will flash twice to indicate successful programming.

STEP 26. Press the mode key that matches the device you want to program (TV, DVD, or AUX) along with the OK key. Hold both keys for one second, then release. All the mode keys on the Remote Control will flash twice to indicate successful programming.

STEP 27. Press the mode key that matches the device you want to program (TV, DVD, or AUX) along with the POWER button. Hold both keys for one second, then release. All the mode keys on the Remote Control will flash twice to indicate successful programming.

STEP 28. Press the mode key that matches the device you want to program (TV, DVD, or AUX) along with the OK key. Hold both keys for one second, then release. All the mode keys on the Remote Control will flash twice to indicate successful programming.

Function Keys



Advanced Features Setup

A. Volume or Channel Control Options

STEP 1. Press the AT&T key. The AT&T key will give a long flash to confirm successful programming.

NOTE: If the programming is interrupted or inactive for more than 30 seconds, the mode keys will flash eight times. This indicates the remote has left the programming mode and returned to normal operation without saving any changes.

NOTE: The mode key must first have been programmed for your device.

B. Power Control Options

By factory default, the POWER key only operates the AT&T U-verse Receiver. Once you have programmed the TV mode key, both the TV and the AT&T U-verse Receiver will be powered ON and OFF at the same time. In normal operation, you can turn programmed devices ON or OFF individually by pressing the appropriate mode key, and then the POWER key.

STEP 1. Press and hold the AT&T key along with the OK key. Hold both keys for one second, then release. All the mode key flash twice.

STEP 2. Enter 9 9 1 using the numeric keypad. The AT&T key flashes twice.

STEP 3. The AT&T key will give a long flash to confirm successful programming.

STEP 1. Enter 9 5 5 for volume, or 9 6 6 for channel using the numeric keypad. The AT&T key will flash twice to confirm the correct entry.

STEP 2. Enter 9 7 7 using the numeric keypad. The AT&T key flashes twice.

STEP 3. Press the mode key (TV, DVD, or AUX) for the device that you want to always control the volume or channel (e.g. DVD for your Home Theater).

STEP 4. The selected mode key (e.g. AUX) will give a long flash to confirm successful programming.

NOTE: The mode key must first have been programmed for your device.

STEP 5. Press the ENTER key to complete the programming. The last mode key programmed will give a long flash indicating successful programming.

C2. To Power Devices On and Off Independently

STEP 1. Press and hold the AT&T key along with the OK key. Hold both keys for one second, then release. All the mode key flash twice.

STEP 2. Enter 9 5 5 for volume, or 9 6 6 for channel using the numeric keypad. The AT&T key will flash twice to confirm the correct entry.

STEP 3. The AT&T key will give a long flash to confirm successful programming.

STEP 4. Press the appropriate mode keys (TV, DVD, or AUX) that you wish to also control. The appropriate mode key will flash twice.

NOTE: The mode key must first have been programmed for your device.

STEP 5. Press the ENTER key to complete the programming. The last mode key programmed will give a long flash indicating successful programming.

D. Restoring Factory Defaults

Return all programmed codes to Factory Default.

STEP 1. Press and hold the AT&T key along with the OK key. Hold both keys for one second, then release. All the mode key flash twice.

STEP 2. Enter 9 0 0 using the numeric keypad. The AT&T key will give a long flash to confirm successful programming. The Remote Control then returns to its normal state.

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Specifications & Notice

Model: AT&T U-verse TV
Standard Remote Control
IR Range: up to 30°

The range quoted is calculated based on an unobstructed line of sight test under optimum conditions. Actual range will vary depending on conditions, and can be less than the maximum possible. Your actual range will be limited by several factors including, but not limited to: battery strength, infrared interference, and obstructions.

The AT&T U-verse TV Standard Remote Control is intended for use only with AT&T's U-verse TV receivers. The Remote Control may

not be compatible with all devices or capable of accepting every programming code or operating every function for all devices. See this Guide for further information.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Question:
The remote does not work or the backlighting is dim.

Answer:
Check to be sure the batteries are

installed with the correct polarity (see above). Use only Alkaline batteries. Batteries may be weak and need to be replaced.

Question:
I tried to program using "Search for Device Codes", but it failed.

Answer:
You must press the ENTER key to "save" the programmed code. Search may not work for all devices. Please refer to Section 2B - Manually Program the Device Codes.

Question:
What should I do when I replace

Question:
I pulled the tab from the battery compartment and pressed the AT&T key, but it did not light up.

Answer:
Remove the battery door (push the tab up - towards the top of the remote). Check to be sure the batteries are seated and properly installed according to the (+ or -) markings inside the battery compartment.

Question:
The remote does not work or the backlighting is dim.

Answer:
Check to be sure the batteries are

Question:
I have programmed the mode key?

Answer:
Simply override the code by reprogramming the mode key for the new device (see Quick Start Guide, Section 2A, or Section 2B).

Question:
I have programmed the codes for a device, but some function keys do not work.

Answer:
Try using Search for Device Codes (Section 2A) and make sure that the functions work before saving. If you entered the 4-digit device code using Section 2B (Manually

Program the Device Codes), it is possible that one device brand may have multiple codes, and you may have to enter several codes before finding the code that works best with your device.

Question:
I have programmed the TV mode key. After pressing the TV key, the Channel keys still control the AT&T U-verse receiver and not the TV.

Answer:
By default, the CHANNEL keys (+, -), Last (LAST), and number keys on the remote control operate the U-verse receiver.

Question:
I programmed my TV and Home Theater system to come on with my U-verse Receiver, but the Home Theater system turns off when I turn the others on.

Answer:
If any of the devices get out of sync so that some turn ON and others turn OFF, you will need to turn all Devices off. (For the device that is out of sync, use the actual device's power button). When all the devices are OFF, use the POWER key on the Remote Control to turn all devices back ON. It is important to point the Remote Control directly toward the devices for this to work properly.

6. Use only Alkaline AA batteries. Do not mix old and new batteries.

7. Replace batteries every 9 months.



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