

Consumer Wired Fees

In addition to any amounts due for services and equipment, the following fees may apply. AT&T reserves the right to change these fees, increase or decrease these fees, or impose additional fees without notice. Additionally, taxes may apply and vary by location.

Monthly Fees			
Fee	DSL Service	IP Broadband Service	When You Pay
Equipment Fee	N/A	\$2, \$4, \$7 or \$10 Varies by plan purchased and date of purchase	Monthly depending upon the plan purchased.
State Cost Recovery Fee	Texas only (0.525%)	Texas only (0.525%)	Fee/Surcharge imposed by AT&T to recover costs imposed on the company.
Vacation Hold	Varies by state	\$5	Monthly recurring charge if you put your service on a temporary hold while on vacation (up to 9 months). If you have U-verse TV, AT&T Phone and Internet you will be required to put all three on hold, including all phone line(s).
Transactional Fees			
	DSL Service	IP Broadband Service	When You Pay
Activation Fee	\$49 (waived if technician install)	\$49 (waived if technician install)	Fee when you activate service.
Bill Reprint Fee	Up to \$5 per bill	\$5 per bill	If you request a paper bill reprint.
Early Termination Fee	\$180 (pro-rated by number of months completed)	\$180 (pro-rated by number of months completed)	If you terminate your service prior to completing your agreed upon term.
Shipping & Handling Fee	\$12.95	N/A	If we ship equipment to you.
Expedited Shipping Fee	\$22.95	N/A	If you request expedited delivery of equipment.
Installation Fee	\$99 customer install fee if customer needs assistance \$149 technician install	\$99 customer install fee if customer needs assistance \$99 technician install	If you have new service installed.
Late Payment Fee	Up to \$6.50	\$9	If you don't pay your bill by the due date.
Non-Return Equipment Fee	N/A	\$150	If you fail to return your equipment after canceling service.

NSF/Returned Check Fee	Up to \$30	Up to \$30	If you make a payment by check or other method that is declined.
Payment Convenience Fee	\$5 per bill/payment	\$5 per bill/payment	If you make your payment with the assistance of an Authorized Retail Agent, Customer Service or Collections Representative.
Restoral Fee	\$30	\$49	When you restore your service after it is placed in a minimum service state or suspended for non-payment.
Service Repair Dispatch Fee	\$99 (\$149 for Dispatch on Demand)	\$99 (\$149 for Dispatch on Demand)	If we have to dispatch a truck to repair your service. If you refuse to troubleshoot, the fee of \$149 applies.