

### Small Business Wired Fees

In addition to any amounts due for services and equipment, the following fees may apply. AT&T reserves the right to change these fees, increase or decrease these fees, or impose additional fees without notice. Additionally, taxes may apply and vary by location.

| <b>Monthly Fees</b>       |                                |                     |                                     |  |
|---------------------------|--------------------------------|---------------------|-------------------------------------|--|
| <b>Fee</b>                | AT&T Internet Business Edition | AT&T Business Fiber |                                     | <b>When You Pay</b>  |
| Equipment Fee             | \$0                            | \$0                 |                                     | Customers activating after 1/1/17 are not charged a unique equipment fee.  |
| State Cost Recovery Fee   | Texas only (0.525%)            | Texas only (0.525%) | Texas only (0.525%)                 | Fee/Surcharge imposed by AT&T to recover costs imposed on the company.   |
| Vacation Hold             | NA                             | NA                  | Not available for business accounts | Monthly recurring charge if you put your service on a temporary hold while on vacation (up to 9 months). If you have U-verse TV, AT&T Phone and Internet you will be required to put all three on hold, including all phone line(s). |
| <b>Transactional Fees</b> |                                |                     |                                     |  |
|                           | AT&T Internet Business Edition | AT&T Business Fiber |                                     | <b>When You Pay</b>  |
| Activation Fee            | \$0                            | \$0                 |                                     | Fee when you activate service.   |
| Bill Reprint Fee          | \$5                            | \$5                 |                                     | If you request a reprint, fee applies for each bill.   |
| Early Termination Fee     | NA                             | NA                  |                                     | Current offers do not have a minimum term agreement  |
| Shipping & Handling Fee   | NA                             | NA                  | Tech Install Only                   | If we ship equipment to you.   |
| Expedited Shipping Fee    | NA                             | NA                  | Tech Install Only                   | If you request expedited delivery of equipment.  |
| Installation Fee          | \$99                           | \$99                |                                     | When you have new service installed.   |
| Late Payment Fee          | \$9                            | \$9                 |                                     | If you don't pay your bill by the due date this flat fee will be added to the account.   |
| Non-Return Equipment Fee  | \$150                          | \$150               |                                     | If you fail to return your equipment after canceling service.  |
| NSF/Returned Check Fee    | \$20 - \$30                    | \$20 - \$30         | Varies by State                     | If you make a payment by check or other method that is declined.   |

|                             |       |       |  |   |
|-----------------------------|-------|-------|--|---|
| Payment Convenience Fee     | \$5   | \$5   |  | If you make your payment with the assistance of an Authorized Retail Agent, Customer Service or Collections Representative. |
| Restoral Fee                | \$49  | \$49  |  | When you restore your service after the account has been placed in a minimum service state or suspended for non-payment.    |
| Service Repair Dispatch Fee | \$149 | \$149 |  | If we have to dispatch a truck to repair your service. If you refuse to troubleshoot, the fee of \$149 applies.             |

| Monthly Fees            |                           |                                  |   |  |
|-------------------------|---------------------------|----------------------------------|---|--|
| Fee                     | AT&T HSI Business Edition | AT&T HSI Business Edition Direct |   | When You Pay   |
| Equipment Fee           | NA                        | NA                               |   | No reoccurring charge  |
| Modem                   | \$62.05                   | \$62.05                          |   | One time purchase  |
| Router                  | \$87.05                   | \$87.05                          |   | One time purchase  |
| State Cost Recovery Fee | Texas only (0.525%)       | Texas only (0.525%)              | Texas only (0.525%)   | Fee/Surcharge imposed by AT&T to recover costs imposed on the company.   |
| Vacation Hold           | NA                        | NA                               | Not available for business accounts   | Monthly recurring charge if you put your service on a temporary hold while on vacation (up to 9 months). If you have U-verse TV, AT&T Phone and Internet you will be required to put all three on hold, including all phone line(s). |
| Transactional Fees      |                           |                                  |   |  |
|                         | AT&T HSI Business Edition | AT&T HSI Business Edition Direct |   | When You Pay   |
| Activation Fee          | \$0                       | \$0                              |   | Fee when you activate service.   |
| Bill Reprint Fee        | \$5                       | \$5                              |   | If you request a reprint, fee applies for each bill.   |
| Early Termination Fee   | Varies                    | Varies                           | The ETF is calculated at \$20 x the number of months remaining in the term. | If you do not complete your agreed upon term.  |

|                             |                      |                      |  |   |
|-----------------------------|----------------------|----------------------|--|---|
| Shipping & Handling Fee     | \$12.95 HSI          | \$12.95 HSI          | Self Install Option only                   | If we ship equipment to you.  |
| Expedited Shipping Fee      | \$22.95              | \$22.95              |  | If you request expedited (overnight weekday) delivery of equipment  |
| Installation Fee            | \$0 CSI<br>\$200 FTI | \$0 CSI<br>\$200 FTI | Customer Self Install or Full Tech Install | When you have new service installed.  |
| Late Payment Fee            | Varies               | Varies               |  | If payment is late, customer will be charged the amount allowed by the state where the service is located.                  |
| Non-Return Equipment Fee    | NA                   | NA                   |  | If you fail to return your equipment after canceling service.   |
| NSF/Returned Check Fee      | \$20 - \$30          | \$20 - \$30          | Varies by state                            | If you make a payment by check or other method that is declined.  |
| Payment Convenience Fee     | \$4                  | \$5                  |  | If you make your payment with the assistance of an Authorized Retail Agent, Customer Service or Collections Representative. |
| Restoral Fee                | Varies               | Varies               | Up to \$49 per account                     | When you restore your service after the account has been placed in a minimum service state or suspended for non-payment.    |
| Service Repair Dispatch Fee | \$150                | \$150                |  | If we have to dispatch a truck to repair your service. If you refuse to troubleshoot, the fee of \$150 applies.             |

| Monthly Fees            |                               |  |   |  |
|-------------------------|-------------------------------|--|---|--|
| Fee                     | AT&T FastAccess® Business DSL | AT&T FastAccess® Business DSL Direct Service |   | When You Pay   |
| Equipment Fee           | NA                            | NA   |   | No reoccurring charge  |
| Modem                   | \$75                          | \$75   |   | One time purchase  |
| Router                  | \$100                         | \$100  |   | One time purchase  |
| State Cost Recovery Fee | Texas only (0.525%)           | Texas only (0.525%)                          | Texas only (0.525%)   | Fee/Surcharge imposed by AT&T to recover costs imposed on the company.   |
| Vacation Hold           | NA                            | NA   | Not available for business accounts   | Monthly recurring charge if you put your service on a temporary hold while on vacation (up to 9 months). If you have U-verse TV, AT&T Phone and Internet you will be required to put all three on hold, including all phone line(s). |
| Transactional Fees      |                               |  |   |  |
|                         | AT&T FastAccess® Business DSL | AT&T FastAccess® Business DSL Direct Service |   | When You Pay   |
| Activation Fee          | \$75                          | \$75   |   | Fee when you activate service.   |
| Bill Reprint Fee        | \$5                           | \$5  |   | If you request a reprint, fee applies for each bill.   |
| Early Termination Fee   | Varies                        | Varies                                       | The ETF is calculated at \$20 x the number of months remaining in the term. | If you do not complete your agreed upon term.  |
| Shipping & Handling Fee | \$14.95                       | \$14.95                                      | Self Install Option only  | If we ship equipment to you.   |
| Expedited Shipping Fee  | \$19.95                       | \$19.95                                      |   | If you request expedited (overnight weekday) delivery of equipment   |
| Installation Fee        | \$0 CSI<br>\$200 FTI          | \$0 CSI<br>\$200 FTI                         | Customer Self Install or Full Tech Install                                  | When you have new service installed.   |

|                             |             |             |                        |   |
|-----------------------------|-------------|-------------|------------------------|---|
| Late Payment Fee            | Varies      | Varies      |                        | If payment is late, customer will be charged the amount allowed by the state where the service is located.                  |
| Non-Return Equipment Fee    | NA          | NA          |                        | If you fail to return your equipment after canceling service.   |
| NSF/Returned Check Fee      | \$20 - \$30 | \$20 - \$30 | Varies by state        | If you make a payment by check or other method that is declined.  |
| Payment Convenience Fee     | \$4         | \$5         |                        | If you make your payment with the assistance of an Authorized Retail Agent, Customer Service or Collections Representative. |
| Restoral Fee                | Varies      | Varies      | Up to \$49 per account | When you restore your service after the account has been placed in a minimum service state or suspended for non-payment.    |
| Service Repair Dispatch Fee | \$199.95    | \$199.95    |                        | If we have to dispatch a truck to repair your service. If you refuse to troubleshoot, the fee of \$199.95 applies.          |

