## Consumer Wired Fees

In addition to any amounts due for services and equipment, the following fees may apply. AT\&T reserves the right to change these fees, increase or decrease these fees, or impose additional fees without notice. Additionally, taxes may apply and vary by location.

| Monthly Fees |  |  |  |
| :---: | :---: | :---: | :---: |
| Fee | DSL Internet | IPBB Internet | When You Pay |
| Equipment Fee | N/A | \$2, \$4, \$7 or \$10 <br> Varies by plan purchased and date of purchase | If you lease a modem/gateway. |
| State Cost Recovery Fee | $\begin{aligned} & \hline \text { Texas only } \\ & (0.525 \%) \\ & \hline \end{aligned}$ | $\begin{aligned} & \text { Texas only } \\ & (0.525 \%) \end{aligned}$ | Fee/Surcharge imposed by AT\&T to recover costs imposed on the company. |
| Vacation Hold | Varies by state | \$5 | Monthly recurring charge if you put your service on a temporary hold while on vacation (up to 9 months). If you have U-verse TV, AT\&T Phone and Internet you will be required to put all three on hold, including all phone line(s). |
| Transactional Fees |  |  |  |
|  | DSL | Internet | When You Pay |
| Activation Fee | \$49 <br> (waived if technician install) | \$49 <br> (waived if technician install) | Fee when you activate service. |
| Bill Reprint Fee | Up to \$5 per bill | \$5 per bill | If you request a paper bill reprint. |
| Early <br> Termination Fee | \$180 <br> (pro-rated by number of months completed) | \$180 <br> (pro-rated by number of months completed) | If you do not complete your agreed upon term. |
| Shipping \& Handling Fee | \$12.95 | N/A | If we ship equipment to you. |
| Expedited Shipping Fee | \$22.95 | N/A | If you request expedited delivery of equipment. |
| Installation Fee | \$99 customer install fee if customer needs assistance \$149 technician install | \$99 customer install fee if customer needs assistance \$99 technician install | When you have new service installed. |
| Late Payment Fee | Up to \$6.50 | \$9 | If you don't pay your bill by the due date. |
| Non-Return Equipment Fee | N/A | \$150 | If you fail to return your equipment after canceling service. |
| NSF/Returned Check Fee | Up to \$30 | Up to \$30 | If you make a payment by check or other method that is declined. |
| Payment Convenience Fee | \$5 per bill/payment | \$5 per bill/payment | If you make your payment with the assistance of an Authorized Retail Agent, Customer Service or Collections Representative. |
| Restoral Fee | \$30 | \$49 | When you restore your service after it is placed in a minimum service state or suspended for nonpayment. |
| Service Repair Dispatch Fee | \$99 <br> (\$149 for <br> Dispatch on Demand) | \$99 <br> (\$149 for <br> Dispatch on Demand) | If we have to dispatch a truck to repair your service. If you refuse to troubleshoot, the fee of $\$ 149$ applies. |

