StarLines®
Georgia

It Can Wait®:
Distracted Driving is Never OK
It can wait: Distracted Driving is Never OK

When you see drivers next to you looking at their phones, it’s no longer safe to assume they’re just texting.

In fact, research* shows that 7-in-10 people engage in smartphone activities while driving. Nearly 4-in-10 smartphone users tap into social media while driving. Almost 3-in-10 surf the net. And surprisingly, 1-in-10 video chat!

Our goal is to end distracted driving by informing and educating the public how one glance down at your phone while driving could have devastating consequences. So put your phone away, switch it to silent, download an app like AT&T DriveMode**, available for iPhone and Android of all wireless carriers and in Spanish, or simply turn it off until you reach your destination safely.

It Can Wait provides tools to drivers such as the DriveMode app to curb the urge to text and drive, provides ways for people and companies to get involved, provides experiential opportunities to see first-hand the dangers of distracted driving, and provides materials, videos, advertisements, and other assets to view, explore and become further engaged with the initiative. Visit ItCanWait.com to learn more.

Our message is simple, yet vital: Distracted driving is never OK. You’re never alone on the road. It Can Wait. Your safety is more important.

* Research commissioned by AT&T and conducted by Braun Research. Polled 2,067 people in the U.S. aged 16-65 who use their smartphone and drive at least once a day. Additional information available at about.att.com/newsroom/it_can_wait_expands_to_smartphone_use_while_driving.html.

**AT&T DriveMode: Compatible device required. Functionality varies by operating system. Rates: Data and text messaging rates apply for app download and usage, including Auto- Replies. DriveMode for iPhone: Auto-Reply feature available for AT&T customers only. Auto-replies to SMS (Short Message Service) and MMS (Multimedia Messaging Service) only and not iMessages or messages sent by third-party services. iOS Auto-Reply: Requires active AT&T Message Backup & Sync service. Will not send auto-replies to phone calls. Other functionalities such as routing calls to voicemail, blocking incoming calls, and blocking outgoing SMS messages are not available. Parental Alerts can be sent to AT&T mobile numbers only. General: Technical, network and other service restrictions may apply. See att.com/drivemode for details.

Moving? Transfer your AT&T services at att.com/move or 800.MOVE.ATT (800.668.3288).
Low-income assistance available for your telephone service

Did you know that low-income support may be available to help with your home telephone bill? Lifeline service provides assistance with monthly recurring charges to qualified residential telephone subscribers. This program makes telephone service more accessible to those who might not be able to afford it otherwise.

You may be eligible if you currently receive income-based benefits from a plan such as:

- Supplemental Nutrition Assistance Program (SNAP) (formerly Food Stamps)
- Medicaid
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Veterans and Survivors Pension Benefit or
- Your household income is at or below 135% of the federal poverty guidelines

For more information, visit the AT&T Lifeline Website att.com/lifeline or call 855.301.0355. If you know of others who might qualify for low-income assistance, please tell them that AT&T Georgia may be able to provide phone service at the reduced rate.

Unresolved complaints concerning Lifeline service can be directed to the Georgia Public Service Commission’s Consumer Affairs Unit at 800.282.5813 or 404.656.4501 for the Consumer Affairs Unit.

Lifeline is a government benefit program and willfully making false statements to obtain this benefit is punishable by fine or imprisonment, and could result in termination of Lifeline service. Lifeline enrollment requires certain eligibility documentation and is non-transferable. Limited to one discount per household. AT&T services not available in all areas. Other restrictions apply.

AT&T Emergency Assistance – stay connected

Visit our Emergency Assistance Website at att.com/emergency.

It’s important to have an emergency communications plan for your family or business. Not sure where to start? We can help you with that. Our emergency website contains useful information and tools to help you prepare for a weather emergency. Test your knowledge and get tips for staying connected before, during, and after an emergency.
Laws aim to deter metal thefts

Many states, including Georgia, have passed metal theft legislation. Georgia law deters metal thefts by targeting criminals who steal and then resell secondary metals, such as copper. Secondary metal thefts cost businesses nationally around one billion dollars, including hundreds of thousands in damage to property.

While these crimes directly impact the businesses that suffer the loss, they can also negatively affect the community by compromising communications or emergency response capabilities, such as 911 service. AT&T, along with other companies that use metals in their businesses, believes that these laws, in combination with similar laws around the country will help prevent secondary metal thefts.

Georgia and other states require scrap-metal dealers to keep detailed and extensive records of their transactions, including the seller’s thumbprint, name and address, their vehicle information, and a signed statement acknowledging the penalties for sellers and buyers who violate the secondary metals law.

Metal theft laws establish procedures that will put perpetrators behind bars and keep people safe. AT&T urges shop owners, employees and anyone with information on copper thefts to call AT&T Asset Protection at 800.807.4205.

Dig safely ... call 811 before you dig!

Underground utilities exist everywhere. Digging without knowing where it’s safe to dig can cause significant cost, tremendous damage and even loss of lives.

Whether you are planning to do it yourself or hire a professional, smart digging means calling 811 before each job.

Don’t make a risky assumption about whether or not you should get your utility lines marked. Every digging job requires a call – even small projects like planting trees and shrubs. The depth of utility lines varies and there may be multiple utility lines in a common area. Digging without calling can disrupt service to an entire neighborhood, harm you and those around you and potentially result in fines and repair costs. Calling 811 before every digging job gets your underground utility lines marked for free and helps prevent undesired consequences.

In March 2005, the Federal Communications Commission approved the use of 811 as a national “Call Before You Dig” telephone number. This three-digit number is designed to connect you to the appropriate state’s buried cable notification center. These centers assist with having buried utilities located and marked at the worksite – at no cost to the caller – helping prevent undesired service disruptions. For specific information on the laws in your state, you can call the center or visit their website at georgia811.com.

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