

## **AT&T DriveMode Android FAQs**

### **What is AT&T DriveMode®?**

AT&T DriveMode is an app that helps you avoid distractions so you can stay focused while driving. It silences incoming text messages and sends calls directly to voicemail. Text messages and mobile calls receive an auto-reply letting the sender know you are driving. The app turns on automatically at 25 MPH and for parents with young drivers, the app can send text message if DriveMode, Auto-Mode or the phone's GPS is turned off.

### **How does the Auto-Mode feature work?**

DriveMode uses your phone's GPS to determine your vehicle speed. With Auto-Mode, the app turns on when you reach 25 mph and turns off when you drop below 25 mph for 2-3 minutes. DriveMode is preset with Auto-Mode turned on but you can turn it off in "Settings."

Note: DriveMode works better if the phone's GPS is turned on.

### **What if AT&T DriveMode turns on when I am a passenger?**

You can turn it off on the DriveMode home screen. Simply press the green steering wheel icon when DriveMode is activated and it will turn off until your next trip.

### **How does Auto-Reply work?**

When DriveMode is on, it automatically sends a text message to incoming SMS texts and a voice message to incoming mobile calls. DriveMode is preset with Auto-Reply turned on. You can turn off Auto-Reply in "Settings." If you want to customize your message, you can also do this in "Settings."

### **How do Parental Alerts work?**

Parental Alerts allow parents to receive a text message (sent to one mobile number) if DriveMode, Auto-Mode or the phone's GPS is turned off. A text message can also be sent if a new speed-dial number is added to your Allow List. DriveMode is not preset with Parental Alerts turned on but you can do that in "Settings."

### **What is the Allow List?**

The Allow List lets you choose up to five speed-dial numbers that you can call or receive calls from while DriveMode is on. New numbers can be added manually or from your "Contacts."

### **Can I make and receive calls with AT&T DriveMode on?**

When DriveMode is on, you are able to make calls to the five speed-dial numbers on your Allow List and to 911 by tapping the phone icon on the DriveMode home screen. Calls from other numbers will be silenced and sent directly to voicemail.

### **Can I make and receive phone calls with my Bluetooth® device?**

You can make and receive calls when AT&T DriveMode is on if you have a hands-free Bluetooth device that allows voice dialing.

**Can I play music or use navigation with AT&T DriveMode?**

You can play your music and use navigation with one touch on your DriveMode home screen. DriveMode supports many of the popular music and navigation apps. Choose the apps you want to access in “Settings.”

**Does AT&T DriveMode cost anything?**

DriveMode is free. Data rates and text message charges may apply for download and app usage depending on your plan.

**Where can I get AT&T DriveMode for Android?**

You can download it at Google Play.