

StarLines®

North Carolina



*Solutions for
customers with
disabilities*





Relay North Carolina – it's as easy as 7.1.1

DIAL 7.1.1 is a Telecommunications Relay Service for customers with hearing and speech loss. AT&T North Carolina offers products and services for customers with visual, hearing, speech or physical disabilities. For more information, please refer to the Customer Guide section in your local YP telephone directory, where available, or online at ***realpageslive.com*** (select state, city, directory; select Table of Contents; and then click on *Customer Guide*). You can also go to ***att.com/accessibility*** for products that make universal access a reality.

You can dial **7.1.1** to reach the North Carolina Telecommunications Relay Service (Relay North Carolina) 24 hours a day, every day.

What is Relay North Carolina and how does it work? It is a service that relays a conversation between a person with a speech or hearing loss using a TDD/TTY (Text Telephone) and a hearing person using a regular telephone. The person using the TDD/TTY types his or her conversation and the message is relayed to the other party by a Relay Operator (“RO”). The RO then relays the hearing person’s exact words by typing them



back to the TDD/TTY user. All ROs have been specially trained to help conversations flow with ease and accuracy. All calls are handled with strictest confidentiality.

When you call Relay North Carolina from inside North Carolina, simply dial 7.1.1. You may also access Relay North Carolina by dialing **800.735.2962 (TDD/TTY) and 877.735.8200 (voice)**. TTY users should call Sprint Customer Service at **800.676.3777 (TTY and voice)** and request that Sprint brand their dedicated lines so that 7.1.1 TTY calls will be answered automatically.

For more information on Relay North Carolina, you may call the Relay North Carolina Administration Office at **800.999.5737 (TTY and voice) or 800.851.6099 (TTY and voice)** or online at ***www.RelayNC.com***.

Solutions for customers with disabilities

AT&T North Carolina delivers solutions that keep our customers with vision, hearing, mobility or speech limitations connected. Visit ***att.com/accessibility*** for accessibility plans and resources.



Traveling?

Learn how AT&T can help you stay connected during your travels at att.com/travel.



Moving soon?

Don't forget your AT&T services! Just go to att.com/move or call **800.MOVE ATT** (800.668.3288) and we'll help you transfer your AT&T services to your new home.

©2017 AT&T Intellectual Property. All rights reserved. AT&T and Globe logo are registered trademarks of AT&T Intellectual Property. All other marks are the property of their respective owners.



Printed on recycled paper

Visit us at att.com/starlines

CS 9SLI2N
Volume XX
Issue 2