AT&T’s commitment to our customers doesn’t stop when a natural or a man-made disaster occurs. The mission of the Network Disaster Recovery (NDR) Team is to recover AT&T voice and data service network elements to an area affected by a disaster.

THE NUMBERS:

- **95** TECHNOLOGY RECOVERY SEMI TRAILERS
- **200** ADDITIONAL NDR EQUIPMENT PIECES
- **30** SATELLITE COLTS* & ECVS*
- **150K** WORKING HOURS DEVOTED TO RECOVERY EXERCISES
- **150+** RECOVERY TEAM MEMBERS
- **$650M+** INVESTMENT

THE SET-UP:

1. **Satellite Cell on Light Truck (*COLT)**
   - Provides 2G, 3G, and 4G service even where normal cell service is unavailable.
2. **Technology Trailer**
   - Continuous operating telecommunications equipment found in a brick and mortar network office.
3. **Power Distribution Trailer**
   - Used as a sub-station for the recovery site, distributing commercial or generator power to the recovery and support trailers on the recovery site.
4. **Hazardous Material Response**
   - Houses protective hazmat suits, hazardous material meters, and breathing apparatus.
5. **600kW Generator**
   - Large portable power generator.
6. **Emergency Communications Vehicle (*ECV)**
   - Provides satellite-based VoIP, Ethernet, and Wi-Fi services.
7. **Command Trailer**
   - Provides a central command location for the recovery site and allows communications to the GNOC.
8. **Hardware and Machine Shop**
   - Carries the hardware and tools for the team to be self-sufficient in disaster-impacted areas.
9. **Security/Medical Trailer**
   - Controls access to the recovery site.

THE RESULT:

Rapid restoration of communications for consumers, businesses and public officials in the affected area.