PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 1 Cancels Original Sheet 1

### **DIRECT CONNECT FEATURE**

### General

The Direct Connect Feature provides for automatic dialing of a single fixed telephone number. It may be furnished with either Centrex Service, or with individual Central Office Lines, except semi public service. The feature is available only in properly equipped ESS Central Offices.

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 2 Cancels Original Sheet 2

# **DIRECT CONNECT FEATURE (cont'd)**

The following price is for the Direct Connect Feature only, and is in addition to the applicable charges for the service and equipment with which it is used, including any local or toll message charges.

Monthly Price, Per Line \$3.80

Direct Connect Feature /ODC/

Service Charges, as provided in Part 3 apply to establish the Direct Connect Feature. A Service Request Charge - Subsequent applies when changing to a different automatically dialed number.

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 3 Cancels Original Sheet 3

#### ANSWER SUPERVISION WITH LINE SIDE INTERFACE

#### General

Answer Supervision with Line Side Interface offers a Business Exchange Line or a Customer - Owned Pay Telephone Service (COPT) line, the capability of determining when positive answer supervision has been returned by the terminating station. This feature is only available from appropriately equipped telephone company offices and may be incompatible with other optional central office features. This feature is further described in technical reference AM-TR-MKT-000071 which can be obtained from:

Assistant Manager, Information Management Ameritech Services, Inc. 2000 W. Ameritech Center Drive 3A43E Hoffman Estates, II 60196

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 4 Cancels Original Sheet 4

# ANSWER SUPERVISION WITH LINE SIDE INTERFACE (cont'd)

	USOC	Monthly Price
Answer Supervision equipped with Line Side Interface - Per line equipped	USW1X	\$1.60

In addition, a Nonrecurring charge of \$2.50 is applicable per line when this feature is added, except when a Line Connection Charge is otherwise applicable.

1st Revised Sheet 5 Cancels Original Sheet 5

# **ELECTRONIC SWITCHING SYSTEM (ESS) OPTIONAL FEATURES**

#### Common Systems Recorded Announcement Frame (CSRAF)

#### General

Use of the Common Systems Recorded Announcement Frame (CSRAF) provides variable length delay announcements of 16, 32, or 48 seconds and allows the customer to remotely access the announcement for prerecording. After an incoming call as been in queue for an interval specified by the customer (6-42 seconds in 6 second increments), the call will be switched to a delay announcement. After another specified interval from the end of the first announcement, the call, if still unanswered, can be connected back to the same announcement or to discrete second, third, or fourth announcements, if provided. There can be a maximum of four unique announcements per split. A split is a customer's grouping of stations that perform a particular function. Content and timing between announcements are specified by the customer.

Once subscribing to a 16, 32, or 48 second announcement, customers may then select the load dependent first delay announcement option. It supplies the ability to provide a separate load dependent first delay announcement to the calling party when the state of unanswered calls in the split exceeds a customer specified threshold. This feature is dynamic and appropriate only for the first announcement the calling party hears. The ESS automatically directs the call either to the primary first delay announcement or this unique first delay announcement. Announcement content and threshold for activation can be specified by the customer.

# **ELECTRONIC SWITCHING SYSTEM (ESS) OPTIONAL FEATURES (cont'd)**

# Common Systems Recorded Announcement Frame (CSRAF) (cont'd)

		Nonrecurring Price
Initial Service Establishment		\$5,700.00
_	Nonrecurring Price	Monthly Price
CRSAF Common Equipment /A4GCE/	-	\$ 55.50
Per 16 Second Announcement /A4G16/	\$48.00	37.00
Per 32 Second Announcement /A4G32/	48.00	387.00
Per 48 Second Announcement /A4G48/	48.00	460.00
Load Dependent First Delay Announcement		
- 16 second announcement /A4H16/	48.00	317.00
- 32 second announcement /A4H32/	48.00	387.00
- 48 second announcement /A4H48/	48.00	460.00
Per Access Trunk /A30AT/	56.00	18.20
Per primary station equipped /A8GTT/	-	3.35
Remote Recording Capability /A4F/ (In addition to the above, when used in conjunction with Centrex CO Service, a Centrex Primary Station is required to access the announcement machine.)	-	13.40

Charges based upon estimated cost will apply to any changes or additions to an existing CSRAF.

1st Revised Sheet 7 Cancels Original Sheet 7

# **ELECTRONIC SWITCHING SYSTEM (ESS) OPTIONAL FEATURES (cont'd)**

#### **Outward Calling Features**

#### General

The Electronic Switching System Outward Calling Features (ESS-OCF) permits CENTREX and customers with compatible terminal equipment the ability to obtain certain optional features from No. 1 ESS Central Offices which have been arranged to provide these features. This arrangement is available only to customers whose service is located on premises that are in the same exchange as the No. 1 ESS Central Office providing these features.

The features are Automatic Route Selection (ARS), Message Detail Recording (MDR) and Customer Dialed Account Recording (CDAR).

Interstate private lines and interstate Foreign Exchange lines are not permitted to be accessed by features of ESS-OCF.

ARS overflow to the Message Telecommunication System (MTS) Network may be provided over separate lines. If overflow to the MTS Network is provided, the customer must subscribe to a sufficient number of lines which, in the judgment of the Telephone Company, are adequate to accommodate the overflow without injurious effect upon general telephone service.

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 8 Cancels Original Sheet 8

# **ELECTRONIC SWITCHING SYSTEM (ESS) OPTIONAL FEATURES (cont'd)**

# **Outward Calling Features (cont'd)**

	Nonrecurring Price	Monthly Price	_
Common Equipment, each (per access arrangement group) /RAC/	\$550.00	\$19.90	
Access Arrangement, each /RAF/	150.00	83.00	
Access Circuit, each	Apply same charges as specified in Part 15, Type 2001 Private Line Channel for Intra- Exchange Service.		
Access Line Termination (Centrex system) per circuit	Apply same charges as s in this Guidebook for Terminati	Private Line Dial	(T)

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 9 Cancels Original Sheet 9

# **ELECTRONIC SWITCHING SYSTEM (ESS) OPTIONAL FEATURES (cont'd)**

# **Outward Calling Features (cont'd)**

	Nonrecurring Price	Monthly Price	_
Automatic Route Selection	Apply same charges as in this Guidebook for Automatic Route Se	Centrex Service	(T)
Message Detail Recording and Customer Dialed Account Recording	Apply same charges as in this Guidebook for Message Detail Record Dialed Account	Centrex Station ding and Customer	(T)
Terminating Arrangements			
- Foreign Exchange Trunk Lines, each /ESQ/	-	\$25.00	
<ul> <li>Message Telecommunication System Trunk Lines, each /EET/</li> </ul>	\$48.00*	1.75	

<sup>\*</sup> Applicable only for the first Trunk Line

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 10 Cancels Original Sheet 10

# **ELECTRONIC SWITCHING SYSTEM (ESS) OPTIONAL FEATURES (cont'd)**

#### **Call Transfer**

General

Call Transfer is furnished, subject to the availability of facilities, in ESS Central Offices which have been equipped to provide this feature.

Call Transfer permits designated Central Office Lines to be used to transfer an exchange network call to another exchange network telephone number. The calls may be transferred to either local exchange telephone numbers or to long distance telephone numbers over the Message Toll Telephone Service network. The Call Transfer customer is responsible for any local or toll charges between the transferring location and the terminating location.

Each line from which calls are to be transferred must be equipped with the feature and must terminate in customer premises equipment which is capable of generating a 300-1000 millisecond switchhook disconnect signal to the Central Office. Lines which terminate in equipment outside the serving Central Office shall be provided at rates and charges specified for Foreign Central Office Service or Foreign Exchange Service in Part 4.

The Custom Calling Features of Speed Calling and Call Forwarding may be provided in connection with the Call Transfer feature, at rates specified in the Guidebook. The Call Transfer feature reduces the Speed Calling-8 Number Repertory from eight to six codes.

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 11 Cancels Original Sheet 11

# **ELECTRONIC SWITCHING SYSTEM (ESS) OPTIONAL FEATURES (cont'd)**

# Call Transfer (cont'd)

	Nonrecurring Price	Monthly Price
Common Equipment /NKFPS/	\$150.00	\$13.60
Per Line equipped /NKFPL/	10.00	10.90

Service Charges, as provided in Part 3, apply to establish or change the Call Transfer feature.

1st Revised Sheet 12 Cancels Original Sheet 12

# FEATURELINK<sup>SM</sup> SERVICE

#### A. Description

FeatureLink Service is a service arrangement offered from a Company central office which provides an enhanced feature capability to individual business exchange access customers requiring 1 to 30 lines.

FeatureLink Service provides a set of standard features on each line. Optional features are also available at additional charge.

#### B. Definitions

#### Term Payment Plan

A period of time selected by the customer from among those currently offered by the Company, over which the customer agrees to pay a specified price for a product/service.

#### C. Terms and Conditions

#### 1. Provision of Service

FeatureLink Service is provided on individual business exchange access lines and is offered for only 1 to 30 lines subject to the availability of facilities. Variations in the switching and control equipment used may cause differences in the operations or availability of certain features. FeatureLink Service is furnished subject to central office switching capacity and the availability of outside plant facilities.

FeatureLink Service is not available on FX Service, Remote Switching Service, WATS access lines, PBX, Centrex, Public or Semi-Public Coin Service.

FEATURELINK<sup>SM</sup> is a service mark of SBC Communications Inc.

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 13 Cancels Original Sheet 13

# FEATURELINK<sup>SM</sup> SERVICE (cont'd)

# C. Terms and Conditions (cont'd)

### 2. Transmission Requirements

#### Loop Start Signaling

All lines are provided on a single two-wire facility with loop start signaling. Ground Start is available as an option.

### 3. Cancellation of Service

In the event of a customer initiated cancellation of service, equipment and/or facilities before completion, or after installation is completed, but prior to service being established, the loss of equipment and facilities in the process of building or being installed, cost of installation labor, cost of removal and other expenses will apply. In addition, *Service Connection Charges* may also be applicable.

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 14 Cancels Original Sheet 14

# FEATURELINK<sup>SM</sup> SERVICE (cont'd)

### D. Features

# 1. Features Availability

The following features are available on all FeatureLink Service lines as either standard or optional (provided at an additional charge):

Std. - Standard Opt. - Optional

# FeatureLink Service

Call Forwarding - Busy Line	Std.
Call Forwarding - Don't Answer	Std.
Call Forwarding - Variable	Std.
Call Transfer Deluxe	Std.
Caller ID	Opt.
Caller ID with Name	Opt.
Conference Calling - 3 Way	Std.
Consultation Hold	Std.
Message Waiting Indicator - Audible	Std.
Simultaneous Ring One Number	Opt.
Speed Calling – Thirty	Opt.

# FEATURELINK<sup>SM</sup> SERVICE (cont'd)

#### D. Features (cont'd)

#### 2. Standard Features (cont'd)

#### Call Forwarding - Busy Line

Allows incoming calls to a busy line to be routed to a preselected line.

Station Activation allows a customer to activate/deactivate the feature as well as program the forward-to station from the set by using a dial access code.

### Call Forwarding - Don't Answer

Allows incoming calls to automatically route to a preselected line when the called station is not answered after a preset number of rings.

*Ring Cycles* defines a predetermined number of rings before the Call Forwarding - Don't Answer feature is invoked on a per line or per system basis.

Station Activation allows a customer to activate/deactivate the feature as well as program the forward-to station from the set by using a dial access code.

#### Call Forwarding - Variable

Allows a customer to activate routing of incoming calls to another line in their key system or to an external number.

Reminder Ring provides a ring splash when a call is forwarded and the called number is idle.

Station Activation allows a customer to activate/deactivate the feature as well as program the forward-to station from the set by using a dial access code.

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 16 Cancels Original Sheet 16

# FEATURELINK<sup>SM</sup> SERVICE (cont'd)

# D. Features (cont'd)

### 2. Standard Features (cont'd)

### Call Transfer Deluxe

Allows incoming and outgoing calls to be transferred to another line in the key system or to an external number.

# Conference Calling - 3 Way

Allows a customer to add a third party to an existing call.

### Consultation Hold

Allows a customer to place a call in progress on hold and originate another call from the same line with privacy.

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 17 Cancels Original Sheet 17

# FEATURELINK<sup>SM</sup> SERVICE (cont'd)

# D. Features (cont'd)

2. Standard Features (cont'd)

Message Waiting Indicator - Audible

Provides an audible tone signal, e.g. stutter dial tone, on a line to indicate a message waiting condition.

1st Revised Sheet 18 Cancels Original Sheet 18

# FEATURELINK<sup>SM</sup> SERVICE (cont'd)

#### D. Features (cont'd)

#### 3. Optional Features

#### Caller ID

Allows incoming numbers from outside the system to be displayed, where facilities permit, on compatible Customer Provided Equipment. In addition, the date and time of the call is displayed.

Blocked Calling Party Number Identification will be delivered to certain qualifying customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such customers must certify to SBC compliance with the waiver order's eligibility requirements.

#### Caller ID with Name

Provides the name associated with the calling party number, or an indication of anonymity or unavailability in lieu of the name, to the called party where facilities permit. Caller ID with Name is an optional feature to Caller ID and is not provided without Caller ID.

# Simultaneous Ring One Number (SR-ON)

Causes one additional telephone number of the customer to ring simultaneously whenever the FeatureLink station number is dialed. The customer's FeatureLink station and the SR-ON telephone number must be served from the same central office switch.

SR-ON is only available in suitably equipped central offices. Other restrictions and limitations may apply.

#### Speed Calling - Thirty

Allows a customer to place calls to a customer programmed list of 30 numbers by dialing an access code.

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 19 Cancels Original Sheet 19

# FEATURELINK<sup>SM</sup> SERVICE (cont'd)

# E. Technical References

All Customer Provided Equipment used to interface with FeatureLink Service is required to conform with the Technical Reference Specifications as used by the Company.

# FEATURELINK<sup>SM</sup> SERVICE (cont'd)

### F. Prices

The following prices are applicable to standard installations of FeatureLink Service and are in addition to all other charges for exchange access lines or other associated services and equipment necessary to provide telecommunications service.

Refer to the *Other Applicable Charges* section for additional charges associated with the provision of FeatureLink Service.

### 1. Service Elements

			Monthly	Payment
	Non-		Term Payı	ment Plans
	recurring		36	60
Description /Billing Code/	Charge	Monthly	Months	Months
Service Establishment Charge /E2P/	\$50.00	-	-	-
Rate Area 3 Per Package, Per Line /PGOEA/				
1+ pkg category	-	\$9.00	/1/	/1/
2+ pkg category	-	9.00	\$7.00	\$6.00
5+ pkg category	-	9.00	5.50	5.00
12+ pkg category	-	9.00	4.25	4.00
20+ pkg category	-	9.00	3.50	3.25
Rate Area L Per Package, Per Line /PGOEX/				
1+ pkg category	-	9.00	/1/	/1/
2+ pkg category	-	9.00	7.00	6.00
5+ pkg category	-	9.00	5.50	5.00
12+ pkg category	-	9.00	4.25	4.00
20+ pkg category	-	9.00	3.50	3.25

/1/ Not Available.

1st Revised Sheet 21 Cancels Original Sheet 21

# FEATURELINK<sup>SM</sup> SERVICE (cont'd)

# F. Prices

# 1. Service Elements (cont'd)

			Monthly	Payment
	Non-			ment Plans
	recurring		36	60
Description /Billing Code/	Charge	Monthly	Months	Months
Rate Area 2				
Per Package, Per Line /PGOEB/			44	44
1+ pkg category	-	\$9.00	/1/	/1/
2+ pkg category	-	9.00	\$7.00	\$6.00
5+ pkg category	-	9.00	5.50	5.00
12+ pkg category	-	9.00	4.25	4.00
20+ pkg category	-	9.00	3.50	3.25
Rate Area 1				
Per Package, Per Line /PGOEC/			/1/	/1/
1+ pkg category	-	9.00		
2+ pkg category	-	9.00	7.00	6.00
5+ pkg category	-	9.00	5.50	5.00
12+ pkg category	-	9.00	4.25	4.00
20+ pkg category	-	9.00	3.50	3.25
Optional Features Speed Calling - Thirty				
<ul> <li>including initial access to list, per list /ZSCC3/</li> </ul>				
Caller ID				
(use current retail price)	\$10.75	6.80	3.00	2.75
(use current retail price)	Ψ10.75	0.00	5.00	2.75
Caller ID with Name (see Other Applicable Charges)				
Simultaneous Ring One Number (see Other Applicable Charges)				

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 22 Cancels Original Sheet 22

# FEATURELINK<sup>SM</sup> SERVICE (cont'd)

# F. Prices (cont'd)

2. Other Applicable Charges and Payments

# **Subsequent Activity**

Charges apply for subsequent moves and changes as specified for exchange access lines.

### References:

Service	Reference
Exchange Access	Part 4, Section 2
Caller ID with Name	Part 7, Section 2
Simultaneous Ring One Number	Part 5, Section 3

# FEATURELINK<sup>SM</sup> SERVICE (cont'd)

#### F. Prices (cont'd)

#### 3. Payment Plans

#### Month to Month

The minimum period is one month, unless otherwise specified.

#### Term Payment Plan

The Term Payment Plan (TPP) is a plan which allows customers to pay a fixed price for equipment and service over optional payment periods. A different monthly price applies for the duration of each payment period. The monthly price varies inversely with the length of the payment period, e.g. the monthly price for a shorter period is greater than for a longer period. The same payment plan must apply to all lines and features.

Term Payment Plans are available for periods of 36 and 60 months.

During the effective term period, the monthly price is not subject to Company-initiated changes for payment periods longer than one month.

#### Contract Options

Prior to the completion of a contract, a customer may enter into a new contract for a period equal to, or greater than, the life of the original contract at the prices currently in effect at the time of the new contract. The customer will begin paying the new contract prices on the day of signing the new contract.

Upon expiration of a contract, if the customer does not elect to subscribe to a new contract and does not request discontinuance of the service, service will be continued on a month-to-month basis. The month-to-month prices currently in effect at the time of expiration of the contract will apply. Once on a month-to-month basis the customer will not have an additional service commitment and will no longer be subject to termination charges. The month-to-month payment plan will be subject to Company initiated price changes.

1st Revised Sheet 24 Cancels Original Sheet 24

# FEATURELINK<sup>SM</sup> SERVICE (cont'd)

# F. Prices (cont'd)

4. Termination Charges

#### **Full Termination**

Discontinuance of the entire service within the initial service contract period will result in termination charges.

The termination liability for the 36- and 60-month Term Payment Plan is calculated as follows:

**Termination Liability** = 50% \*[number of packages contracted for] \* [remaining number of months under contract] \* [monthly price]

## **Partial Termination**

Partial Termination applies when the actual number of packages drops below the contracted amount in any given month. The customer will be liable for the billing shortfall.

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 25 Cancels Original Sheet 25

# uSelect<sup>SM</sup>3

# A. Description

uSelect3 offers residence customers a combination of residence Custom Calling and Advanced Custom Calling features at a package rate.

### **B.** Definitions

uSelect3 consists of the following component services:

- Caller ID
- Caller ID with Name

The customer must also select two features from the following Selection List:

- Call Waiting
- Three-Way Calling
- Call Forwarding
- Privacy Manager
- Auto Call Back
- Repeat Dial
- Talking Call Waiting
- Call Screening
- Speed 8
- Distinctive Ring

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 26 Cancels Original Sheet 26

# uSelect<sup>SM</sup>3 (cont'd)

#### C. Terms and Conditions

- In order to receive the 2-Line uSelect3 price, a customer must have two or more access lines.
   Only one 2-Line uSelect3 discount is allowed on a customer's account. If the customer disconnects their additional access lines, the customer will be charged the uSelect3 price.
- 2. uSelect3 can be ordered on either the customer's main/primary or an additional access line. The customer will be charged the 2-Line uSelect3 price if they purchase uSelect3 on the main line and purchase one or more additional lines.
- 3. Existing residence customers who currently subscribe to all component services in uSelect3 may request billing at the package price.
- 4. The component services of uSelect3 and 2-Line uSelect3 are provided on a per line basis.
- 5. uSelect3 subscribers will benefit from the uSelect3 or 2 Line uSelect price until they disconnect their service. When the customer disconnects any component services of uSelect3, the remaining services will be billed at their individual standard rates.
- 6. Discounted monthly rates for any other combinations of the services provided in these packages on the same line, as specified elsewhere in this Guidebook, do not apply to uSelect3 or 2-Line uSelect3.
- 7. A nonrecurring charge will apply to the installation of the uSelect3 or 2-Line uSelect3 package the first time a new or existing customer subscribes to the package. The nonrecurring charge will not apply if the customer subsequently changes or adds features within the selection list as long as the customer maintains the uSelect3 or 2-Line uSelect3 package on the same line. Nonrecurring installation charges may apply to the installation of the Access Lines.
- 8. uSelect3 and 2-Line uSelect3 are available to any residence customer where Caller ID with name and at least two Selection List services are available. The component services may also be purchased individually at their standard rates.
- These packages may be included in other packages or bundles that are marketed under other names.

# uSelect<sup>SM</sup>3 (cont'd)

### C. Terms and Conditions

- 10. Features and services purchased in excess of those allowed in the packages will be charged at their standard rates.
- 11. Customers may change one or both of their selectable features and there are no applicable nonrecurring charges for such changes.
- 12. The features may only be purchased as a monthly subscription. Pay per use features and their associated charges are not included in the uSelect price.

### D. Prices

The rates specified for uSelect3 and 2-Line uSelect3 are as follows:

Description	Monthly Price	Nonrecurring Charge
uSelect3, Access Area 1	\$12.25	\$3.95
uSelect3, Access Area 2	11.52	3.95
uSelect3, Access Area L	10.49	3.95
uSelect3, Access Area 3	10.49	3.95
2-Line uSelect3, Access Area 1	9.17	3.95
2-Line uSelect3, Access Area 2	7.71	3.95
2-Line uSelect3, Access Area L	5.65	3.95
2-Line uSelect3, Access Area 3	5.65	3.95

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 28 Cancels Original Sheet 28

# uSelect<sup>SM</sup>3 (cont'd)

# E. References

uSelect3 components are provided in accordance to the terms and conditions of their applicable offering except as noted in Paragraphs C. and D. of this Guidebook.

(T)

Service	Reference
Caller ID	Part 7, Section 2
Caller ID with Name	Part 7, Section 2
Custom Calling Features	Part 7, Section 1
Advanced Custom Calling Features	Part 7, Section 2

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 29 Cancels Original Sheet 29

# uSelect<sup>SM</sup>6

# A. Description

uSelect6 offers residence customers a combination of residence Custom Calling and Advanced Custom Calling features at a package rate.

### B. Definitions

uSelect6 consists of the following component services:

- Caller ID
- Caller ID with Name

The customer must also select five features from the following Selection List:

- Call Waiting
- Three-Way Calling
- Call Forwarding
- Privacy Manager
- Auto Call Back
- Repeat Dial
- Talking Call Waiting
- Call Screening
- Speed 8
- Distinctive Ring

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 30 Cancels Original Sheet 30

# uSelect<sup>SM</sup>6 (cont'd)

#### C. Terms and Conditions

- In order to receive the 2-Line uSelect6 price, a customer must have two or more access lines.
  Only one 2-Line uSelect6 discount is allowed on a customer's account. If the customer
  disconnects their additional access lines, the customer will be charged the uSelect6 price.
- uSelect6 can be ordered on either the customer's main/primary or an additional access line. The
  customer will be charged the 2-Line uSelect6 price if they purchase uSelect6 on the main line
  and purchase one or more additional lines.
- 3. Existing residence customers who currently subscribe to all component services in uSelect6 may request billing at the package price.
- 4. The component services of uSelect6 and 2-Line uSelect6 are provided on a per line basis.
- 5. uSelect6 subscribers will benefit from the uSelect6 or 2 Line uSelect price until they disconnect their service. When the customer disconnects any component services of uSelect6, the remaining services will be billed at their individual standard rates.
- 6. Discounted monthly rates for any other combinations of the services provided in these packages on the same line, as specified elsewhere in this Guidebook, do not apply to uSelect6 or 2-Line uSelect6.
- 7. A nonrecurring charge will apply to the installation of the uSelect6 or 2-Line uSelect6 package the first time a new or existing customer subscribes to the package. The nonrecurring charge will not apply if the customer subsequently changes or adds features within the selection list as long as the customer maintains the uSelect6 or 2-Line uSelect6 package on the same line. Nonrecurring installation charges may apply to the installation of the Access Lines.
- 8. uSelect6 and 2-Line uSelect6 are available to any residence customer where Caller ID with Name and at least five Selection List services are available. The component services may also be purchased individually at their standard rates.
- These packages may be included in other packages or bundles that are marketed under other names.

# uSelect<sup>SM</sup>6 (cont'd)

# C. Terms and Conditions (cont'd)

- 10. Features and services purchased in excess of those allowed in the packages will be charged at their standard rates.
- 11. Customers may change one or more of their selectable features and there are no applicable nonrecurring charges for such changes.
- 12. The features may only be purchased as a monthly subscription. Pay per use features and their associated charges are not included in the uSelect price.

### D. Prices

The rates specified for uSelect6 and 2-Line uSelect6 are as follows:

Description	Monthly Price	Nonrecurring Charge
uSelect6, Access Area 1	\$18.25	\$3.95
uSelect6, Access Area 2	17.52	3.95
uSelect6, Access Area L	16.49	3.95
uSelect6, Access Area 3	16.49	3.95
2-Line uSelect6, Access Area 1	13.17	3.95
2-Line uSelect6, Access Area 2	11.71	3.95
2-Line uSelect6, Access Area L	9.65	3.95
2-Line uSelect6, Access Area 3	9.65	3.95

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 32 Cancels Original Sheet 32

# uSelect<sup>SM</sup>6 (cont'd)

# E. References

uSelect6 components are provided in accordance to the terms and conditions of their applicable offerings except as noted in Paragraphs C. and D. of this Guidebook.

(T)

Service	Reference
Caller ID	Part 7, Section 2
Caller ID with Name	Part 7, Section 2
Custom Calling Features	Part 7, Section 1
Advanced Custom Calling Features	Part 7, Section 2

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 33 Cancels Original Sheet 33

### **FEATURE SELECT**

# A. Description

Feature Select offers business customers a combination of five Custom Calling and/or Advanced Custom Calling Services at a package rate.

### B. Definitions

Feature Select includes a choice of five of the following services:

- Call Waiting
- Call Forwarding
- Three-Way Calling
- Caller ID/Caller ID w/Name
- Call Waiting ID
- Repeat Dialing
- Automatic Callback
- Speed Calling 30
- Call Screening

1st Revised Sheet 34 Cancels Original Sheet 34

#### **FEATURE SELECT (cont'd)**

#### C. Terms and Conditions

- 1. To be eligible for the discounted Feature Select rate, customers must select five features from the feature list described in *B. Definitions*.
- 2. Feature Select is available on customer's main/primary line or any additional line(s). To be eligible for the Business Feature Select price, all component services must be purchased on the same line.
- 3. Business customers currently subscribing to all Feature Select component services may request billing at the Feature Select price.
- 4. Feature Select is available where facilities permit.
- 5. This package is not available with ISDN, PBX, Coin, Centrex, 800/900, FeatureLink, Cellular, Semi-Public Service, WATS, Foreign Exchange Service, DID, Custom Business Service COPTS, Remote Call Forwarding, Direct Connect and Flexline.
- 6. Feature Select components are only available as monthly subscription services. Pay-per-use services are not available with Feature Select.
- 7. Customers subscribing to Feature Select will benefit from the package price until they disconnect one or more of the package component services. If any of the package component services are removed the remaining services will be billed at the prevailing individual feature rate.
- 8. Subscribers will continue to benefit from the Feature Select price if they remove one or more component services and replace those services with other services from the selection list.
- 9. If the customer subscribes to more than five Custom Calling and/or Advanced Custom Calling services from the Feature Select feature list, the five features to be included in the Feature Select package will be the five highest priced features based on current, stand alone features rates. Services purchased in excess of those purchased as components of Feature Select package will be charged at their standard rates and may include any applicable discounts.
- Discounted monthly rates for any other combinations of the services provided in Feature Select on the same access line, as specified elsewhere in this Guidebook, do not apply to Feature Select services.
- 11. Custom Calling and Advanced Custom Calling Services nonrecurring charges are not applicable when the customer subscribes to additional Custom Calling and/or Advanced Custom Calling Services to meet the eligibility requirements of Feature Select.

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# **FEATURE SELECT (cont'd)**

## D. Prices

The rates specified for Feature Select are in addition to applicable Service Charges for the establishment of network access lines.

### 1. Service Elements

Description/Billing Code

Monthly Price

Feature Select

\$15.00

- with Caller ID /C5PCX/
- without Caller ID /C5PBX/

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# **FEATURE SELECT (cont'd)**

### E. References

Feature Select components are provided in accordance to the terms and conditions of their applicable offerings except as noted in Paragraphs C. and D. of this Guidebook.

(T)

Service	Reference
Caller ID	Part 7, Section 2
Custom Calling Features	Part 7, Section 1
Advanced Custom Calling Features	Part 7, Section 2

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# uSelect<sup>SM</sup> Standard

## A. Description

uSelect<sup>SM</sup> Standard offers residence customers a combination of residence Custom Calling and Advanced Custom Calling features at a package rate.

### **B.** Definitions

uSelect<sup>SM</sup> Standard consists of the following component services.

The customer must select four features from the following list:

- Call Waiting
- Three-Way Calling
- Call Forwarding
- Automatic CallBack
- Repeat Dialing
- Talking Call Waiting
- Call Screening
- Speed Calling 8
- Distinctive Ring

PART 7 - Central Office Optional Features SECTION 5 - Other Central Office Optional Features 1st Revised Sheet 38 Cancels Original Sheet 38

# uSelect<sup>SM</sup> Standard (cont'd)

#### C. Terms and Conditions

- 1. uSelect<sup>SM</sup> Standard is only available to residential customers residing in areas where facilities preclude the provisioning of Caller ID.
- 2. uSelect<sup>SM</sup> Standard is not available where facilities support Caller ID.
- 3. uSelect<sup>SM</sup> Standard is available only to customers who previously ordered a package with Caller ID, which could not be provisioned. uSelect<sup>SM</sup> Standard is a substitute package for our existing SBC packages where facilities preclude the provisioning of Caller ID.
- 4. The component services of uSelect<sup>SM</sup> Standard are provided on a per line basis as follows:
  - Custom Calling and Advanced Custom Calling Features Line Level
- 5. uSelectSM Standard subscribers will benefit from the uSelect<sup>SM</sup> Standard price until they disconnect their service. When the customer disconnects any component services of uSelectSM Standard, the remaining services will be billed at their individual standard rates.
- 6. Discounted monthly rates for any other combinations of the services provided in these packages on the same line, as specified elsewhere in this Guidebook, do not apply to uSelect<sup>SM</sup> Standard. (T)
- 7. A nonrecurring charge will apply to the installation of the uSelect Standard package the first time a new or existing customer subscribes to the package. The nonrecurring charge will not apply if the customer subsequently changes or adds features within the selection list as long as the customer maintains the uSelect Standard package on the same line. Nonrecurring installation charges may apply to the installation of the Access Lines.
- 8. uSelect<sup>SM</sup> Standard is available to any residence customer where at least four components are available. The component services may also be purchased individually at their standard rates.
- 9. These packages may be included in other packages or bundles that are marketed under other names.

(T)

# uSelect<sup>SM</sup> Standard (cont'd)

# C. Terms and Conditions (cont'd)

- 10. Features and services purchased in excess of those allowed in the packages will be charged at their standard rates.
- 11. Customers may change one or more of their selectable features and there are no applicable nonrecurring charges for such changes.
- 12. The features may only be purchased as a monthly subscription. Pay per use features and their associated charges are not included in the uSelect<sup>SM</sup> price.

### D. Prices

The rates specified for uSelect<sup>SM</sup> Standard are as follows:

Description	Monthly Price	Nonrecurring Charge
uSelect <sup>SM</sup> Standard, Access Area 1	\$12.25	\$3.95
uSelect Standard, Access Area 1	φ12.25 11.52	<del>ұ</del> з.95 3.95
uSelect <sup>SM</sup> Standard, Area L	10.49	3.95
uSelect <sup>SM</sup> Standard, Access Area 3	10.49	3.95

#### E. References

uSelect<sup>SM</sup> Standard components are provided in accordance to the terms and conditions of their applicable service offering except as noted in Paragraphs C. and D. of this Guidebook.

Service	Reference
Custom Calling Features	Part 7, Section 1
Advanced Custom Calling Features	Part 7, Section 2

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# SELECT FEATURE PACKAGE<sup>SM</sup>

#### A. Description

Select Feature Package offers residence customers a combination of Custom Calling and Advanced Custom Calling features with a network access line and unlimited local calling at a package rate.

#### B. Definitions

Select Feature Package is offered to residence customers and consists of the following services:

- · A network access line
- Flat Rate Service
- Caller ID
- · Caller ID with Name
- Call Waiting
- Call Waiting ID
- Three-Way Calling
- Call Forwarding
- Speed Calling 8
- Automatic Callback
- Repeat Dialing
- Call Screening

#### C. Terms and Conditions

Call Waiting and Call Waiting ID may be de-selected from the Select Feature Package at the customer's option when the package is first ordered and reselected in the future, with no adjustment to the package price. Nonrecurring charges specified in Part 3, Section 1 of this Guidebook will not apply to these changes.

(T)

2. Caller ID and Caller ID with Name and Call Screening will not be included in the Select Feature Package where facilities preclude the provisioning of these features. No adjustment is made to the package price when these features are not included in the package.

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# SELECT FEATURE PACKAGE<sup>SM</sup> (cont'd)

#### C. Terms and Conditions (cont'd)

- 3. Privacy Manager may be added onto the Select Feature Package at the customer's option. No adjustment is made to the customer's price when Privacy Manager is activated. Nonrecurring charges do not apply if Privacy Manager is activated or inactivated.
- 4. Pay per use features and their associated charges are not included in the Select Feature Package price.
- All services must be purchased on the same access line in order for customer to be eligible for the Select Feature Package price. The package may be ordered on the customer's primary or additional line.
- 6. Existing residence customers who currently subscribe to all component services in Select Feature Package may request billing at the package price.
- Select Feature Package subscribers will benefit from the package price until they disconnect any
  of the non-deselectable component services. If the customer disconnects any required
  component service of the package the remaining services will be billed at their individual
  standard rates.
- 8. Discounted monthly rates for any other combinations of the services provided in the Select Feature Package on the same access line, as specified elsewhere in this Guidebook, do not apply under the Select Feature Package.
- 9. Select Feature Package is available to any residence customer where all the package components are available.
- Select Feature Package component services may be purchased individually at their standard rates.
- 11. Select Feature Package may be included in other packages or bundles that are marketed under other names.
- 12. Features and services purchased in excess of those allowed in the package will be charged at their standard rates.

# SELECT FEATURE PACKAGE<sup>SM</sup> (cont'd)

#### C. Terms and Conditions (cont'd)

- 13. A nonrecurring charge as shown in D. below will apply to the installation of the Select Feature Package the first time a new or existing customer subscribes to the package. The Select Feature Package nonrecurring charge will not apply if the customer changes or adds features as long as the customer maintains the Select Feature package on the same line. The Select Feature nonrecurring charge is a line-level charge. If the customer subscribes to Select Feature package on an additional line, the nonrecurring package charge will be applied to that line.
- 14. Nonrecurring charges, except as shown in D. below will not apply when existing customers add the package. Nonrecurring installation charges may apply to the installation of an Access Lines.

#### D. Prices

The per line rates specified for Select Feature Package are as follows:

Description	Monthly Price	Nonrecurring Charge
Select Feature Package, Access Area 1	\$28.00	\$3.95
Select Feature Package, Access Area 2	28.00	3.95
Select Feature Package, Access Area L	28.00	3.95
Select Feature Package, Access Area 3	28.00	3.95

## E. References

Select Feature package components are provided in accordance to the terms and conditions of their applicable offerings except as noted in Paragraphs C. and E. of this Guidebook.

(T)

Service	Reference
Residence Access Line	Part 4, Section 2
Flat Rate Service	Part 4, Section 2
Custom Calling Features	Part 7, Section 1
Advanced Custom Calling Features	Part 7, Section 2