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17.2 ISDN PRIME SERVICES

## 17.2.1. PRI Service

## A. DESCRIPTION

1. Primary Rate Integrated Services Digital Network (ISDN) "PRI" service allows customers to connect suitably equipped ISDN customer premises equipment (CPE) to the Utility's Central Office switch using PRI interfaces as set forth in Service Feature Definitions, following, over a utility provided digital transport facility using interface specifications described in Lucent Technologies documents 5D5-900-302, 312, 322, 332 and 342, PUB 41449 and PUB41459; Northern Telecom document NIS A211-2; Telcordia TR-TSY-000499 and SR-TSY-000977; or subsequent revisions.
2. The digital transport facility may be, but is not limited to, DS1 or DS3 level, and is to be provided under appropriate Company Tariffs P.U.C.N. No's. C7.12., and/or FCC No. 1 Section 7.11 for carriers, and Nevada Catalog – Guidebook Part 15, Section 3 and/or Part 17, Section 2. The digital transport facility and PRI interface (package) must be billed to the same customer of record
3. Each connection of a 24 channel digital transport facility to the Central Office switch provides one PRI interface as set forth in Service Feature Definitions, Interfaces, following.
4. One or more PRI interfaces can be combined to create a PRI serving arrangement. With each PRI serving arrangement, customers may subscribe to PRI Optional Features and Associated Services as set forth in Service Feature Definitions, following.
5. A PRI network serving arrangement is created when a Centrex connects to a PRI serving arrangement, and/or one or more PRI serving arrangements are connected to form a network. A PRI network serving arrangement requires application of the PRI network establishment feature (PRI-NET) as set forth in Service Feature Definitions, following.

The following entities may be included in, but not limited to, a PRI serving arrangement and/or network serving arrangement:

- ISDN capable PBX
  - Centrex residing in PRI serving Central Office switch
  - Other suitably equipped ISDN customer premises equipment (CPE)
  - Interexchange Carrier Point of Presence (IEC POP)
6. Blocked Caller ID will be delivered to certain qualifying customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281 adopted January 4, 2002. Such customers must certify compliance with the company.

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**17.2 ISDN PRIME SERVICES****17.2.1. PRI Service****A. DESCRIPTION (Cont'd)**

7. Unlimited Local PRI offers unlimited local usage on Integrated Services Digital Network Circuit Switched Voice (CSV) and Circuit Switched Data (CSD) calls for an additional Monthly Recurring Charge.

**B. SERVICE FEATURE DEFINITIONS****1. Interfaces****a. 23B+Primary D Interface**

23B+Primary D interface provides twenty-three (23) 64 Kbps Bearer (B) channels and one (1) primary 64 Kbps Delta (D) channel. The B channels carry digitized customer traffic (voice and/or data). The Primary D channel is an out-of-band signaling channel used to control and route all of the B channel traffic of a signal serving arrangement. The first interface of every PRI serving arrangement must be a 23B+Primary D Interface.

The digital transport facility is not included with this interface and must be provided separately in accordance with Regulations set forth in subsection C. following.

**b. 24B Interface**

24B Interface provides an additional twenty-four (24) 64 Kbps Bearer (B) channels. This option is only available in conjunction with a 23B+Primary D Interface. Multiple 24B Interface may be associated with a 23B+Primary D Interface subject to Limitations as set forth in subsection C.7.d, following.

The digital transport facility is not included with this interface and must be provided separately in accordance with Regulations set forth in subsection C. following.

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## B. SERVICE FEATURE DEFINITIONS (Cont'd)

## 1. Interfaces (Cont'd)

## c. 23B+Back-up D Interface

Provides an additional twenty-three (23) 64 Kbps Bearer (B) channels and one (1) back-up 64 Kbps Delta (D) channel. The back-up D channel will control and route all of the B channel traffic of a single PRI serving arrangement should the primary D channel go out of service. This option is only available in conjunction with a 23B+Primary D Interface, and only one 23B+Back-up D Interface may be included with each PRI serving arrangement. The 23B+Back-up D Interface is associated with a 23B+Primary D Interface and, optionally, 24B Interface(s) subject to Limitations as set forth in subsection C.7.d, following.

The digital transport facility is not included with this interface and must be provided separately in accordance with Regulations set forth in subsection C. following.

## 2. Standard Features

## a. Dedicated Service and/or Call-by-Call Service Selection

Customers may either dedicate an entire PRI serving arrangement, or PRI Subgroup as defined in Optional Features, to a single service type, or select PRI's call-by-call service capability to permit multiple Associated Service types with the PRI serving arrangement.

## b. Intra-Serving Arrangement Calling Line Identification

Intra-Serving Arrangement Calling Line Identification allows the delivery of the calling line identification within a PRI network serving arrangement as defined in subsection A.5, preceding.

## 3. Optional Features

## a. Alternate Route

Allows a customer's incoming Primary Rate ISDN traffic to be directed to a predetermined alternate route when all B Channels in the PRI trunk group are busy.

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## B. SERVICE FEATURE DEFINITIONS (Cont'd)

## 3. Optional Features (Cont'd)

## a. Alternate Route (Cont'd)

The incoming traffic will be route advanced to another PRI arrangement or to an analog DID trunk group as long as the alternate route is within the same switch, is billed to the same customer of record, and is billed usage on the same rate basis. Calls may not route between trunk-side services and line-side services. All incoming calls will automatically alternate route on both an out of service and overflow basis to the alternate PRI Trunk Group or an analog DID trunk group. Multiple Alternate Routes may be linked together although the total number of Alternate Routes may be limited due to technical restrictions.

## b. PRI-NET

PRI-NET allows customers to dial between entities on either an access code or abbreviated station to station dialing basis where facilities and operating conditions permit. It provides calling connections between various entities, which may, but may not be limited to include a combination of:

- ISDN capable PBX
- Centrex residing in PRI serving Central Office switch
- Other suitably equipped ISDN Customer premises equipment (CPE)
- Central Offices
- Interexchange Carrier Points of Presence (IEC POPs)

The PRI-NET feature is required any time two or more entities are connected to create a PRI network serving arrangement as defined in subsection A.5, preceding. Calls between entities will be considered private, and will not incur usage charges. The PRI-NET feature applies to each PRI Interface and Centrex in a PRI network serving arrangement.

**17.2 ISDN PRIME SERVICES****17.2.1. PRI Service****B. SERVICE FEATURE DEFINITIONS (Cont'd)****3. Optional Features (Cont'd)****c. Non-PRI Foreign Exchange/Foreign Prefix Connection**

Non-PRI Foreign Exchange/Foreign Prefix Connection allows PRI customers to request telephone numbers to be trunked from remote Central Offices to the local PRI serving Central Office switch for use over the PRI where technically and operationally feasible. The connection charge is in addition to the Rates and Charges for the Foreign Exchange and/or Foreign Prefix Service(s) as set forth in Part 4, Section 3 and applies to each path (telephone number) so connected.

**d. PRI Subgroup**

PRI Subgroup allows customers who subscribe to multiple Associated Service types within a single PRI serving arrangement to create subgroups, thereby dedicating a certain number of channels to a particular service type.

**e. Private Facility Connection**

Private Facility Connection allows customers to access non-ISDN digital transport facilities, tie lines, and/or other private facilities or trunk groups from a PRI serving arrangement. It provides communication between non-ISDN in-band signaling facilities and ISDN out-of-band signaling facilities. ISDN data elements and signaling elements will not be passed over the non-PRI facilities. The connection charge applies to each facility group and/or trunk group connected and is in addition to the appropriate charges for the associated facility.

**f. User-to-User Information**

User-to-User Information enables customers to send additional information over the PRI D channel with the ISDN call setup and call clearing messages. The feature allows users to send and/or receive information without actual call completion. The company's network does not monitor or interpret the information. The information is carried and delivered transparently.

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## B. SERVICE FEATURE DEFINITIONS (Cont'd)

## 3. Optional Features (Cont'd)

## g. Deluxe Call Transfer

An optional feature which allows the customer to transfer an incoming call to any dialable telephone number, freeing the incoming channel for the next call upon transfer completion. Also allows for the use of a single channel on 3-way Calling. Available where technical capability exists.

## h. Inform 911

An optional upgrade feature which allows the Calling Party Number of the station to be sent to the E911 database rather than the Billed Telephone Number. Available where technical capability exists. It is the customer's responsibility to provide station number updates to the 911 database.

## i. Station Record Detail

An optional feature that will provide the customer with the station number of all originating calls on the customer bill so that call information can be tracked at a station level. Available where technical capability exists.

## j. Circular Hunt

Circular Hunt is a switch feature that dynamically points each new call attempt to the next idle B Channel following the last Channel either to have accepted a call or the last Channel to have attempted to place a call. Circular Hunt serves to evenly distribute traffic through all the B Channels in the trunk groups within the route list in a forward (ascending) circular fashion.

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B. SERVICE FEATURE DEFINITIONS (Cont'd)

3. Optional Features (Cont'd)

k. ISDN Calling Name Delivery

ISDN Calling Name Delivery allows, in certain central offices, ISDN PRI Calling Name Delivery with call control to send calling party name to ISDN Class II equipment

l. 2 B Channel Transfer

2 B Channel Transfer allows, in certain central offices, the PRI to connect two calls, transfer the call together and then release the parties from the PRI.

m. Redirected Number

Redirected Number provides, in certain central offices, the redirected number (i.e., the directory number to which the call was last presented) to the CPE, as well as the calling number in cases such as call forwarding. If during the call establishment phase, the call is redirected to another directory number by call forwarding, both the calling party number and the redirected number are delivered to the called party. If a call is redirected multiple times, only the first and the last redirecting numbers are delivered.

n. Selective Class of Call Screening

Selective Class of Call Screening allows the user, by means of Telephone Company operator identification, to restrict outgoing calls to those which are charged to the called telephone number, a third number or a Telephone Company calling card.

o. Enhanced Alternate Routing

Allows incoming voice or data calls to overflow on a disaster and busy basis to a line side or trunk side connection designated by the customer. Subject to technical capabilities, routing is not limited to another PRI arrangement or trunk group as is the Alternate Route feature. A route may be limited in the number of simultaneous calls that can be routed. The Enhanced Alternate Routes must be billed to the same customer of record, and is billed usage on the same rate basis.

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B. SERVICE FEATURE DEFINITIONS (Cont'd)

4. Associated Services

- a. Associated Services are network and exchange services that provide PRI serving arrangement with access to the public switched network. These services must be provided from the PRI serving switch, and include, but are not limited to:
  - Basic PBX Trunk Line Service  
(Two-way, In-only, Out-only and DID Service)  
(Part 4, Section 1)
  - Basic PBX Foreign Exchange and Foreign Prefix Service  
(Two-way, In-only, Out-only and DID Service)  
(Part 4, Section 3 and Part 4, Section 1)
  - IntraLATA WATS  
(Part 10, Section 1)
  - 800 Service  
(Part 10, Section 1)
- b. Rates and Charges for Associated Services are found in this guidebook as listed above and are in addition to the PRI charges. Special terms and conditions, as set forth in subsection C.5 following, apply to these Associated Services when assigned to work with PRI.

C. REGULATIONS

1. Availability

PRI service is available only from suitably equipped Central Offices.

2. Alternate Serving Arrangement

- a. Alternate Serving Arrangement may be provided when the customer's normal serving switch is not equipped to provide PRI and the Company to provide PRI from another the Company Nevada designated PRI equipped switch within the same exchange or in a different exchange.



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**17.2 ISDN PRIME SERVICES****17.2.1. PRI Service****C. REGULATIONS (Cont'd)****2. Alternate Serving Arrangement (Cont'd)**

- b. The customer's telephone numbers and service will be provided from the PRI alternate serving switch and the customer's calling area will be based on the serving Central Office in which the PRI equipped switch resides. Foreign Exchange/Foreign Prefix rates and charges, do not apply to telephone numbers assigned under Alternate Serving Arrangement.
- c. Due to technical and operational limitations, Alternate Serving Arrangement customers may not trunk a telephone number(s) to their PRI alternate serving Central Office switch from another Central Office switch.

**3. Customer Premises To Central Office PRI Connection**

- a. Each Customer Premises to Central Office PRI Connection requires one (1) PRI interface. In addition, one (1) DSI Channel Termination of a digital transport facility is required to provide each connection.
- b. DSI Channel Mileage does not apply when the customer premises location resides within the Extended Area Dialing (EAD) number as stated in Part 4, Section 1 and the PRI is to be serviced from the normal serving Central Office or other company designated Alternated Serving Arrangement, as described in subsection C.2., preceding.
- c. DS1 Channel Mileage applies when the customer premises location does not reside within the Extended Area Dialing (EAD) number 1 as stated in Part 4, Section 1 or when customers, at their discretion, request PRI to be served from a Central Office other than the normal serving Central Office or other the Company designated Alternate Serving Arrangement.
- d. A DS1 Channel Termination and DS1 Channel Mileage are provided separately under company Tariffs P.U.C.N. C7.12, and FCC No. 1 Section 7.11 (for carriers) and in this Guidebook, part 15, Section 3 and /or Part 17, Section 1.

## 17.2 ISDN PRIME SERVICES

## 17.2.1. PRI Service

## C. REGULATIONS (Cont'd)

## 4. Central Office To Central Office PRI Connections

- a. Each Central Office to Central Office PRI Connection requires two (2) PRI interfaces, one for each Central Office. DS1 Channel Mileage and DS1 Channel Termination non-recurring charges apply and are provided separately under company Tariffs P.U.C.N. No. C7.12.5.B, and FCC No. 1 Section 7.11.5.B, (for carriers) and in Part 15, Section 3 and/or part 17, Section 2 of this Guidebook. DS1 Channel Termination recurring rates do not apply.

## 5. Associated Services

- a. When a customer subscribes to any Associated Services as set forth in Service Feature Definitions, preceding, the customer is billed for only one associated service typed and/or telephone number, in addition to PRI charges as set forth in subsection D., following. The customer may request any number of paths up to the total number of available B channels is the PRI serving arrangement.
- b. When the customer has existing network and exchange services and wants to convert these services to work with a PRI serving arrangement, the services must be disconnected and reconnected. New installation charges apply, except for DID service which is described below.

When a customer had DID Service, new installation charges apply for the DID trunk(s) and trunk termination(s). However, no installation charge applies for the banks of DID station numbers.

- c. When the customer orders Associated Foreign Exchange and/or Foreign Prefix Services from the PRI serving Central Office, Foreign Exchange/Foreign Prefix mileage charges will not apply.
- d. Mileage charges apply to all Foreign Exchange and/or Foreign Prefix Services when a customer requests telephone numbers to be trunked from remote Central Offices to the local PRI serving Central Office switch for use over the PRI when associated with the non-PRI Foreign Exchange/Foreign Prefix Connection as described in subsection B.3.c., preceding.

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17.2.1. PRI Service

C. REGULATIONS (Cont'd)

6. Use of Service

- a. The customer must provide sufficient information regarding the intended use of the service to allow the company to furnish and maintain the requested service.
- b. SBC Nevada shall not be responsible for the manner in which the use of the service will be allocated. Service requests that involve the establishment, rearrangement, release, or discontinuance of service will be accepted by the company only from the customer.
- c. A person, firm, or corporation may be designated by the customer as an authorized PRI user. The authorized user may share such service with the customer. An authorized user must be specifically named in the customer's application for service.
- d. A combination of flat rate and measured rate business or residence access one service will not be furnished concurrently on the same premises when service is furnished from the same exchange.

7. Limitations

- a. PRI and PRI Optional Features are available only where equipment and operating condition permit. Variations in the switching and control equipment used may cause differences in the operation or availability of certain features. Customers are responsible for providing compatible ISDN equipment and in determining the compatibility of each basic and optional feature associated with their application and equipment.
- b. For use with PRI, the company requires digital transport facilities which are conditioned with Binary Eight Zero Substitution (B8ZS). The Company also recommends and supports only the Extended Super Frame (ESF) format. Although the company will not prohibit customers from requesting and using facilities conditioned differently than with ESF, the company will not be liable for any service outages and/or maintenance issues resulting from another specification.

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17.2 ISDN PRIME SERVICES

17.2.1. PRI Service

C. REGULATIONS (Cont'd)

7. Limitations (Cont'd)

- c. A PRI serving arrangement or PRI network serving arrangement must be configured so as not to disrupt call completion in the PRI serving Central Office. The company has the right, upon notice to the customer, to change arrangement to protect network integrity.
- d. The company will specify the number of PRI interfaces that can be supported by a single primary D channel, based on Telcordia Technical References and compliance with those recommendations by SBC Nevada switch vendors. Where facilities and operating conditions permit, up to 20 PRI interfaces may be combined into a single PRI serving arrangement and may be controlled by a single D channel.
- e. Individual B channels can transmit and receive voice and/or data calls up to 64 Kbps within a PRI serving arrangement or PRI-NET serving arrangement. Calls placed to or from outside the PRI, where Signaling System 7 (SS7) and/or 64 Kbps clear channel are not deployed, will be limited to 56 Kbps throughput.
- f. PRI is a business service. Residence service will not be provided over PRI.
- g. All requests for associated services to be used with PRI will employ measured classes of service (except customers selecting Unlimited Local PRI), where available, regardless of terminal equipment. A list of available associated services may be found in Service Feature Definitions, preceding.
- h. When customers, at their discretion, request PRI to be served from a Central Office other than the normal serving Central Office or other the company designated alternate serving arrangement, and require access to the public switched network, customers must subscribe to the appropriate Foreign Exchange or Foreign Prefix Service. For additional terms of this arrangement, see Associated Services preceding.
- i. The Special Access surcharge as set forth in the company's Tariff P.U.C.N. C7.3 does not apply to digital transport facilities, which are associated with PRI.

17.2 ISDN PRIME SERVICES

17.2.1. PRI Service

C. REGULATIONS (Cont'd)

7. Limitations (Cont'd)

- j. Customers may chose the Unlimited Local Usage option in lieu of paying Local Measured Usage charges. This option allows customers to pay a flat rated monthly charge for usage, rather than Local Usage Charges as described in Part 4, Section 2 and Part 4, Section 1. In addition, it may not be combined with any other optional calling plans and/or packages.
- k. The entire ISDN PRI service for the same customer of record furnished at the same premises must be uniformly on the same usage rate basis. Combinations of usage rate methods are not allowed.

8. Conversions To and From Unlimited Local usage Option

- a. Customers may convert existing Primary Rate ISDN service from local Business Usage Service billing to the Unlimited Local Usage option, however the current Primary Rate ISDN contract will be terminated. Termination charges are not applicable when the customer converts to a new contract term having an expiration date which is beyond that of the current. Otherwise, termination charges will apply.
- b. Customers may convert existing Primary Rate ISDN service from the Unlimited Local Usage option to local Business Usage Service billing. Customers doing so may elect to retain their current contract, or sign a new contract. Customers retaining their current contract will pay termination charges on the Unlimited Local Usage rate element only. Termination charges are not applicable when the customer converts to a new contract term having an expiration date which is beyond that of the current. Otherwise, termination charges will apply.

9. Connections

Customer premises equipment (CPE) may be connected to the Company's PRI service in accordance with the following provisions

- a. All connections shall be made through equipment furnished by the customer or authorized user.

17.2 ISDN PRIME SERVICES

17.2.1. PRI Service

C. REGULATIONS (Cont'd)

9. Connections (Cont'd)

- b. The responsibility of the company shall be limited to the furnishing of service up to and including its local loop demarcation point on the customer's or authorized user's premises.
- c. The connection of CPE shall be on a the company provided standard network interface or its equivalent conforming to Part 68, Subpart F. of the FCC's Rules and Regulations.
- d. Customers or authorized users are responsible for testing their equipment or facilities to ensure that when they are connected to PRI, such equipment of facilities are operating properly, and further, that the cause of any service difficulty reported by the customer or authorized user to the Company results from the operation of equipment and facilities provided by the company.

10. Customer Responsibilities

The customer and authorized users shall be responsible for:

- a. Compatibility of the connected terminal equipment.
  - (1) testing, sectionalization and clearance of trouble conditions or service difficulties to their communications systems which are connected to PRI.
- b. All signals generated by customer-provided terminal equipment must meet signal and format standards as described in the Central Office switch vendors' technical references.
- c. Compliance with the company's general regulations.

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17.2 ISDN PRIME SERVICES

## 17.2.1. PRI Service

## C. REGULATIONS (Cont'd)

## 11. Company Responsibilities

## Liability

The company shall not be responsible for installation, operation or maintenance of any terminal equipment or communications systems provided by a customer or authorized user. This service is not represented as adapted to the use of such equipment or systems and where such equipment or system is connected to the company's facilities, the responsibility of the company shall be limited to the furnishing of facilities suitable for this service and to the maintenance and operation of such facilities in a manner proper for such digital service. The company shall be responsible only up to and including its local loop demarcation point and shall not be responsible for:

- (a) the through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission; or
- (b) the reception of signals by such equipment or system; or
- (c) damage to terminal equipment or communication systems provided by a customer or authorized user due to testing.

## 12. Payment and Charges for Service

- a. The minimum service period for PRI Service is one month.
- b. Interface Monthly Rate Options

PRI interfaces are offered month-to-month or on a three (3) or five (5) year term pricing plan.

- (1) For customers that subscribe to a 3- or 5- year term pricing plan, the monthly rates in effect at the time the service is installed may decrease but will not increase at any time during the term period
- (2) Customers may add a PRI interface to an existing term pricing plan within the initial twelve (12) months. Otherwise, an additional interface will be charged as a separate term pricing plan.

## 17.2 ISDN PRIME SERVICES

## 17.2.1. PRI Service

## C. REGULATIONS (Cont'd)

## 12. Payment and Charges for Services (Cont'd)

## b. Interface Monthly Rate Options (Cont'd)

- (3) The 3-year and 5-year term pricing plans are subject to early termination liability as follows.

For Pricing plan agreements which become effective on or after February 18, 2004:

As of the effective date of the change, all new 3-year and 5-year PRI Term Pricing Plans will be subject to early termination liability equaling fifty (50) percent of all recurring charges for the remaining months of the customer's term, plus any unpaid special construction or nonrecurring charges (excluding waived charges).

For service term agreements in effect prior to February 18, 2004:

For the 3-year term pricing plan, the customer is liable for 100 percent of the monthly charges offset by  $1/36^{\text{th}}$  for each month of paid service. For the 5-year term pricing plan, termination liability is the difference between the 3-year term pricing plan monthly rate times 36 and the actual number of months the plans has been in effect times the monthly rate for the 5-year term pricing plan.

- (4) Termination liability does not apply when portability requirements are met. Portability is the replacement of a term pricing plan PRI interface with another PRI interface for the balance of the plan period.
- (5) Portability requirements are as follows:
- (a) The replacement PRI interface may be of the same or a different type, but must not already be in an existing term pricing plan.
- (b) The orders to accomplish the replacement must be placed with the company at the same time with due dates within 90 days of each other.
- (c) The quality of PRI interfaces associated with the replacement must be equal to or greater than the quality of disconnected PRI interfaces.



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17.2.1. PRI Service

C. REGULATIONS (Cont'd)

12. Payment and Charges for Services (Cont'd)

b. Interface Monthly rate Options (Cont'd)

(6) Options Available Upon Expiration of the Term Pricing Plan

Upon the expiration of the 3 or 5-year Term Pricing Plan (TPP), the customer may:

- (a) Continue service without establishing a new TPP agreement. The PRI will be provided on a month-to-month basis at the current month-to-month service rate, with no additional service commitment. The month-to-month service rate is subject to rate changes initiated by the Company.
- (b) Continue service by selecting a new TPP for the PRI at the current rate. The new TPP agreement will commence on the day following the expiration of the previous TPP. The provisions listed in paragraph 12. apply to the new TPP agreement.
- (c) Discontinue the service.

c. Change Charges

(1) PRI Miscellaneous Change Charge

The PRI Miscellaneous Change Charge applies each time the customer requests a change to the existing basic features and/or Optional Features of an existing PRI serving arrangement when the change results in the reconfiguration of the PRI serving arrangement.

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17.2.1. PRI Service

C. REGULATIONS (Cont'd)

12. Payment and Charges for Services (Cont'd)

c. Change Charges (Cont')

(1) PRI Miscellaneous Change Charge (Cont'd)

The PRI Miscellaneous Change Charge applies once per affected PRI serving arrangement, regardless of the number of interfaces involved, and is required whether the requested changes involve changing, and/or removing basic and/or Optional Features to an existing PRI serving arrangement.

The PRI Miscellaneous Change Charge is in addition to applicable charges for the individual associated services, but is not applied when previously found features which carry separate nonrecurring charges are added.

d. PRI Return

(1) The company will waive the applicable non-recurring charges for one or more Primary Rate ISDN interface(s), and associated first exchange service, (or similar functional type of service), and associated DS1 circuit, with up to two channel terminations per circuit, for eligible business customers converting service from another provider, providing:

(a) The customer maintains the service for which non-recurring charges are waived for a period of two or more years.

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17.2 ISDN PRIME SERVICES

17.2.1. PRI Service

C. REGULATIONS (Cont'd)

12. Payment and Charges for Services (Cont'd)

d. PRI Return (Cont')

- (2) If the customer disconnects its PRI service prior to the expiration of its term commitment, SBC Nevada will bill the customer for, and the customer will be required to pay, an early termination liability charge as follows:

For service term agreements which become effective on or after February 18, 2004:

As of the effective date of the change, all new 3-year and 5-year PRI Term Pricing Plans will be subject to early termination liability equaling fifty (50) percent of all nonrecurring charges for the remaining months of the customer's term, plus any unpaid special construction or nonrecurring charges (excluding waived charges).

For service term agreements in effect prior to February 18, 2004, the lesser of:

- (a) the sum of all discounts rendered under the terms of this agreement, plus 12% annual interest, prorated monthly. Discounts are defined to include reductions to monthly tariff rates, full or partial waivers of non-recurring charges, and any other credits or discounts that have been rendered under the terms of this agreement, or
- (b) the total monthly charges or minimum annual commitments remaining on the service term discounted by 12%.

17.2 ISDN PRIME SERVICES

17.2.1. PRI Service

12. Payment and Charges for Services (Cont'd)

d. PRI Return (Cont'd)

(3) Early termination fees will not be charged on adds, moves or changes made during the contract terms. Adds, moves and changes will be completed within the established due date interval and charged at the prevailing rates.

(4) Customers governed under any other company promotion may not participate in this offer.

D. RATES AND CHARGES

The following rates and charges are in addition to all other rates and charges that may be applicable for other services which operate in conjunction with PRI.

	<u>Nonrecurring Charges</u>	<u>Monthly Rates Current</u>	<u>USOC</u>
<u>Primary Rate interface</u> <sup>1,2,3</sup>			
<u>23B+Primary D interface, Each</u>			
Month-to-Month	\$1,250.00	\$500.00	PRAS1
3-year	1,250.00	365.00	PRA3Y
5-year	1,250.00	325.00	PRA5Y
1. <u>Additional interfaces</u> <sup>3</sup>			
<u>24B interface, Each</u>			
Month-to-Month	\$1,000.00	\$500.00	PRAS2
3-year	1,000.00	365.00	PRB3Y
5-year	1,000.00	325.00	PRB5Y
<u>23B+Back-up D interface, Each</u>			
Month-to-Month	\$1,000.00	\$525.00	PRAS3
3-year	1,000.00	365.00	PRC3Y
5-year	1,000.00	325.00	PRC5Y

NOTE 1: Available only in those Central Offices that are suitably equipped.

NOTE 2: Digital transport facility is not included.

NOTE 3: The non-recurring charges for the PRI rate ISDN interface will be waived for eligible business customers as described in subsection C.11.d.

## 17.2 ISDN PRIME SERVICES

17.2.1. PRI Service  
D. RATES AND CHARGES (Cont'd)

	Nonrecurring Charges	Monthly Rates	USOC
2. <u>Optional Features</u> <sup>1</sup>			
a. <u>Alternate Route</u> - Each Route	\$100.00	\$10.00	PRAAR
b. <u>PRI-NET</u> - Each PRI interface - and Centrex	100.00	151.00	PRADP
c. <u>Non-PRI Foreign Exchange/ Foreign Prefix Connection</u> - Each path/each telephone number	80.00	25.00	PRSFX
d. <u>PRI Subgroup</u> - Each subgroup	175.00	10.00	PRASG
e. <u>Private Facility Connection</u> - Each facility group/trunk group connected	250.00	25.00	PRSPF
f. <u>User to User Information</u> - Each PRI interface	60.00	10.00	PRSUU
g. <u>Enhanced Alternate Route</u> - Each route	250.00	50.00	PRAER
h. <u>Deluxe Call Transfer</u> - Each PRI service arrangement	100.00	45.00	PRACF
i. <u>Inform 911</u> - Each PRI service arrangement	100.00	100.00	PREA9

NOTE 1: Available only in those Central Offices that are suitably equipped.

17.2 ISDN PRIME SERVICES

17.2.1. PRI Service

D. RATES AND CHARGES (Cont'd)

2. Optional Features (Cont'd)

	Nonrecurring Charges	Monthly Rates	USOC
j. <u>Station Record Detail</u> - Each PRI service arrangement	\$100.00	\$20.00	PRARD
k. <u>Circular Hunt</u> - Each PRI service arrangement	50.00		PRACH
l. <u>ISDN Calling Name Delivery</u> - Each PRI interface	125.00	25.00	NM1PG
m. <u>2 B Channel Transfer</u> - Each PRI interface	100.00	45.00	2BTPG
n. <u>Redirected Number</u> - Each PRI interface	150.00		RN4PQ
o. <u>Selective Class of Call Screening</u> - Each PRI interface			HMBPG
p. <u>Unlimited Local PRI</u> <sup>1</sup> - Per ISDN PRI Type	n/a	1,000.00	n/a
- 36 month term	n/a	750.00 <sup>2</sup>	n/a
- 60 month term	n/a	650.00 <sup>2</sup>	n/a
3. <u>Change Charges</u>			
a. <u>PRI Miscellaneous Change Charge</u> - Each affected PRI serving arrangement	300.00		XPB

NOTE 1: In lieu of local message units only, i.e., toll charges will apply to calls outside the local Service Area. WATS usage charges apply

NOTE 2: Early termination charges will apply for contract terms.