

**Page:** 1 of 3  
**Bill Cycle Date:** 06/17/11 - 07/16/11  
**Account:** 123456789418





# U-verse Statement

## Bill-At-A-Glance

Previous Balance	\$119.38
Payment - Thank You!	\$119.38CR
Adjustments	\$6.50CR
Balance	\$6.50CR
New Charges	\$126.37
<b>Total Amount Due</b>	<b>\$119.87</b>
Amount Due in Full by	Jul 10, 2011



## Service Summary

Service	Page	Total
 <b>Account Charges</b>	1	\$6.00
 <b>U-verse TV</b>	1	\$63.17
 <b>U-verse Internet</b>	2	\$31.38
 <b>U-verse Voice</b>	2	\$25.82
<b>Total New Charges</b>		<b>\$126.37</b>

## How to Contact Us:

- For questions about your account: 1 800-288-2020
- For Deaf/Hard of hearing TTY: 1 800-855-2880
- U-verse Bill Explanations: Visit [www.att.com/uversecentral](http://www.att.com/uversecentral)



For Important Information about your bill, please see the **News You Can Use** section (Page 3).

Return bottom portion with your check in the enclosed envelope.  
Payments may take 7-10 days to post.

## Payments & Adjustments

Item	
No	Description
1.	Payment posted 6/05
2.	Payment posted 6/07
Total Payments	
3.	Account Adjustment
4.	U-verse TV Monthly Recurring Charge
	Adjustment
Total Adjustments	
Total Payments & Adjustments	

## Account Charges

### Other Charges and Credits

### One-Time Charges

	<u>Date</u>	<u>Description</u>	
1.	6/20	Bill Reprint	1.00
2.	6/21	Late Payment Fee	5.00
Total One-Time Charges			6.00

<b>Total Other Charges and Credits</b>	<b>6.00</b>
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<b>Total Account Charges</b>	<b>6.00</b>
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AT&T U-verse<sup>SM</sup> Services provided by AT&T <YOUR STATE>

Printed on Recyclable Paper

**DUE BY: Jul 10, 2011 \$119.87**



Account Number **123456789418**  
Please include account number on your check.

AT&T CUSTOMER  
1234 TELEPHONE LN  
ANY CITY, ST 99999 - 1234

☐ CHECK FOR AUTO PAY  
(SEE REVERSE)

Make checks payable to:

AT&T  
PO Box 5014  
Carol Stream, IL 60197-5014

410040340001234567894187000000000009317000000001198700000000000000008



AT&T CUSTOMER  
1234 TELEPHONE LN  
ANY CITY, ST 99999 - 1234

Page 2 of 3  
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Visit us online at: [www.att.com](http://www.att.com)

## U-verse TV

**AT&T U-verse TV U300** - Your plan features up to 300 digital channels, the Movie Package, digital music and local programming.

### Monthly Charges - Jun 17 thru Jul 16

1. AT&T U-verse TV U300 (Promotional Offer) <i>Expires 6/16/2012</i>	54.00
2. HBO	14.00
3. HBO Promotional Offer <i>(Expires 12/16/2011)</i>	14.00CR
4. Receiver Fee	7.00
5. Receiver Fee Promotional Offer <i>(Expires 12/16/2011)</i>	7.00CR

**Total Monthly Charges** **54.00**

### Other Charges and Credits

#### Surcharges and Other Fees

6. Franchise Tax Recovery	.54
7. Local Video Facilities Fee	.44
8. Local Video Service Franchise Fee	3.18
<b>Total Surcharges and Other Fees</b>	<b>4.16</b>

#### Government Fees and Taxes

9. Local Sales Tax	1.08
10. State Sales Tax	3.89
11. Transit District Sales Tax	.04
<b>Total Government Fees and Taxes</b>	<b>5.01</b>

**Total Other Charges & Credits** **9.17**

**Total U-verse TV** **63.17**

## U-verse Internet

**AT&T U-verse High Speed Internet Elite** - provides the speed and security you need, including built-in wireless home networking capability, access to AT&T's entire National Wi-Fi network, 11 email accounts, photo storage, AT&T Security Suite powered by McAfee, pop-up blocker, and parental controls.

### Monthly Charges - Jun 17 thru Jul 16

1. AT&T U-verse Internet Elite (Promotional Offer) <i>(Expires 12/16/2011)</i>	30.00
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### Other Charges and Credits

#### Surcharges and Other Fees

2. Franchise Tax Recovery	.14
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## Other Charges and Credits - Continued

### Government Fees and Taxes

3. Local Sales Tax	.28
4. State Sales Tax	.96
<b>Total Government Fees and Taxes</b>	<b>1.24</b>

**Total Other Charges and Credits** **1.38**

**Total U-verse Internet** **31.38**

## U-verse Voice

**AT&T U-verse Voice Unlimited** - Includes over 20 features, including advanced features that integrate with U-verse TV, Internet, and Wireless from AT&T.

### Monthly Charges - Jun 17 thru Jul 16

1. AT&T U-verse Voice Unlimited (Promotional Offer) <i>(Expires 12/16/2011)</i>	20.00
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### Other Charges and Credits

#### Call Detail Charges

##### 123 555-1111

#### Domestic Off-net Charges

Minutes Used	241
Number of Calls	23

*(Off-net calls are to non-AT&T U-verse Voice numbers)*

#### Surcharges and Other Fees

2. Federal Universal Service Fund	1.76
3. Local 911 Fee	.20
4. Municipal Right of Way Fee	.93
5. State 911 Equalization Fee	.03
<b>Total Surcharges and Other Fees</b>	<b>2.92</b>

#### Government Fees and Taxes

6. Local Sales Tax	.68
7. State Sales Tax	2.18
8. Transit District Sales Tax	.04
<b>Total Government Fees and Taxes</b>	<b>2.90</b>

**Total Other Charges and Credits** **5.82**

**Total U-verse Voice** **25.82**



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**Page** 3 of 3  
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Visit us online at: [www.att.com](http://www.att.com)

## News You Can Use

### Closed Captioning Technical Support:

U-verse Closed Captioning Technical Support:  
Telephone: 866-912-8216 Fax: 866-750-6606  
E-mail: [closedcaphelp@att.com](mailto:closedcaphelp@att.com)  
Written Closed Captioning Issues Mailing Address:  
AT&T Closed Captioning, ATTN: Ms. Young  
1010 Pine St., 6-E-24  
St. Louis, MO 63101

### Attention TTY Users

For Deaf/hard of hearing customers: (TTY) 1 866 241-6567  
Questions on accessibility by persons with disabilities:  
1 866 241-6568.

## Important Information

### Late Fee

A Past Due Collection fee of \$5.00 will be assessed if payment is not received on or before the due date.

### Electronic Check Conversion

When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic funds transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. You agree to pay a fee of up to \$30 if your check is returned unpaid. Returned checks may be represented electronically.