



AT&T AND DIRECTV, INC. REACH AGREEMENT TO OFFER SATELLITE TV SERVICE TO AT&T CUSTOMERS

Customer FAQ

Q: What happens to my current AT&T | DISH Network and / or Homezone service?

A: There is no impact to your AT&T | DISH Network service. You will continue to receive the same programming, customer service, and bundle discount you receive today.

Q: When will DIRECTV be available to me?

A: AT&T will market and sell DIRECTV's service after January 31, 2009. We'll have more details as the date approaches.

Q: Will AT&T offer any type of discount or incentive for me to switch from DISH Network to DIRECTV?

A: No. Deciding which service you would like is entirely up to you. DIRECTV and DISH both provide a great entertainment alternative to cable.

Q: AT&T already provides my DIRECTV service. Will my service/billing change in any way?

A: No, you will continue to receive the same great programming and service. In the future, you will also have the option of joint billing once it becomes available.

Q: Why did AT&T select DIRECTV?

A: This agreement with DIRECTV supports our strategy of providing customers with a full array of communications and entertainment services, including TV.