

AT&T Web HostingSM

BellSouth Shared Web Hosting and AT&T Web Hosting UNIX Control Panel Comparison

This document compares your current BellSouth Shared Web Hosting control panel to your new AT&T Web Hosting control panel. We will introduce you to AT&T's control panel and illustrate some of the differences between the two control panels.

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1 DOCUMENT PURPOSE

This document compares your current BellSouth Shared Web Hosting control panel to your new AT&T Web HostingSM control panel. We want to introduce you to AT&T's control panel and illustrate some of the differences between the two control panels.

2 CONTROL PANEL COMPARISON

2.1 ACCESSING THE INTERFACE

Previously, to access your BellSouth Shared Hosting Linux control panel you would go to www.your-domain.com/manager, where "your-domain.com" would be the domain you have registered. The interface looks like this:



The screenshot shows a login interface with a light blue background. At the top, there is a small icon of a person with a question mark and the text "Enter your user name and password and select the language of your choice." Below this, there are three input fields: "User Name:" with a text box, "Password:" with a text box, and "Language:" with a dropdown menu showing "English (U.S.)". A "Login" button is located at the bottom of the form. To the right of the form, there is a small icon of a key and a padlock. Below the form, there is a link that says "Click here to install a permanent SSL certificate".

To access your AT&T Web HostingSM **Shared Hosting control panel on the UNIX platform** after the migration, go to www.your-domain.com/ControlPanel/, where "your-domain.com" is the domain you have registered.

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The following login screen will appear. Enter the user ID and password we provided you during the migration and click the Login button.



The image shows a web-based login interface for the AT&T Control Panel. At the top, there is a header banner with the AT&T logo on the left and a background image of a modern office interior with a table and chairs. Below the banner, the text "Control Panel Login" is displayed in a blue bar. Underneath, there are two input fields: "User ID:" and "Password:". A "Login" button is located in the bottom right corner of the form area.

| Control Panel Login | |
|--------------------------------------|--------------------------|
| User ID: | <input type="text"/> |
| Password: | <input type="password"/> |
| <input type="button" value="Login"/> | |

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2.2 INTERFACE OVERVIEW

After you log in, you will see the main UNIX control panel interface. The icons displayed may vary depending on your specific web hosting plan. You will notice some differences between your previous control panel and your new AT&T Web Hosting control panel.

2.2.1 CONTROL PANEL MAIN INTERFACE

Your former BellSouth Shared Hosting Linux control panel is illustrated below:

The screenshot displays the BellSouth Shared Hosting Linux control panel interface. On the left is a vertical navigation menu titled "Manage Your Account" with sections: Home, Statistics (Accounts Usage, Bandwidth Usage), Email & FTP Settings (Accounts, Aliases, Mail Settings), Manage your Site (Change Password, Contacts, Web Server, System, IP Filtering), Web Space Utilities (Backup Site, Restore Site, File Manager), Services (Add Services), and Domain Settings (Domains, Web Aliases, DNS Header, DNS Records). The main content area is titled "Welcome" and contains a message about the account **mygrowingbusiness.com**, which is a name-based VDS (Virtual Dedicated Server) that is enabled and uses the shared IP address **65.83.225.184**. Below this is a "More Info" section with an upgrade notice and a "New Features" section listing capabilities like accessing account information, obtaining technical support, and configuring email accounts. At the bottom, there are two columns of quick links: "Email & FTP Settings" (Add new Email account, Configure an Email alias, Configure a mailing list) and "Site Management" (Set a new password, Restart your VDS, Backup your Web site, Start the File Manager). The footer section shows resource usage: "Files quota - current usage" at 952/500000 (0%), "Disk quota (MB) - current usage" at 24.22/500 MB (5%), and "Bandwidth Quota (MB) - Current Usage" at 0.04/20000 MB (0%), with a period from 01/01/09 00:01:21 to 02/01/09 00:00:01.

Manage Your Account

- Home
- Statistics
 - Accounts Usage
 - Bandwidth Usage
- Email & FTP Settings
 - Accounts
 - Aliases
 - Mail Settings
- Manage your Site
 - Change Password
 - Contacts
 - Web Server
 - System
 - IP Filtering
- Web Space Utilities
 - Backup Site
 - Restore Site
 - File Manager
- Services
 - Add Services
- Domain Settings
 - Domains
 - Web Aliases
 - DNS Header
 - DNS Records

Welcome

You are viewing the control panel for account **mygrowingbusiness.com**, which is a name based VDS (Virtual Dedicated Server). Your account is **enabled** and is using the following shared IP address: **65.83.225.184**. For assistance, please click the help button or contact support staff.

More Info

To upgrade your service, get additional e-mail boxes and increase your disk space and bandwidth, send an e-mail to support@bellsouth-hosting.net. For security reasons you can ONLY make these requests by e-mail. Additional information can be obtained calling 1-800-313-6589.

New Features

The new and enhanced Control Panel allows you to:

- Access account information and account status
- Obtain technical and sales support contact information
- Access Web site usage statistics
- Add e-mail and FTP accounts
- Configure parameters of your outgoing email accounts
- Backup files and directories
- Configure your site parameters
- Access log files
- Add services and functionality for database functions, Web development, Web statistics and much more.
- Access context-specific Help

Email & FTP Settings

- Add a new Email account
- Configure an Email alias
- Configure a mailing list

Site Management

- Set a new password
- Restart your VDS
- Backup your Web site
- Start the File Manager

Files quota - current usage

0%

Disk quota (MB) - current usage

5%

Bandwidth Quota (MB) - Current Usage

Initiates at 01/01/09 00:01:21 Ends at 02/01/09 00:00:01

0%

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Your new AT&T Web HostingSM Shared Hosting control panel on the UNIX platform is illustrated below. The control panel is broken up into two areas, product configuration and account management.

The product configuration control panel appears when you first login to your control panel and is referred to as "Home." The Home section includes Mail, Users, Databases, and additional administrative elements you can use to configure your email and website.

The screenshot displays the AT&T Web Hosting Shared Hosting control panel. At the top, the AT&T logo is on the left, and the user ID 'fours1' and a 'Help' link are on the right. Below the header, a navigation menu on the left includes 'Account Control Panel' (circled in red) and 'Home'. The 'Account Control Panel' menu lists: Mail, Users, Utilities and Files, Statistics, Preferences and Settings, AddOns, and Databases. The main content area is titled 'Home' and features a 'Welcome!' message. It is organized into several sections: 'Mail' (containing links like Webmail, Email Aliases, Mail Forwards, Autoreplies, Custom Mail Filters, Spam Assassin, Email Blocks, Whitelist, Blacklist, and C...), 'Users' (containing User List, Web Aliases, and Create Users/Edit Privileges), 'Utilities and Files' (containing All Files, Shared Files, File Restore, Backups, Schedule Tasks, Digital Certificate, Web Access, Podcast, Easy Site, Frontl, and Exten), 'Statistics' (containing Bandwidth Usage, Manage Urchin preferences, and View Urchin Stats), and 'Preferences and Settings' (containing Update Profile and Profile & Usage Summary). On the left side of the main content area, there are two promotional banners: 'Web Design Services' and 'Speak to a consultant today'.

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 **AddOns**

 [Calendar](#)  [FormMail](#)  [Hit Counters](#)  [Message Board](#)  [Photo Gallery](#)  [phpMyFAQ](#)  [Site Search](#)  [WordPress](#)

 **Databases**

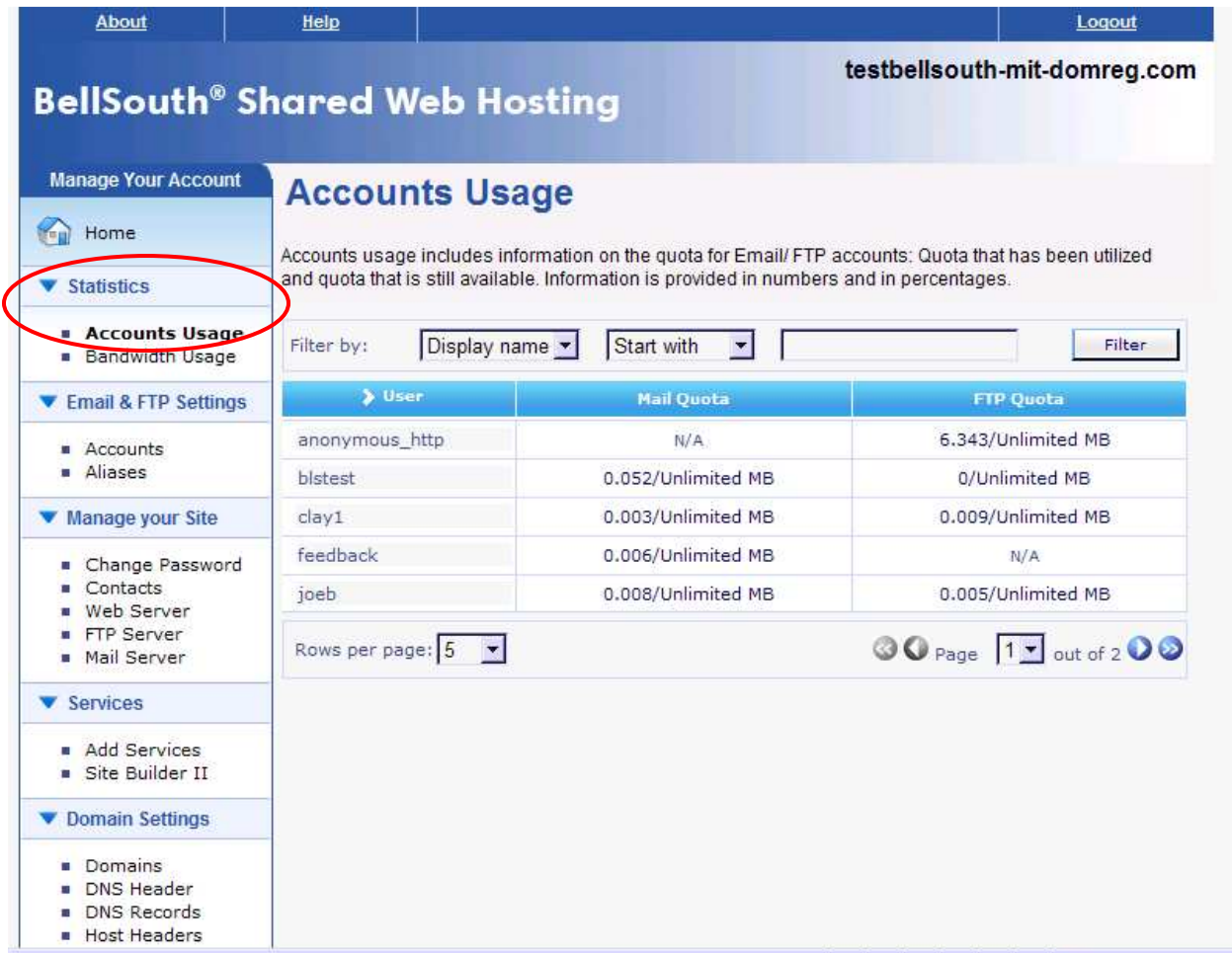
 [MySQL](#)  [phpMyAdmin](#)

Control Panel Version: 5.0 ([Version History](#))

2.3 ACCOUNT USAGE

2.3.1 MANAGING USERS

In your BellSouth Shared Hosting control panel, you accessed the **Statistics** section to view **Accounts Usage**, as shown below.



The screenshot shows the BellSouth Shared Web Hosting control panel. The top navigation bar includes links for [About](#), [Help](#), and [Logout](#). The user is logged in as [testbellsouth-mit-domreg.com](#). The main heading is **BellSouth® Shared Web Hosting**. On the left, the **Manage Your Account** sidebar contains several sections: **Home**, **Statistics** (circled in red), **Accounts Usage**, **Bandwidth Usage**, **Email & FTP Settings** (with sub-items: Accounts, Aliases), **Manage your Site** (with sub-items: Change Password, Contacts, Web Server, FTP Server, Mail Server), **Services** (with sub-items: Add Services, Site Builder II), and **Domain Settings** (with sub-items: Domains, DNS Header, DNS Records, Host Headers). The main content area is titled **Accounts Usage** and includes a descriptive paragraph: "Accounts usage includes information on the quota for Email/ FTP accounts: Quota that has been utilized and quota that is still available. Information is provided in numbers and in percentages." Below this is a filter section with "Filter by:" and dropdowns for "Display name" and "Start with", followed by a "Filter" button. A table displays the following data:

| User | Mail Quota | FTP Quota |
|----------------|--------------------|--------------------|
| anonymous_http | N/A | 6.343/Unlimited MB |
| blstest | 0.052/Unlimited MB | 0/Unlimited MB |
| clay1 | 0.003/Unlimited MB | 0.009/Unlimited MB |
| feedback | 0.006/Unlimited MB | N/A |
| joeb | 0.008/Unlimited MB | 0.005/Unlimited MB |

At the bottom of the table area, there is a "Rows per page:" dropdown set to 5, and a pagination control showing "Page 1 out of 2".

On the AT&T Web HostingSM Shared Hosting platform, this interface will not be necessary since you cannot control quotas per user. The space available is based on your particular plan's specifications.

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2.4 BANDWIDTH USAGE

In the BellSouth Shared Hosting control panel, you used to access the **Statistics** section to view your **Bandwidth Usage**, as illustrated below.

The screenshot shows the BellSouth Shared Web Hosting control panel. The top navigation bar includes links for [Quick Start Wizard](#), [About](#), [Help](#), and [Logout](#). The main header displays the BellSouth logo and the text "Shared Web Hosting". The user's account name, "mygrowingbusiness.com", is shown in the top right corner.

The left sidebar contains a "Manage Your Account" section with the following options:

- Home
- Statistics
 - Accounts Usage
 - Bandwidth Usage**
- Email & FTP Settings
 - Accounts
 - Aliases
 - Mail Settings
- Manage your Site
 - Change Password
 - Contacts
 - Web Server
 - System
 - IP Filtering
- Web Space Utilities
 - Backup Site
 - Restore Site
 - File Manager
- Services
 - Add Services

The main content area is titled "Bandwidth Usage". It includes a descriptive text: "Bandwidth usage displays the amount of data that has been transferred from this VDS for each predefined interval." Below this text is a table with the following data:

| Starting Date | Ending Date | Usage (MB) |
|-------------------|-------------------|------------|
| 12/01/08 00:09:35 | 01/01/09 00:01:21 | 0.39 |
| 04/01/08 01:03:08 | 05/01/08 00:01:23 | 0.00 |
| 11/30/08 23:10:06 | 12/01/08 00:09:35 | 0 |
| 11/01/08 00:05:49 | 11/30/08 23:10:06 | 0.59 |
| 10/01/08 00:09:21 | 11/01/08 00:05:49 | 0 |
| 09/01/08 00:05:23 | 10/01/08 00:09:21 | 0 |
| 08/01/08 00:07:38 | 09/01/08 00:05:23 | 0 |
| 07/01/08 00:03:41 | 08/01/08 00:07:38 | 0 |
| 06/01/08 00:02:42 | 07/01/08 00:03:41 | 0 |
| 05/01/08 00:01:23 | 06/01/08 00:02:42 | 0 |

To access your bandwidth usage information in your AT&T Web HostingSM Shared Hosting control panel on the UNIX platform, you will click on the **Profile & Usage Summary** icon in the **Preferences and Settings** section. You will then click on **View Bandwidth History**.

Step 1:



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Step 2:

Preferences and Settings >> Profile & Usage Summary

| Account Summary | |
|------------------------|---|
| User ID: | fours1 |
| Domain: | fourseasonslandscapinginc.com |
| Incoming Mail Server: | fourseasonslandscapinginc.com |
| Outgoing Mail Server: | fourseasonslandscapinginc.com |
| View Statistics | View Statistics |
| Monthly Data Transfer: | Used: 0% Available: 400GB Limit: 400GB Recalculate |
| Disk Space: | Used: 0% Available: 10238MB Limit: 10240MB |
| View Bandwidth History | View Bandwidth History |

Step 3:

The website's bandwidth history is displayed for the past six months, as shown below.

Statistics >> Bandwidth Usage

| Bandwidth History | |
|----------------------|---|
| Instruction: | Bandwidth History displays the last six months of bandwidth usage, including the current month. Your overages are highlighted in Red |
| Available Bandwidth: | 400 GB |
| Month | Usage |
| 01/2009 | 738.643 KB |
| 12/2008 | 64.924 KB |
| 11/2008 | 100.118 KB |
| 10/2008 | 0 B |
| 09/2008 | 0 B |
| 08/2008 | 0 B |
| 07/2008 | 0 B |

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2.5 EMAIL & FTP SETTINGS

The differences in your email and FTP settings are illustrated in the following examples.

2.5.1 ACCOUNTS

On the BellSouth Shared Web Hosting platform, you used the following screen to create email and FTP accounts.

The screenshot shows the 'Accounts' management interface for BellSouth Shared Web Hosting. The page has a blue header with navigation links: 'Quick Start Wizard', 'About', 'Help', and 'Logout'. The main title is 'BellSouth® Shared Web Hosting' with the URL 'mygrowingbusiness.com' to the right. A left sidebar titled 'Manage Your Account' contains a tree view with categories: Home, Statistics (Accounts Usage, Bandwidth Usage), Email & FTP Settings (Accounts, Aliases, Mail Settings), Manage your Site (Change Password, Contacts, Web Server, System, IP Filtering), Web Space Utilities (Backup Site, Restore Site, File Manager), and Services (Add Services). The main content area is titled 'Accounts' and includes a descriptive paragraph about email and FTP accounts. Below this is a 'Troubleshooter' section with two links. A table below the troubleshooter allows filtering accounts by 'Email' or 'Start with' a specific name. The table has columns for 'Email', 'Mail Status', 'Mail Quota', 'FTP Status', 'FTP Quota', and 'Edit'. The current view shows 'No data available'. At the bottom right of the table area are 'Delete' and 'Add' buttons.

Quick Start Wizard About Help Logout

mygrowingbusiness.com

BellSouth® Shared Web Hosting

Manage Your Account

- Home
- ▼ Statistics
 - Accounts Usage
 - Bandwidth Usage
- ▼ Email & FTP Settings
 - Accounts**
 - Aliases
 - Mail Settings
- ▼ Manage your Site
 - Change Password
 - Contacts
 - Web Server
 - System
 - IP Filtering
- ▼ Web Space Utilities
 - Backup Site
 - Restore Site
 - File Manager
- ▼ Services
 - Add Services

Accounts

Email and FTP accounts are an integral part of any Web site. Defining such accounts is a simple and secure process. Click 'Add' to be prompted a dialog in which all the Email/FTP account's parameters are defined. Entering zero in quota field grants an unlimited quota to account.

Troubleshooter

- Click here for additional information on configuration of Email clients.
- Click here for more tips on Email account settings.

Filter by: Email Start with Filter

| | Email | Mail Status | Mail Quota | FTP Status | FTP Quota | Edit |
|-------------------|-------|-------------|------------|------------|-----------|------|
| No data available | | | | | | |

Rows per page: 5

Delete Add

In the AT&T Web HostingSM Shared Hosting on the UNIX platform control panel, go to the **Users** section to create/manage users, web aliases and FTP accounts.

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2.5.2 ADDING USERS

To add a user in the new AT&T Web HostingSM control panel, click on **Create Users/Edit Privileges** in the **Users** section.

Step 1:



When you click on the "Create Users/Edit Privileges" icon, you will be able to add, modify, and delete user accounts. You can also allow users to upload files (FTP) and have access to update the website.

Step 2:

To add a user, click on **Create New** from the User List screen. Another screen will appear.

Complete all of the fields in the User Attributes section. The privileges field controls the features that the user will be able to access.

Complete the fields in the User Options section as necessary.

Users >> User List

| | | | | | | | |
|------------------------------------|-----------|------------------------|-----------------------|--|--------------|-----|----------------------------|
| <input type="text"/> | | Search | Reset | View 5 per page 1-1 of 1 First Prev Next Last | | | |
| | | | | | | | Create New |
| <input type="checkbox"/> | User ID ▾ | Full Name | Account Status | E-mail | File Storage | Web | Actions |
| | fours1 | | Enabled | ✓ | ✓ | ✓ | Edit |
| Status: 1 of 200 users configured. | | | | | | | |
| Delete | | | | | | | Create New |

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[Users](#) >> [Create Users/Edit Privileges](#) >> [Create User](#)

| | | | | |
|--------------------------|---|--------------------------------|-----------------------|--------|
| | | Save | Save / Create Another | Cancel |
| User Attributes | | | | |
| Instruction: | Fill out this form and submit it to create a new user for your system. The User Attributes are the User ID (what the person will be listed as in the system), the Full Name (the actual name of the user), and the Password you assign. The Privileges section contains features you enable for each user. Select the E-mail checkbox if you want to provide email access. Select the File Storage checkbox to let the user store files in Files section of your Control Panel. Select the Web checkbox if you want the user to upload content that can be displayed on your website. | | | |
| User ID: | <input type="text"/> | @fourseasonslandscapinginc.com | | |
| Full Name: | <input type="text"/> | | | |
| New Password: | <input type="text"/> | | | |
| Confirm Password: | <input type="text"/> | | | |
| Privileges: | <input checked="" type="checkbox"/> E-mail <input checked="" type="checkbox"/> File Storage <input checked="" type="checkbox"/> Web | | | |
| User Options | | | | |
| E-mail Alias | <input type="text"/> | @fourseasonslandscapinginc.com | | |
| Web Alias | http://fourseasonslandscapinginc.com/ <input type="text"/> | | | |
| Mail Forward: | <input type="text"/> | | | |
| | <input checked="" type="checkbox"/> Save a copy of forwarded messages in my mailbox. | | | |
| | | Save | Save / Create Another | Cancel |

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2.5.3 MODIFYING USERS

To modify an existing user, select **Edit** in the **Actions** column for the corresponding user you wish to edit. You will then see the user attributes and options screen (shown below) that will allow you to modify features and change the user's password.

[Users](#) >> [User List](#) >> [Edit User](#)

Save

User Attributes

User ID:

fours @

Full Name:

Privileges:

Account Owner Access (including File Storage, Email and Web Access)

User Options

E-mail Aliases

E-mail Alias

george.fuller@

Delete

E-mail Alias

candy.goff@

Delete

E-mail Alias

keith.lowe@

Delete

E-mail Alias

tom.johnson@

Delete

@

.com

Add

Web Aliases

Web Alias

Actions

-- There are no records to display --

http://

landscapinginc.com/

Add

Mail Forward:

Mail Forward:

Actions

-- There are no records to display --

Add

☒ Save a copy of forwarded messages in my mailbox.

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2.5.4 DELETING/DISABLING USERS

Navigate to the User List screen (refer to section 2.5.3 for an illustration). Select the User you wish to Delete or Disable.

[Users](#) >> [User List](#)

View per page 1-2 of 2 | [First](#) | [Prev](#) | [Next](#) | [Last](#)

| <input type="checkbox"/> | User ID ▾ | Full Name | Account Status | E-mail | File Storage | Web | Actions |
|-------------------------------------|-----------|-----------|----------------|--------|--------------|-----|--|
| | signa3 | | Enabled | ✓ | ✓ | ✓ | Edit |
| <input checked="" type="checkbox"/> | testme | | Enabled | ✓ | ✓ | ✓ | Edit Disable |

Status: 2 of 400 users configured.

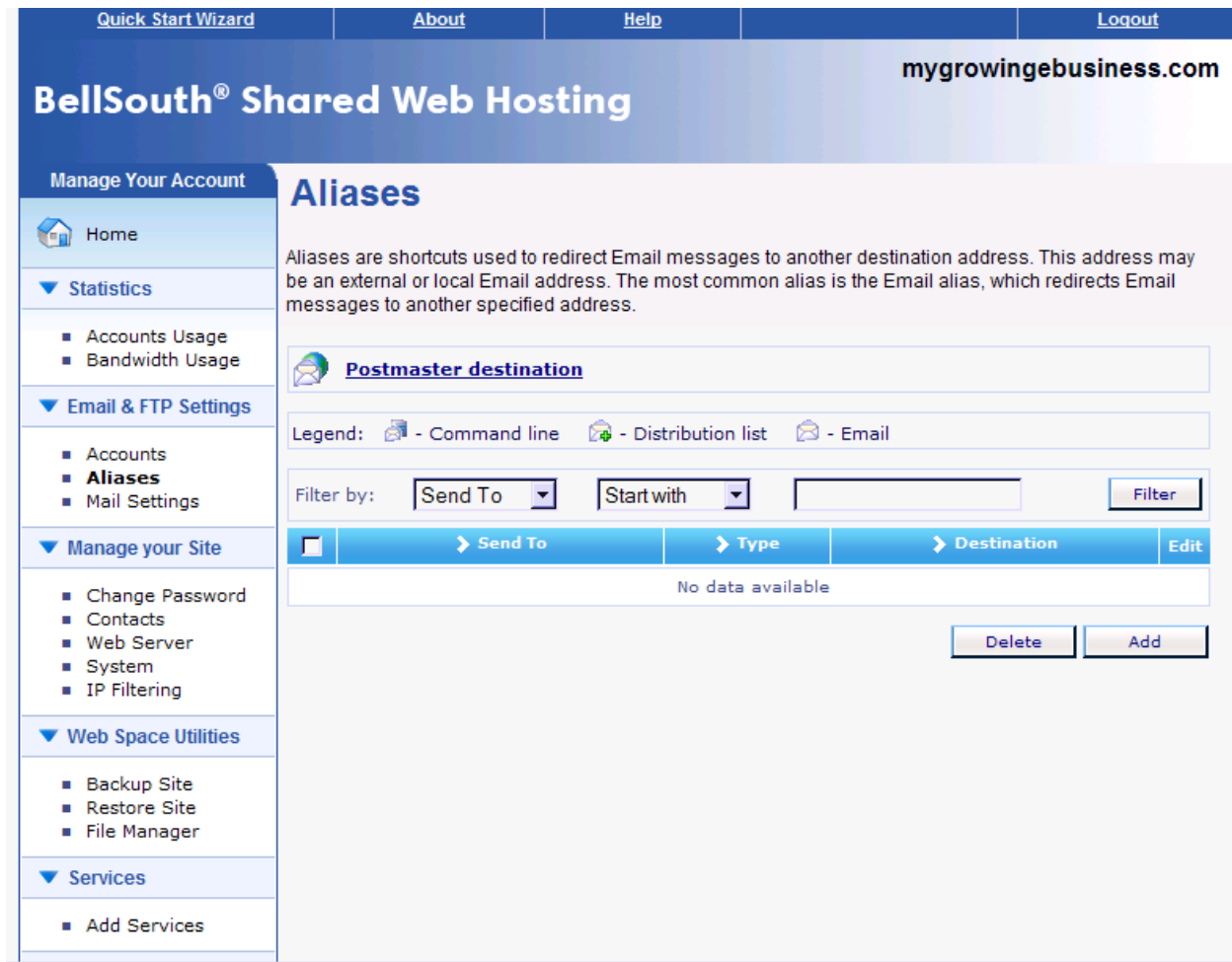
You can temporarily disable a specific user. To disable a user, select **Disable** under the Actions column.

You can also delete a user permanently. To delete a user, check the box to the left of their name, then click Delete in the bottom left of the screen. The user cannot be restored once deleted. If necessary, you can recreate the user.

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2.5.5 ALIASES

On the BellSouth Shared Hosting platform, you created aliases using the following screen:



In your AT&T Web HostingSM Shared Hosting control panel, aliases are assigned to a particular user.

To create an alias, go to the **Users** section (see section 2.5.3 for an illustration). In the **User List**, click on the user for whom the alias is being created. In the **User Options** section under **E-mail Aliases**, add the email address for the selected user. For example, in the picture below, the 'fours' user will receive email that comes into george.fuller@mygrowingbusiness.com.

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[Users](#) >> [User List](#) >> [Edit User](#)

Save

| User Attributes | |
|-----------------|---|
| User ID: | fours @ |
| Full Name: | |
| Privileges: | Account Owner Access (including File Storage, Email and Web Access) |

| User Options | | | | | | | | | | | | | |
|--|--|------------------------|---------|---------------------------------------|------------------------|--|------------------------|-------------|------------------------|--------------|------------------------|-----------------------------|---------------------|
| E-mail Aliases | <table><thead><tr><th>E-mail Alias</th><th>Actions</th></tr></thead><tbody><tr><td>george.fuller@</td><td>Delete</td></tr><tr><td>candy.goff@</td><td>Delete</td></tr><tr><td>keith.lowe@</td><td>Delete</td></tr><tr><td>tom.johnson@</td><td>Delete</td></tr><tr><td><input type="text"/> @ .com</td><td>Add</td></tr></tbody></table> | E-mail Alias | Actions | george.fuller@ | Delete | candy.goff@ | Delete | keith.lowe@ | Delete | tom.johnson@ | Delete | <input type="text"/> @ .com | Add |
| | E-mail Alias | Actions | | | | | | | | | | | |
| | george.fuller@ | Delete | | | | | | | | | | | |
| | candy.goff@ | Delete | | | | | | | | | | | |
| | keith.lowe@ | Delete | | | | | | | | | | | |
| | tom.johnson@ | Delete | | | | | | | | | | | |
| <input type="text"/> @ .com | Add | | | | | | | | | | | | |
| Web Aliases | <table><thead><tr><th>Web Alias</th><th>Actions</th></tr></thead><tbody><tr><td colspan="2">-- There are no records to display --</td></tr><tr><td>http:// landscapinginc.com/ <input type="text"/></td><td>Add</td></tr></tbody></table> | Web Alias | Actions | -- There are no records to display -- | | http:// landscapinginc.com/ <input type="text"/> | Add | | | | | | |
| | Web Alias | Actions | | | | | | | | | | | |
| -- There are no records to display -- | | | | | | | | | | | | | |
| http:// landscapinginc.com/ <input type="text"/> | Add | | | | | | | | | | | | |
| Mail Forward: | <table><thead><tr><th>Mail Forward:</th><th>Actions</th></tr></thead><tbody><tr><td colspan="2">-- There are no records to display --</td></tr><tr><td><input type="text"/></td><td>Add</td></tr></tbody></table> | Mail Forward: | Actions | -- There are no records to display -- | | <input type="text"/> | Add | | | | | | |
| | Mail Forward: | Actions | | | | | | | | | | | |
| -- There are no records to display -- | | | | | | | | | | | | | |
| <input type="text"/> | Add | | | | | | | | | | | | |
| <input checked="" type="checkbox"/> Save a copy of forwarded messages in my mailbox. | | | | | | | | | | | | | |

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2.5.6 MAIL SETTINGS

The following information is automatically set by default within our new platform in order to comply with RFC regulations.

Manage Your Account

Home

Statistics

- Accounts Usage
- Bandwidth Usage

Email & FTP Settings

- Accounts
- Aliases
- Mail Settings**

Manage your Site

- Change Password
- Contacts
- Web Server
- System
- IP Filtering

Web Space Utilities

- Backup Site
- Restore Site
- File Manager

Services

- Add Services

Domain Settings

- Domains
- Web Aliases
- DNS Header
- DNS Records

Mail Settings

This pane enables you to define outgoing mail security settings of account's mail server. These settings are primarily used to cut down abuse and misuse of relatively open mail servers. If all features in this pane are disabled then you will not be able to use the account's mail server for outgoing mail from a remote site.

Outgoing Email security settings

| | |
|---|-----------|
| Set site's mail server as outgoing mail server: | ✓ |
| POP before SMTP: | ✓ |
| Interval in which records are kept: | 600 (sec) |
| SMTP authentication: | ✓ |
| Allow relaying from/to the IPs/Domains table: | ✓ |

Email messages settings

| | |
|---|-----------|
| Maximum number of recipients for an outgoing message: | Unlimited |
| Maximum content length for incoming and outgoing messages (KB): | Unlimited |

Edit

➔

[Click here to view the IPs/Domains for relaying.](#)

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2.6 MANAGE YOUR SITE

2.6.1 CHANGE PASSWORD

In the BellSouth Shared Web Hosting control panel, you changed your password using the following screen:

The screenshot shows the BellSouth Shared Web Hosting control panel. At the top, there is a navigation bar with links: [Quick Start Wizard](#), [About](#), [Help](#), and [Logout](#). The user's domain, **mygrowingbusiness.com**, is displayed on the right. The main header reads **BellSouth® Shared Web Hosting**. On the left is a sidebar titled **Manage Your Account** with a tree view containing: Home, Statistics, Email & FTP Settings, Manage your Site (with sub-items: Change Password, Contacts, Web Server, System, IP Filtering), Web Space Utilities, and Services. The main content area is titled **Change Password** and includes a security notice, a password change form, and a link to change email account passwords.

[Quick Start Wizard](#) [About](#) [Help](#) [Logout](#)

mygrowingbusiness.com

BellSouth® Shared Web Hosting


Manage Your Account

- Home
- ▼ **Statistics**
 - Accounts Usage
 - Bandwidth Usage
- ▼ **Email & FTP Settings**
 - Accounts
 - Aliases
 - Mail Settings
- ▼ **Manage your Site**
 - Change Password**
 - Contacts
 - Web Server
 - System
 - IP Filtering
- ▼ **Web Space Utilities**
 - Backup Site
 - Restore Site
 - File Manager
- ▼ **Services**
 - Add Services

Change Password

For optimal security, it is recommended to occasionally change your login password.

 It is very important that you remember your password, since it cannot be recovered, but only reset.

 **Enter new password**

New password: *

Retype password: *

Password should be 6 - 8 characters long, containing only printable ASCII characters of the English alphabet.

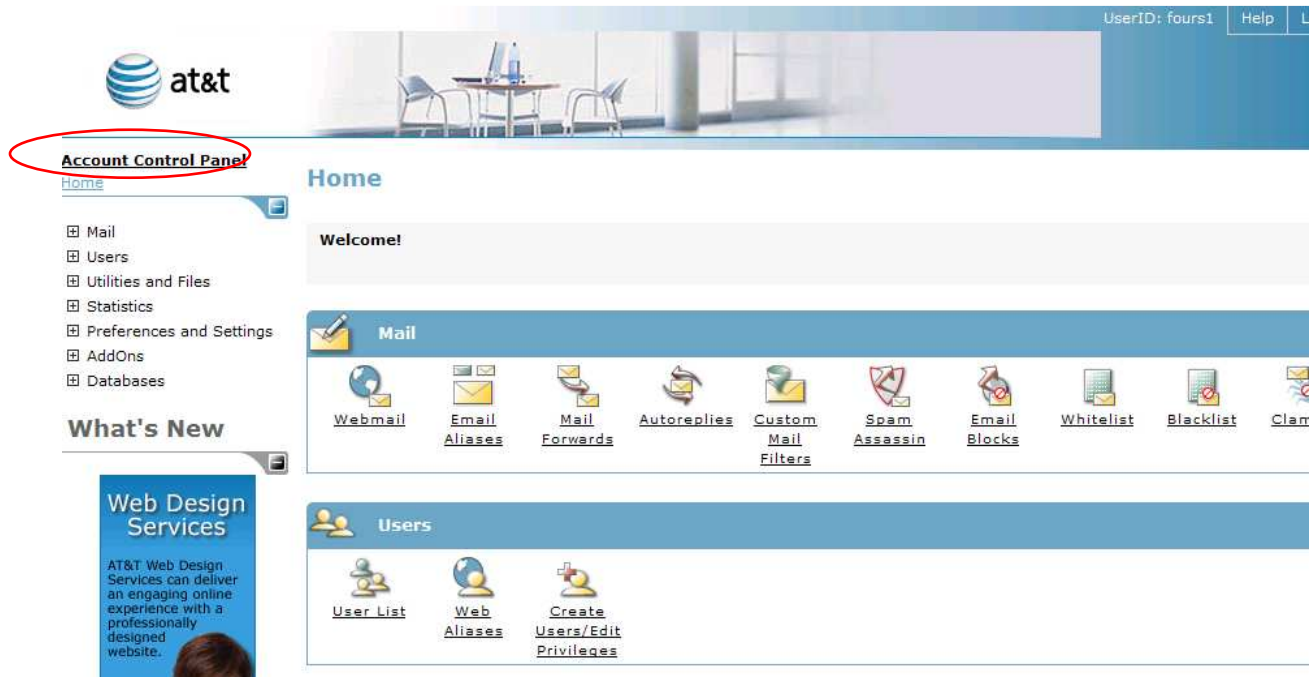
 [Click here to change the passwords of your Email accounts.](#)

Version 1

To change your account's password via your new AT&T Web HostingSM Shared Hosting control panel on the UNIX platform, follow the steps outlined below.

Step 1:

From the control panel home page, click on **Account Control Panel**.



Step 2:

Enter your user ID and password when prompted. Then click Login. This will bring you to the Account Management section of your control panel.

Step 3:

Select the **Change Password** icon in the **Profile** section.

Version 1

The screenshot shows the AT&T Account Management dashboard. The left sidebar contains links for Site Management, Account Management, Home, Billing, Profile, Domain Services, Marketing Tools, and Site Map. The main content area is divided into sections: Billing (with links for Billing Information, Invoice Delivery, and View/Pay Invoice), Profile (with links for Contact Information, Change Password, and Overage Notification), Domain Services (with links for Domain List, Register New Domain, Transfer a Domain, Add Existing Domain, and Domain Reports), and Marketing Tools. The 'Change Password' link in the Profile section is circled in red.

Step 4: Enter your new password, confirm it, and then click **Change Password**. Your new password must meet the guidelines shown on the page.

The screenshot shows the AT&T Change Password page. The left sidebar is the same as the previous screenshot. The main content area has a breadcrumb trail: Profile > Change Password. Below this is the title 'Change Password'. A note states: 'Note to FrontPage users: If you need to change your FrontPage password you will need to do so through the FrontPage "Tools" interface change password interface below will affect Control Panel and FTP access only.' Below the note, a requirement is listed: '* Your password must be between 6 and 16 characters and must include 1 number. Valid characters are a-z, A-Z, 0-9 and ~!^_+=[{}|;.,'. The form has two input fields: 'New Password' and 'Confirm Password'. Below the fields is a 'Change Password' button.

Version 1

2.6.2 CONTACTS

The screen you used to change your contact information for your BellSouth Shared Web Hosting plan is illustrated below.

Manage Your Account

Home

▼ Statistics

■ Accounts Usage

■ Bandwidth Usage

▼ Email & FTP Settings

■ Accounts

■ Aliases

■ Mail Settings

▼ Manage your Site

■ Change Password

■ **Contacts**

■ Web Server

■ System

■ IP Filtering

▼ Web Space Utilities

■ Backup Site

■ Restore Site

■ File Manager

▼ Services

■ Add Services

▼ Domain Settings

■ Domains

■ Web Aliases

■ DNS Header

■ DNS Records

Contacts

View contact information. To make changes to this information send an e-mail to Technical Support at support@bellsouth-hosting.net or call 1-800-313-6589.

Site owner

| | | | |
|-----------------|--------------------|------------------------|-----------------|
| Contact: | Karthik Sankara... | Street address: | 575 Morosogo Dr |
| Company: | BellSouth | City: | Atlanta |
| Phone: | 404. [REDACTED] | State: | GA |
| Email: | drkar@[REDACTED] | Country: | US |
| | | Postal code: | 30022 |

Edit

BellSouth® Shared Web Hosting

Place an Order:

1-800-313-6589; 8:00 a.m. to 6:00 p.m.(EST); Mon - Fri
E-mail: sales@bellsouth-hosting.net

For More Information Visit:

English: <http://hosting.bellsouth.net>
Español: <http://hosting.bellsouth.net/espanol>

Billing Questions:

1-800-313-6589; 8:00 a.m. to 6:00 p.m.(EST); Mon - Fri
E-mail: billing@bellsouth-hosting.net

Technical Help:

1-800-313-6589; 24 hours / 7 days a week
E-mail: support@bellsouth-hosting.net

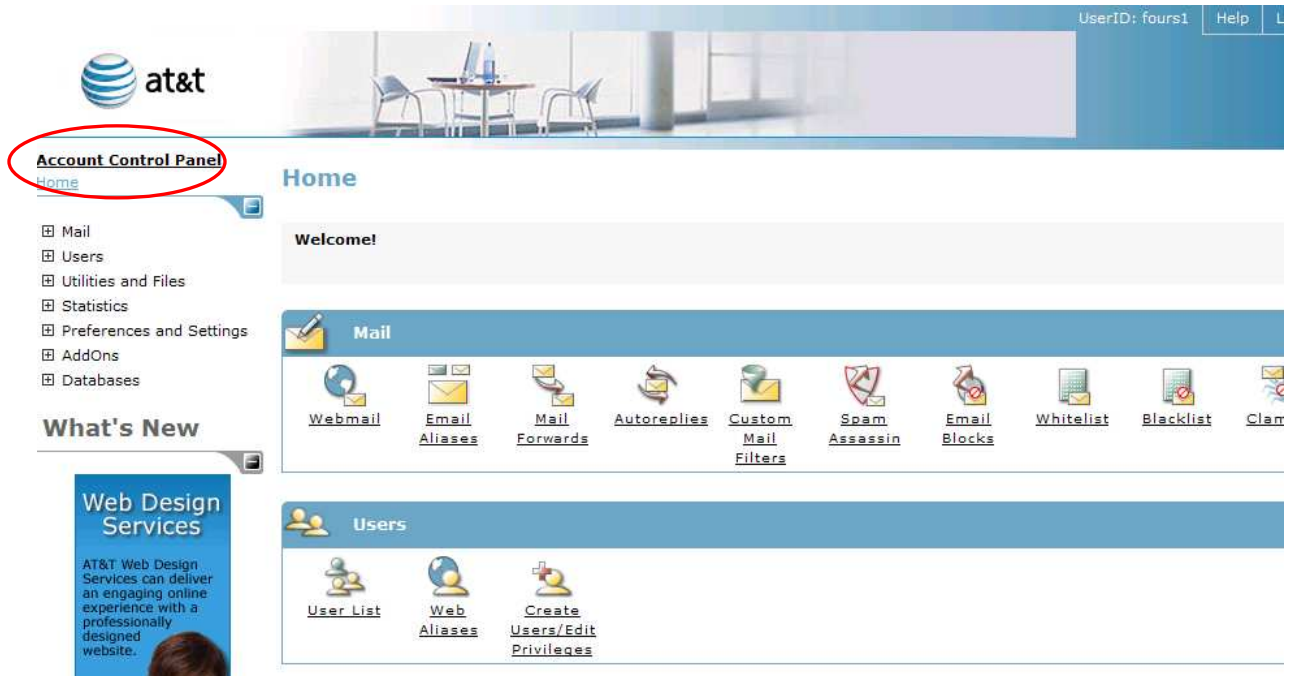
Version 1

To change the contact information for your new AT&T Web HostingSM Shared Hosting plan on the UNIX platform, please follow the steps below.

Note: It is very important to keep your contact information up-to-date to ensure you receive important communications from AT&T.

Step 1:

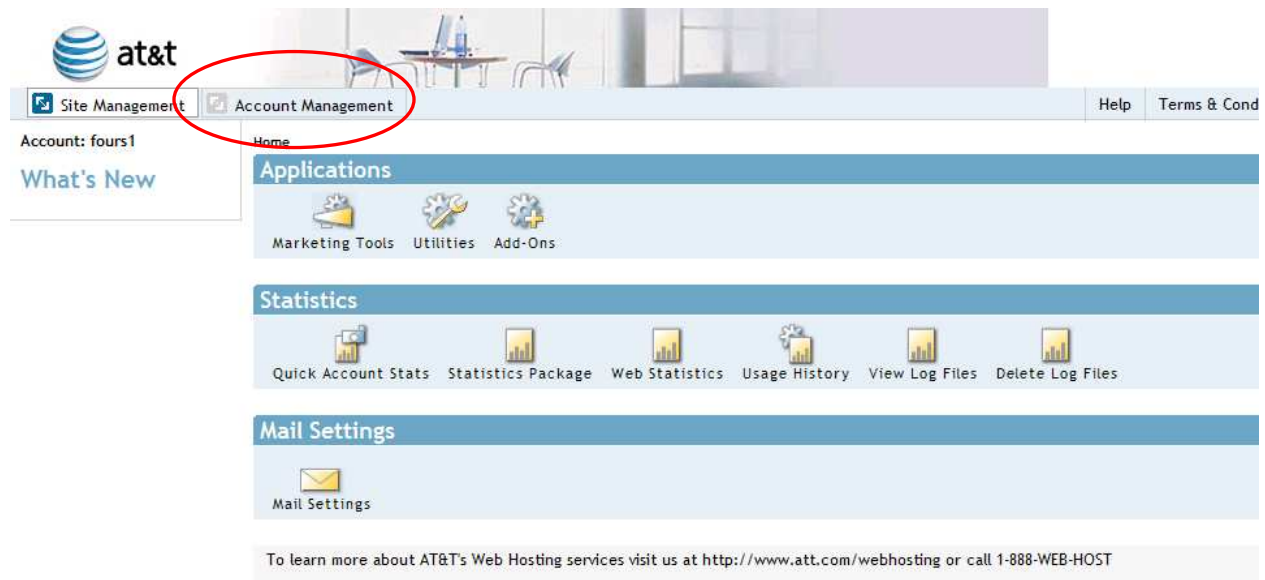
From the control panel home page, click on **Account Control Panel**.



Step 2:

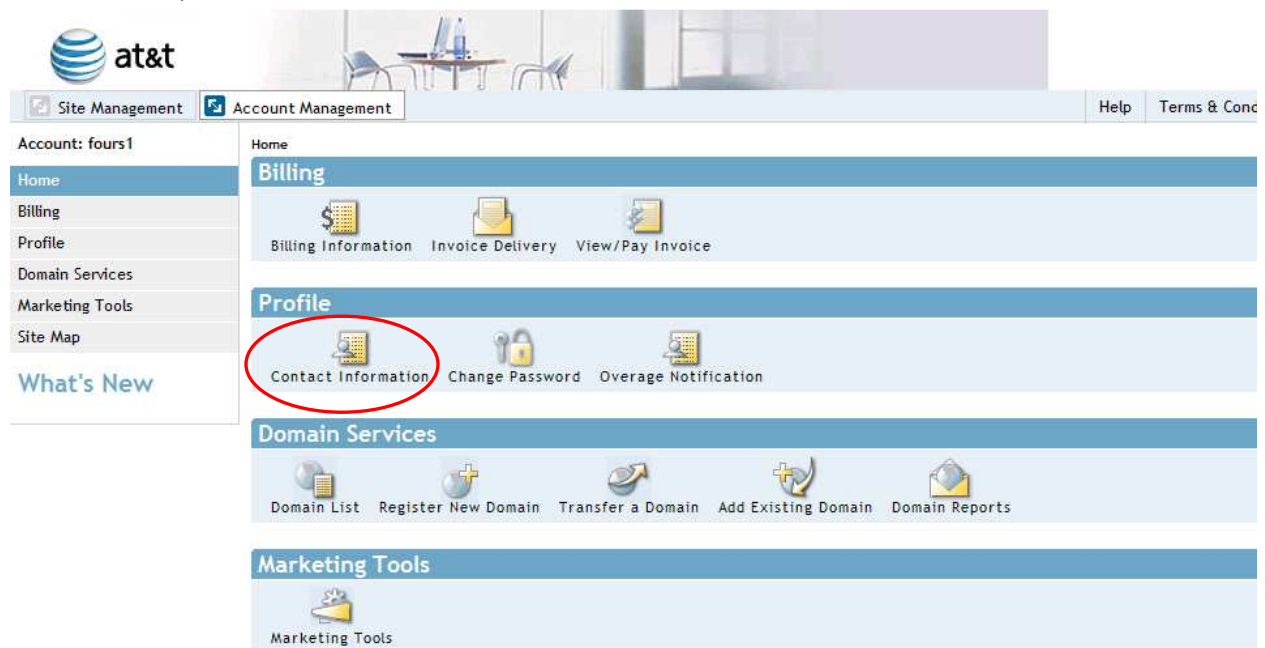
Enter your User ID and password when prompted. Then click Login. This will bring you to the Account Management section of your control panel.

Version 1



Step 3:

Under *Profile*, choose **Contact Information**.



Step 4:

Enter the information in the fields shown and click **Update Contact Information**.

Version 1

| Site Management | | Account Management | | Help | Terms & Con |
|----------------------|--|-------------------------------|--|------|-------------|
| Account: fours1 | | Profile > Contact Information | | | |
| Home | | Contact Information | | | |
| Billing | | | | | |
| Profile | | | | | |
| Contact Information | | | | | |
| Change Password | | | | | |
| Overage Notification | | | | | |
| | | | | | |
| Domain Services | | | | | |
| Marketing Tools | | | | | |
| Site Map | | | | | |
| What's New | | | | | |

| Contact Information | | | |
|----------------------------|----------|--------------------------------|--------------------------------------|
| Company | | Four Seasons Landscaping, Inc. | |
| Name | First | Candy | Either first or last name required |
| | Last | Goff | |
| Address | | 525 Chamblin Road | |
| | | | OPTIONAL |
| | City | Grovetown | |
| | State | Georgia | For U.S. addresses only/Required |
| | | -- or -- | |
| | Province | | OPTIONAL/For non-U.S. addresses only |
| | Country | United States of America | |
| | Zip Code | 30813 | Required for U.S. addresses |
| Phone | Voice | (706) 8605832 | ext |
| | Fax | () | ext OPTIONAL |
| Email | | fourseasonsinc@bellsouth.net | |
| Update contact information | | | |

Version 1

2.6.3 WEB SERVER

On the BellSouth Shared Web Hosting platform, you used the screen shown below to restart your web server as needed.

The screenshot shows the BellSouth Shared Web Hosting control panel. At the top, there are navigation links: [Quick Start Wizard](#), [About](#), [Help](#), and [Logout](#). The user's domain, **mygrowingebusiness.com**, is displayed in the top right. The main header reads **BellSouth® Shared Web Hosting**. On the left is a sidebar titled **Manage Your Account** with the following menu items: [Home](#), [Statistics](#) (with sub-items: Accounts Usage, Bandwidth Usage), [Email & FTP Settings](#) (with sub-items: Accounts, Aliases, Mail Settings), [Manage your Site](#) (with sub-items: Change Password, Contacts, **Web Server**, System, IP Filtering), [Web Space Utilities](#) (with sub-items: Backup Site, Restore Site, File Manager), and [Services](#) (with sub-item: Add Services). The main content area is titled **Web Server** and contains the following text: "Your VDS has its own proprietary Apache Web server, which you can administrate. This section enables you to restart the Web server and to enable/disable Apache watchdog monitoring." Below this is a section titled **Restart Web server** with the instruction: "Click this button in order to restart your Web Server. This process may take up to a few minutes." A warning icon and text state: "During the restart process, Web server will be down." A **Restart** button is located at the bottom right of this section.

On the AT&T Web HostingSM Shared Hosting platform, you cannot restart your web server. However, if you need help, you can submit a request to our technical support department.

Version 1

2.6.4 SYSTEM

On the BellSouth Shared Web Hosting platform, you used the screen below to determine the path to your log files change your administrative email address.

The screenshot shows the BellSouth Shared Web Hosting control panel for the domain **mygrowingbusiness.com**. The page is titled "System" and includes a sidebar menu on the left under "Manage Your Account". The sidebar contains links for Home, Statistics (Accounts Usage, Bandwidth Usage), Email & FTP Settings (Accounts, Aliases, Mail Settings), Manage your Site (Change Password, Contacts, Web Server, **System**, IP Filtering), Web Space Utilities (Backup Site, Restore Site, File Manager), Services (Add Services), and Domain Settings.

The main content area is titled "System" and contains the following information:

Set additional system settings of your own proprietary Apache Web server. This section enables you to define paths of error, access, and core dump files. It also enables you to update the Email address for the administrator of this VDS.

File & directory locations

| | |
|------------------|----------------------------|
| Error log file: | /etc/httpd/logs/error_log |
| Access log file: | /etc/httpd/logs/access_log |

Administration

| | |
|------------------------|----------------------------------|
| Administrator's Email: | Postmaster@mygrowingbusiness.com |
| Remote access: | ✓ |
| Quota alerts: | ✓ |

An "Edit" button is located at the bottom right of the Administration section.

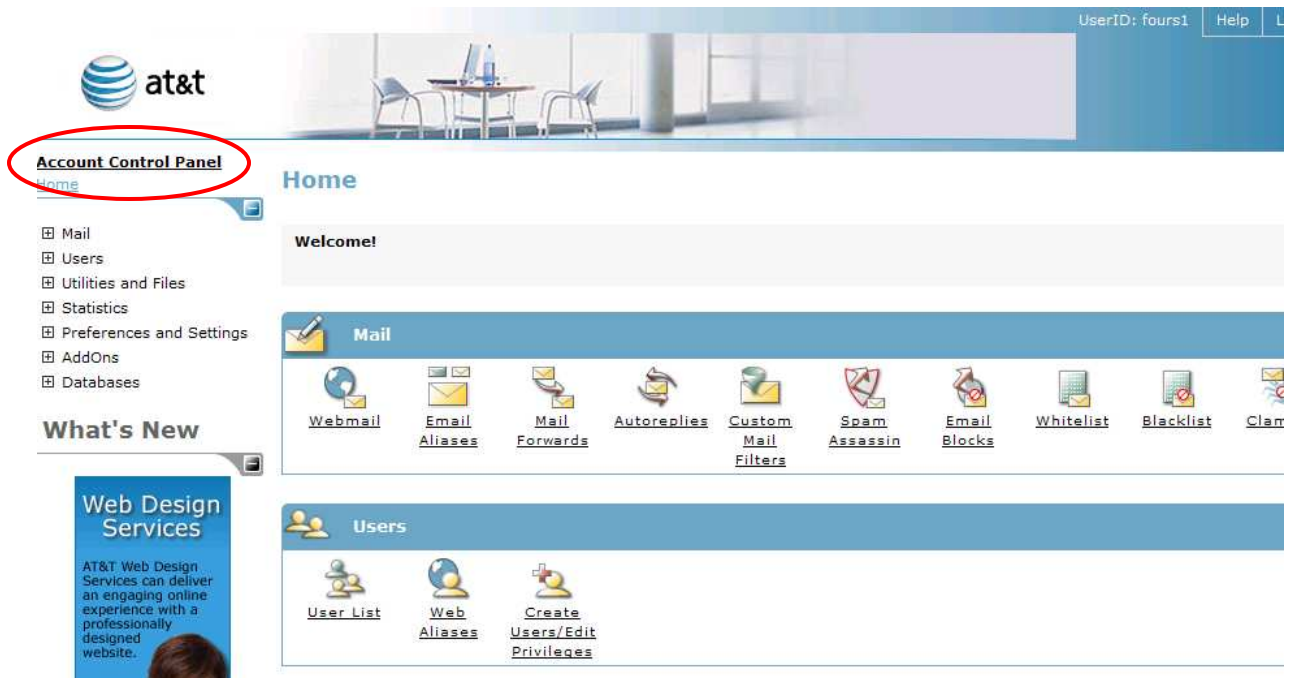
On the AT&T Web HostingSM Shared Hosting platform, you will no longer need to set the path to your log files. Your log files will be available in your control panel.

To access the log files via your new control panel, please follow these steps:

Step 1:

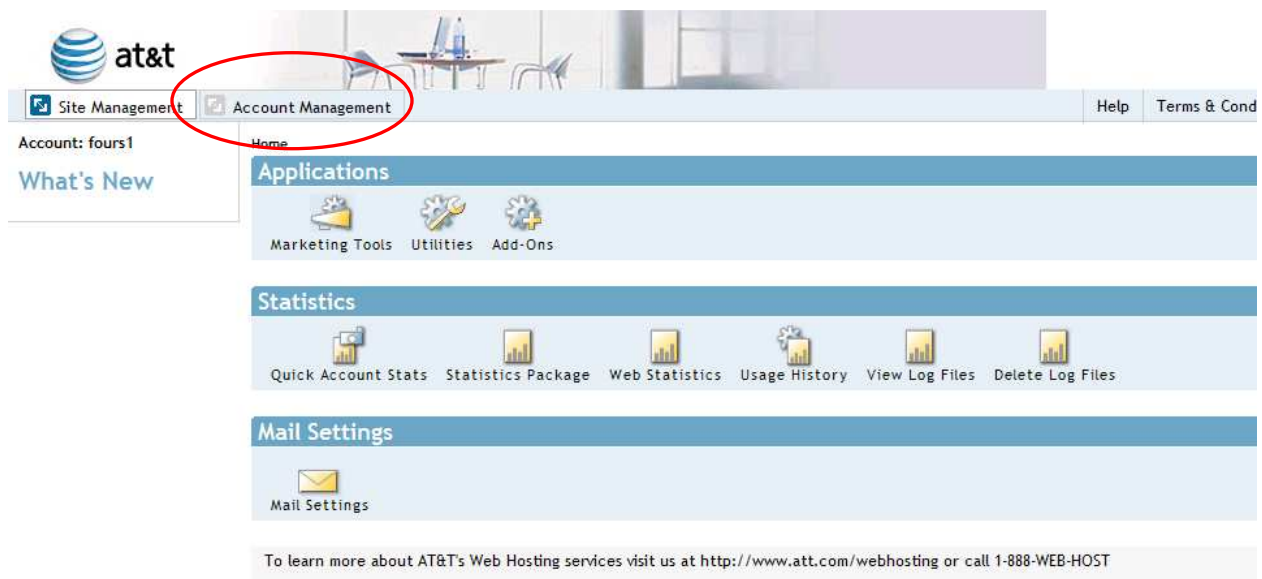
From the control panel home page, click on **Account Control Panel**.

Version 1



Step 2:


Enter your user ID and password if prompted. Then click Login. This will bring you to the Account Management section of your control panel.



Step 3:

Use the View Log Files and Delete Log Files icons in the Statistics section to view, manage, and delete your log files.

Version 1



Site Management

Account Management

HelpTerms & Conditions

Account: fours1

What's New

Home

Applications

Marketing Tools

Utilities

Add-Ons

Statistics

Quick Account Stats

Statistics Package

Web Statistics

Usage History

View Log Files

Delete Log Files

Mail Settings

Mail Settings

To learn more about AT&T's Web Hosting services visit us at <http://www.att.com/webhosting> or call 1-888-WEB-HOST

Version 1

2.7 WEB SPACE UTILITIES

2.7.1 BACKUP SITE

On the BellSouth Shared Web Hosting platform, you used the screen below to backup and restore your site.

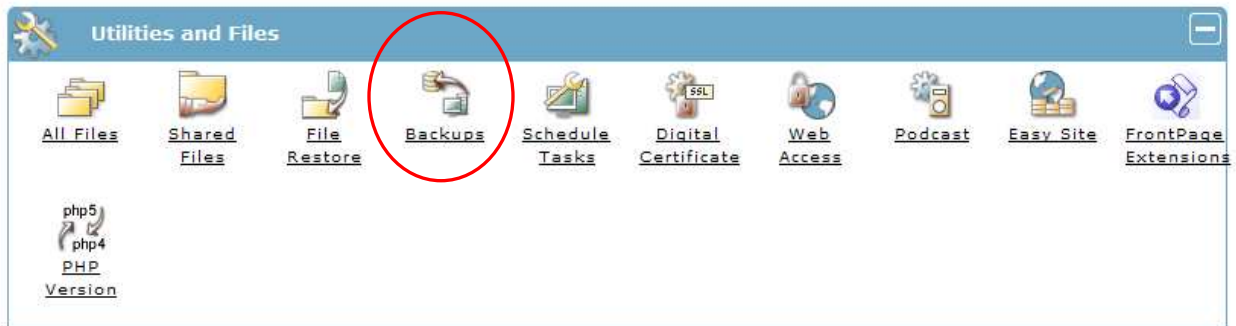
The screenshot shows a web browser window titled "Site Backup And Restore - Windows Internet Explorer". The address bar displays a URL from mygrowingbusiness.com. The page has a dark blue header with the title "Site Backup And Restore" and a "Help" button. Below the header, there are several sections for configuring a backup:

- Select data type:** Includes a "Backup Title:" text field, radio buttons for "All files", "Email mailboxes only", "Content files only", and "Virtual user (FTP + Email):" (with a dropdown menu showing "ftp"), and a "Directory:" text field.
- Select data range:** Includes a "File modified in the last:" dropdown menu (set to "All") followed by "Days ago". Below this is a box showing "Total size of files to backup (Before compression): N/A" and a "Recalculate" button.
- Protect backup with password:** Includes fields for "*Password:" and "*Retype:".

At the bottom of the form, there are "Cancel" and "Start Backup" buttons.

To backup and restore your site on the AT&T Web HostingSM Shared Hosting platform, go to the "Utilities and Files" section on the Home page of your new control panel. Click on the "Backups" icon to create a backup of your website. You may create multiple backups and give specific names to each backup in order to differentiate them.

Version 1



Utilities and Files >> Backups

Backups

Description: Backups are restore points for your website content. Create back ups often to ensure you will not lose any data.

Delete

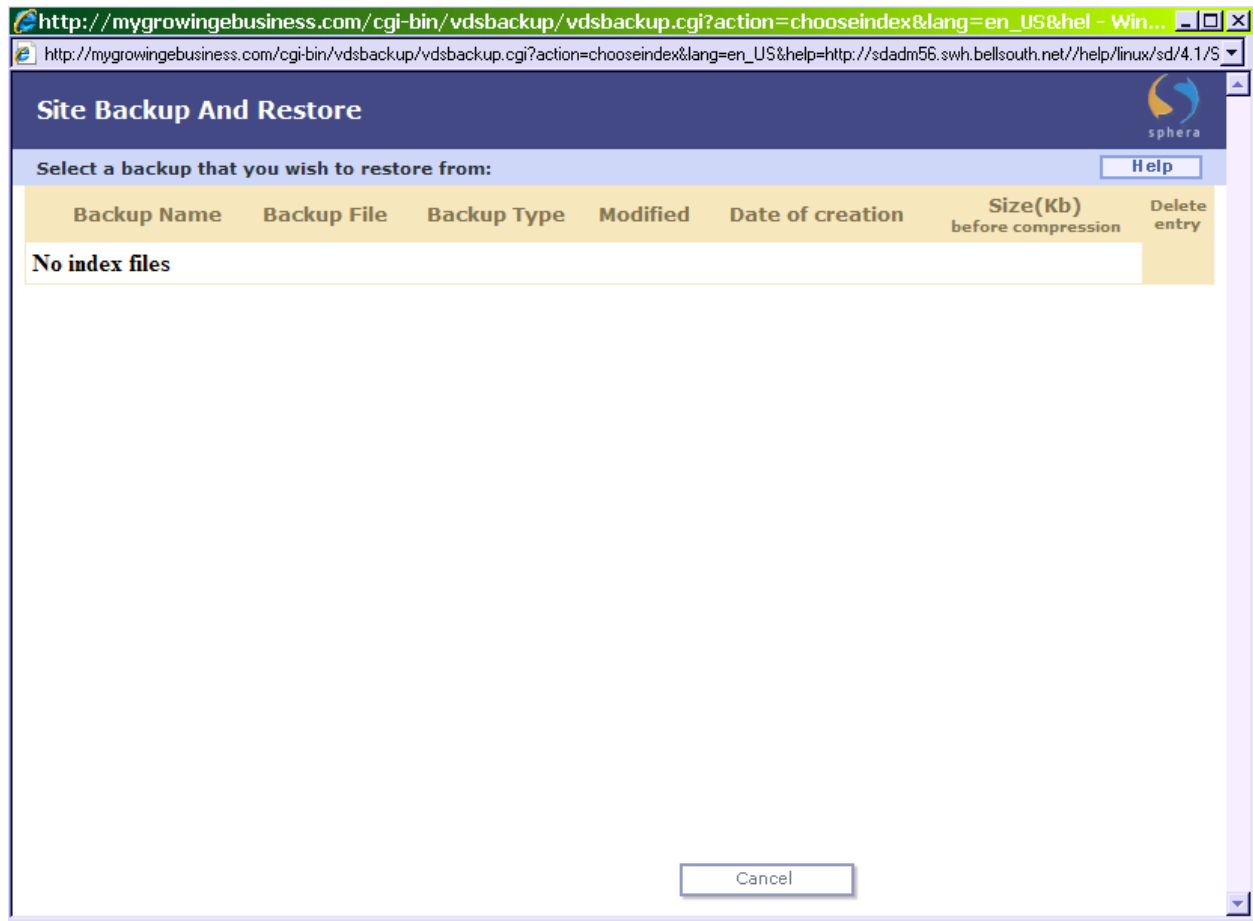
Create Backup

| <input type="checkbox"/> | Name | Date | Size | Actions |
|---------------------------------------|------|------|------|--------------------------|
| -- There are no records to display -- | | | | |
| <div>Delete</div> | | | | <div>Create Backup</div> |

Version 1

2.7.2 RESTORE SITE

On the BellSouth Shared Web Hosting platform, you used the screen below to restore your site.



You can restore your site from a previous backup using your new AT&T Web HostingSM Shared Hosting control panel.

Step 1

On the Home page of your control panel, in the **Utilities and Files** section, click on the **File Restore** icon to restore your backed up files.

Version 1



Step 2

From the File Restore screen, you can select the directory(s) you wish to restore.

Utilities and Files >> File Restore

Upload File Create File Create Directory

Directory Properties: BACKUP_FILES
Name and Path: All Files / BACKUP_FILES
Last Modified: 05:42 AM 01/28/2009
Actions: Restore
Contents: 6 directories, 0 files, (0 shortcuts)
Options: ☐ Show Hidden Files
View Directory Contents in: UTF-8

Delete Compress Share

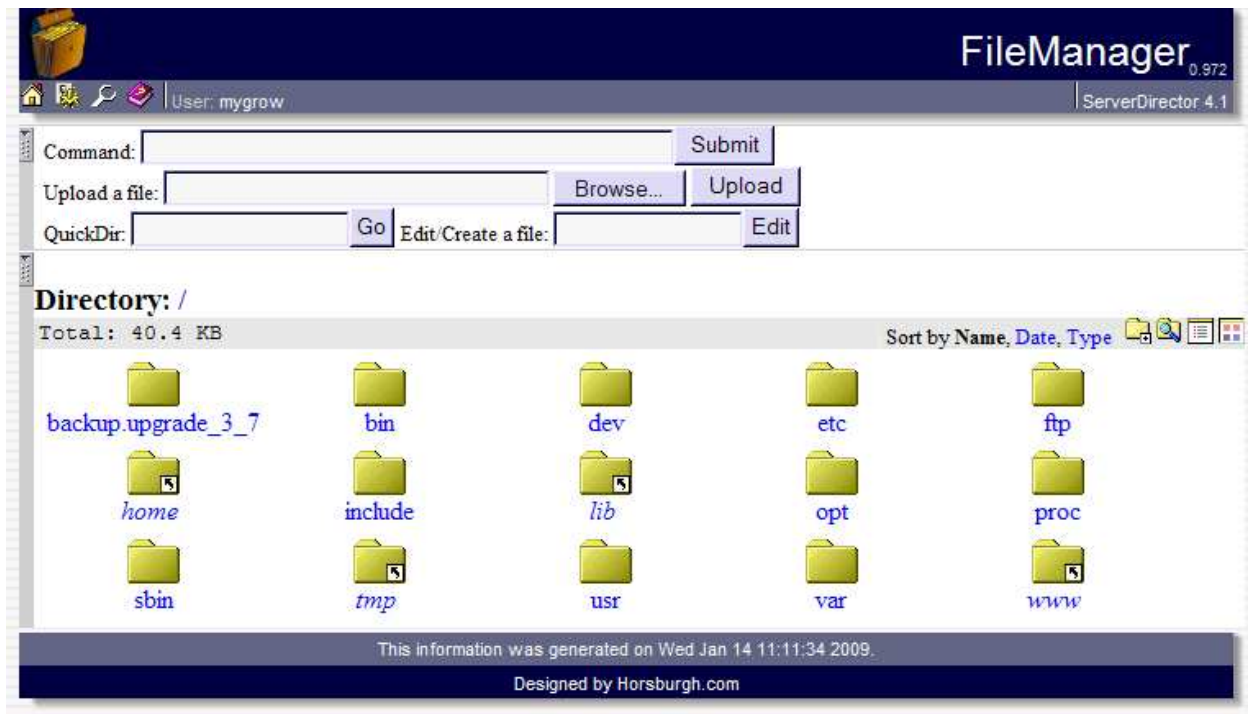
| <input type="checkbox"/> | Directory Contents | Last Modified | Size | Actions |
|--------------------------|--------------------|---------------|------|---------|
| <input type="checkbox"/> | etc | 08/28/2008 | | Restore |
| <input type="checkbox"/> | ftp | 08/27/2008 | | Restore |
| <input type="checkbox"/> | tmp | 09/02/2008 | | Restore |
| <input type="checkbox"/> | users | 08/27/2008 | | Restore |
| <input type="checkbox"/> | var | 08/27/2008 | | Restore |
| <input type="checkbox"/> | www | 08/27/2008 | | Restore |

Delete Compress Share

Version 1

2.7.3 FILE MANAGER

On the BellSouth Shared Web Hosting platform, you used the following screen to move your files.



On the AT&T Web HostingSM Shared Hosting platform, you will need to access the Directory Properties to manage your files. Using this interface, you can upload files, create directories and create files.

Step 1:

From the Home page of your control panel, in the Utilities and Files section, select the **All Files** icon.



Version 1

Step 2:

You will then see the default view of the All Files screen. Click on the Help button in the upper right hand corner of the All Files screen for further information.

Utilities and Files >> All Files

[Upload File](#) [Create File](#) [Create Directory](#)

Directory Properties: All Files

Name and Path: All Files
Last Modified: 03:46 PM 01/28/2009
Actions: [Restore](#)
Contents: 7 directories, 0 files, (0 shortcuts)
Options: ☐ Show Hidden Files
View Directory Contents in: UTF-8

[Delete](#) [Compress](#) [Share](#)

| <input type="checkbox"/> | Directory Contents | Last Modified | Size | Actions |
|--------------------------|--------------------|---------------|------|---|
| <input type="checkbox"/> | backup | 01/28/2009 | | Properties Copy Move Rename |
| | etc | 08/28/2008 | | Properties Copy |
| <input type="checkbox"/> | ftp | 08/27/2008 | | Properties Copy Move Rename |
| | tmp | 09/02/2008 | | Properties Copy |
| | users | 08/27/2008 | | Properties Copy |
| <input type="checkbox"/> | var | 08/27/2008 | | Properties Copy Move Rename |
| | www | 08/27/2008 | | Properties Copy |

[Delete](#) [Compress](#) [Share](#)

Version 1

2.8 ADDED SERVICES

On the BellSouth Shared Web Hosting platform, you used the following screen to add services.

The screenshot shows the 'Add Services' interface of the BellSouth Shared Web Hosting control panel. On the left is a sidebar menu titled 'Manage Your Account' with categories: Home, Statistics (Accounts Usage, Bandwidth Usage), Email & FTP Settings (Accounts, Aliases, Mail Settings), Manage your Site (Change Password, Contacts, Web Server, System, IP Filtering), Web Space Utilities (Backup Site, Restore Site, File Manager), Services (Add Services), and Domain Settings (Domains, Web Aliases, DNS Header, DNS Records). The main content area is titled 'Add Services' and contains instructions on how to upgrade services and activate features. Below the text are icons for Collaboration, Database, E-Commerce, Web Application, and Web Development. A table at the bottom lists 'Available services' (Auto Responder, Clam AntiVirus) and 'Installed services' (Auto Responder with a 'test' link, Neomail with a 'Launch application' link, and SpamAssassin 3 with a 'Launch application' link). A 'Delete' button is located at the bottom right of the installed services list.

| Available services | Installed services |
|--------------------------------|--|
| Auto Responder | Auto Responder ↳ <input type="checkbox"/> test |
| Clam AntiVirus | Neomail ↳ <input type="checkbox"/> Neomail ↳ Launch application |
| | SpamAssassin 3 ↳ <input type="checkbox"/> SpamAssassin 3 ↳ Launch application |

[Delete](#)

On the AT&T Web HostingSM Shared Hosting platform, similar functions are available in the control panel.

2.9 DOMAIN SETTINGS

On the BellSouth Shared Web Hosting platform, you used the Domain Settings interface to manage your domain.

Manage Your Account

- Home
- ▼ Statistics
 - Accounts Usage
 - Bandwidth Usage
- ▼ Email & FTP Settings
 - Accounts
 - Aliases
 - Mail Settings
- ▼ Manage your Site
 - Change Password
 - Contacts
 - Web Server
 - System
 - IP Filtering
- ▼ Web Space Utilities
 - Backup Site
 - Restore Site
 - File Manager
- ▼ Services
 - Add Services
- ▼ **Domain Settings**
 - Domains
 - Web Aliases
 - DNS Header

Welcome

You are viewing the control panel for account **mygrowingbusiness.com**, which is a name based VDS (Virtual Dedicated Server). Your account is **enabled** and is using the following shared IP address: **65.83.225.184**. For assistance, please click the help button or contact support staff.

More Info

To upgrade your service, get additional e-mail boxes and increase your disk space and bandwidth, send an e-mail to support@bellsouth-hosting.net. For security reasons you can ONLY make these requests by e-mail. Additional information can be obtained calling 1-800-313-6589.

New Features

The new and enhanced Control Panel allows you to:

- Access account information and account status
- Obtain technical and sales support contact information
- Access Web site usage statistics
- Add e-mail and FTP accounts
- Configure parameters of your outgoing email accounts
- Backup files and directories
- Configure your site parameters
- Access log files
- Add services and functionality for database functions, Web development, Web statistics and much more.
- Access context-specific Help

Email & FTP Settings

- ➔ [Add a new Email account](#)
- ➔ [Configure an Email alias](#)
- ➔ [Configure a mailing list](#)

Site Management

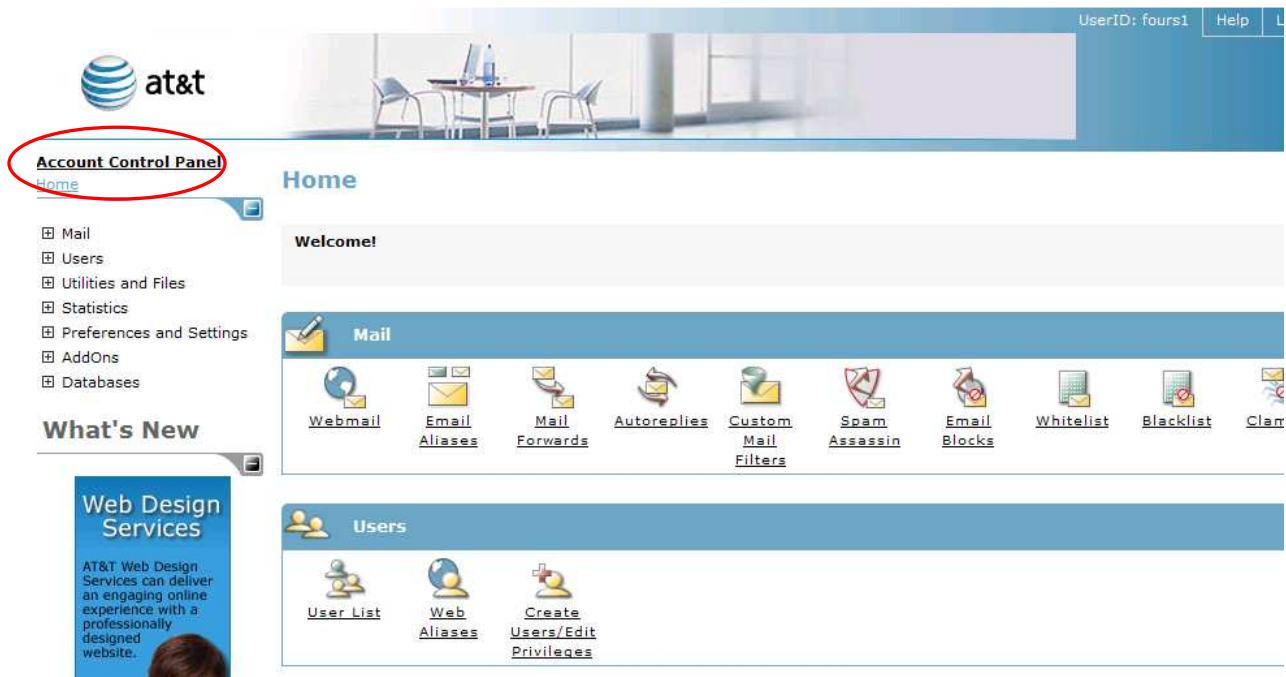
- ➔ [Set a new password](#)
- ➔ [Restart your VDS](#)
- ➔ [Backup your Web site](#)
- ➔ [Start the File Manager](#)

Version 1

On the AT&T Web HostingSM Shared Hosting control panel for the UNIX platform, you will use the Domain Services segment of your new control panel to manage your domain.

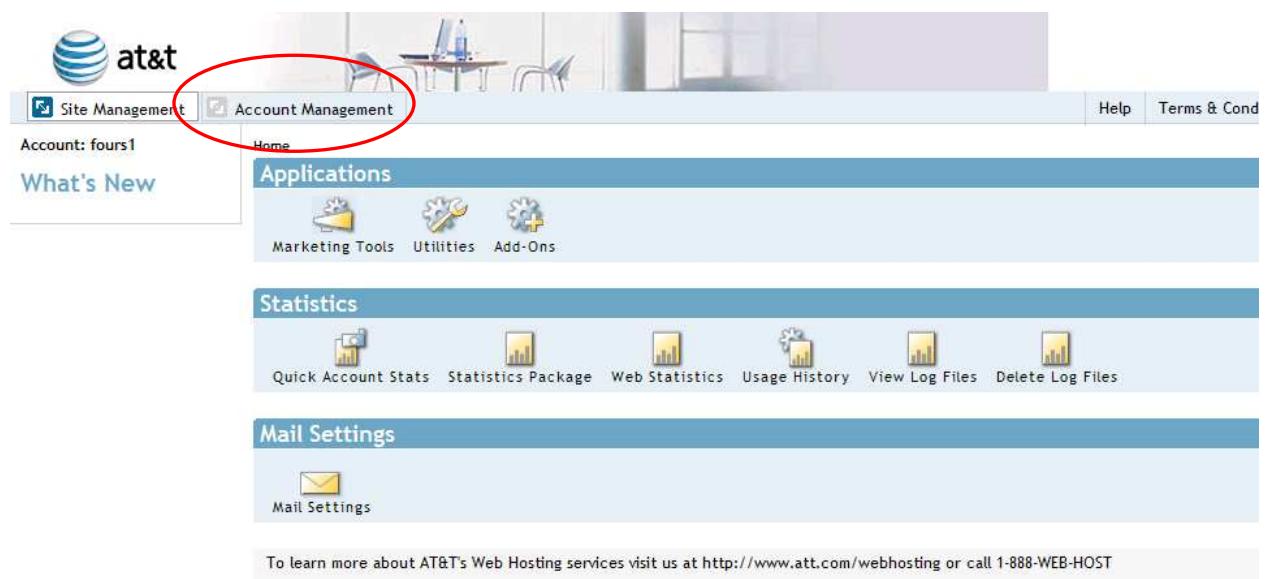
Step 1:

On the Home page of your control panel, select Account Control Panel.



Step 2:

Enter your user ID and password if prompted. Then click Login. This will bring you to the Account Management section of your control panel.



Version 1

Step 3:

In the Domain Services section, you will see your domain management options. You can click on the Help button in the upper right hand corner of each screen to learn more details about each option.

