This letter supplements Accessible Letter CLECAMS02-122 dated November 12, 2002 and provides final details regarding the Line Loss Notification Process errors and interruption. Corrections have been made for both issues and Line Loss Notifications (LLNs) are being processed normally.

Both issues identified in CLECAMS02-122 were caused by EDI mapping errors that resulted from the expansion of the length of the ECCKT field in version 5.02. Program updates mishandled the field length change, which resulted in the Conversion Date (CVD) information not being picked up by the EDI formatter.

This error affected all LLNs sent to customers using EDI version 5.02. It also affected LLNs sent in version 4.02 in the Ameritech region when the loss was to SBC Retail or a CLEC using version 5.01 or 5.02. Corrections were put in place last night, November 12. LLNs that were being held so that they were not distributed with errors have been released. LLNs that were sent with no CVD can be regenerated and SBC will coordinate the delivery of those LLNs with the affected customers.

SBC apologizes for these errors. Affected customers may direct questions to their Account Managers.