Quick Start
AT&T MicroCell™

Getting To Know Your Device

Status Indicators
(Front of the Device)

- Network
- GPS
- Ethernet
- Power

Device Connections
(Back of the Device)
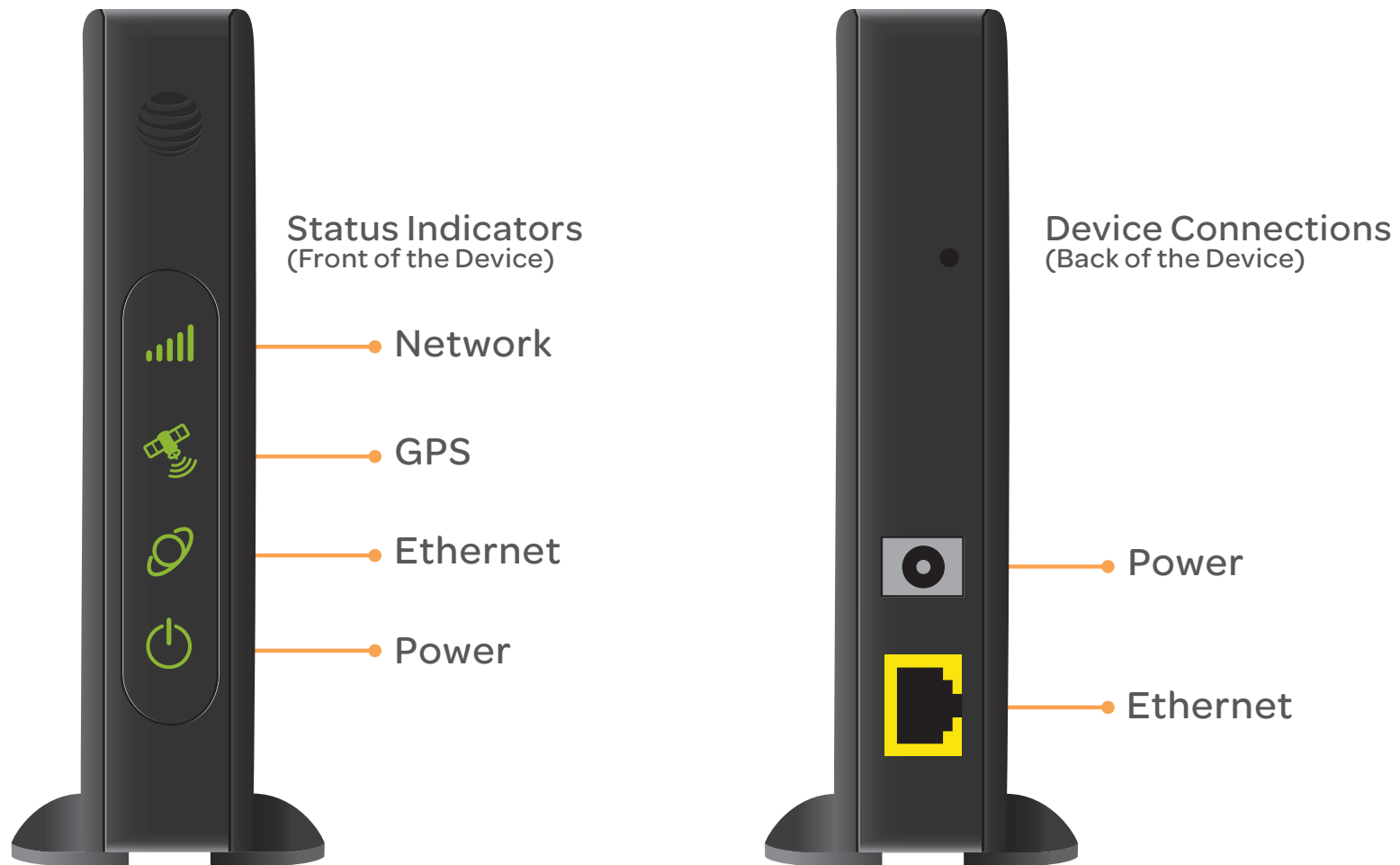
- Power
- Ethernet

Package Contents

AT&T MicroCell™ | AC power adapter | Yellow Ethernet cable | Quick Start | User Guide
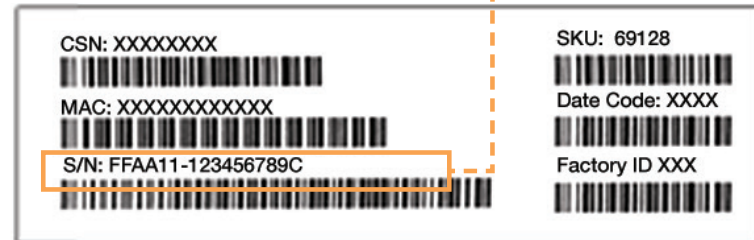
Before You Begin

- Plan your installation location – your device should be:
  - **Within three feet of a window** to receive a GPS signal for 911 purposes.
  - At least **one foot from other wireless broadcasting devices** to avoid possible interference.
  - Where you can **connect your MicroCell to your Internet equipment.**

- Plan on 10-15 minutes for equipment setup and online activation. Your device will then need up to an additional 90 minutes for final device activation, which requires no effort on your part.

- You will need your AT&T wireless phone number/user name or AT&T Access ID, as well as your password for online activation. If you haven't set up an AT&T online wireless account, you can do so while activating your MicroCell online.

Serial Number (S/N)

Write down your MicroCell's serial number; you'll need it for online activation and future reference. It can be found on the bottom of the device or on the box label.
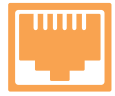
Serial # (S/N)

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To view an activation tutorial, visit **att.com/MicroCell-Help**.

CSN: XXXXXXXX

MAC: XXXXXXXXXXXX

S/N: FFAA11-123456789C

SKU: 69128

Date Code: XXXX

Factory ID XXX

Quick Setup

① Connect your device to the Internet

Connect the yellow Ethernet cable from the "Ethernet" port on your MicroCell to your router.
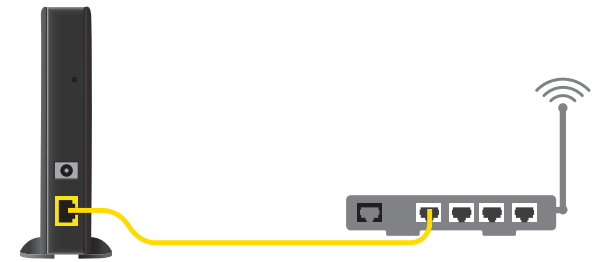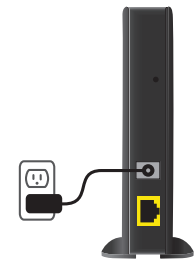
② Power on your device

Connect your MicroCell to a power outlet with the AC power adapter.

The Power light on the front of the device will come on immediately. Within a few minutes, other lights will flash as a GPS signal is located and software is updated.

③ Activate your device online

If you completed online activation in store, proceed to Step 4.

Visit **att.com/MicroCell-Activate** and follow the instructions on the screen.

You'll need the following:
- Serial number (S/N)—it's on the bottom of the device and the box label.
- Your AT&T wireless phone number/user name or AT&T Access ID, as well as your password. If you haven't set up an AT&T online wireless account, you'll need to do so.

NOTE:
Hold on to this guide; you'll come back to it after you activate your device.

④ Wait while your device connects

90 MIN

Take a break!

You will receive a text message and email once activation is complete.

Visit **att.com/MicroCell** to learn more on how to get the most out of your MicroCell.

The GPS and Network lights will start flashing **GREEN** after connecting power to your device. A solid **GREEN** Network light indicates activation is complete!

Confirm Network Connection

Network
Solid Green

GPS
Solid Green

Ethernet
Solid Green

Power
Solid Green

NOTE:
It can take **up to 90 minutes** from step 1 to complete activation. Your device may update and restart during this time.
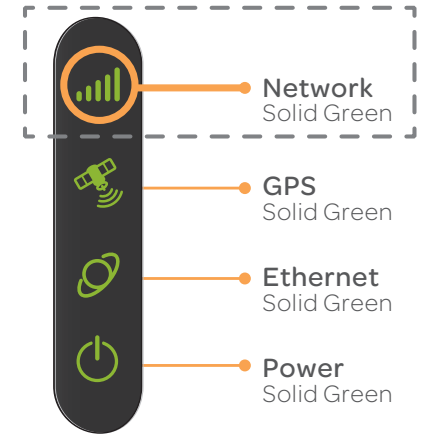
⑤ Confirm your success

Your device is configured and working properly when:

- You receive a text message and an email confirmation.

- The Network light on your MicroCell is solid and **GREEN**.

- Your cell phone shows "**AT&T MicroCell**" or "**AT&T M-Cell**" instead of "**AT&T**" as the network provider (as shown below).

NOTE:
You may need to restart your cell phone for "AT&T MicroCell" or "AT&T M-Cell" to appear.

AT&T → AT&T MicroCell **or** AT&T M-Cell

NOTE: Some mobile devices may display network provider information differently.

Having Trouble? Make sure:

1. You have waited at least 90 minutes for activation to complete.

2. You have activated your MicroCell online and received the Online Activation Complete email.

3. Your MicroCell GPS indicator light is solid and not flashing.

4. Your Internet connection and home network are up and running and connected.

NOTE: If you still have trouble, try restarting your device by unplugging the power adapter, waiting 10 seconds, then plugging the adapter back in.

Need More Help?

Refer to the Troubleshooting section in the User Guide, visit **att.com/MicroCell-Help**, or call AT&T Support at 1-800-331-0500.