



## AT&amp;T Fiber: Typical Installation Timeline\*

## Stakeholders

Day 1

1 month

2 months

3 months

4 months

5 months

6 months

AT&T Sales Executive  
Property Management Staff

Design  
approved

AT&T Implementation Team  
Property Management Staff

Fiber  
Design/Site  
Readiness

Owner to provide access  
to telecom rooms/units

AT&T Network Field Leader  
Property Management Staff

Property  
kick-off  
meeting

AT&T Network Placing Coordinator  
Property Management Staff

Overview of the in building  
implementation plan

In building wiring

Outside Fiber  
placement  
kick off  
meeting

Coordination of exterior  
fiber placement

AT&T Network Field Leader  
ACC Tech Support  
Property Management Staff

Outside Fiber distribution / placement

Progress  
updates

Weekly calls to  
coordinate and  
schedule the build

ACC Account Manager  
Property Leasing Staff  
Residents

Service  
is ready to  
order

AT&T Implementation Team  
o Network Field Leader: Responsible for in-building construction activities  
o AT&T Network Team: Responsible for exterior fiber distribution / placement activities

o Connected Communities Technical Support: Responsible for overall coordination of implementation activities  
o AT&T Account Manager: Responsible for sales support on property

\*Actual timelines will vary.

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