



# AT&T Internet Quick Start Guide

## Welcome to AT&T Internet

### Go Wi-Fi®

- 1 Go to your computer's Wireless Network Settings and refresh the network list.
- 2 Select your Wi-Fi Network Name from the list.
- 3 Enter the Wi-Fi Password in the Password field.

Repeat these steps to configure all of your Wi-Fi enabled computers, notebooks, tablets, and smartphones. If your computer doesn't have built-in wireless capability, install and configure a wireless adapter according to the manufacturer's instructions.

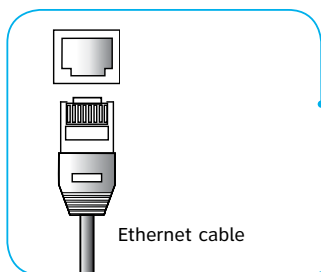
### Find your Wi-Fi Network Name and Password

The Wi-Fi Network Name (SSID) and Wi-Fi Password (Wireless Network Key) needed to connect your devices to your home network are located on the side of the gateway. The Wi-Fi Network Name begins with "ATT" followed by several characters.



### Connect via Ethernet

Connect Ethernet cable to an available yellow Ethernet port on the Wi-Fi Gateway. Then connect the other end of the cable to the Ethernet port of your computer, notebook, or printer.



Need to set up Internet-connectable devices, such as a surveillance camera, game console, or other remote-access tool? If yes, then go to **att.com/portforwarding** for easy set-up instructions.

## Email

For email support, visit **att.com/esupport/email.jsp**

To access email from your desktop or mobile device:

- 1 Go to **att.net**
- 2 In the upper-right side of the screen, select the **MAIL** icon.
- 3 Enter your full **Email Address** (including the portion after the @ symbol) and **Password**.

**Note:** Your email address and password are usually the same as your primary member ID and password.

## Resources & solutions

### Test your Internet connection speed

Our **speed test** takes less than a minute to perform two key measurements (Download and Upload) to help you determine if you should take steps to improve the performance of your online experience. Visit **att.com/speedtest**

### Maximize your speed

Visit **att.com/tips** to learn how to keep your Internet service running at peak speed.

### Troubleshooting & technical support

- Visit **att.com/support** for support, including live chat.
- Download the free myAT&T app to your mobile device. Go to **att.com/myattapp** or text “app” to 8758.
- Visit **att.com/wifisupport** for help with Wi-Fi.

### Accessibility support

- Alternate formats now available in large print or braille. Call **800.288.2020** and request your Internet Quick Start Guide in an alternate format.
- Additional accessibility support:
  - ❖ Telephone equipment for visual and/or hearing impaired:  
Phone: 877.902.6350  
TTY: 800.772.2889
  - ❖ Repair Center:  
Phone: 800.246.8464  
TTY: 800.397.3172
- Accessible tagged PDF: Visit **att.com/userguides**
- Device compatibility feature: Compatible with any TTY/TDD devices with standard phone line.

¿Habla español? Por favor visite **att.com/uverseguias** para ver la información en español. También pueden ver la siguiente guía: ATT72300517-13 (Quick Start Guide HSIA) para más detalles.

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