Voicemail Viewer and Voicemail-to-Text (VMTT)
Get VMTT on your qualifying iOS or Android™ device via the Voicemail Viewer App or choose to automatically forward your voicemail messages with VMTT to a designated email address accessible from your smartphone, tablet, or computer.

Caller ID on TV
See who is calling on your TV screen, and decide whether you want to answer (Phone and U-verse TV service required).

Add/Remove Wireless Number
Combine your AT&T Wireless and home Voicemail into a single mailbox. Wireless numbers can be added or removed anytime you’d like.

Call Blocking
Block unwanted calls from numbers you specify, avoid those with anonymous information, and screen the callers you want to hear from with this feature.

Need more help?
Visit att.com/digitalvoicemail for more information on setting up and customizing your voicemail.

Questions?
Click or Live Chat online: att.com/support
Call: 800.288.2020 (and say “Technical Support”)
¿Hablas español?
Para ver esta guía en español, visita att.com/uversesupport y haz clic en Guía del usuario del servicio Phone de AT&T (ATT82000603-10).

Accessibility support:
Alternate formats now available in large print or braille.
Call 800.288.2020 and request your Phone User Guide (ATT82000603-10) in an alternate format.
• Telephone equipment for visual and/or hearing impaired:
  – Phone: 877.982.6350
  – TTY: 800.772.2889
• Repair Center:
  – Phone: 800.246.8464
  – TTY: 800.397.3172
• Accessible Tagged PDF: Visit att.com/userguides
• Device Compatibility Feature: Compatible with any TTY/TDD devices with standard phone line

AT&T Phone
• Top Features
• How to manage Phone Features
• How to manage or change Voicemail Settings
• Need more help?
Anonymous Call Blocking
Allows you to reject incoming calls from callers who block their Caller ID. The message “The number you dialed does not accept calls without Caller ID information” will be played to the caller indicating that you do not accept anonymous calls.
- **ON**: *77#
- **OFF**: *87#

All Call Forwarding
Allows you to forward all incoming calls to another number.
- **ON**: 72, enter a forwarding number if one is not already set, then press #
- **OFF**: *73#

Busy Call Forwarding
Allows you to forward all incoming calls to another number when your line is busy.
- **ON**: 90, enter a forwarding number, then press #
- **OFF**: *91#

Exclusive Call Forwarding
Allows you to forward up to 20 phone numbers from a list of specific incoming callers to an alternate phone number. Click on the “X” to remove from the list.
- **ON**: Activated Online
- **OFF**: Online or dial *82#

No Answer Call Forwarding
Sends any phone calls that aren’t answered to either voicemail or an alternate phone number.
- **ON**: 92, enter a forwarding number, then press #
- **OFF**: *93#

Safe Call Forwarding
Allows you to forward incoming calls to another phone number if your main phone line has a service disruption.
- **ON**: 372, enter a forwarding number, then press #
- **OFF**: *373#

Call Blocking
Call blocking allows you to prevent up to 20 phone numbers from ringing through to your phone. Caller receives a message saying “the number you dialed does not accept your call.”
- **ON**: 50 and follow voice prompts
- **OFF**: *80#

Call ID Blocking
Prevent the person you are calling from seeing your details on their Caller ID display. Enable this feature for all calls at uversecentral.att.com
- **To disable this feature for one call, press *82, dial the number, then press #**
- **To block your details for one call, press *67, dial the number, then press #**

Caller ID on TV
Allows members with U-verse TV and Phone services to receive Caller ID notifications on their TV. A small window will appear on the TV screen when a new call comes in and will automatically disappear after 10 seconds.

Call Screening
Accept calls only from selected numbers. All other callers hear “The number you dialed will not accept your call.”
- **ON**: Activated online
- **OFF**: *84#

Directory Assistance Blocking
Blocks incoming calls to any number that has a directory assistance phone number.

Do Not Disturb
Gives you the option to turn off the ringer on your phone. This can be done from either the handset or from here. A busy signal will be heard by the caller when Do Not Disturb is turned on.
- **ON**: 78#
- **OFF**: *79#

Exclusive Call Blocking
International Call Blocking allows you to prevent all outgoing calls to international numbers (when dialing starts with 011 or 010).

See the complete list of Phone features at att.com/ufeatures, battery backup information at att.com/batterybackup, and other helpful user guides at att.com/userguides.

Call Forwarding
Allows you to forward incoming calls to another number.
- **ON**: *370#
- **OFF**: *371#

Directory Assistance Blocking
Directory Assistance Blocking allows you to prevent all outgoing calls to Directory Assistance (such as 411 or information)

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Locate Me
Never miss an incoming call again! Not only will your Phone number ring, but up to four other numbers will all ring at the same time. Enter numbers on your "Locate Me" list—online at att.com/myatt
- **ON**: Activated Online
- **OFF**: *33#

Three-Way Calling
Allows you to add a third party to an existing conversation.
- **Flash + dial number + Flash**

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