



Delete an AT&T Switched Ethernet Service EVC or EVC segment

Company administrators can choose to delete an entire Ethernet virtual connection (EVC) or an EVC segment.

Note: If you have an AT&T Switched Ethernet ServiceSM EVC that isn't converted to an AT&T Switched Ethernet with Network on Demand EVC and you want to delete a port it's connected to, first disconnect all EVC segments from the port. Then ask your AT&T sales representative to disconnect the port for you.

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Before you delete one or more EVC segments

You can delete an entire EVC or EVC segment that you no longer need. For example, Image 1 shows an EVC that's connected to three locations. We no longer need the connection to the Fort Worth location, so we'll delete EVC segment 3.

Note: When you delete an EVC segment, you lose all the configuration information for that segment.

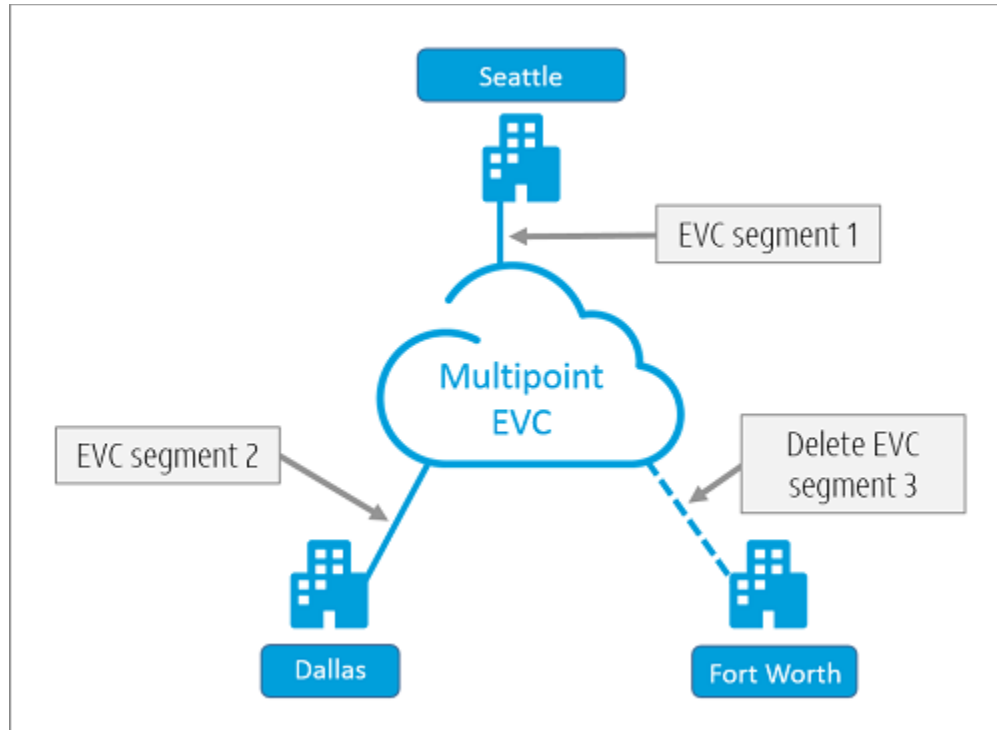


Image 1: Multipoint EVC with two locations; one location is moving to a different city

You can also delete an entire EVC. You might want to do this if you have a point-to-point EVC and now need to connect more than two ports. This connection requires a multipoint EVC. Be sure to note the configuration information in the point-to-point EVC before you delete it. You'll need that information when you create the new EVC.

Note: When you delete an entire EVC, you lose all configuration information. For example, all EVC segments specified in the EVC are deleted.

Delete an EVC segment

Complete these steps to delete an AT&T Switched Ethernet ServiceSM EVC segment.

1. Log in to AT&T Business Center.
2. Go to the Network inventory page:
 - **Business Center > Manage > Network > View all inventory > Network inventory**
3. Expand the site with the port that the EVC segment is connected to. Then expand **AT&T Switched Ethernet**. The port details appear.
4. Expand the port with the EVC segment you want to delete. Then, under **Ethernet Virtual Connection (EVC)**, click **View all**. The EVC details appear.
5. To the right of the EVC segment you want to delete, in the **Actions** menu, click **Delete this EVC segment**. The **Delete EVC segment** window opens.



6. Click **Continue**. The **Delete EVC segment** window refreshes.
7. Do one of the following:
 - To delete the EVC segment now, select **Schedule as available**.
Note: Even if you select this option, it can take time before the EVC segment is removed from the EVC.
 - To delete the EVC segment on a different date, choose **Select a date and time**. Then, select the date and time you want the EVC segment to be deleted.
8. Click **Continue**. A success message appears indicating your request to delete the EVC segment is added to your order.
9. Click **Review order**. The **Review order** page appears.
10. Click **Submit order**.

Delete an entire EVC

Complete these steps to delete an entire AT&T Switched Ethernet ServiceSM EVC.

1. Log in to AT&T Business Center.
2. Go to the Network inventory page:
 - **Business Center > Manage > Network > View all inventory > Network inventory**
3. Expand the location that has the port with the EVC you want to delete. Then, expand **AT&T Switched Ethernet**. The port details appear.
4. Expand the port with the EVC you want to delete. Then, under **Ethernet Virtual Connection (EVC)**, click **View all**. The EVC details appear.
5. To the right of the EVC you want to delete, from the **Actions** menu, click **Delete entire EVC**. A message appears asking if you're sure you want to continue.
6. Click **Continue**. The **Delete an EVC** window opens.
7. Do one of the following:
 - To delete the EVC now, select **Immediate**.
Note: Even if you select this option, it can take time before the EVC is removed from your Network inventory page.
 - To delete the entire EVC on a different date, choose **Select a date and time**. Then, select the date and time you want the EVC to be deleted.
8. Click **Continue**. A success message appears indicating that your request to delete the EVC is added to your order.
9. Click **Review order**. The **Review order** page appears.
10. Click **Submit order**.