

Checklist for upgrading to AT&T Internet

1. Confirmation and registration

- Make sure order information is correct. Jot down the installation or service activation date.
- Register at att.net/uverse with an AT&T ID and password, or an account number and four-digit passcode.
- Visit att.com/uversewelcome for helpful tips on how to prepare for the installation.

2. Activation and installation

Self-installation

- Check your email/voicemail or text for an AT&T message that contains a link to track your equipment.
- Install equipment after 2 p.m. on the service activation date. This is when your service will be activated.
- Disconnect your DSL equipment and install your new Internet equipment using the enclosed instructions.

Professional technician

- Call **800.288.2020** to schedule an installation appointment for your Internet service. Enter the number associated with your account.
- Check your email/voicemail or text messages for appointment reminders. These messages contain the date and time the technician will install your new AT&T service.
- Be available for the installation. (If your schedule changed, no worries. Just [log in](#) with your order number or account number to find an available appointment time that works for you.) The technician will install your new equipment and help you through the registration process if you haven't already registered.

3. Manage account and billing information

myAT&T

- [Log in](#) to myAT&T to manage your account online.
- [Download the myAT&T app¹](#) to manage your account on the go.

Billing

- Look for your new bill for your upgraded Internet service. It'll be separate from your AT&T DSL and/or voice service bill. If you have traditional home phone and didn't upgrade to a digital phone service, you'll continue to receive a separate bill for your AT&T home phone service.
- Pay your final bill for any current services if you're not on AutoPay. You'll receive a final bill in the mail for any discontinued services.

Set up AutoPay

- Make sure to set up new arrangements for AutoPay and pay the final bill for all your old services. Any previous AutoPay arrangements won't carry over to your new account.
- 2. [Log in to myAT&T](#) to manage AutoPay.

¹**myAT&T app** - Compatible device and online account registration required. Data and messaging rates may apply for app download and usage.