



Lifeline Program Application Form

Enclosed please find the Lifeline Program Application Form.

Please remember to do the following:

1. Complete and return ALL pages of Application Form.
2. Select all applicable government programs or income eligibility criteria in Section 3. If you participate in PAN (Programa Complementario de Asistencia Nutricional), please select SNAP (Supplemental Nutrition Assistance Program).
3. Submit a **photocopy** of the corresponding supporting documents based on your selection(s) including PAN if applicable.
4. Complete and return the Consent to Credit form.
5. Complete and return this cover letter.

Your Application Form will not be processed without a signature, date of birth, and the last 4 digits of your Social Security Number (or Tribal ID). Please mail your completed Application Form, a **photocopy** of the corresponding supporting document(s), and the completed Consent to Credit form and cover letter to: **AT&T Lifeline Services, PO Box 192830, San Juan, PR 00919-2830.**

Please select a plan below:

- ☐ The monthly rate of \$24.99 includes 1,000 anytime minutes and 1,000 minutes for nights and weekends. The nights and weekend periods are from 9 p.m. to 6 a.m. from Monday to Friday, and all day Saturday and Sunday. Domestic calls in excess of the minutes provided in your calling plan, all domestic off-network roaming service, and long distance calls to the United States will be billed at a rate of twenty-five cents (\$0.25) per minute. Airtime minutes used will be discounted from minutes included in the plan. International long distance calling isn't allowed. International roaming calls aren't allowed. You may receive a \$9.25 monthly Lifeline subsidy.
- ☐ The \$20 monthly rate for Lifeline Wireless Home Phone includes unlimited nationwide calling, voice mail, caller ID, call waiting, 3-way Calling, backup battery for up to 2.5 hours of talk time, 611, and 911. You may receive a \$9.25 monthly Lifeline subsidy. If you chose Lifeline on your Lifeline Wireless Home Phone, your eligibility to the Lifeline discount may be subject to only having the voice feature activated. Please see Contract Rider for additional details.

If you have any questions or need further assistance, please call 787.405.5463.

Sincerely,

AT&T Lifeline Services

Enclosures

Lifeline Program Application Form



Universal Service
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1. About Lifeline

Lifeline is a federal benefit that lowers the monthly cost of phone or internet service.

Rules

If you qualify, your household can get Lifeline for phone or internet service, but not both.

- If you get Lifeline for phone service, you can get the benefit for one mobile phone or one home phone, but not both.
- If you get Lifeline for internet service, you can get the benefit for your mobile phone or your home connection, but not both.
- If you get Lifeline for bundled phone and internet service, you can get the benefit for your mobile phone bundled service or your home bundled service, but not both.

Your household cannot get Lifeline from more than one phone or internet company.

You are only allowed to get one Lifeline benefit per household, **not per person**. If more than one person in your household gets Lifeline, you are breaking the FCC's rules and will lose your benefit.

What is a household?

A household is a group of people who live together and share income and expenses (even if they are not related to each other).

Do not give your benefit to another person

Lifeline is non-transferable. You cannot give your Lifeline benefit to another person, even if they qualify.

Be honest on this form

You must give accurate and true information on this form and on all Lifeline-related forms or questionnaires. If you give false or fraudulent information, you will lose your Lifeline benefit (i.e., de-enrollment or being barred from the program) and the United States government can take legal actions against you. This may include (but is not limited to) fines or imprisonment.

You may need to show other documents

You will need to show your phone or internet company an official document from one of the government qualifying programs or prove your annual income. Please provide copies of your official documents with this application. Include the documents in option 1 or option 2 below:

1. If you qualify through a government program: copies of your state ID card and an official document from the program you are qualifying through (your SNAP card, Medicaid card, Supplemental Security Income (SSI) benefit letter, Federal Public Housing Assistance (FPHA) award letter, or other accepted documents).
2. If you qualify through your income: copies of your state ID card and your last state, federal, or Tribal tax return, pay stubs for 3 consecutive months, or other accepted documents. Visit lifelinesupport.org to see the full list of accepted documents.

Visit lifelinesupport.org to see the full list of accepted documents.

Apply

To apply for a Lifeline benefit, fill out every section of this form, initial every agreement statement, and sign the last page.

To apply, bring or mail this form to your phone or internet company.



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All fields are required unless indicated. Use only CAPITALIZED LETTERS and black ink to fill out this form.



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*Tribal lands include any federally recognized Indian tribe's reservation, pueblo, or colony, including former reservations in Oklahoma; Alaska Native regions established pursuant to the Alaska Native Claims Settlement Act (85 Stat. 688); Indian allotments; Hawaiian Home Lands—areas held in trust for Native Hawaiians by the state of Hawaii, pursuant to the Hawaiian Homes Commission Act, 1920 July 9, 1921, 42 Stat. 108, et. seq., as amended; and any land designated as such by the Commission for purposes of this subpart pursuant to the designation process in the FCC's Lifeline rules.

What is your home address? (The address where you will get service. Do not use a P.O. Box)

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Street Number and Name

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Apt., Unit, etc.

City

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State

Zip Code

Is this a temporary address? ☐ Yes ☐ No **Check if you live on Tribal Lands*** ☐

What is your mailing address? (Only fill this out if it is not the same as your home address.)

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Street Number and Name

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Apt., Unit, etc.

City

--	--

--	--	--	--	--	--

State

Zip Code



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Only fill this section out if you are applying through a child or dependent.

☐ Check if you are qualifying through a child or dependent in your household.
If so, answer the following questions:

What is their full legal name?

First

Middle (optional)

Suffix (optional)

Last

What is their date of birth?

Month

Day

Year

What are the last 4 numbers of their Social Security Number (SSN)?

If they do not have a SSN, what is your Tribal Identification Number?

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3. Qualify for Lifeline

Fill out this section to show that you, your dependent, or someone in your household qualifies for Lifeline.

You can qualify through some government assistance programs or through your income (you do not need to qualify through both).

Qualify through a government program:

Check all programs that you or someone in your household have:

- ☐ Supplemental Nutrition Assistance Program (SNAP) (Food Stamps)
- ☐ Supplemental Security Income (SSI)
- ☐ Medicaid
- ☐ Federal Public Housing Assistance (FPHA)
- ☐ Veterans Pension or Survivors Benefit Programs

Tribal Specific Programs

- ☐ Bureau of Indian Affairs (BIA) General Assistance
- ☐ Tribal Temporary Assistance for Needy Families (Tribal TANF)
- ☐ Food Distribution Program on Indian Reservations (FDPIR)
- ☐ Tribal Head Start (only households that meet the income qualifying standard)

Or

Qualify through your income:

(Only fill this out if you do not qualify through a government program.)

Including you, how many people live in your household? (check one)	Is your income the same or less than the amount listed for your state and household size? (only check yes or no next to your household size)				
	All 48 States & DC (not Alaska and Hawaii)	Alaska	Hawaii		
<input type="checkbox"/> 1	\$16,389	\$20,493	\$18,846	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="checkbox"/> 2	\$22,221	\$27,783	\$25,555.50	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="checkbox"/> 3	\$28,053	\$35,073	\$32,265	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="checkbox"/> 4	\$33,885	\$42,363	\$38,974.50	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="checkbox"/> 5	\$39,717	\$49,653	\$45,684	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="checkbox"/> 6	\$45,549	\$56,943	\$52,393.50	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="checkbox"/> 7	\$51,381	\$64,233	\$59,103	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="checkbox"/> 8	\$57,213	\$71,523	\$65,812.50	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="checkbox"/> If more than 8, add this amount for each extra person:	Add \$5,832	Add \$7,290	Add \$6,709.50	<input type="checkbox"/> Yes	<input type="checkbox"/> No

135% of the 2018 Federal Poverty Guidelines
*The Federal Poverty Guidelines are typically updated at the end of January.

Lifeline Program Application Form



4. Agreement

I agree, under
penalty of perjury,
to the following
statements:

*You must initial next to
each statement.*

Initial

I (or my dependent or other person in my household) currently get benefits from the government program(s) listed on this form or my annual household income is 135% or less than the Federal Poverty Guidelines (the amount listed in the Federal Poverty Guidelines table on this form).

Initial

I agree that if I move I will give my service provider my new address within 30 days.

Initial

I understand that I have to tell my service provider within 30 days if I do not qualify for Lifeline anymore, including:

- 1) I, or the person in my household that qualifies, do not qualify through a government program or income anymore.
- 2) Either I or someone in my household gets more than one Lifeline benefit (including, more than one Lifeline broadband internet service, more than one Lifeline telephone service, or both Lifeline telephone and Lifeline broadband internet services).

Initial

I know that my household can only get one Lifeline benefit and, to the best of my knowledge, my household is not getting more than one Lifeline benefit.

Initial

I agree that my service provider can give the Lifeline Program administrator all of the information I am giving on this form. I understand that this information is meant to help run the Lifeline Program and that if I do not let them give it to the Administrator, I will not be able to get Lifeline benefits.

Initial

All the answers and agreements that I provided on this form are true and correct to the best of my knowledge.

Initial

I know that willingly giving false or fraudulent information to get Lifeline Program benefits is punishable by law and can result in fines, jail time, de-enrollment, or being barred from the program.

Initial

My service provider may have to check whether I still qualify at any time. If I need to recertify (renew) my Lifeline benefit, I understand that I have to respond by the deadline or I will be removed from the Lifeline Program and my Lifeline benefit will stop.

Initial

I was truthful about whether or not I am a resident of Tribal lands, as defined in section 2 of this form.

I consent to let USAC contact me at my Lifeline phone number for important reminders and updates to my Lifeline service. Message and data rates may apply. Text STOP to end messages.

Signature

Today's Date



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Answer only if a sales person submits this form.

Lifeline Program Application Form



Notice

PAPERWORK REDUCTION ACT NOTICE: Section 54.410 of the Federal Communications Commission's rules requires all Lifeline subscribers to demonstrate their eligibility to receive Lifeline services. This collection of information stems from the Commission's authority under Section 254 of the Communications Act of 1934, as amended, 47 U.S.C. §254. Using this authority, the FCC has designated USAC as the permanent Lifeline Administrator. The FCC has published rules detailing how consumers can qualify for Lifeline services and what Lifeline services they may receive (47 CFR §54.400 et seq.). The data provided in response to this information collection will be used by USAC to verify the applicant's eligibility for Lifeline services.

We have estimated that each response to this collection of information will take, on average, between 0.25 and 0.75 hours. Our estimate includes the time to read the questions, look through existing records, gather the required data, and actually complete and review the form or response. If you have any comments on this estimate, or how we can improve the collection and reduce the burden it causes you, please write to the Federal Communications Commission, OMD-PERF, Paperwork Reduction Project (3060-0819), Washington, D.C. 20554. We also will accept your comments via the Internet if you send them to PRA@fcc.gov. Please DO NOT SEND COMPLETED DATA COLLECTION FORMS TO THIS ADDRESS.

Remember – You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid Office of Management and Budget (OMB) control number. This collection has been assigned an OMB control number of 3060-0819.

The Commission is authorized under the Communications Act of 1934, as amended, to collect the information we request on this form. If we believe there may be a violation or potential violation of a statute or a Commission regulation, rule, or order, your response may be referred to the Federal, state, or local agency responsible for investigating, prosecuting, enforcing, or implementing the statute, rule, regulation, or order.

If you do not provide the information we request on this form, you will not be eligible to receive Lifeline services under the Lifeline Program rules, 47 C.F.R. §§ 54.400-54.423.

The foregoing Notice is required by the Paperwork Reduction Act of 1995, P.L. No. 104-13, 44 U.S.C. § 3501, et seq.

PRIVACY ACT STATEMENT: The Privacy Act is a law that requires the Federal Communications Commission (FCC) and the Universal Service Administrative Company (USAC) to explain why we are asking individuals for personal information and what we are going to do with this information after we collect it.

Authority: Section 254 of the Communications Act (47 U.S.C. § 254), as amended, 47 U.S.C. § 254, authorizes the FCC to operate the Lifeline program. Using this authority, the FCC has designated USAC as the permanent Lifeline Administrator. The FCC has published rules detailing how consumers can qualify for Lifeline services and what Lifeline services they may receive (47 CFR §54.400 et seq.).

Purpose: We are collecting this personal information so we can verify that you qualify for the Lifeline program and so we can efficiently provide Lifeline services to you. We access, maintain and use your personal information in the manner described in the Lifeline System of Records Notice (SORN), FCC/WCB-1, which we have published in 82 Fed. Reg. 38686 (Aug. 15, 2017).

Routine Uses: We may share the personal information you enter into this form with other parties for specific purposes, such as: with contractors that help us operate the Lifeline program; with other federal and state government agencies that help us determine your Lifeline eligibility; with the telecommunications companies that provide you Lifeline service; and with law enforcement and other officials investigating potential violations of Lifeline rules.

A complete listing of the ways we may use your information is published in the Lifeline SORN described in the "Purpose" paragraph of this statement.

Disclosure: You are not required to provide the information we are requesting, but if you do not, you will not be eligible to receive Lifeline services under the Lifeline Program rules, 47 C.F.R. §§ 54.400-54.423.

Consent to Credit Check



AT&T will need to run a credit check in order to establish an account in your name and to activate your service following approval of your completed application for Lifeline assistance. Please note, **your credit history will not affect your eligibility for Lifeline**. All AT&T customers must complete this process prior to activation. If you have any questions or concerns, please contact a Lifeline Customer Service Representative at 787.405.5463.

Thank you again for selecting AT&T.

* * *

APPLICANT: I AM PROVIDING THE FOLLOWING INFORMATION TO AT&T TO ENABLE AT&T TO OBTAIN AND USE MY CREDIT REPORT AND RELATED INFORMATION FROM ANY SOURCE IN CONNECTION WITH MY APPLICATION FOR LIFELINE ASSISTANCE AND MY REQUEST TO OBTAIN WIRELESS SERVICES FROM AT&T. I UNDERSTAND THAT MY APPLICATION AND AT&T'S SERVICE GENERALLY ARE GOVERNED BY AT&T'S WIRELESS SERVICE TERMS AND THE LIFELINE CONTRACT RIDER.

Applicant's name: _____

Street address: _____

Phone number: (_____) _____

Social Security number: _____

Date of birth: _____

Driver's license number (expiration date and issuing state): _____

To apply for AT&T's Lifeline service, please mail

(1) your completed Lifeline Program Application Form and Household Worksheet

(2) this completed Consent to Credit Check to the following address:

**AT&T Lifeline Services
PO Box 192830
San Juan, PR 00919-2830**

Application for Lifeline Subsidies for Puerto Rico

This is an agreement ("Agreement") between you (the "Client") and the entity that owns or leases a Federal Communications Commission license to provide wireless radio and other services ("Service") in the area associated with your assigned account ("Account") that is doing business as AT&T ("AT&T" or the "Company"). AT&T Lifeline service (the "Program") is subject to the rates, terms and conditions in the Terms of Service and AT&T Calling Plan, Service Plan or Rate Plan ("Rate Plan") brochure and this rider, in any applicable feature or promotional materials not inconsistent with this contract rider, and/or at att.com (collectively, "Sales Information"). Notwithstanding the rates, terms and conditions set forth in the foregoing documents, the Company's provision of Lifeline service are subject to the additional rates, terms and conditions set forth in this Contract Rider. In the event of any conflict between this Contract Rider and the rates, terms and conditions of the Terms of Service, Rate Plan brochure or Sales Information, the provisions of this Contract Rider shall prevail.

1. The Program is only available in areas where the Company has been designated as an Eligible Telecommunications Carrier ("ETC"). Your principal residence address must be within an AT&T ETC Service Area. To be eligible for the Program, you must meet the applicable eligibility standards in effect at the time of application. The name on the phone bill must match the name of the customer who is eligible for the Program. Unless otherwise provided, the term of this Agreement is one (1) year.
2. You are responsible for notifying AT&T when you no longer meet the applicable eligibility standards for the Program within thirty (30) days of becoming aware of such ineligibility. In the event AT&T determines that you are no longer eligible for the Program, the Company will notify you that the Lifeline subsidy will be discontinued after thirty (30) days of such notice, unless the Client notifies the Company that an error has been made and submits evidence that he or she still complies with the Program's requirements. If at the end of that thirty (30) day period the Client has not yet submitted evidence of compliance with the Program's requirements, the Company shall suspend the Lifeline subsidy. The thirty (30) day period shall not be applicable if the Client notifies AT&T that he or she does not comply with the Program's requirements.
3. Service activation requires written self-certification of eligibility signed under penalty of perjury. If you seek to qualify for the Program under the income eligibility standards, you are required to provide written documentation of your family unit income. You may also be required from time to time to provide AT&T written documentation of your family unit income and/or participation in a qualifying federal or state program. The Company shall retain all such customer certifications and documentation in order to furnish proof of customer eligibility as may be required by applicable law. By completing the Lifeline Application, you consent to the release of your customer information (including financial information) pursuant to the administration of this Program. This consent survives the termination of this Agreement.
4. Completion of the Lifeline Application does not constitute immediate enrollment in the Program. The Company reserves the right to review customer eligibility status at any time. If you lose your eligibility for this Program, we may change your Rate Plan to the most favorable Rate Plan for which you are eligible without prior notice to you. If you misrepresent your eligibility for this Program, you agree to pay us the additional amount you would have been charged under the most favorable Rate Plan for which you are eligible.
5. Program assistance is applied as a credit against your monthly bill and is limited to the amount of federal and/or state universal service support available to the service area for which the Company has been designated as ETC. These amounts will be reflected on your bill and may be changed from time to time without prior notice to you. The amount of the credit may not exceed the charge for Service.
6. You may only receive Lifeline support for a single eligible telecommunications service, be it wireline or wireless, per household. If you or any member of your household receives Lifeline subsidies from any other Lifeline Provider, you cannot obtain Lifeline service from AT&T until you (or any member of your household) cease to receive Lifeline service from any other provider or you transfer your Lifeline benefit to your AT&T service.
7. You are responsible for the cost of a compatible wireless phone to receive Service. Lifeline assistance may not be applied to offset the cost of customer equipment.
8. You will not be assessed for federal or state universal service fees or the Regulatory Cost Recovery Charge. You are responsible for the payment of any other applicable taxes, fees, surcharges or assessments relating to the Service, which will be billed by the Company.
9. Outgoing international long distance calling is prohibited. International roaming calls are prohibited.
10. The Company may block outgoing long distance calls in cases of non-payment. Non-authorized manipulation, modification, adjustment, or repair made to the Client's equipment to allow the making of long distance calls or any other kind of calls not included in the Calling Plan shall constitute a violation of this Agreement and the Service may be terminated.
11. Minutes included in the Calling Plan may not be rolled over and shall be used within AT&T's network. Domestic calls in excess of the minutes provided in your Calling Plan, all domestic off-network roaming service and long distance calls to the United States shall be billed at a rate of twenty-five cents (\$0.25) per minute. Airtime minutes used will be discounted from minutes included in the plan. The night and weekend periods are from 9:00 p.m. to 6:00 a.m. from Monday to Friday, and Saturdays and Sundays all day long.
12. The Lifeline Wireless Home Phone device is designed to provide service that is consistent with other AT&T wireless devices, but AT&T does not represent that the Lifeline Wireless Home Phone service will be equivalent to Landline phone service. 911 calls are routed based on the wireless network's automatic location technology, but you may have to provide your home address to emergency responders. Corded or cordless landline home phone equipment is not included. If you chose Lifeline on your Lifeline Wireless Home Phone, your eligibility to the Lifeline discount may be subject to only having the voice feature activated. Lifeline Wireless Home Phone has backup battery to operate during a power outage. However, a cordless phone connected to the Lifeline Wireless Home Phone will not operate (incl. 911) during a power outage. To use backup battery power, you must plug a corded phone into the wireless Internet device. Corded or other landline home phone equipment not included. Not compatible with wireless messaging services, security systems, fax services, medical alert and monitoring systems, credit card machines, and IP/PBX phone systems. May not be compatible with DVR/satellite systems, please check with your provider.

AT&T GSM handset required on Lifeline plans. Your phone's display does not indicate the rate you will be charged. Please review your coverage map for areas included or excluded in your plan. Map depicts an approximation of outdoor coverage. Map may include areas served by unaffiliated carriers and may depict their licensed area rather than an approximation of the coverage there. Actual coverage area may differ substantially from the graphics shown in the map, and coverage may be affected by such things as terrain, weather, foliage, buildings and other construction, signal strength, customer equipment and other factors. AT&T does not guarantee coverage. Charges will be based on the location of the site receiving and transmitting the call, not the location of the subscriber. Future Coverage is based on current planning assumption but is subject to change and has not yet been confirmed.

These are government programs that help people who comply with certain criteria to pay for their telecommunication services and related fees. AT&T is offering these programs in limited locations. To determine if Lifeline is available from AT&T at your principal residence, please contact our Lifeline Customer Service Representative at 787.405.5463. Terms and Conditions: Lifeline is subject to the terms and conditions found in the Terms of Service, Rate Plan, Sales Information and Lifeline Contract. © 2018 AT&T Intellectual Property. All rights reserved. AT&T and Globe logo are registered trademarks of AT&T Intellectual Property. All other marks are the property of their respective owners.