# AT&T SMART WI–FI EXTENDER

## A SIMPLE SETUP GUIDE

AT&T



### UNPACK YOUR KIT

Remove plastic protective covering

Wi-Fi Extender

Power cord

Ethernet cable
(optional—for a wired connection only)

For use with AT&T Internet service and AT&T Wi-Fi coverage only. Not compatible with all Gateways. Check the compatibility with your Gateway at **att.com/wifiextender**

## Easy Setup Method

### Use AT&T Smart Home Manager

**1.** Download the Smart Home Manager app to your smartphone through your device's app store.

Download on the **App Store**
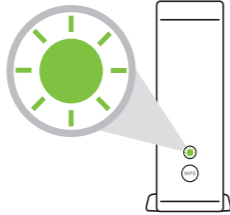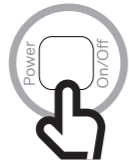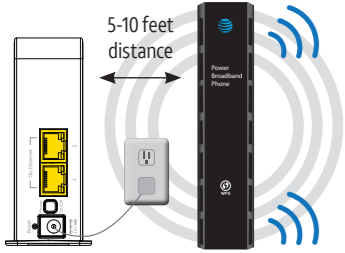
GET IT ON **Google Play**

Data charges may apply for app download and usage.
Coverage and service not available everywhere.

**2.** Sign in with your User ID or AT&T Internet Member ID and Password.

**3.** Select "**Tools.**"

**4.** Select "**Install Smart Wi-Fi Extenders.**"

**Note:** Data rates may apply for app download and usage. AT&T Smart Home Manager is available to AT&T Internet service customers with a compatible AT&T Wi-Fi Gateway. Limited to home Wi-Fi network. Features may depend upon Gateway models.

# Power Up

5-10 feet distance

**Plug in**

the power cord to your Wi-Fi Extender and then plug it into a power outlet close to your AT&T Wi-Fi Gateway.

**Push**

the Power button on the back of the Wi-Fi Extender.
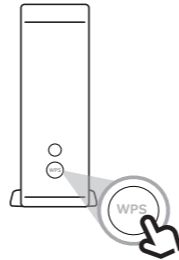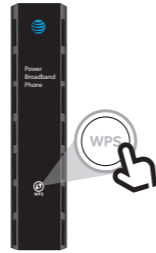
**Wait**

about 2-3 minutes for the light to blink GREEN.

**Tip:**

To make sure your setup is successful, make sure:

- Both the 2.4GHz and 5GHz radio bands are enabled. For help, use the Smart Home Manager app or go to **att.com/enhancedwifi**
- If you have dual SSIDs make sure they have the same name and password

# Pair

**Press**

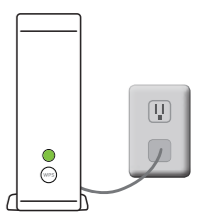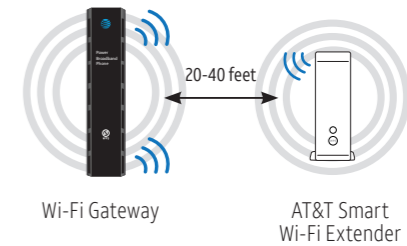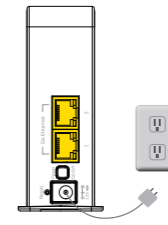the WPS button on your AT&T Wi-Fi Gateway. (Make sure WPS is enabled.)

**Press**

the WPS button on your Wi-Fi Extender.

**Wait**

about 3 minutes for the devices to automatically pair. The flashing light will turn solid GREEN when paired.

**Note:** The light may turn off during pairing. This is normal. If it does not light up solid GREEN within 5 minutes, repeat the pairing process.

# Place

20-40 feet

Wi-Fi Gateway

AT&T Smart Wi-Fi Extender

**Unplug**

your Wi-Fi Extender from the power outlet.

**Move**

your Wi-Fi Extender to its new location between your Wi-Fi Gateway and the area where you want a stronger signal.

**Tip:** Max distance between nearest Gateway or Extender is 40 ft, two walls, or one floor away. Extenders work best placed on open surfaces away from large obstructions and things that can cause interference (e.g., microwaves, wireless devices, etc.).

**Plug**

your Wi-Fi Extender into a power outlet and wait a few minutes for the connection to reestablish and the light to turn GREEN.

*You're done!*

# Troubleshooting

If you see one of these lights, move the Wi-Fi Extender closer to the Wi-Fi Gateway or another connected Extender.

🔴 **Solid red light**
Bad location

🔴 **Flashing red light**
Out of range

If you're having trouble pairing your Extender with your Gateway, you can use the included Ethernet cable to connect your Extender to your Gateway and pair them manually.

If you still have an issue, check your AT&T Internet service or Wi-Fi Gateway.

**Your AT&T Internet service needs to be active.**
You must have working AT&T Internet service and have a subscription to AT&T Wi-Fi Coverage for your Extender to work correctly.

**Check your connections.**
Check all cables and cords to ensure they are connected properly and securely.

**Power down, power up.**
Unplug the power cord from the back of your Wi-Fi Gateway. Leave it unplugged for 15 seconds and plug it back in.

Then unplug the power cord from the back of your Extender. Leave it unplugged for 15 seconds and plug it back in.

You may need to wait up to 3 minutes for your Gateway or Extender to completely reboot.

Go to **att.com/wifiextender** for additional Extender support.

# Is my Extender working?

Your Wi-Fi Network Name and Password do not change so it won't appear as a new network. To check if it's working:

**1.** Your Extender is paired and functioning when the light is solid green.

OR

**2.** Use the AT&T Smart Home Manager app to check if the Extender is on your network. (It will appear in the Devices section when it's connected.) Get Smart Home Manager at **att.com/smarthomemanager**

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**AT&T Smart Home Manager** gives you easy access to your home network information in one convenient spot and can also be used to:
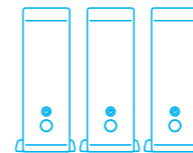
📱 See who's on your Wi-Fi network.

📶 Personalize your device names, like "Matt's smartphone," or "Monica's laptop."

📶 Invite guests to your Wi-Fi network with ease via text and email.

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## Need more coverage?

It's easy! **Go to att.com/betterwifi** to purchase additional AT&T Smart Wi-Fi Extenders and increase Wi-Fi coverage in your home.

# Additional Information

**Manage your account**
Available 24/7, download the myATT app at **att.com/myattapp** from your mobile device.

**Accessibility support**
• Alternate format guides:
  - Braille or large print: call 800.288.2020
  - Accessible-tagged PDF: **visit att.com/userguides**
• Telephone equipment for visual and/or hearing impaired:
  - Phone: 800.772.3140    - TTY: 800-651-5111

*¿Hablas español?* Visita att.com/userguides y haz clic en "Ver en español" al final de la página. También puedes consultar la guía del extensor de señal Smart Wi-Fi de AT&T para ver más detalles.

# Need more help?

**Go to att.com/support**

**Call us at 800.288.2020 and ask for "technical support."**

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