



Phone Features Guide

Learn more about your home phone features and voicemail setup.

Manage your Digital Home Phone Features

Popular Features



Call Blocking

Prevent up to 100 phone numbers from ringing through to your phone. The caller will receive a message saying, “the number you dialed will not accept your call.”

- **ON:** *60 and follow voice prompts
- **OFF:** *80, then press #



AT&T Call Protect

Detect who is calling with AT&T Call Protect, and identify spam callers. Choose numbers to accept, block, or send to voicemail.

- To sign up for AT&T Call Protect, log in to your account at att.com/myatt
- Dial *61 to add the number to your digital phone call block list



Call Forwarding

Forward incoming calls to another number.

- **ON:** *72 and follow voice prompts
- **OFF:** *73, then press #

To manage phone features online, just log in to your account at att.com/myatt. For battery backup information, visit att.com/batterybackup.

Manage your Home Voicemail

Vicemail Setup

Dial ***98** from your home phone, and follow the prompts to set up your mailbox. After creating your PIN, be sure to set up your authentication code. This helps you reset your PIN if you forget it.

Listening to Messages



Vicemail Access

- **FROM HOME:** Dial ***98** or dial your home phone number.
- **FROM ANY TOUCH-TONE PHONE:** Dial your home phone number, and press ***** when you hear your greeting. Then, enter your PIN and press **1** to listen.



Read Your Voicemail Messages:

Download the Voicemail Viewer app to your qualifying iOS or Android device, or forward your voicemail messages to your email. Then, simply access and read your messages on your smartphone, tablet, or computer. Go to att.com/vmviewer or the app store on your device.

For more information on managing your voicemail settings, go to att.com/digitalvoicemail.

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Additional features

Visit att.com/starcodes for more information on setting up your voicemail and a full list of calling features.

Questions?

Click or Live Chat online: att.com/support.

Or call 800.288.2020 for assistance.

Need More Help?

¿Hablas español?

Por favor visita att.com/userguides y haz clic en "Ver en Español" al final de la página. También puedes ver la siguiente guía, ATT82000603-11 para más detalles.

Manage your account 24/7

Download the myAT&T app at att.com/myattapp from your mobile device.

Alternate format guides:

- For braille or larger-print guides, call 800.288.2020, and request guide number ATT82000603-11
- For an accessible tagged PDF, go to att.com/userguides

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