

# Introducing Your New AT&T Bill



Statement date and account number

Total amount due and due date

Important messages and reminders

Includes the amount of your last bill and any payments

Overview of charges organized by each service

Brief description of what changed since your last bill

Easy ways to pay your bill and convenient ways to contact us

Page: 1 of 5  
Issue Date: Oct 07, 2017  
Account Number: 12345678

Your October statement.

Total due

**\$187.03**

Please pay by:  
Oct 29, 2017

Have your bills paid automatically each month! Enroll in AutoPay today at [att.com/autopay](http://att.com/autopay).  
Go Paperless, enrolling is easy, go to [att.com/paperless](http://att.com/paperless) to sign up today.

Account summary	
Your last bill	\$173.75
Payment, Sep 27 - Thank you!	-\$173.75
<b>Remaining balance</b>	<b>\$0.00</b>

Service summary		What's changed?
TV	\$48.70	◀ Promotion expiration
	Last bill \$39.25 Difference +\$9.45	
Internet	\$23.83	◀ Partial charges
	Last bill \$20.00 Difference +\$3.83	
Phone	\$14.83	
	Last bill \$14.83	
Wireless	\$99.67	
	Last bill \$99.67	
<b>Total services</b>	<b>\$187.03</b>	

**Total due \$187.03**  
Please pay by Oct 29, 2017

Ways to pay:

- myAT&T online [att.com/myatt](http://att.com/myatt)
- myAT&T App for iPhone and Android
- By phone: From AT&T device: call 611 or text \*Pay From any other phone: 800.288.2020 TTY: 866.241.6567

Return this portion with your check in the enclosed envelope. Payments may take 7 days to post.

FIRSTNAME SURNAME,  
ADDRESS LINE ADDRESS LINE 1  
ADDRESS LINE ADDRESS LINE 2  
ADDRESS LINE ADDRESS LINE 3  
ADDRESS LINE ADDRESS LINE 4

CHECK FOR AUTO PAY  
(SEE REVERSE)

**Please pay \$187.03 by Oct 29, 2017**

Account number: 12345678  
Please include account number on your check

Make check payable to:  
AT&T  
PO BOX 6418  
CAROL STREAM, IL 60197-5014

093486520837456827341234618237418237649182736

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### Service activity

#### TV - DIRECTV

Monthly charges	Oct 08 - Nov 07	
1. SELECT all included	\$48.00	
<small>\$43.00 off regular price for 12 Months (expires Dec 29, 2017)</small>		
2. SELECT all included	-\$1.33	
<small>\$10.00 off for 6 Months (expires Oct 12, 2017)</small>		
3. Combined Bill Discount (TV + Wireless)	-\$10.00	
<b>Surcharges &amp; fees</b>		
4. AR Local Video Service Franchise Fee	\$2.97	
5. Broadcast TV Surcharge	\$4.99	
6. Regulatory Video Cost Recovery Charge	\$0.09	
<b>Government taxes &amp; fees</b>		
7. AR County Sales Tax	\$0.36	
8. AR Local Sales Tax	\$0.72	
9. AR State Sales Tax	\$2.90	
<b>Total for TV - DIRECTV</b>	<b>\$48.70</b>	

**Move more freely**  
Watch where you want, with a free wireless receiver when you move your DIRECTV services to your new home. 855.920.0041 or [att.com/MakeMovingEasy](http://att.com/MakeMovingEasy)

#### Internet

Activity since last bill	Sep 08 - Oct 07	
1. Internet 12	-\$7.00	◀ Service change - partial month credit
2. Internet 24	\$5.83	◀ Service change - partial month charge
<small>\$12.00 off for 12 Months (expires Sep 30, 2018)</small>		
<b>Monthly charges</b>	<b>\$25.00</b>	
3. Internet 24	\$25.00	
<small>\$42.00 off for 12 Months (expires Sep 30, 2018)</small>		
<b>Total for Internet</b>	<b>\$23.83</b>	

**Usage summary**

Data	Used
Plan data (unlimited GB)	212

#### Phone

Monthly charges	Oct 08 - Nov 07	
1. Phone 200 123.456.0850	\$25.00	
2. Phone 200 123.456.0850	-\$15.00	
<small>\$15.00 off for 6 months (expires Nov 29, 2017)</small>		
<b>Surcharges &amp; fees</b>		
3. Arkansas High Cost Fund	\$0.48	
4. Federal Universal Service Charge	\$2.54	
5. Regulatory Cost Recovery Charge	\$0.66	
<b>Government taxes &amp; fees</b>		
6. AR County Telecom Tax	\$0.37	

**Usage summary**

123.456.0850	Used
Plan minutes (200)	32

**Robots may be the future but robocalls aren't.**  
Nomorobo is a free, third-party service that can cut down on robocalls to your AT&T U-verse Voice service. Sign up today at [att.com/stoprobocalls](http://att.com/stoprobocalls).

Phone continues... 441.001.000001.01.04.0000000 NNNYYNNY 000001.000001

Service activity section provides a detailed explanation of charges and taxes for each product

Featured products and special offers

Activity since last bill may include usage charges, partial monthly charges or credits, data overage charges and other charges not included in your plan

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...Phone continued

7. AR State 911 Service Fee	\$0.13
8. AR State Telecom Tax	\$0.65

**Total for Phone \$14.83**

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**Wireless**

Number	Activity since last bill	Monthly charges	Surcharges & fees	Government taxes & fees	Total
Group 1	-	\$40.00	-	-	\$40.00
913.824.1111	-	\$10.00	\$1.76	-	\$11.76
942.190.4444	-	\$42.09	\$3.43	\$2.39	\$47.91
<b>Total</b>	<b>-</b>	<b>\$92.09</b>	<b>\$5.19</b>	<b>\$2.39</b>	<b>\$99.67</b>

**Group 1**  
2 Devices

**Monthly charges** Oct 08 - Nov 07

1. Mobile Share Value 3GB with Rollover Data	\$40.00
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**Total for Group 1 \$40.00**

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**Shared usage summary**

Number	User	Data (GB)	Text	Talk
913.824.1111	Firstname Surname	2.10	0	0
942.190.4444	Firstname Surname	0.85	6,385	1,393
Total usage		2.95	6,385	1,393
Included in plan		3.00	unlimited	unlimited
Rollover available through Oct 07* (0.88)		0.00		

Usage is rounded up based on your plan. For more details on your Data Summary, visit [att.com/myatt](http://att.com/myatt).  
\* Unused Rollover Data expires after 1 billing period or when you change your plan or account.

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**913.824.1111**  
Firstname Surname

**Monthly charges** Oct 08 - Nov 07

1. Mobile Share - Data Device	\$0.00
2. Access for iPad 4G LTE	\$10.00

**Surcharges & fees**

3. Administrative Fee	\$0.76
4. Regulatory Cost Recovery Charge	\$10.00

**Total for 913.824.1111 \$11.76**

Wondering about your usage? We put the details in your hands with the AT&T mobile app. Download it today.

Overview of charges for your plan and each wireless device

Wireless usage, allowance included in plan, rollover and overage details

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**942.190.4444**  
Firstname Surname

**Monthly charges** Oct 08 - Nov 07

1. Access for iPhone 4G LTE w/ Visual Voicemail	\$40.00
2. Discount for Access	-\$25.00
3. International Long Distance - Standard	\$0.00
4. APPLE16GB - Installation Plan 20 of 24	\$27.09

**APPLE16GB** 12345678909876

Established on	Feb 28, 2016
Amount financed	\$649.99
Installment 20 of 24 (Sep 28, 2017)	\$27.09
Balance Remaining after Current Installment	\$108.19

To pay off your installment plan early, please visit [att.com/myatt](http://att.com/myatt) for details.

**Surcharges & fees**

5. Administrative Fee	\$0.76
6. Arkansas Relay Service	\$0.01
7. Arkansas Universal Service	\$0.67
8. Federal Universal Service Charge	\$0.98
9. Regulatory Cost Recovery Charge	\$1.00
10. Telecommunications Equipment Fund	\$0.01

**Government taxes & fees**

11. 9-1-1 Service Fee	\$0.65
12. AR State Sales Tax - Telecom	\$1.19
13. City Sales Tax - Telecom	\$0.37
14. County Sales Tax - Telecom	\$0.18

**Total for 942.190.4444 \$47.91**

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**News you can use**

**New names**  
New names - but the same great services and prices. To make it simpler for our customers U-verse High Speed Internet and U-verse Voice services have new names: AT&T Internet and AT&T Phone. AT&T Internet product names will now align with our Internet speed tiers. Our voice plan names will remain the same. For more information, visit [att.com](http://att.com) or call 800.288.2020.

**Rent a movie today!**  
Get Hollywood hits anytime with U-verse® Movies. Press the On Demand button to access thousands of titles at your finger tips. This month, enjoy:  

- Captain America: Civil War - Available Now
- Neighbors 2: Sorority Rising - Available Now
- The Jungle Book (2017) - Available Now

**Get the right fit or you**  
Find the AT&T package that works for you. Call 855.920.0017 to see if you qualify for special offers!

**Battery back up info**  
Your telephone service requires electrical power from your home to operate. In the event of a power failure, an optional battery backup can be purchased to maintain working phone service. This will keep your phone service available to you for calls to 911, your Wi-Fi® Gateway, Optical Network Terminal (if provided). If you are using a cordless phone, it will not work during a power outage, a separate battery backup or other power source may be required. It is your responsibility to maintain/replace your battery backup power. For detailed information such as testing, storage, cordless phone use, service limitations, purchasing and warranties, please visit us online at [att.com/batterybackup](http://att.com/batterybackup) or call 800.288.2020.

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**Important information**

**Late payment fee**  
A late payment charge of \$9 will be assessed if payment is not received on or before the due date.

**Payment options**  
Use the myAT&T App\* on your smartphone, visit [att.com/bill](http://att.com/bill) to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020. Payments made with an AT&T representative will be assessed a \$5 convenience fee. \*Compatible device and account registration required. Messaging and data charges may apply for download and usage.

**Electronic check conversion**  
Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your AT&T Service Agreement, up to \$30. Returned checks may be presented electronically. If you want to save time and stamps, sign up for AutoPay at [att.com/autopay](http://att.com/autopay) using your checking account. It's easy, secure, and convenient!

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If you purchased a device on an AT&T Next Installment Plan, details will be in this column