

# Get a Visa Reward Card with AT&T PREPAID

*Learn how to qualify for a free AT&T Visa Reward Card when you activate a new AT&T PREPAID line.*

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## Claim and activate your reward card

Want a reward card? Buy a new AT&T PREPAID<sup>SM</sup> phone from a participating national AT&T retail location and activate your service on a \$35 monthly plan or higher.<sup>1</sup> Make your third monthly payment within 90 days and we'll text you a promotional code. Use the code at [att.com/claimyourcard](http://att.com/claimyourcard) to get your free AT&T Visa<sup>®</sup> Reward Card. We'll mail it to you in 4 to 6 weeks.

Once you get the card, make sure to activate it. Go to [rewardcenter.att.com/reward](http://rewardcenter.att.com/reward), or call **877.528.6409** and follow the instructions (relay calls accepted). You'll have to provide the 16-digit card number and your billing ZIP Code.

You can always return to one of these locations to check your balance.

## Make purchases

To make a purchase with your reward card, select the **Credit** option and sign if required. The total purchase amount is deducted from your reward card balance.

Buying something that's more than the balance on your card? Ask the cashier if you can split your

payment. If it's allowed, give the cashier your exact reward card balance to apply to your total. Then, finish with your second form of payment.

**Good to know:** Make sure you use your AT&T Visa Reward Card before the **Valid Thru** expiration date on the front of the card. Funds on the card expire on the last day of the month shown. Once the card expires, no transactions will go through.

### See all important details

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#### FREQUENTLY ASKED QUESTIONS

##### [Why are my AT&T Visa Reward Card transactions being declined?](#)

To make purchases, your reward card must be active, valid, and have available funds. Transactions are also declined if:

- The total amount is greater than the balance on your card.
- You use the card in a way not allowed by the Cardholder Agreement.

##### [Can I replace a lost AT&T Visa Reward Card?](#)

Yes. To replace your card, call **877.528.6409**. See the Cardholder Agreement for details and applicable fees.

##### [How do I check the balance on my AT&T Visa Reward Card?](#)

It's easy! Make sure you have your 16-digit card number and billing ZIP Code. Then, do one of the following:

- Go to [rewardcenter.att.com/reward](http://rewardcenter.att.com/reward).
- Call **877.528.6409**.

# Important details

1. **Ends January 3, 2019. National Retail only.** Requires purchase of AT&T PREPAID phone with activation of new line with payment on monthly plan (minimum \$35) and 3 monthly service payments within 90 days of activation. Taxes are extra. Must activate device prior to end date of promotion. Customer will receive text message within 3-5 days after third monthly payment is made with an 8-digit promo code and instructions on how to redeem reward at [att.com/claimyourcard](http://att.com/claimyourcard). After 3 monthly service payments have been made within 90 days of activation, Visa Reward Card will be shipped to address provided to [att.com/claimyourcard](http://att.com/claimyourcard). Allow 4-6 weeks after third monthly payment is made for Visa Reward Card to arrive. Multi-line account owners and members also qualify. For qualified owner/member accounts, the Visa Reward Card will be mailed to the address entered during the promo enrollment. Card expires at month-end 6 months after issuance. No cash access. For cardholder agreement, go to [rewardcenter.att.com/myrewardcard/agreement\\_FSV.pdf](http://rewardcenter.att.com/myrewardcard/agreement_FSV.pdf). AT&T Reward Card issued by U.S. Bank National Association, pursuant to license from Visa U.S.A. Inc. **General terms: By activating/using service, you agree to be bound by Terms of Service and Plan Terms** ([att.com/prepaidterms](http://att.com/prepaidterms)). Account will be canceled unless you add money within 26 days of activation. Service is available for 30 days and expires at 11:59 p.m. C.T. on the 30th day. **Voice:** Calls to special and premium services may be blocked. Service cannot be resold or used for fraudulent purposes. Geographic, usage, and other terms, conditions, and restrictions apply. Taxes and other charges may apply, see [att.com/prepaid](http://att.com/prepaid) for details. **Plan subject to change and may be changed or discontinued at any time without notice.** Service provided by AT&T Mobility and is subject to the AT&T Network management policies, see [att.com/broadbandinfo](http://att.com/broadbandinfo) for details. See store for details.

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