

# Activation & Equipment Recycle Instructions



We're committed to bringing you the best in video entertainment every day. Your replacement receiver is enclosed. Here's how to connect and activate your new receiver, plus how to recycle your non-working equipment.

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## 1 Connect your replacement receiver

- Carefully stack your replacement receiver on top of your non-working receiver.
- Check if your TV is high definition (HD) or standard definition (SD).

**For HD:** Use an HDMI cable and plug one end of the cable into the HDMI port on the receiver and the other into the HDMI port on your TV.

**For SD:** Use a 10-pin mini-DIN cable and plug the black 10-pin connector into the A/V Out port on the back of your receiver and the other end(s) of the cable(s) into the corresponding colored input ports on the back of your TV.

- Transfer one connection at a time from the non-working receiver to the replacement receiver, except for the power cord. Need help? Go to [att.com/equipmentinstall](http://att.com/equipmentinstall)
- Plug the power cord into the replacement receiver, then into a power outlet. If the receiver doesn't automatically power up, press the POWER button.
- Turn on your TV.

## 2 Reset your remote

- On the remote, press and hold MUTE and SELECT.
- The GREEN LED will blink twice.
- Press 9-8-7 on your remote.
- The GREEN LED will blink four times if successful.

## 3 Setup

- Follow the GUIDED SETUP SCREENS.
- When you get to the SATELLITE DISH SETUP SCREEN, keep the default settings as is, and leave the Order ID field blank. Select CONTINUE and follow the on-screen instructions.

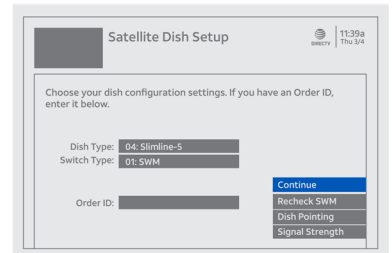
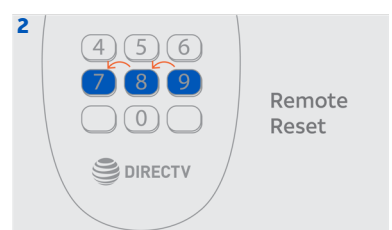
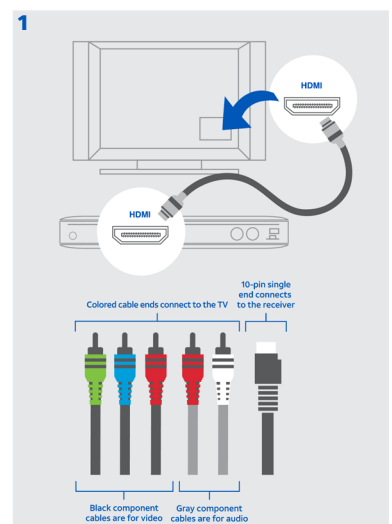
*Note: Make note of your access card number, receiver ID, and model number for activation (found on your TV screen).*

## 4 Activate your replacement receiver

Go to [att.com/activatetv](http://att.com/activatetv) and sign in, then follow the instructions, OR

Call **800.388.6597** for our automated activation line.

Instructions can be found online at [att.com/equipmentinstall](http://att.com/equipmentinstall) or by scanning the QR code.



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## 5 Program your remote control

If you are prompted to program your remote control, follow the on-screen instructions or go to [att.com/programremote](https://att.com/programremote)

### Tips

If you are replacing a Genie® HD DVR, please visit [att.com/addclient](https://att.com/addclient) to add clients to your replacement Genie.

To get the most out of your HD DVR, connect your receiver to the Internet by going to [att.com/connectgenie](https://att.com/connectgenie)

## 6 Recycle your non-working receiver

Join us in our effort to keep electronic waste out of landfills. We are collaborating with R2-certified recycling centers to take back your unused, non-repairable, or outdated electronic devices, including DIRECTV® receivers. Go to [att.com/recycle](https://att.com/recycle) for step-by-step instructions and to print a prepaid shipping label.

For more information, go to [att.com/support](https://att.com/support)

