Hydrogen One

User Guide
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Welcome

Hello! Welcome to HYDROGEN ONE, the secure dual domain smartphone by RED. In this manual, you will learn about HYDROGEN ONE’s basic operation and features, as well as important safety information.

Before reading the contents of this manual, please note:

The functions described in this manual are those featured on your phone as it is now. If the descriptions do not match your phone’s actual functions due to software or hardware changes, then please use the functions as they actually are on your phone.

Getting Started

Initial setup

Please read the quick start guide inside the box before using your phone.

When you first turn on the device, follow the instructions on the screen to choose your language, connect to a network, migrate data, log in to a Google account, record a fingerprint, set a password, and personalize the device.

Setting a SIM card

Enabling or disabling a SIM card

If you want to stop one of your SIM cards from being used to make calls, send messages, or access the Internet, you have the option to disable that SIM card.

1. From the home screen, swipe up to access app list.

2. Touch 🔄 Settings.

3. Touch Network & Internet > SIM cards.

4. Click the switches besides the two SIM cards to enable or disable each SIM card.

5. Confirm your choice when prompted.

When re-enabling a previously disabled SIM card, the phone will restore the previous SIM card settings, including your mobile data preferences.
Renaming a SIM Card

By default, each SIM card is named after the carrier, but you can rename your SIM card to make it easier to remember.

1. From the home screen, swipe up to access app list.

2. Touch Settings.

3. Touch Network & Internet > SIM cards.

4. Touch the SIM card name, and enter a new name.

5. Touch OK.

Setting the preferred card for mobile data

Select which SIM card is preferred for mobile data. Once set, the phone will connect to the mobile network using this card. No mobile data will be consumed via the other SIM card.

6. From the home screen, swipe up to access app list.

7. Touch Settings.

8. Touch Network & Internet > SIM cards.

9. Touch Cellular data, and select an SIM card as the preferred card.

Setting a preferred card for phone calls

Select which SIM card is preferred for phone calls. All phone calls will be made using this SIM card.

1. From the home screen, swipe up to access app list.

2. Touch Settings.

3. Touch Network & Internet > SIM cards.

4. Touch Calls, and select your preferred SIM card for phone calls or select Ask every time.

If you don’t set a preferred card for calls, you will have to select a SIM card each time you make a phone call.
Setting a preferred card for messages

Select which SIM card is preferred for messages. All text messages will be sent using this card.

1. From the home screen, swipe up to access app list.
2. Touch Settings.
3. Touch Network & Internet > SIM cards.
4. Touch SMS messages, and select your preferred SIM card for messages or select Ask every time.

If you don’t set a preferred card for phone-calls, you will have to select a SIM card each time you send a message.

Locking and unlocking the screen

By default, your phone’s screen will automatically lock after a period of time. You can set the screen lock time and method.

Setting the lock screen method

1. From the home screen, swipe up to access app list.
2. Touch Settings.
3. Touch Security & location > Screen lock.

You can choose one of the following lock screen methods.

- None: Do not lock the screen.
- Swipe: Swipe up on the screen to unlock your device.
- Pattern: Draw a pattern on the screen to unlock your device.
- PIN: Set a PIN code for unlocking the screen.
- Password: Enter a password to unlock the device.

To remove the screen unlock password, select None and follow the onscreen instructions.
Unlocking the screen

1. Press **Power button** to turn on the screen.

2. Swipe the screen up to unlock it.

* When pattern, PIN, or password unlock has been set up, you need to draw the pattern, enter the PIN or a password to unlock the screen.

* Please enter the password to unlock the screen from time to time to prevent it being forgotten after using the iris and fingerprint options for a long period.

Screen and Display

The home screen

The home screen interface

![Home screen interface diagram]
Screen gestures

<table>
<thead>
<tr>
<th>Gesture</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Touch</td>
<td>Touch an item on the screen once. For example, touch to select an option or open an app on the home screen.</td>
</tr>
<tr>
<td>Double touch</td>
<td>Touch the target on the screen twice in quick succession. For example, double touch an image in full screen mode to zoom in or out.</td>
</tr>
<tr>
<td>Touch and hold</td>
<td>Touch and hold a target until the phone vibrates, then proceed to the next step. For example, touch and hold an app in the home screen to allow you to move the app icon.</td>
</tr>
<tr>
<td>Swipe</td>
<td>Swipe your fingers on the screen. For example, swipe up or down your contact list to scroll through it.</td>
</tr>
<tr>
<td>Drag</td>
<td>Touch and hold an icon until the phone vibrates, then move it to another position on the screen. For example, drag an icon to change its position.</td>
</tr>
<tr>
<td>Spread fingers apart</td>
<td>Spread two fingers apart on the screen. For example, spread two fingers apart to zoom in on a picture.</td>
</tr>
<tr>
<td>Pinch fingers together</td>
<td>Pinch two fingers together on the screen. For example, pinch two fingers together to zoom out on a picture.</td>
</tr>
</tbody>
</table>

Revealing hidden navigation icons

In some circumstances, such as when you are taking a photo or viewing an image, the device automatically hides the navigation icons at the bottom of the screen. Swipe up from the bottom of the screen to reveal the hidden navigation icons.
Customizing the home screen

Setting the wallpaper

1. From the home screen, swipe up to access app list.

2. Touch Settings.

3. Touch Display > Wallpaper, you can:
   • Select a picture from the gallery or a pre-saved wallpaper, and then click SET WALLPAPER in the top left of the screen. Follow the onscreen instructions to set the picture as a wallpaper for the home screen or the lock screen, or both.
   • Touch Red Launcher, select a pre-saved wallpaper for lock screen or home screen and then touch Set Wallpaper in the top of the screen.

Setting the home screen switch effect

Your phone comes loaded with numerous special effects for switching between home screens.

1. Touch and hold an empty area on the home screen until the phone vibrates.

2. Touch Transitions.

3. Select a special effect for switching between home screens.

Adding widgets

Widgets cannot be added if there is not enough empty space on the home screen. Please first ensure there’s enough empty space on the current home screen, or create a new home screen.

1. Touch and hold an empty area on the home screen until the phone vibrates.

2. Touch Widgets.

3. Select a widget and drag it to home screen.

Moving icons or widgets

Touch and hold an icon on the home screen until the phone vibrates, and then drag it to a new position.

Resizing widgets

Only some widgets can be resized.
1. Touch and hold a widget until the phone vibrates.

2. Drag the dots appearing around the widget to adjust its size.

3. Touch any empty space on the screen to finish.

Deleting widgets

Touch and hold the widget until the phone vibrates, and then drag it onto the uninstall icon at the top of the screen.

Adjusting the font size on the home screen

You can set a bigger font size for the home screen if you feel the text is too small.

1. From the home screen, swipe up to access app list.

2. Touch Settings > Display > Advanced.

3. Touch Font size.

4. Follow the instructions and drag the slider to make the font size larger or smaller.

Creating a folder

On the home screen, drag an application icon onto another application icon to create a folder.

Renaming a folder

Touch a folder and then touch the folder’s name in the folder details interface to rename it.

Adding objects to a folder

Touch and hold an icon on the home screen until the phone vibrates, and then drag it onto the desired folder icon.

Quickly browsing folders

If the home screen has multiple folders, you can quickly switch between folders by touching different folder names at the top of the screen when viewing a folder’s details.

Taking screenshots

You can take a screenshot of the screen by pressing the Power button and the Volume Down button simultaneously.

The screenshot will be saved to Internal storage/Pictures/Screenshots/.
Viewing recently opened apps

To view a list of recently opened apps, touch \( \square \). Scroll up and down to view the apps. Touch an app window to access it.

Notifications

Opening the notification bar

1. Depending on the screen mode, you can:
   - When the screen is unlocked: swipe down from the top of the screen to open the notification bar.
   - When the screen is locked: touch the Power button to turn on the screen, and swipe down from the top of the screen to open the notification bar.

2. View or close notifications using the switches, or touch a notification to see more details. A password is needed when the screen is locked.

   You can set up how to display notifications when the screen is locked at Settings > Apps & notifications > Notifications. For details, see Setting how notifications are displayed.

Viewing notifications

When the screen is locked, turn on the screen and all new notifications will be displayed on the screen. When the screen is unlocked, swipe down from the top of the screen to open the notification bar and view the list of notifications.

Setting how notifications are displayed

You can set up how to display notifications on your phone, adjust the level of detail, and change which apps can send notifications.

1. From the home screen, swipe up to access app list.

2. Touch \( \square \) Settings.

3. Touch Apps & notifications > Notifications.

4. You can:
   - Touch an app, and select how notifications should be displayed.
   - Touch All apps, categorize your apps, and then select the notification display style by category.
Setting the do not disturb mode

Enabling do not disturb

In the do not disturb mode, your phone will remain silent when you do not want to be disturbed, and it will neither make sounds nor vibrate. You can also set the screen not to light up for notifications to avoid visual distractions.

1. Swipe down from the top of the screen to open the notification bar.

2. Touch \( \text{•} \). You can:
   - Select **Total silence** to disable all sounds and vibrations (including alarm clock, music, video and games), while still being able to make phone calls.
   - Select **Alarms only** to disable all sounds and vibrations except for the alarm clock.
   - Select **Priority only** to disable all sounds and vibrations from the alarm clock, reminders, and events other than calls from designated callers.

3. Select how long do not disturb mode lasts:
   - To keep do not disturb mode on indefinitely, touch **Until you turn off Do Not Disturb**.
   - To enable do not disturb for a specific period, touch + or - to increase or decrease the time.

Customizing do not disturb options

1. From the home screen, swipe up to access app list.

2. Touch \( \text{•} \). Settings.

3. Touch **Sound > Do not disturb preferences**. You can:
   - Touch **Priority only allows** to allow only certain content types to play sounds or vibrate.
   - Touch **Block visual disturbances** to allow or prevent notifications lighting up the screen in do not disturb mode.
   - Touch **Automatic rules** to turn a do not disturb rule on or off. Each do not disturb rule contains options including duration, start and end time and
### Status icons

In the status bar, different status icons have different meanings:

<table>
<thead>
<tr>
<th>Icon</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Signal strength" /></td>
<td>Signal strength</td>
</tr>
<tr>
<td><img src="image" alt="No SIM card found" /></td>
<td>No SIM card found</td>
</tr>
<tr>
<td><img src="image" alt="4G+" /></td>
<td>Connected over 4G+</td>
</tr>
<tr>
<td><img src="image" alt="Flight mode enabled" /></td>
<td>Flight mode enabled</td>
</tr>
<tr>
<td><img src="image" alt="LTE+" /></td>
<td>Connected over LTE+</td>
</tr>
<tr>
<td><img src="image" alt="4G" /></td>
<td>Connected over 4G</td>
</tr>
<tr>
<td><img src="image" alt="H+" /></td>
<td>Connected over HSPA+</td>
</tr>
<tr>
<td><img src="image" alt="LTE" /></td>
<td>Connected over LTE</td>
</tr>
<tr>
<td><img src="image" alt="3G+" /></td>
<td>Connected over 3G+</td>
</tr>
<tr>
<td><img src="image" alt="H" /></td>
<td>Connected over HSPA</td>
</tr>
<tr>
<td><img src="image" alt="1X" /></td>
<td>Connected over CDMA 1X</td>
</tr>
<tr>
<td><img src="image" alt="3G" /></td>
<td>Connected over 3G</td>
</tr>
<tr>
<td><img src="image" alt="G" /></td>
<td>Connected over GPRS</td>
</tr>
<tr>
<td><img src="image" alt="E" /></td>
<td>Connected over EDGE</td>
</tr>
<tr>
<td><img src="image" alt="HD" /></td>
<td>VoLTE enabled</td>
</tr>
<tr>
<td><img src="image" alt="2G" /></td>
<td>Connected over 2G</td>
</tr>
<tr>
<td><img src="image" alt="Connected over Wi-Fi" /></td>
<td>Connected over Wi-Fi</td>
</tr>
<tr>
<td><img src="image" alt="Bluetooth enabled" /></td>
<td>Bluetooth enabled</td>
</tr>
<tr>
<td><img src="image" alt="Battery full" /></td>
<td>Battery full</td>
</tr>
<tr>
<td><img src="image" alt="Charging" /></td>
<td>Charging</td>
</tr>
<tr>
<td><img src="image" alt="Battery low" /></td>
<td>Battery low</td>
</tr>
<tr>
<td><img src="image" alt="Receiving location data from GPS" /></td>
<td>Receiving location data from GPS</td>
</tr>
<tr>
<td><img src="image" alt="Vibration mode enabled" /></td>
<td>Vibration mode enabled</td>
</tr>
<tr>
<td><img src="image" alt="Do not disturb mode enabled" /></td>
<td>Do not disturb mode enabled</td>
</tr>
<tr>
<td><img src="image" alt="Total silence mode enabled" /></td>
<td>Total silence mode enabled</td>
</tr>
<tr>
<td><img src="image" alt="Alarm clock enabled" /></td>
<td>Alarm clock enabled</td>
</tr>
</tbody>
</table>
Managing Apps

Downloading apps

To protect your phone, please download apps from the Google Play Store on your phone. Downloading apps from other sources may cause unforeseeable damage to your phone.

You can download apps from the Google Play Store. Please visit play.google.com/store/apps to learn how to download and install apps.

Removing apps

Touch and hold an icon on the home screen until the phone vibrates, and then drag it to REMOVE at the top of the screen.

Apps removed from the home screen can be found in app list.

Deleting apps

Touch and hold an icon on the home screen until the phone vibrates, and then drag it to UNINSTALL at the top of the screen.

Pre-loaded apps cannot be deleted.

Managing permissions

1. From the home screen, swipe up to access app list.

2. Touch Settings.

3. Touch Apps & notifications > App permissions.

4. Select a type of permission, and the apps requesting that permission will be displayed in a list.

5. Use the switches to turn the permissions for the apps on or off, enabling or disabling access.

If you disable certain permissions for system apps, you might lose some of the phone’s basic functionality. To you want to disable such permissions, you can touch DENY ANYWAY to dismiss the warning.

Setting default apps

1. From the home screen, swipe up to access app list.
2. Touch Settings.

3.

4. Touch Apps & notifications > Advanced > Default apps and keys.

5. You can select default apps for the functions listed for the current domain.

**Internet and Sharing**

**Configuring the network**

**Activating mobile data**

1. From the home screen, swipe up to access app list.

2. Touch Settings.

3. Touch Network & Internet > Data usage.

4. Switch on Mobile data.

**Setting the preferred mobile network**

1. From the home screen, swipe up to access app list.

2. Touch Settings.

3. Touch Network & Internet > Mobile network > Advanced.

4. Touch Preferred network type and select the preferred network type.

**Activating mobile data roaming**

When you move outside of the area covered by your mobile service contract to another part of the country or overseas, you will need to pay roaming fees if you need connect to the Internet using mobile data. Please consult your carrier for details.

1. From the home screen, swipe up to access app list.

2. Touch Settings.
3. Touch **Network & Internet** > **Mobile network**.

4. To select the SIM card for mobile data roaming, switch on **Roaming**.

**Sharing your mobile network**

*The mobile network cannot be shared in the business domain.*

**Sharing a network via a USB cable**

1. Use a USB cable to connect your phone to a PC.

2. From the home screen, swipe up to access app list.

3. Touch **Settings**.

4. Touch **Network & Internet** > **Hotspot & tethering**.

5. Switch on **USB tethering**.

**Sharing a network via Bluetooth**

1. From the home screen, swipe up to access app list.

2. Touch **Settings**.

3. Touch **Network & Internet** > **Hotspot & tethering**.

4. Switch on **Bluetooth tethering**.

**Using your device as a Wi-Fi hotspot**

1. From the home screen, swipe up to access app list.

2. Touch **Settings**.

3. Touch **Network & Internet** > **Hotspot & tethering**.

4. Switch on **Wi-Fi hotspot**.

To change the Wi-Fi hotspot name, network security options and other properties, touch **Set up Wi-Fi hotspot**.
Wi-Fi

Connecting to Wi-Fi

Please do not connect to unknown Wi-Fi networks to prevent data or property loss.

1. From the home screen, swipe up to access app list.

2. Touch Settings.

3. Touch Network & Internet > Wi-Fi, and turn on the switch. Available Wi-Fi networks will be displayed in a list.

4. You can:

   • **Connect to a Wi-Fi network**: touch the Wi-Fi network you want to connect to. A password may be needed for encrypted networks.

   • **Manually refresh the Wi-Fi network list**: touch > Refresh to refresh the Wi-Fi list.

   • **Manually add a Wi-Fi network**: swipe down the Wi-Fi network list, touch and follow the instructions to enter the network properties.

Controlling data use

Setting a data alert

You can set up data alert to avoid exceeding the data limit for your contract. When data usage is approaching the limit, the phone will display a warning to remind you to conserve data.

1. From the home screen, swipe up to access app list.

2. Touch Settings.

3. Touch Network & Internet > Data usage > Billing cycle.

4. Switch on Set data warning.

5. Touch Data warning to select a unit of measurement and enter a number for the data limit.

6. Touch SET.
Setting data usage restrictions

1. From the home screen, swipe up to access app list.

2. Touch Settings.

3. Touch Network & Internet > Data usage > Billing cycle.

4. Switch on Set data limit, and after reading the warning, touch OK.

5. Touch Data limit to select a unit of measurement and enter a number for the data limit.

6. Touch SET.

Controlling data usage for apps

If you want to limit how much data apps use, you can allow certain apps to connect to the Internet without restrictions while making other apps send and receive data less frequently and only while in use.

1. From the home screen, swipe up to access app list.

2. Touch Settings.

3. Touch Network & Internet > Data usage > Data saver > Unrestricted data.

4. Switch on to allow the app unrestricted Internet access.

5. Touch , then touch Off to enable the mobile data saving program.

Once enabled, the mobile data saving program applies to both personal and business domains simultaneously.

Calls and Contacts

Making phone calls

Smart dialing

When making phone calls, the phone can find the relevant contact by telephone number or the pinyin or alphabetic spelling of their names.

1. On the home screen, touch Phone.
2. Touch and enter the contact’s number or the letters in their name. For example, to make a call to a person named Jane Smith with the number 12345678900, simply enter 123 or JS, and the phone will present this contact and contacts with similar information.

Making phone calls from the contact list

1. On the home screen, touch Contacts.

2. Touch and enter the first few numbers of the phone number or the initials of the contact in the search box.

3. Touch the number to be dialed.

Making phone calls from the call log

1. On the home screen, touch Phone.

2. Touch .

3. Touch the call log entry to be dialed.

Using your phone during a call

During a phone call, you can swipe up from the bottom of the screen, and touch to leave the call interface without interrupting the call. To return to
the call interface, touch the green call bar at the top of the screen.

Dialing an extension number

1. On the home screen, touch Phone.

2. Open the dial pad and enter the main number.

3. Touch to the left of the number, then touch Add 2-sec pause to enter the pause symbol “,”.

4. Enter the extension number.

5. Touch .

When dialing a number, you can also enter the pause symbol “,” by touching and holding the * key.

Speed dial

With the speed dial feature you can assign telephone numbers to dial pad number keys. Touch and hold a speed dial number key to dial a pre-set number quickly.

Assigning a speed dial number

1. On the home screen, touch Phone.

2. Touch to open the dial pad.

3. Touch and hold any number between 2 and 9.

4. Touch YES in the pop-up window.

5. Touch a number, you can:

   • Enter a number.

   • Touch and select a number from your contacts.

Calling a speed dial number

1. On the home screen, touch Phone.
2. Open the dial pad.

3. Touch and hold a number key assigned a speed dial number.

### Making international phone calls

- Please first ensure international calling services or international roaming services have been enabled with your carrier.

1. On the home screen, touch 📞 Phone.

2. Touch 📡 to open the dial pad.

3. Touch and hold the 0 key to insert the + symbol, and then enter the country code, area code, and phone number.

4. Touch 📞

### Making an emergency call

In the event of an emergency, you can make emergency calls from your device even without a SIM card. However, you must be in an area with cellular coverage.

- As different countries have different emergency numbers, please first confirm the local emergency number.

- You cannot dial an emergency number if there is no cellular coverage where you are. Please do not rely on your mobile phone as the only means of seeking help.

1. On the home screen, touch 📞 Phone.

2. Open the dial pad.

3. Enter the emergency number.

4. Touch 📞

### Answering calls

### Accepting calls

When a call is incoming, the screen will light up and display the incoming number or the caller's contact information. You can:

- Swipe up 📞 to answer the call.
• Swipe down to reject the call.

• Swipe from to decline with message.

When you using the phone, a call is incoming, you can touch DECLINE to reject the call, or touch ANSWER to answer the call.

Switching between calls

If you receive a new incoming call while on the phone, you can touch to answer the new call. The original call will be kept on hold. To resume the original call, touch > Hold Call on the call interface to put the new call on hold.

Sending a quick text response

When receiving an incoming call which cannot be answered right away, you can respond quickly with a text message to inform the caller of the situation.

1. In the incoming call interface, swipe from .

2. Select a message from the template list. The incoming call will be rejected and the caller will receive the text message.

3. You can pre-set a quick text response in call settings. See Setting a quick text response for details.

Making a conference call

When you need to communicate with multiple parties, you can choose to set up a conference call.

Conference calling must be supported by your carrier. Please ensure you have activated this service. For more details, please consult your carrier.

1. On the home screen, touch to call the first participant.

2. Once the call is connected, touch the dial pad and call the second participant.

3. When the second call is connected, the call to the first participant will be put on hold. At this time, you can touch > Merge call in the call interface to start the conference call.

4. To add more participants, just repeat steps 2 and 3.

Touch Manage conference call during a call to view a list of participants. You can:

• Touch to remove a participant from the conference call and keep them in a separate call.
• Touch to end a call with a participant.

Setting call options

Setting a quick text response

When there is an incoming call, you can send a pre-set message to provide a quick response. Pre-set messages can be customized.

1. On the home screen, touch *Phone*.

2. Touch > *Settings* in the search box at the top.

3. Touch *Quick responses*.

4. Select and edit a pre-set message.

5. Touch *OK*.

Setting a blacklist

You can add a number to the blacklist to stop nuisance calls. Calls and messages from blacklisted numbers will be blocked.

1. On the home screen, touch *Phone*.

2. In the search box at the top, touch > *Settings* > *Call blocking*.

3. Enter the number you want to block.

4. Touch *BLOCK*.

To remove a number from the blacklist, touch *X* next to the number, and then touch *UNBLOCK*.

Contacts

Creating a new contact

Adding a contact

The number of contacts that can be saved on your phone depends on the amount of free space on your phone. The more free space, the more contacts
that can be saved. The number of contacts that can be saved on the SIM card depends on its specifications. Please consult your carrier for details.

1. On the home screen, touch Contacts.

2. Touch 📞.

3. Touch Saving to. You can:
   - Save a contact to your Google account.
   - Save a contact to your SIM card.

4. Enter the name, number and other information of the new contact.

5. Touch More fields to enter more information.

6. Touch 📸 to create an avatar for a contact by taking their picture or selecting one from the gallery.

7. Touch SAVE.

**Saving a contact from the call log**

1. On the home screen, touch 📞 Phone.

2. Touch 🕒.

3. Touch 🔄 on the right of the call log entry from the unknown number.

4. Touch 🔄, you can:
   - Touch 📸 to create a new contact.
   - Touch a contact to save the unknown number.

5. Touch SAVE.
Importing/exporting contacts

Importing contacts from a microSD card

1. On the home screen, touch Contacts.
2. Touch > Import >.vcf file.
3. Select a .vcf file to import.

Importing contacts from a SIM card

1. On the home screen, touch Contacts.
2. Touch > Import.
3. Touch SIM card name.
4. Touch the contacts you want to import.
5. Touch IMPORT.

Exporting contact information to a microSD card

1. On the home screen, touch Contacts.
2. Touch > Export > Export to .vcf file.
3. Enter the name, and touch SAVE.

Exporting contact information to a SIM card

1. On the home screen, touch Contacts.
2. Touch > Export.
3. Touch SIM card name.
4. Select the contacts you want to export, and touch Ok.
Contacts saved on a SIM card can be identified in the address book by the SIM card icon.

Create a personal name card

1. On the home screen, touch Contacts.

2. Touch > My info.

3. Enter the name, number and other information.

4. Touch to create an avatar by taking a picture or selecting one from the gallery.

5. Touch SAVE.

Managing contacts

Editing contacts

You can edit the information saved for a contact, such as telephone number or email address, at any time.

1. On the home screen, touch Contacts.

2. Touch the contact you want to edit.

3. Touch to edit the contact’s information.

4. Touch SAVE.

Creating frequent contacts

You can get in touch with your contacts more easily by creating frequent contacts.

1. On the home screen, touch Contacts.

2. Touch the contact you want to save as a frequent contact.

3. In the contact details view, you can:

   • Save contacts: touch to list the contact under the FAVORITES tab in Contacts.
• Create a contact shortcut on the home screen: touch > Create shortcut and follow the instructions on the screen.

Linking contacts

When there are multiple records for the same contact in the contact list, you can link these records and remove the duplicate entries.

1. On the home screen, touch Contacts.
2. Touch the contact to be linked.
3. Touch > Link.
4. Touch the contacts to be linked.

To unlink contacts, touch a contact and then touch > View linked contacts > UNLINK.

Sharing contacts

1. On the home screen, touch Contacts.
2. Touch and hold the contact you want to share, and then touch > Share. If you want to share multiple contacts, select multiple contacts to be shared together.
3. Select the sharing method and follow the instructions on the screen.

Deleting contacts

1. On the home screen, touch Contacts.
2. Touch and hold the contacts you want to delete, and then touch .
3. Touch OK.
Messaging

Sending a message

1. On the home screen, touch Messages.

2. Touch .

3. You can:

   • Touch the recipient box and enter the name or number of the recipient, and the phone will automatically present relevant contacts.

   • Touch to add a recipient group from the address book.

4. Enter the message content. Touch to add extra information such as attachments.

5. Touch or to send the message from SIM card 1 or SIM card 2. If only one SIM card is inserted in the phone, touch to send.

Replying to a message

1. On the home screen, touch Messages.

2. Touch the message you want to reply to.

3. You can:

   • Reply: touch or to send the message from SIM card 1 or SIM card 2. If only one SIM card is inserted in the phone, touch to send.

   • Forward the message: touch and hold the body text of the message then touch .

   • Call back: touch .

   • Save an unknown number: touch . > Add Contact.
Deleting messages

1. On the home screen, touch Messages.

2. Touch the message you want to delete.

3. You can:
   
   - Delete a message: touch and hold the message you want to delete, then touch 🗑️.
   - Delete a conversation: touch ☰️ > Delete, and touch DELETE

Camera and video

Camera interface

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Taking photos

1. From the home screen, swipe up to access app list.

2. Tap 📷 Camera.

3. When you have composed your photo in the screen, tap 📷 to take the photo. Tap 📷 at the top of the screen to put the camera in 3D mode. Tap 📷 to take a picture.

Tap 🎥 RED Player to view the 3D photo or video you have taken. See Viewing 3D photos and videos for information on viewing options.

Taking quick photos

Press and hold the shortcut button to light up the screen and access the camera. After you have composed your photo in the screen, press the shortcut button again to take the photo.

You can also swipe up on the 📷 icon in the bottom right corner of the lock screen to access the camera.

Selecting flash modes

When the camera is open, tap 📷 in the top right corner to quickly switch between the two flash modes: Program mode and Manual mode.

Program mode

When the camera is pointing at the subject of the photo, press the shortcut button or 📷 on the camera screen to take a photo with the appropriate level of exposure, light and shade.
Manual mode

If you want to choose your own camera settings, select Manual mode to separately set the shutter speed and ISO.

- Drag this icon to adjust the shutter speed. The larger the value, the longer the camera will take to take a photo.
- Drag this icon to adjust the ISO. The larger the value, the greater the light sensitivity of the camera.

Recording videos

1. From the home screen, swipe up to access app list.
2. Tap Camera.
3. Tap to switch to video mode. Tap 2D to put the camera in 3D mode.
4. Tap to start recording. When recording, tap to pause recording or to stop recording.

Taking panoramas

1. From the home screen, swipe up to access app list.
2. Tap Camera.
3. Tap .
4. Tap and move the device as directed to take the photo.

When in panorama mode, tap in the image capture screen to return to ordinary camera mode.

Camera settings

Selecting the white balance

Photos have different color tones depending on the lighting at the time the photo is taken. Select the appropriate white balance for the scene to restore the lighting to the real lighting as much as is possible.
1. When the camera is open, tap 📹.

2. Tap **LIGHTING** then select a white balance option from the list.

   - Select **FLASH** to turn the flash on or off when taking a picture.

### Changing imaging settings

1. When the camera is open, tap 📹.

2. Tap **IMAGING**. You can:

   - Tap 📸 or 🎥 to switch between photo and video modes.

   - When in photo mode, tap ☰️ to set a timer for a photo.

   - Tap 🎯 to adjust the camera’s default color tones. Tap **SAVE LOOK** to save the adjusted color tones. Tap **LOAD LOOK** to use the saved color tone.

   - Tap 📈 to see the light histogram for the current scene being captured.

   - Tap 📦 to change the resolution of the front or back camera. When in photo mode, you can only change the photo resolution. When in video mode, you can change the recording resolution and frame rate.

### Managing files

1. When the camera is open, tap 📹.

2. Tap **FILES**. You can:

   - Change the photo or video file format: Tap **STILL FORMAT** or **VIDEO FORMAT**. The file format name in the icon to the left of the file name will change.

   - View saved files: Tap **PHOTOS** or **VIDEOS** to view the files saved on the device.

   - Change the file storage location: Tap **STORAGE LOCATION** and select a file storage location in the file view. Next, tap 📦 to add a new folder, or tap 📦 to make the current location the default location for saving files.
Setting the focus method

1. When the camera is open, tap 📷.

2. Tap FOCUS.

3. Tap AF to use the camera’s auto-focus function. Tap 📷 to use touch to focus.

Setting photo effects

1. When the camera is open, tap 📷.

2. Tap EFFECTS. You can choose the following effects:

   • Time lapse: Tap TIMELAPSE, select a recording frame rate and capture frame rate, or choose a custom capture frame rate, and then tap 🎥 to start recording. When recording, tap 🎬 to pause recording or 🎥 to stop recording.

   • Black and white: Tap BLACK & WHITE to select a black and white style for your photos.

If you want to quit effects mode, tap the effects icon in the image capture screen. For example, if you are currently in time lapse mode, tap 🎥 then tap OK to quit that mode.

Sharing photos and videos

You can share the photos and videos you’ve taken with other people in multimedia messages and emails and through other apps.

1. When the camera is open, tap 📷.

2. Tap SHARING.

3. Select a sharing method, then select the photo or video you would like to send from Gallery.

4. Follow the instructions on the screen to share the file.

   If you want share a photo or video using a third party app in the list, first check that you have installed and logged into the app.
Enabling and disabling location tags

1. When the camera is open, tap 📷.

2. Tap SHARING.

3. Tap GEOTAGS ON.

Viewing 3D photos and videos

Use 🎥 RED Player to browse 3D photos and videos shot with the device.

1. From the home screen, swipe up to access app list.

2. Tap 🎥 RED Player. You can:

   • Tap 📎, select a folder, and tap the 3D photo or video you want to view.

   • Tap 🌱 to select the file order.

   • Tap 🌱 to change the browsing method.

3. Select the 3D photo or video you want to view from the folder.

If you use the device’s pre-installed Photos app to view the 3D photos or videos, the viewing effect will be altered.
Tools

Calendar

The calendar interface

Creating an event

1. From the home screen, swipe up to access app list.

2. Touch Calendar.

3. Touch

4. Select event type.

5. Enter information such as the event name.

6. Touch SAVE.

Modifying events

1. From the home screen, swipe up to access app list.

2. Touch Calendar.

3. Select the event you want to modify in the calendar.
4. Touch . For recurring events, you can choose to modify one future event, or all future events.

5. Modify the event information.

6. Touch SAVE.

Deleting an event

1. From the home screen, swipe up to access app list.

2. Touch Calendar.

3. Select the events you want to delete.

4. Touch > Delete.

5. Touch DELETE.

Clock

Setting an alarm

1. From the home screen, swipe up to access app list.

2. Touch Clock.

3. Touch > .

4. Move the clock hands and touch AM or PM to set the alarm time.

5. Touch OK.

6. You have the option to set other items.

7. Touch to finish setting.

World clock

1. From the home screen, swipe up to access app list.
2. Touch Clock.

3. Touch ☎️.

4. Touch 🕒 to add a new world clock.

### Setting the timer

1. From the home screen, swipe up to access app list.

2. Touch Clock.

3. Touch 🕒.

4. Enter the time to count down.

5. Touch ⏳️; after starting the countdown, you can:

   - Touch ⏯️ to pause the countdown.
   - Touch “+ 1:00” to add one minute to the countdown.
   - Touch RESET to reset the countdown.
   - Touch ADD TIMER to add a new countdown.
   - Touch DELETE to delete a countdown.

The phone will play a sound at the end of the countdown. You can then stop the countdown or extend its duration.

### Stopwatch

1. From the home screen, swipe up to access app list.

2. Touch Clock.

3. Touch 🕒.

4. Touch ⏰️ to start timing. You can:
• Touch \( \text{STOPWATCH} \) to pause the stopwatch.

• Touch \( \text{LAP} \) to record the current time.

5. Touch \( \text{RESET} \) to clear the time and stop timing.

File manager

Searching for files

1. From the home screen, swipe up to access app list.

2. Touch \( \text{Filemanager} \).

3. You can:

   • Search by category: under the CATEGORIES tab, there are pre-set file categories that can be searched.

   • Search by path: under the FOLDER tab, you can search under the path where the file might be saved.

   • Search by file name: touch \( \text{Search by file name} \), enter the file name and then touch \( \text{Search} \).

Checking storage

Touch \( \text{Filemanager} \) followed by Storage Information to check how much of the phone’s storage is available.

Creating a new folder

1. From the home screen, swipe up to access app list.

2. Touch \( \text{Filemanager} \).

3. Go to the FOLDER tab, and go to path where you want to create the folder.

4. Touch \( \text{NEW FOLDER} \) > New folder.

5. Enter the folder name.

6. Touch \( \text{OK} \)
Copying a file or folder

1. From the home screen, swipe up to access app list.

2. Touch Filemanager.

3. Go to the FOLDER tab, touch and hold the file or folder you want to copy, and then touch .

4. Touch PASTE inside the destination folder to place the file.

Moving a file or folder

1. From the home screen, swipe up to access app list.

2. Touch Filemanager.

3. Go to the FOLDER tab, touch and hold the file or folder you want to move, and then touch .

4. Touch PASTE inside the destination folder to place the file.

Deleting a file or folder

1. From the home screen, swipe up to access app list.

2. Touch Filemanager.

3. Touch and hold the file or folder you want to delete, and then touch .

4. Touch DELETE.

Setting how files are displayed

1. From the home screen, swipe up to access app list.

2. Touch Filemanager.

1. Touch > Settings.

2. You can:
• Show or hide specific files: check or uncheck Show Hidden Files.

• Simplify the file display: check Only Show FileName to hide information such as creation time and size when viewing files.

• Change display order: check or uncheck Descending Sort to display the files in ascending or descending order.

Phone settings

Restoring factory settings

All data in the phone’s internal storage will be cleared when restoring factory settings. Please back up all your important data and files before restoring the phone to prevent any unnecessary loss.

1. Touch Settings.

2. Touch System > Reset options. You can:

   • Reset network settings: Touch Reset Wi-Fi, mobile & Bluetooth > RESET SETTINGS > RESET SETTINGS.

   • Reset app preferences: Touch Reset app preferences > RESET APPS.

   • Restore factory settings: Touch Erase all data (factory reset) > RESET PHONE > ERASE EVERYTHING.

Setting the screen rotation mode

1. From the home screen, swipe up to access app list.

2. Touch Settings.

3. Touch Display.

4. Switch on Auto-rotate screen to rotate the screen in line with the phone’s orientation.

Setting the screen display size

1. From the home screen, swipe up to access app list.

2. Touch Settings.

3. Touch Display > Display size.
4. Follow the instructions on the screen and drag the slider to the left or right. You can enlarge or shrink the icons and words displayed on the screen.

**Setting the volume and sound alerts**

1. From the home screen, swipe up to access app list.

2. Touch 📅 Settings.

3. Touch Sound to adjust the volume of media, alarms and ringtones.