



AT&T Secure FamilyTM

Sign Up

The following steps apply to all Secure Family customers



Sign Up - New User AT&T Postpaid Wireless Customer

Before signing up for the service, please ensure you are designated as the Primary Account Owner on your AT&T account through myAT&T.

Please note, if you have an existing myAT&T access ID associated with your wireless account, you must sign up using that access ID

App Store 2:43 PM 91%

AT&T Secure Family

User ID
Email or AT&T Access ID

Password
Password

Keep me signed in

Sign in

Forgot user ID or password?

Don't have an ID? Register now

Step 1 – If you do not have a User ID associated with your wireless account, tap Register Now

Back

myAT&T

Create ID

Step 1 of 3: Select/verify account

Welcome

Let's get started by finding your account.

Enter your AT&T phone number or AT&T account number

AT&T phone number

Or

Account number

Billing ZIP code of account you want access to

5-digit zip code

Step 2 – Follow My AT&T steps to create a User ID

AT&T Secure Family

Sign into Secure Family with your AT&T user ID.

AT&T User ID
JaneDoe1

Password

Keep me signed in with this ID

q w e r t y u i o p
a s d f g h j k l
z x c v b n m
123 space return

Step 3 – Enter your new User ID and password, then tap Sign In

You're enrolling in:

AT&T Secure Family

First 30 days FREE
Eligible new subscribers only.

\$7.99/mo
Auto renews monthly and billed to your iTunes account.
Cancel anytime in App Store.

Important disclaimers:
After first 30 days, \$7.99/mo. will be charged to your iTunes account. Subscription will automatically renew each month unless auto-renew is turned off at least 24 hours before the end of the current month's billing period. To view, modify or cancel your subscription, go to account settings in iTunes. No cancellation of the current month's subscription is allowed. No refunds or credits for partial

By tapping Continue, I acknowledge the following:
I have read and agree to the AT&T Secure Family

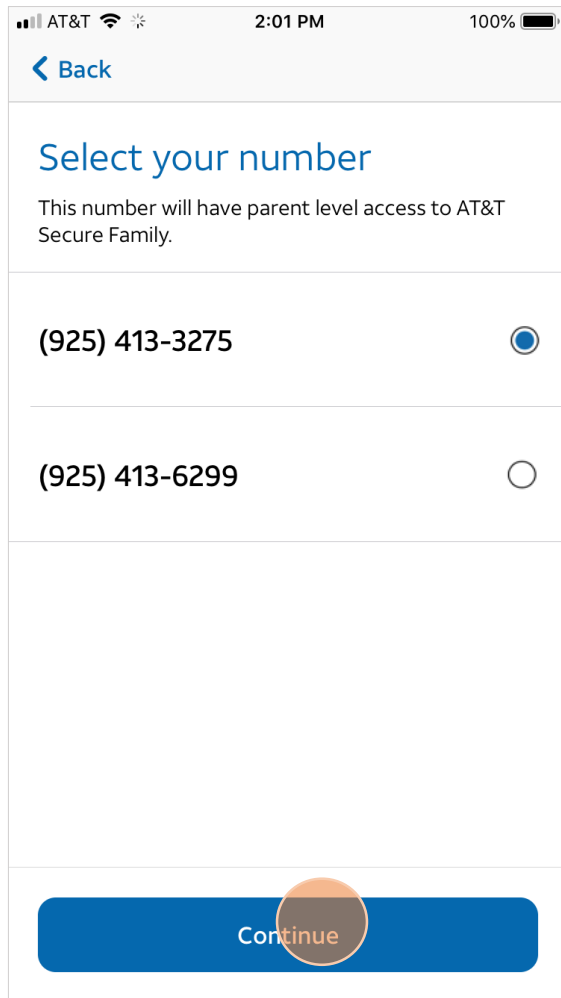
Terms & Conditions | Privacy Policy

Continue

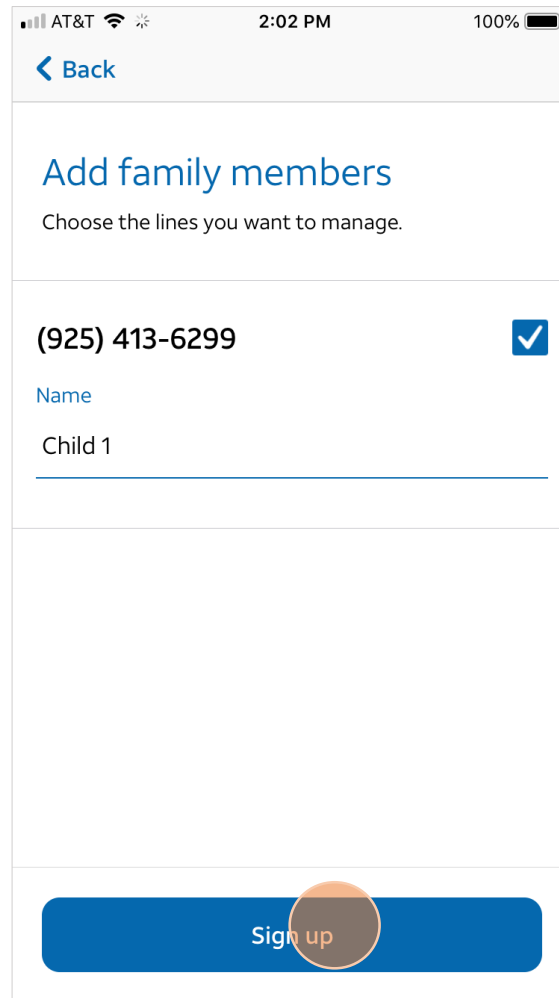
Cancel

Step 4 – Upon initial sign in, you will be prompted to read the AT&T Secure Family Terms & Conditions and Privacy Policy. Tap Continue to agree and continue the onboarding process

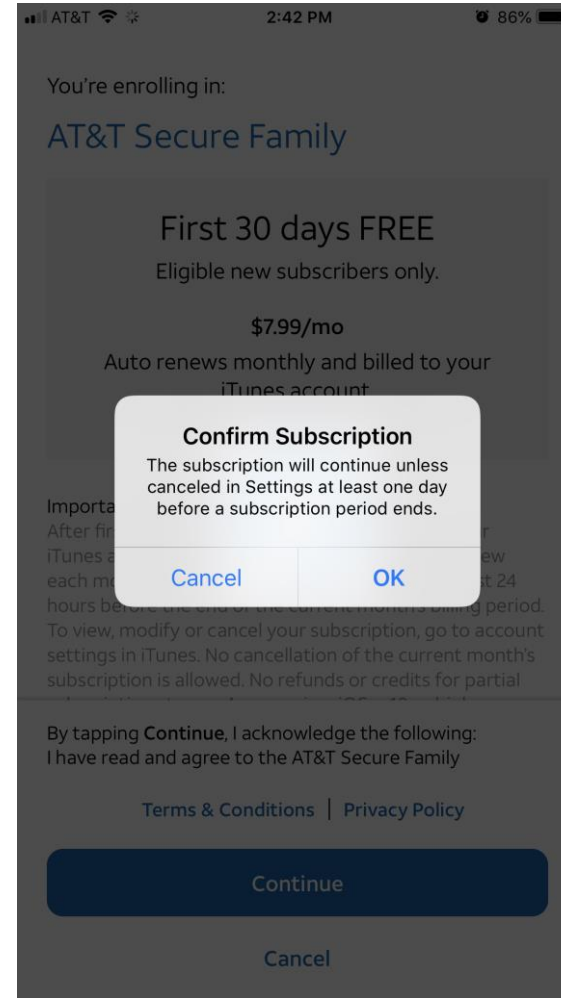
Sign Up - New User AT&T Postpaid Wireless Customer (Cont'd)



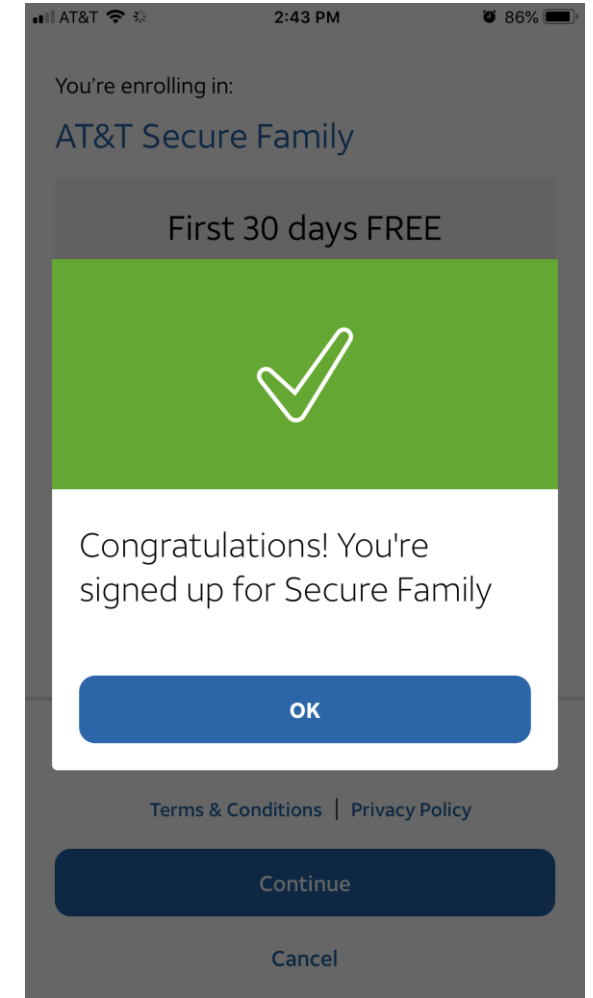
Step 5 – Select your number from the list of lines on your AT&T account. Your line will have parent level access to AT&T Secure Family. Then tap Continue



Step 6 – Select the lines you wish to manage, then tap Sign Up

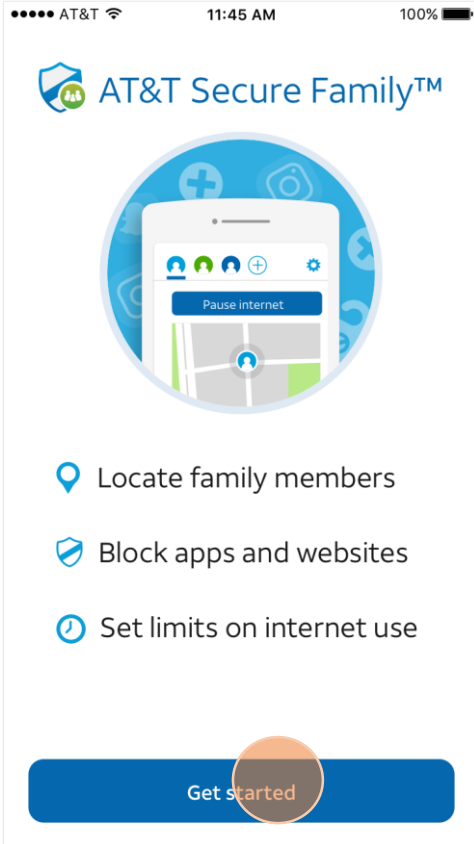


Step 7 – Confirm your subscription by tapping Ok

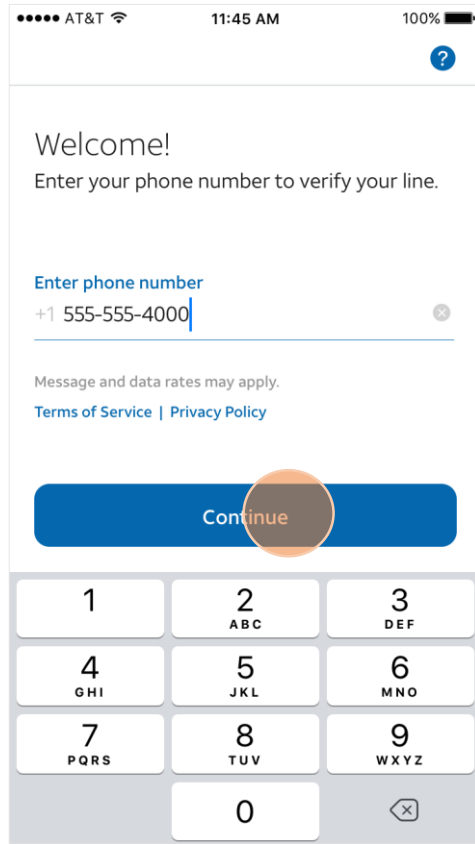


Step 8 – Success! You are now signed up for AT&T Secure Family. Tap ok to start using the app

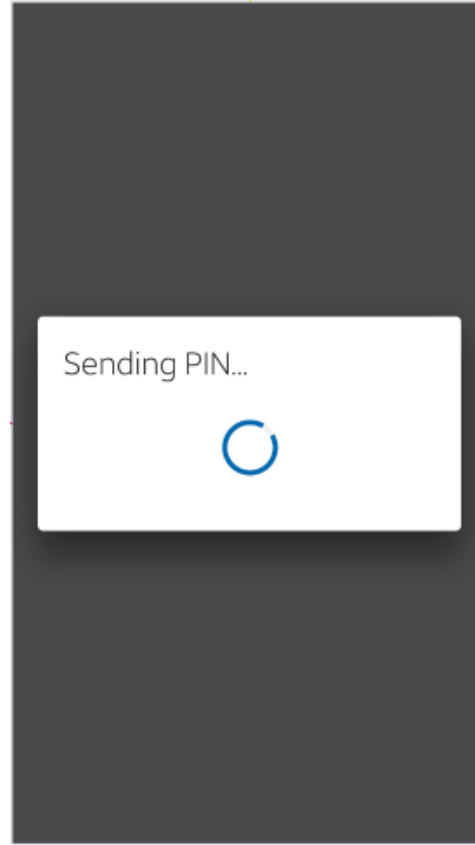
Sign Up - New User AT&T PREPAID or customers of other US Wireless Providers



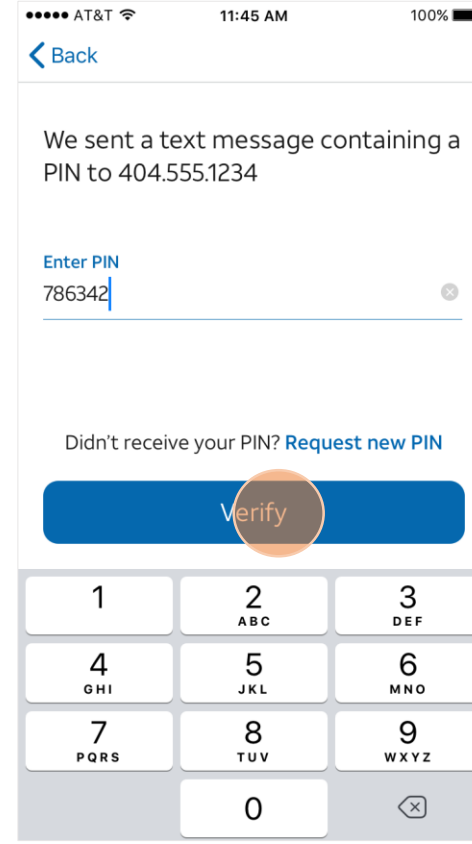
Step 1 – Tap get started to begin the sign up process



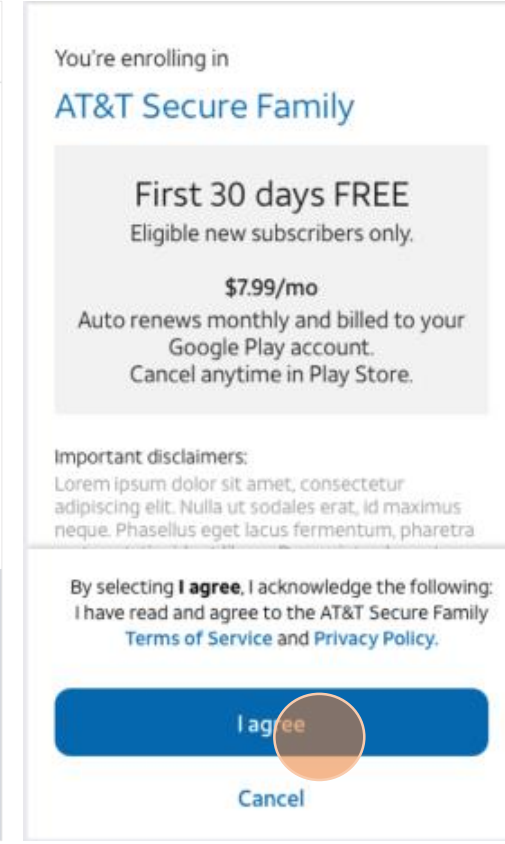
Step 2 – Enter your phone number, then tap continue



Step 3 – A pin will be sent to your device via text message

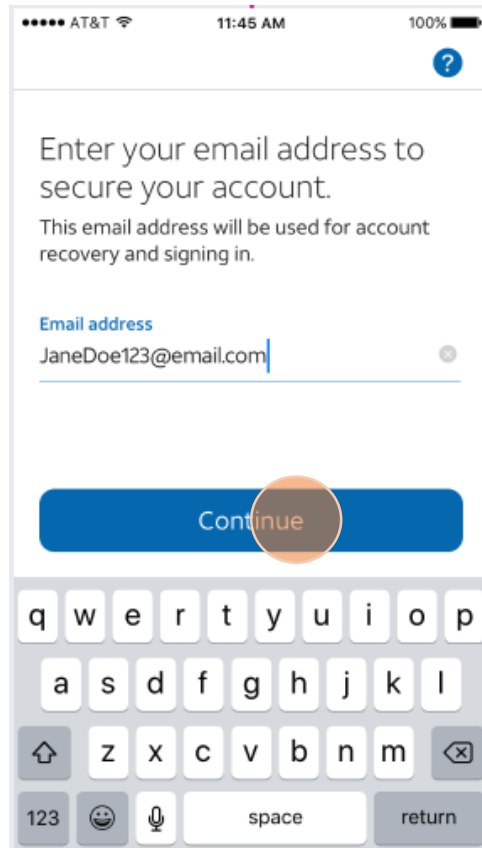


Step 4 – Enter the pin you received via text, then tap Verify

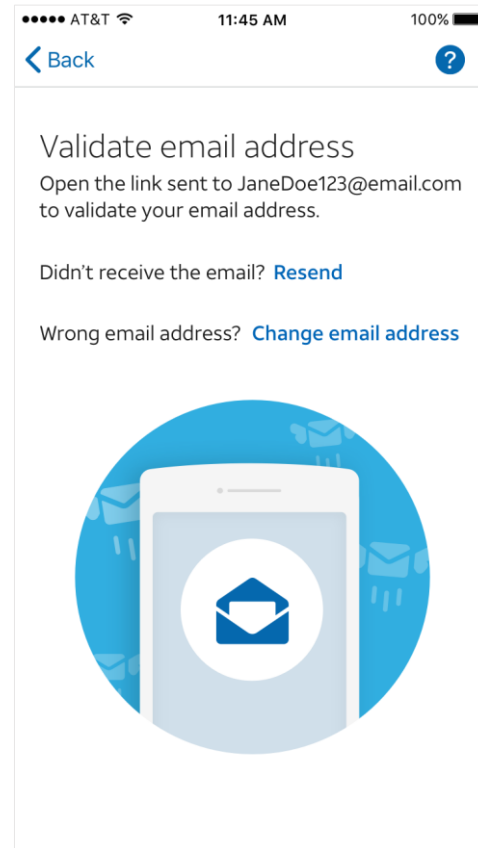


Step 5 – Tap I agree to agree to the terms and conditions

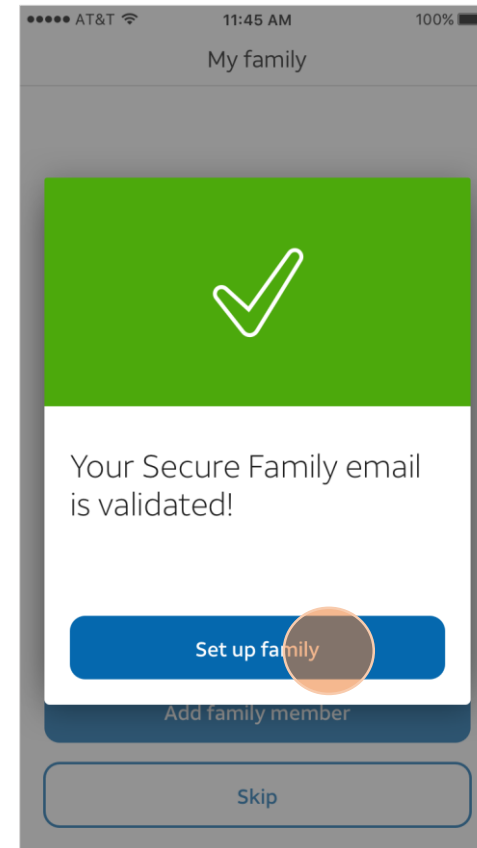
Sign Up - New User AT&T PREPAID or customers of other US Wireless Providers (Cont'd)



Step 6 – Enter your email address, then tap Continue



Step 7 – Open the link sent to your email address to complete email validation



Step 8 – Once you have validated your email address, tap on Set Up Family to add lines to the account